



**Muni
Service Delivery
Daily Report**

Thursday, February 18, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

02 19 2010 FRIDAY AM NOLO MORNING REPORT

Cable Car	0	0	0	0	
Flynn	12	0	0	0	1X=1, 8X=3, 14X=4, 38=4
Kirkland	11	0	0	0	12=1, 19=2, 28=2, 43=4, 47=2
Woods	13	0	0	0	9=3, 18=1, 16X=1, 29=3, 44=1, 48=2, 52=1, 54=1
Potrero	17	0	0	0	14=5, 22=3, 24=2, 30=1, 49=6
Presidio	6	0	1	0	1=1, 5=1, 21=1, 30=1, 45=2
Green	0	0	0	0	
F line	2	0	0	0	F=2
TOTAL	61	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 7:35

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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02 18 10 THURSDAY PM AFTERNOON NOLO REPORT

Cable Car	1	0	0	0	59=1
Flynn	16	0	0	0	8X=7 14L=5 38=4
Kirkland	15	0	0	0	1X=1 2=1 10=1 19=4 28=4 43=1 47=3
Woods	9	0	2	0	9=1 18=1 27=1 36=1 48=1 54=2 52=1 67=1
Potrero	18	1	0	0	6=2 14=4 22=5 24=2 30=1 33=2 41=1 49=2
Presidio	9	0	0	0	1=2 3=1 5=2 21=2 31=1 45=1
Metro	6	0	0	0	KT=2 M=1 N=1 L=1 S=1
F line	0	0	0	0	
TOTAL	74	1	2	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY, FEB 18, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	3	4.5%	49	1	3	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	14	0	36.8%	155	19	0	87.7%
Flynn multi-piece	10		14.7%				
Kirkland one-piece	12	3	21.1%	218	17	3	92.2%
Kirkland multi-piece	10		9.9%				
Woods one-piece	10	2	11.5%	260	12	2	95.4%
Woods multi-piece	4		4.0%				
Potrero one-piece	11	0	16.4%	202	16	0	92.1%
Potrero multi-piece	10		11.2%				
Presidio one-piece	7	0	13.5%	162	9	0	94.4%
Presidio multi-piece	4		4.7%				
Metro one-piece	3	6	4.5%	148	4	6	97.3%
Metro multi-piece	2		4.1%				
F Line one-piece	1	1	10.0%	33	2	1	93.9%
F Line multi-piece	2		22.2%				
System total				1227	80	15	93.5%

Accidents

Thu Feb 18, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:25 02/18/10	R SIGNAL #501 ME	86				MUNI	MARKET & VALENCIA (IB)	ACCIDENT MUNI TRUCK & BICYCLE (LEFT DOOR OF TRUCK WITH BIKE)	IB	01:20	01:50	13
							1092744	AID REFUSED BY BIKE PERSON, INSP. 4-C-55 M. CONTRERAS CLEARED, CLAIMS 6-A-42 BERNABEL VEH DELAY: 00:30				
06:24 02/18/10	R OPERATOR ME	72	453	42	J	1438	SAN JOSE & HIGHLAND (IB)	ACCIDENT LRV & MILAN CAR	IB LD	06:24 06:24	08:34 08:13	88
								1092585				
06:24 02/18/10	R OPERATOR GV	72	3389	159	F	1814	SAN JOSE & HIGHLAND (PO)	ACCIDENT MILAN CAR & LRV	PO LD	06:24 06:24	08:34 07:55	88
								1092584				

