



# **MUNI**

## **Service Delivery**

### **Daily Report**

Friday , February 19, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**02 20 10 SATURDAY AM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	3	0	0	0	19=1, 28=1, 47=1
<b>Woods</b>	0	0	0	0	
<b>Potrero</b>	8	0	0	0	6=1, 14=4, 22=2, 33=1
<b>Presidio</b>	1	0	0	0	1=1
<b>Green</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	12	0	0	0	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches
Report data compiled as of - 7:35

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**02 19 10 FRIDAY PM AFTERNOON NOLO REPORT**

<b>Cable Car</b>	1	0	0	0	59=1
<b>Flynn</b>	10	0	1	0	8X=4 14L=4 38=1 38L=1
<b>Kirkland</b>	14	0	0	0	1X=2 12=1 19=4 28=2 43=2 47=3
<b>Woods</b>	18	0	0	0	9=5 27=2 29=1 44=1 16X=1 48=2 54=2 67=1 71=3
<b>Potrero</b>	22	0	0	0	14=6 22=2 30=3 33=1 41=2 49=5 24=3
<b>Presidio</b>	6	0	1	0	1=1 3=1 5=1 21=1 30=1 31=1
<b>Metro</b>	11	0	0	2	L=3 M=3 S=3 KT=2
<b>F line</b>	2	0	0	0	
<b>TOTAL</b>	<b>84</b>	<b>0</b>	<b>2</b>	<b>2</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
FRIDAY, FEB 19, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	1	4.5%	49	1	1	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	10	0	26.3%	155	13	0	91.6%
Flynn multi-piece	6		8.8%				
Kirkland one-piece	9	1	15.8%	218	12	1	94.5%
Kirkland multi-piece	6		5.9%				
Woods one-piece	18	5	20.7%	260	23	5	91.2%
Woods multi-piece	10		10.0%				
Potrero one-piece	15	0	22.4%	202	23	0	88.6%
Potrero multi-piece	16		18.0%				
Presidio one-piece	7	0	13.5%	162	9	0	94.4%
Presidio multi-piece	4		4.7%				
Metro one-piece	5	4	7.5%	148	8	4	94.6%
Metro multi-piece	6		12.2%				
F Line one-piece	3	0	30.0%	33	5	0	84.8%
F Line multi-piece	4		44.4%				
<b>System total</b>				<b>1227</b>	<b>94</b>	<b>11</b>	<b>92.3%</b>

