

## DAILY SERVICE DELIVERY OVERVIEW

### SUNDAY, FEBRUARY 20, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>773</b>	<b>98.1</b>	<b>15</b>	<b>59</b>

#### 2. VEHICLES AVAILABILITY (MONDAY AM)

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>62</b>	<b>106</b>	<b>71%</b>
<b>F LINE</b>	<b>19</b>	<b>29</b>	<b>53%</b>
<b>CABLE CAR</b>	<b>24</b>	<b>31</b>	<b>29%</b>
<b>WOODS</b>	<b>64</b>	<b>108</b>	<b>69%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>105</b>	<b>75%</b>
<b>FLYNN</b>	<b>82</b>	<b>102</b>	<b>24%</b>
<b>POTRERO 40'</b>	<b>34</b>	<b>60</b>	<b>76%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>45</b>	<b>15%</b>
<b>PRESIDIO</b>	<b>66</b>	<b>110</b>	<b>67%</b>
<b>TOTAL</b>	<b>450</b>	<b>696</b>	<b>55%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>146</b>	<b>27</b>	<b>5</b>	<b>2</b>	<b>7</b>	<b>13</b>
<b>Cable Car</b>	<b>102</b>	<b>23</b>	<b>3</b>	<b>6</b>	<b>10</b>	<b>4</b>
<b>Potrero</b>	<b>166</b>	<b>39</b>	<b>7</b>	<b>0</b>	<b>15</b>	<b>17</b>
<b>Presidio</b>	<b>137</b>	<b>31</b>	<b>2</b>	<b>7</b>	<b>13</b>	<b>9</b>
<b>Kirkland</b>	<b>128</b>	<b>36</b>	<b>9</b>	<b>6</b>	<b>12</b>	<b>9</b>
<b>Woods</b>	<b>185</b>	<b>48</b>	<b>11</b>	<b>2</b>	<b>17</b>	<b>18</b>
<b>Flynn</b>	<b>148</b>	<b>28</b>	<b>5</b>	<b>2</b>	<b>13</b>	<b>8</b>
<b>TOTAL</b>	<b>1,012</b>	<b>232</b>	<b>42</b>	<b>25</b>	<b>87</b>	<b>78</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:56 02/20/11	R OPERATOR CA	21	526	23	59	21	COLUMBUS BETWEEN CHESTNUT & TAYLOR (IB)	CABLE WAS STOPPED, CABLE CAR WAS CAUGHT IN A STRAND, NON INJURY ACCIDENT (CABLE CAR/COACH)	IB	15:56	19:10	21
						1156085	INSP. W. BARTH, INSP. A. BEMNET, INSP. S. GARNICA, INSP. S. WONG, LEAD INSP. J. STUART, SUPERINTENDENT J. CASTILLO, CABLE CAR SUPT. D. BANBURY, SYSTEMS SAFETY, CABLE SHOP, CABLE MACHINERY, CLAIMS 6-A-50*, JIM KELLY*, PRESIDIO SUPT D. FRANKS*, T. JULLIAN*, 311*, STRAND CAUSED A NON INJURY ACCIDENT, CODE 900 ON 59 LINE AT COLUMBUS BETWEEN CHESTNUT & TAYLOR, THE OPERATOR CALLED IN A CODE 900 ALARM, THE CREW WAS UNABLE TO STOP THE CAR BEFORE IT REAR ENDED RUN 53/30/5551, RIGHT FRONT SIDE OF CABLE CAR MADE CONTACT WITH RIGHT SIDE OF REAR OF TROLLEY COACH, THE FRONT TRUCKS OF THE CABLE CAR DERAILED, THREE (3) PASSENGERS CLAIMED INJURY ON THE TROLLEY COACH BUT, REFUSED AID AND LEFT THE SCENE, 2 MOTOR COACH SHUTTLES WERE USED FROM BAY & TAYLOR TO WASHINGTON & POWELL TO CREATE A BUS BRIDGE, HYDE LINE WAS BACK IN SERVICE AS OF 16:13, INCIDENT CABLE CAR RERAILED AND TOWED TO CABLE CAR DIVISION AT 18:30. VEH DELAY: 03:14					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
05:25 02/20/11	R TRACK DEPT #6 ME	29					CHURCH ST BETWEEN 16TH ST & 17TH ST (IB)	REPORTS WIRES DOWN	IB	05:25	06:15	29
						1155991	LINE TRUCK 819 INSP UPCHURCH & HAYNES INSP VONG LINE DELAY: 00:47					
09:57 02/20/11	R OPERATOR PR	39	3578	057	1	5612	SACRAMENT & MASON (OB)	FALL ON BOARD (2 PASS INJURED, AID REFUSED)	OB	09:57	10:36	17
						1156025	INSP VONG, H (1T60), ALLEN, C (8T43) SHOP TRUCK 092 & 094, ATLAS TOWING RESP, SYSTEM SAFETY*, VIDEO*, 1L1*, CLAIMS 6A42*, NO 799. SI PRESIDIO 5532 @12:39 VEH DELAY: 02:42 LINE DELAY: 00:39					
10:48 02/20/11	R CABLE MACHINE CA	17			59		POWELL BETWEEN MARKERT & WASHINGTON (IB,OB)	POWELL CABLE DOWN DUE TO BLOWN FUCES	IB	10:48	11:25	17
						1156027	INSP C ALLEN, J KWONG, 2 MOTORCOACH SHUTTLES WERE UTILIZED VEH DELAY: 00:37 LINE DELAY: 00:37					