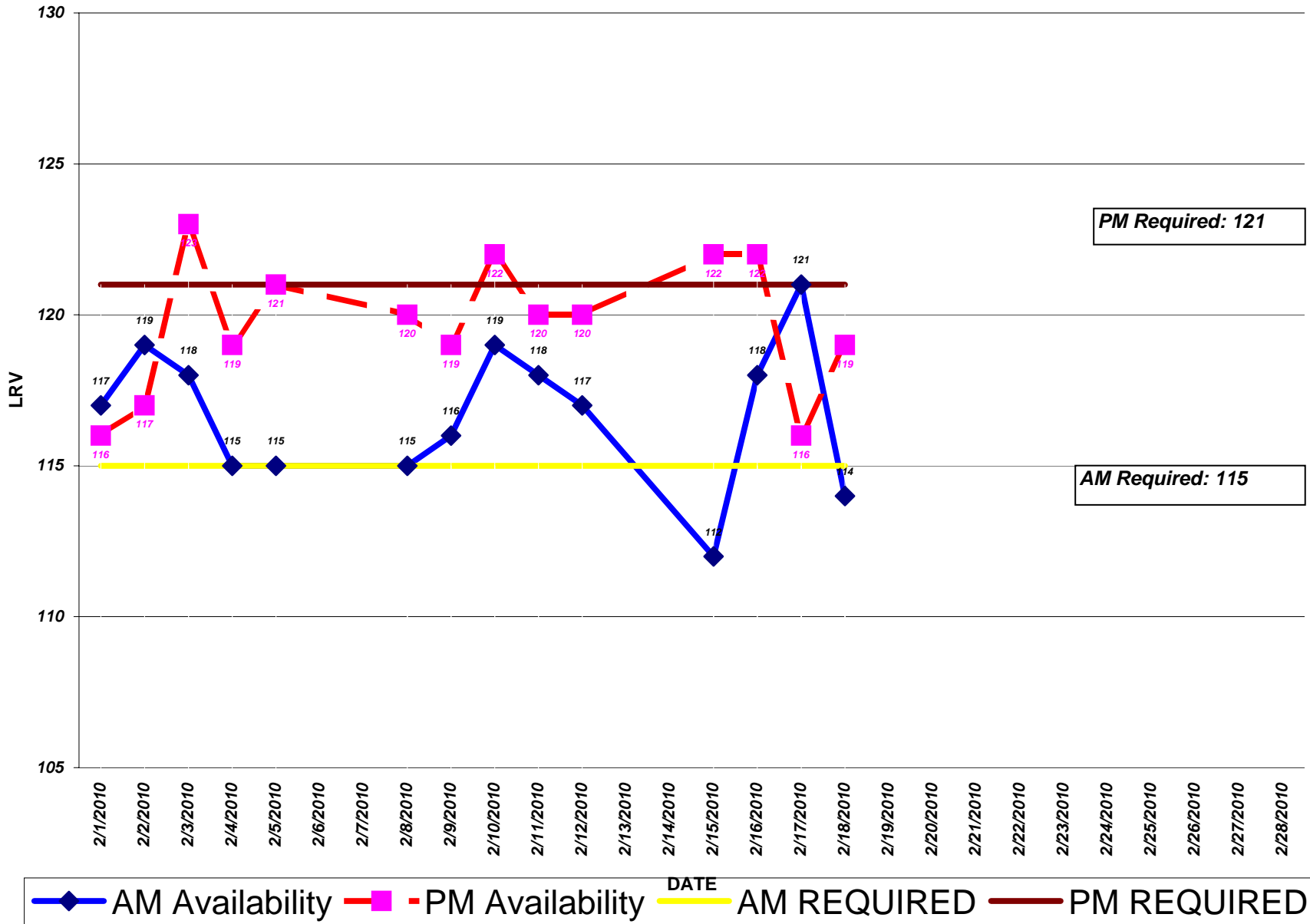
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:51 02/18/10	R OPERATOR KI	27	2683	692	19	8336	25TH ST & WISCONSIN (OB)	COACH & AUTO COLLIDE	OB	15:51	16:24	29
							1092786	JOMOC K, CLAIMS#6A42* SAFETY* SFPD#3C71, VIDEO*, MINOR NO 799. VEH DELAY: 00:33				
21:02 02/18/10	R OPERATOR WO	07	2191	252	29	8428	PLYMOUTH & OCEAN (IB)	ALLEGED COACH/PEDESTRIAN INJURY ACCIDENT.	IB	21:02	22:31	25
							1092861	FEMALE PEDESTRIAN TRANSP. TO KAISER MED FOR LEFT SIDE HEAD INJURY. OPERATOR 799. VIDEO* CLAIMS#6A42, NEW OPERATOR PULLED COACH INTO YARD. SI WOODS N/R VEH DELAY: 01:29				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:24 02/18/10	R OPERATOR ME	72	453	42	J	1438	SAN JOSE & HIGHLAND (IB)	ACCIDENT LRV & MILAN CAR	IB	06:24	08:34	88
							1092585	INSP G WILLIAMS TRANSPORT OPERATOR FOR 799 POST ACCIDENT TEST; METRO SHOP 4S50 USED RESCUE CAR 1446 TO TOW 1438 BACK TO METRO; SEE ALSO TAG 1092584 FOR FULL DETAILS SI GREEN N/R [EOR 07:30] VEH DELAY: 01:06 LINE DELAY: 01:49	LD	06:24	08:13	