## Accidents

Fri Feb 19, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:44 02/19/10	R OPERATOR PO	12	0379	317	6	5416	HAIGHT & LAGUNA (IB)	ACCIDENT COACH & AUTO, NO INJURY.	IB	09:44	11:53	30
							<b>1092920</b>	INSP C WILCHER RESP. AUTO HAS TO BE TOWED. OP 799. INSP E VICKERS TRANS NEW OPERATOR TO PULL COACH IN. DISP*. SYSTEM SAFETY K. ANDERSON*. SI POTRERO N/R [EOR 14:56] <b>VEH DELAY: 05:12</b>				
11:07 02/19/10	T TRACK DEPARTM	20				0027	CHAVEZ & TENNESSEE	ACCIDENT NON-REVENUE VEHICLE & TRUCK, NO INJURY.		11:07	11:59	30
							<b>1092921</b>	INSP G LAVIGNE CLEARED. MODERATE DAMAGE TO THE LEFT REAR OF VEHICLE #0027. MINOR DAMAGE TO THE TRUCK. NO 799. <b>VEH DELAY: 00:52</b>				
12:40 02/19/10	R OPERATOR PO	12	3631	418	49	7032	MISSION STREET & 29TH STREET (IB)	ACCIDENT, COACH AND AUTO (PARKED)	IB	12:40	13:26	27
							<b>1092942</b>	INSP. JONES, SYSTEM SAFETY*, VIDEO*, 6A50* <b>VEH DELAY: 00:46</b>				
13:56 02/19/10	T SFPD PR	28	1182	9	30	5506	4TH ST & MARKET (IB)	ALLEGED ACCIDENT & PARK CAR, HIT & RUN.	IB	13:56		30
							<b>1092946</b>	ALLEGED INCIDENT HAPPENED AT 1345 HOURS. OPERATOR NEVER DID REPORT INCIDENT TO CENTRAL CONTROL. INSP J FLORES WAS SENT TO 4TH ST & MARKET TO INTERVIEW THE MOTORIST & THE WITNESS. INTERVIEW WAS FINISHED AT 1420 HOURS. UNABLE TO INTERVIEW THE OPERATOR DUE OPERATOR WAS OFF WORK AT 1401 HOURS. DISPATCHER WAS NOTIFIED TO HAVE THE OPERATOR FILE A INCIDENT REPORT AT THE DIVISION. VIDEO*. CLAIMS 6A50*.				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:41 02/19/10	R OPERATOR FL	39	3097	514	14L	6276	MISSION & MURRAY (IB)	NON INJURY ACCIDENT, COACH & AUTO, (MINOR).	IB	17:41	18:19	24
							<b>1092995</b>	INSP GIANG J, S/S*, VIDEO*, CLAIMS #6A42*, NO 799. <b>VEH DELAY: 00:38</b>				
18:22 02/19/10	R OPERATOR WO	27	3425	252	29	8433	MISSION & PERSIA (IB)	NON INJURY ACCIDENT, COACH & AUTO, HIT & RUN.	IB	18:22	18:54	24
							<b>1093005</b>	INSP GIANG J, S/S*, CLAIMS #6A42*, VIDEO*, NO 799, NO DAMAGE. <b>VEH DELAY: 00:32</b>				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN
10:59 02/19/10	CCO OBSERVED ME	23					CHURCH STATION & CASTRO STATION (IB,OB)	PG&E POWER SURGE KNOCKED OUT PRIMARY POWER
							<b>1092817</b>	PRIMARY POWER & LIGHTS OUT AT CASTRO, CHURCH, VAN NESS, & EMBARCADERO STATIONS; EMERGENCY BACKUP POWER CAME ON GRADUALLY; CASTRO STATION CONTROLLER REVERTED TO CONVENTIONAL CONTROL; INTERMITTENT LINE DELAYS AND ROLLING DELAYS INBOUND & OUTBOUND FOR KT, L & M LINES; J & N LINES ALSO AFFECTED TO A LESSER DEGREE; CHURCH STATION ENTRANCE CLOSED UNTIL POWER RESTORED AT 1117 HRS; FULL POWER RESTORED AT CASTRO AT 1114 HRS; MULTIPLE TRAINS USED TO SWEEP DISTURBED BLOCKS; PORTAL HOLDS & STATION HOLDS; TWO MOTOR COACH SHUTTLES TO WEST PORTAL; LSGP; SUBWAY PA NOT AVAILABLE DUE TO POWER PROBLEMS; OCC RESTORED ATCS CONTROL MODE AND ALL DELAYS CLEARED AT 1130 HOURS; SIGNAL MAINTENANCE 501 RESPONDED TO CASTRO RELAY ROOM TO INSPECT EQUIPMENT; INSP D CASTRO*; INSP R GUZMAN*; INSP MJ STALIONS*; SYSTEM SAFETY K ANDERSON*; 311 CENTER*; J HALEY*; S LAU*; F ALEJANDRO*; J TRUE*; J KELLY*; W TOM*. <b>VEH DELAY: 00:31 LINE DELAY: 00:31</b>
21:10 02/19/10	R OPERATOR ME	86	2283	106	M	1542	EMBARCADERO STATION (OB)	CAR DISTURBING BLOCKS OUT-BOUND, EMB. IB TO WP. OB ROLLING DELAY OUT-BOUND NO SERVICE LOST. DISTURBED FROM MMT TO DUBOCE TL,
							<b>1093028</b>	[LRV2=1522]LSGP, PHONE TRE, 311*, J. KELLY* RUN 105@L/1443 ID 2881 USED TO SWEEP BLOCKS, METRO SHOP* SI GREEN N/R [EOR 21:28] <b>VEH DELAY: 00:18 LINE DELAY: 00:30</b>



TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:59 02/19/10	CCO OBSERVED ME	23					CHURCH STATION & CASTRO STATION (IB,OB)	PG&E POWER SURGE KNOCKED OUT PRIMARY POWER	IB LD	10:59 10:59	11:30 11:30	88
						<b>1092817</b>	PRIMARY POWER & LIGHTS OUT AT CASTRO, CHURCH, VAN NESS, & EMBARCADERO STATIONS; EMERGENCY BACKUP POWER CAME ON GRADUALLY; CASTRO STATION CONTROLLER REVERTED TO CONVENTIONAL CONTROL; INTERMITTENT LINE DELAYS AND ROLLING DELAYS INBOUND & OUTBOUND FOR KT, L & M LINES; J & N LINES ALSO AFFECTED TO A LESSER DEGREE; CHURCH STATION ENTRANCE CLOSED UNTIL POWER RESTORED AT 1117 HRS; FULL POWER RESTORED AT CASTRO AT 1114 HRS; MULTIPLE TRAINS USED TO SWEEP DISTURBED BLOCKS; PORTAL HOLDS & STATION HOLDS; TWO MOTOR COACH SHUTTLES TO WEST PORTAL; LSGP; SUBWAY PA NOT AVAILABLE DUE TO POWER PROBLEMS; OCC RESTORED ATCS CONTROL MODE AND ALL DELAYS CLEARED AT 1130 HOURS; SIGNAL MAINTENANCE 501 RESPONDED TO CASTRO RELAY ROOM TO INSPECT EQUIPMENT; INSP D CASTRO*; INSP R GUZMAN*; INSP MJ STALIONS*; SYSTEM SAFETY K ANDERSON*; 311 CENTER*; J HALEY*; S LAU*; F ALEJANDRO*; J TRUE*; J KELLY*; W TOM*. <b>VEH DELAY: 00:31</b> <b>LINE DELAY: 00:31</b>					
21:10 02/19/10	R OPERATOR ME	86	2283	106	M	1542	EMBARCADERO STATION (OB)	CAR DISTURBING BLOCKS OUT-BOUND, EMB. IB TO WP. OB ROLLING DELAY OUT- BOUND NO SERVICE LOST. DISTURBED FROM MMT TO DUBOCE TL,	OB LD	21:10 21:10	21:40 21:40	13
						<b>1093028</b>	[LRV2=1522]LSGP, PHONE TRE, 311*, J. KELLY* RUN 105@L/1443 ID 2881 USED TO SWEEP BLOCKS, METRO SHOP* SI GREEN N/R [EOR 21:28] <b>VEH DELAY: 00:18</b> <b>LINE DELAY: 00:30</b>					

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: FRIDAY , FEBRUARY 19, 2010</b>											
Green	258	67	18	7	20	22	26.0	7.0	2.7	7.8	8.5
Cable Car	143	26	6	2	11	7	18.2	4.2	1.4	7.7	4.9
Potrero	243	66	35	2	17	12	27.2	14.4	0.8	7.0	4.9
Presidio	195	46	14	8	13	11	23.6	7.2	4.1	6.7	5.6
Kirkland	255	54	18	7	15	14	21.2	7.1	2.7	5.9	5.5
Woods	326	74	26	10	22	16	22.7	8.0	3.1	6.7	4.9
Flynn	195	54	14	7	25	8	27.7	7.2	3.6	12.8	4.1
<b>Total</b>	<b>1,615</b>	<b>387</b>	<b>131</b>	<b>43</b>	<b>123</b>	<b>90</b>	<b>24.0%</b>	<b>8.1%</b>	<b>2.7%</b>	<b>7.6%</b>	<b>5.6%</b>

**Summary For The Last 7 Days**

<b>FRIDAY 02 12 10</b>	1512	297	104	30	106	57	20%	7%	2%	7%	4%
<b>SATURDAY 02 13 10</b>	1098	306	105	50	83	68	28%	10%	5%	8%	6%
<b>SUNDAY 02 14 10</b>	1040	292	100	50	79	63	28%	10%	5%	8%	6%
<b>MONDAY 02 15 10</b>	1104	253	96	41	101	15	23%	9%	4%	9%	1%
<b>TUESDAY 02 16 10</b>	1582	343	100	51	109	83	22%	6%	3%	7%	5%
<b>WEDNESDAY 02 17 10</b>	1604	322	88	50	112	72	20%	6%	3%	7%	5%
<b>THURSDAY 02 18 10</b>	1585	344	106	44	116	78	22%	7%	3%	7%	5%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.