

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, FEBRUARY 17, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1172	98.0	23	52

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2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	111	-3%
F LINE	20	22	10%
CABLE CAR	26	31	19%
WOODS	140	181	29%
KIRKLAND	111	126	14%
FLYNN	103	110	7%
POTRERO 40'	49	56	14%
POTRERO 60'	53	41	-23%
PRESIDIO	103	116	13%
TOTAL	719	794	10%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	240	53	11	2	19	21
Cable Car	118	30	2	3	16	9
Potrero	237	57	15	0	29	13
Presidio	193	33	10	1	10	12
Kirkland	213	44	14	2	23	5
Woods	330	71	23	3	28	17
Flynn	195	27	6	3	14	4
TOTAL	1,526	315	81	14	139	81

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:26 02/17/11	R OPERATOR WO	32	3197	57	48	8195	RIVERA & 17TH AVE (OB)	ACCIDENT COACH / AUTO WITH INJURY	OB	08:26	10:10	39
						1155433	INSP E. IRBY, LEAD INSP STUART*, SYSTEM SAFETY*, POLICE #311, CASE #110143,087, AMER #4 TRANSPORTED OPERATOR TO KAISER WITH BACK PAIN, 6A40*, DISP*, INSP T. KONG PICK UP RESCUE OPERATOR, NEW OPERATOR TOOK OVER THE RUN, VIDEO* VEH DELAY: 01:44					
09:47 02/17/11	R OPERATOR PR	11	3604	23	1	5575	CLAY & FRONT (IB)	ACCIDENT COACH AND SUV	IB	09:47	11:13	11
						1155466	INSPECTOR WILCHER,C.CLEARED CLAIMS *,SYSTEM SAFETY *,MODERATE DAMAGE SUV,MINOR DAMAGE COACH NO 799 VEH DELAY: 01:26					
11:49 02/17/11	R TRAINER #10 WO	32	4022			2844	3RD STREET & 25TH (PI)	ACCIDENT COACH AND AUTO (HIT AND RUN)	PI	11:49		11
						1155470	TRAINER AND OPERATOR CLEARED,SEE INTERVIEW TAG					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
21:56 02/17/11	R OPERATOR WO	36	1736	243	29	8427	SUNSET & WAWONA (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	21:56	23:11	36
						1155582	INSP A. VELACRUZ RESP. INSP T. ESPINOZA TRANS RESCUE OP VIDEO* CLAIMS 6A42*, S/SAFETY* DISPATCHER* NO INJURUES REPORTED ON SCENE NO 799 SFPD 3113E RESP. CAD # 110-483-132, OPERATOR STATES (UNCOMFOTABLE WITH CONTINUING THE RUN) MEDICAL AID REFUSED, RESCUE OPERATOR ID #2619, USED TO PULLED COACH INTO YARD WORKER COMP.* TWU 250A* SI WOODS VEH DELAY: 01:15					

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:46 02/17/11	R OPERATOR ME	77	2139	29	N	1527	CHURCH & 27TH STREET (IB,PO)	DOORS / NO GREEN DOOR CLOSE LIGHT	IB LD	04:46 04:46	05:07 05:07	86
						1155562	[LRV2=1476]OPERATOR BY-PASSED DOOR INTERLOCK AND WAS UNABLE TO GET ANY FORWARD MOTION. MRU 4S27 ARRIVED AT 0459HRS AND CLEARED DELAY. OPERATORS & PASSENGERS NOTIFIED VIA LSGP. INSP.DONALSON*, INSP.DIAL*. 311 CALL CENTER*, SENIOR STAFF/SAFETY/RAILS* UPAGED. SHUTTLE 406/38/6414. VEH DELAY: 00:21 LINE DELAY: 00:21					
12:16 02/17/11	R PCC SHOP ME	72				1071	DOLORES & SAN JOSE AVENUE (OB)	NO POWER, TEST CAR	OB LD	12:16 12:16	12:50 12:50	75
						1155469	OVHD#820, MRU 4S48, MRU 4S49, PCC SHOP, MRO 4T75 DEBONO, RESCUE CAR 24J/1539, LSGP, MOTOR COACH BRIDGE BETWEEN DAY AND BALBOA PARK, J CARS SWITCHBACK AT DAY STREET OB/IB. MRU 4S27 SENT TO CHECK PANTOGRAPH INTEGRITY VEH DELAY: 00:34 LINE DELAY: 00:34					
12:20 02/17/11	R OPERATOR CA	30	1636	012	59	0005	POWELL & SUTTER (IB)	SLOT BLADE	IB LD	12:20 12:20	13:15 13:15	26
						1155492	INSP FORSE, A (8T43A), KWONG, J (8T54A), CABLE MACHINERY, SHOP TRUCK 665 RESP. SYSTEM SAFETY* 8M8*. PAGE SENT OUT. SI CABLE CAR 0023 @14:11 VEH DELAY: 01:51 LINE DELAY: 00:55					