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:24 02/18/10	R OPERATOR GV	72	3389	159	F	1814	SAN JOSE & HIGHLAND (PO)	ACCIDENT MILAN CAR & LRV	PO LD	06:24 06:24	08:34 07:55	88
						1092584	LRV 42/J/1438 REAR ENDED 159/F/1814; OP OF 159/F SUSTAINED BACK INJURY AND 2 PASSENGERS ON 42/J ALSO SUSTAINED INJURIES; MEDIC 55 & 94 TRANSPORTED ALL 3 TO SF GENERAL HOSPITAL; SFFD ENGIN 32; SFPD 3-H-12-A & 4-M-1-A; CASE #100162887; PCC SHOP DROVE CAR 1814 BACK TO GENEVA UNDER ITS OWN POWER; J HALEY; S LAU; G WILLIAMS; C DEBONO; R DONALDSON; SYSTEM SAFETY K ANDERSON; W TOM; TRACK DEPARTMENT; METRO SHOP 4S50; MRU 4S46 & 4S48; INSP R DONALDSON TRANSPORT OPERATOR FOR 799 POST ACCIDENT TEST; INSP R AREVALO HOLDING F LINE PULL OUTS AT GENEVA YARD; J LINE REROUTE INBOUND VIA K LINE; J LINE SWITCH BACK OUTBOUND TO INBOUND AT CHURCH & 30TH ST; 4 MOTOR COACH SHUTTLES ON J LINE AND 2 MOTOR COACH SHUTTLES ON F LINE; F ALEJANDRO*; J TRUE*; J KELLY*; D BANBURY*; J DOUGHERTY*; CPUC* & FORM R; C CARRILLO*; F LUM*; M ELLIS*; CLAIMS 6A50*; PEER ASSISTANCE*; WORKER^S COMP*; TWU 250-A*; SEE ALSO TAG ID 1092585 SI GENEVA YARD N/R [EOR 06:38] VEH DELAY: 00:14 LINE DELAY: 01:31					
12:25 02/18/10	R OPERATOR ME	72	1675	93	KT	1484	THIRD ST. & CARGO WAY (OB,NB)	NON-MUNI INJURY ACCIDENT BLOCKING	OB LD	12:25 12:25	12:47 12:47	72
						1092779	MGR. G. WILLIAMS CLEARED VEH DELAY: 00:22 LINE DELAY: 00:22					
15:37 02/18/10	R CONDUCTOR CA	07	0636	29	59	19	BAY & TAYLOR (OB)	NEED PUSH, FOOT BRAKE, GRIP CHANGE	OB LD	15:37 15:37	16:07 16:07	07
						1092842	INSP J. KWONG, MGR. Y. KWAN, 665, CABLE MACHINERY- SI CABLE CAR 19 @17:02 VEH DELAY: 01:25 LINE DELAY: 00:30					

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
SCHEDULE ACTUAL SCHEDULE ACTUAL			
Light Rail Vehicles (LRVs) Availability - Peak			
February 2010			
02/01/10	MONDAY	115	117 121 116
02/02/10	TUESDAY	115	119 121 117
02/03/10	WEDNESDAY	115	118 121 123
02/04/10	THURSDAY	115	115 121 119
02/05/10	FRIDAY	115	115 121 121
02/08/10	MONDAY	115	115 121 120
02/09/10	TUESDAY	115	116 121 119
02/10/10	WEDNESDAY	115	119 121 122
02/11/10	THURSDAY	115	118 121 120
02/12/10	FRIDAY	115	117 121 120
02/15/10	MONDAY	115	112 121 122
02/16/10	TUESDAY	115	118 121 122
02/17/10	WEDNESDAY	115	121 121 116
02/18/10	THURSDAY	115	114 121 119
02/19/10	FRIDAY	115	119 121
02/22/10	MONDAY	115	121
02/23/10	TUESDAY	115	121
02/24/10	WEDNESDAY	115	121
02/25/10	THURSDAY	115	121
02/26/10	FRIDAY	115	121

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
February 19, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

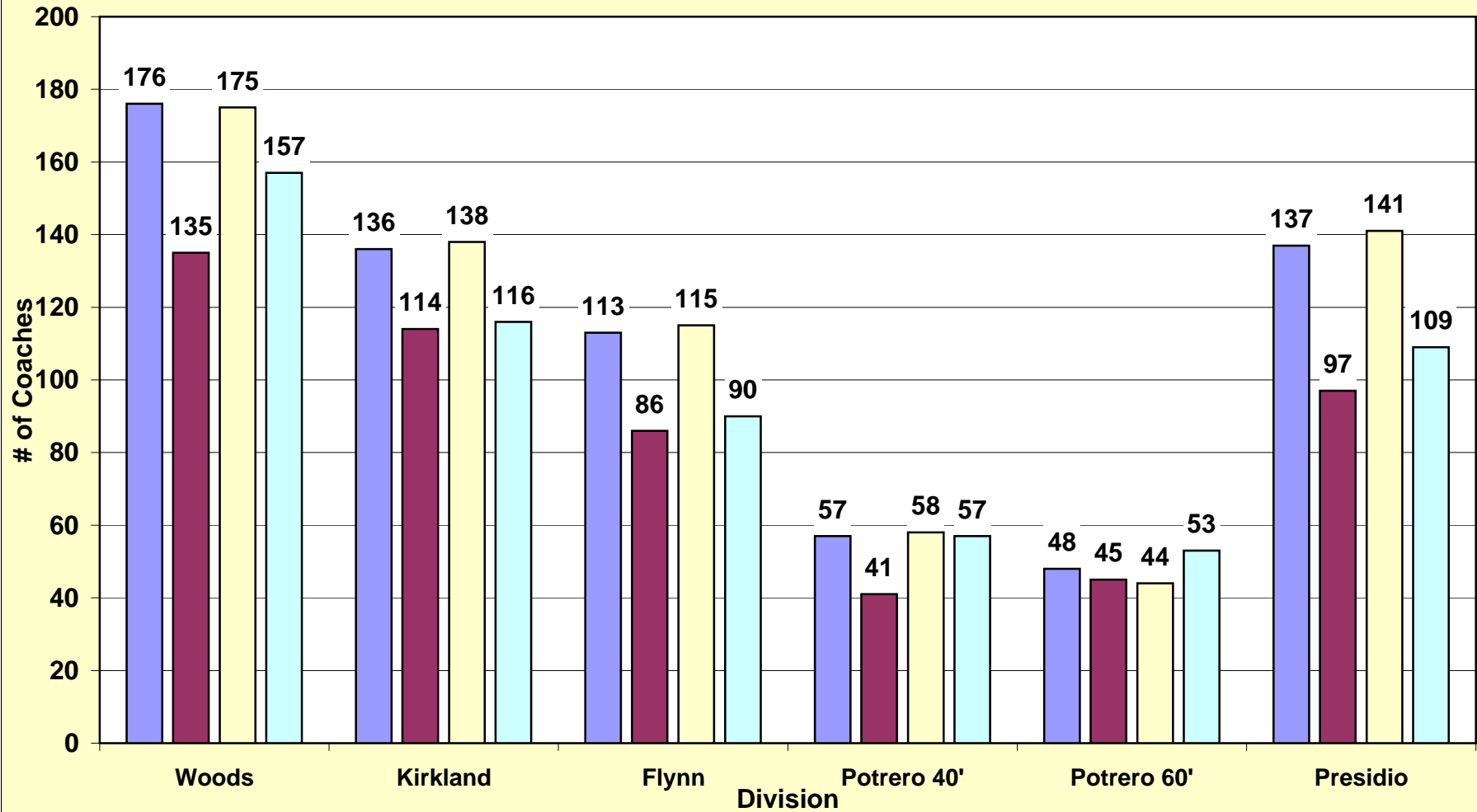
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	4
SUPPORT SHOP	7
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	2
BREDA / VENDOR	5
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **32**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance February 19, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	32	9	6	4
Equipment available for service @ 7:30 a.m.	119	12	4	4

Motor & Trolley Coaches Availability
A.M. 2/19/10 & 2/18/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
2/19/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	6	12	0	0	2	2	14
Campaigns / retrofits	1	0	3	4	0	0	0	0	4
Maintenance Holds	15	9	11	35	18	25	28	71	106
Awaiting parts	5	1	0	6	5	4	8	17	23
Radio	1	0	1	2	0	0	0	0	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	176	136	113	425	57	48	137	242	667
Final a.m. pull-out	135	114	86	335	41	45	97	183	518
Reserve fleet usage	0	0	0	0	0	6	0	6	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	0	1	1
Operator not outs	13	13	11	37	7	8	5	20	57
Afternoon (p.m.) availability									
2/18/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	8	0	0	8	N/A	N/A	N/A	N/A	8
Scheduled maintenance	3	1	4	8	0	0	0	0	8
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	16	7	9	32	17	29	24	70	102
Awaiting parts	5	1	0	6	5	4	8	17	23
Radio	1	0	0	1	0	0	0	0	1
Farebox	0	0	0	0	0	1	0	1	1
Equipment available for service @ 5:30 p.m.	175	138	115	428	58	44	141	243	671
Final p.m. pull-out	157	116	90	363	57	53	109	219	582
Reserve fleet usage	0	0	0	0	5	3	0	8	8
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	5	7	12	1	1	0	2	14

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY , FEBRUARY 18, 2010											
Green	252	54	14	5	20	15	21.4	5.6	2.0	7.9	6.0
Cable Car	139	25	6	1	10	8	18.0	4.3	0.7	7.2	5.8
Potrero	240	59	29	3	18	9	24.6	12.1	1.3	7.5	3.8
Presidio	189	35	9	9	9	8	18.5	4.8	4.8	4.8	4.2
Kirkland	248	48	11	9	16	12	19.4	4.4	3.6	6.5	4.8
Woods	328	64	20	10	19	15	19.5	6.1	3.0	5.8	4.6
Flynn	189	59	17	7	24	11	31.2	9.0	3.7	12.7	5.8
Total	1,585	344	106	44	116	78	21.7%	6.7%	2.8%	7.3%	4.9%

Summary For The Last 7 Days

THURSDAY 02 11 10	1580	310	104	26	108	72	20%	7%	2%	7%	5%
FRIDAY 02 12 10	1512	297	104	30	106	57	20%	7%	2%	7%	4%
SATURDAY 02 13 10	1098	306	105	50	83	68	28%	10%	5%	8%	6%
SUNDAY 02 14 10	1040	292	100	50	79	63	28%	10%	5%	8%	6%
MONDAY 02 15 10	1104	253	96	41	101	15	23%	9%	4%	9%	1%
TUESDAY 02 16 10	1582	343	100	51	109	83	22%	6%	3%	7%	5%
WEDNESDAY 02 17 10	1604	322	88	50	112	72	20%	6%	3%	7%	5%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.