



**Muni
Service Delivery
Daily Report**

Sunday, February 21, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

02 22 2010 MONDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	4	0	1	0	8X=1, 14X=2, 38=1
Kirkland	5	0	0	0	12=2, 28=1, 47=2
Woods	11	0	0	0	9=4, 16X=1, 18=1, 35=1, 44=1, 44=1, 48=1, 52=1, 54=1
Potrero	12	0	1	5	6=1, 14=2, 22=2, 24=2, 30=2, 49=3
Presidio	2	0	1	1	5=1, 30=1
Green	1	0	0	0	S=1
F line	1	0	0	0	F=1
TOTAL	36	0	3	6	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of 0800 - (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

SUNDAY, FEB 21 2010

AFTERNOON REPORT

Cable Car	1	0	0	0	1-60;
Flynn	1	0	2	0	1-8X
Kirkland	1	0	0	0	1-43;
Woods	4	0	1	0	1-18; 1-17; 1-29; 1-37;
Potrero	8	0	1	0	1-6; 1-24; 2-30; 1-33; 3-49;
Presidio	3	0	0	0	1-5; 1-21; 1-30;
Green	1	0	1	0	1-L;
F line	0	0	0	0	
TOTAL	19	0	5	0	

Special Events: NONE

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - (TIME)

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
SUNDAY 02/21/2010 -							
SIGN UP DEC 2009							
Cable Car one-piece	3	13	13.6%	46	3	13	93.5%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	2	0	5.3%	121	3	0	97.5%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	7	0	12.3%	126	8	0	93.7%
Kirkland multi-piece	2		2.0%				
Woods one-piece	1	4	1.1%	142	1	4	99.3%
Woods multi-piece	0		0.0%				
Potrero one-piece	14	0	20.9%	136	17	0	87.5%
Potrero multi-piece	6		6.7%				
Presidio one-piece	5	0	9.6%	115	7	0	93.9%
Presidio multi-piece	4		4.7%				
Metro one-piece	1	6	1.5%	77	1	6	98.7%
Metro multi-piece	0		0.0%				
F Line one-piece	2	2	20.0%	30	2	2	93.3%
F Line multi-piece	0		0.0%				
System total				793	42	25	94.7%

Accidents

Sun Feb 21, 2010

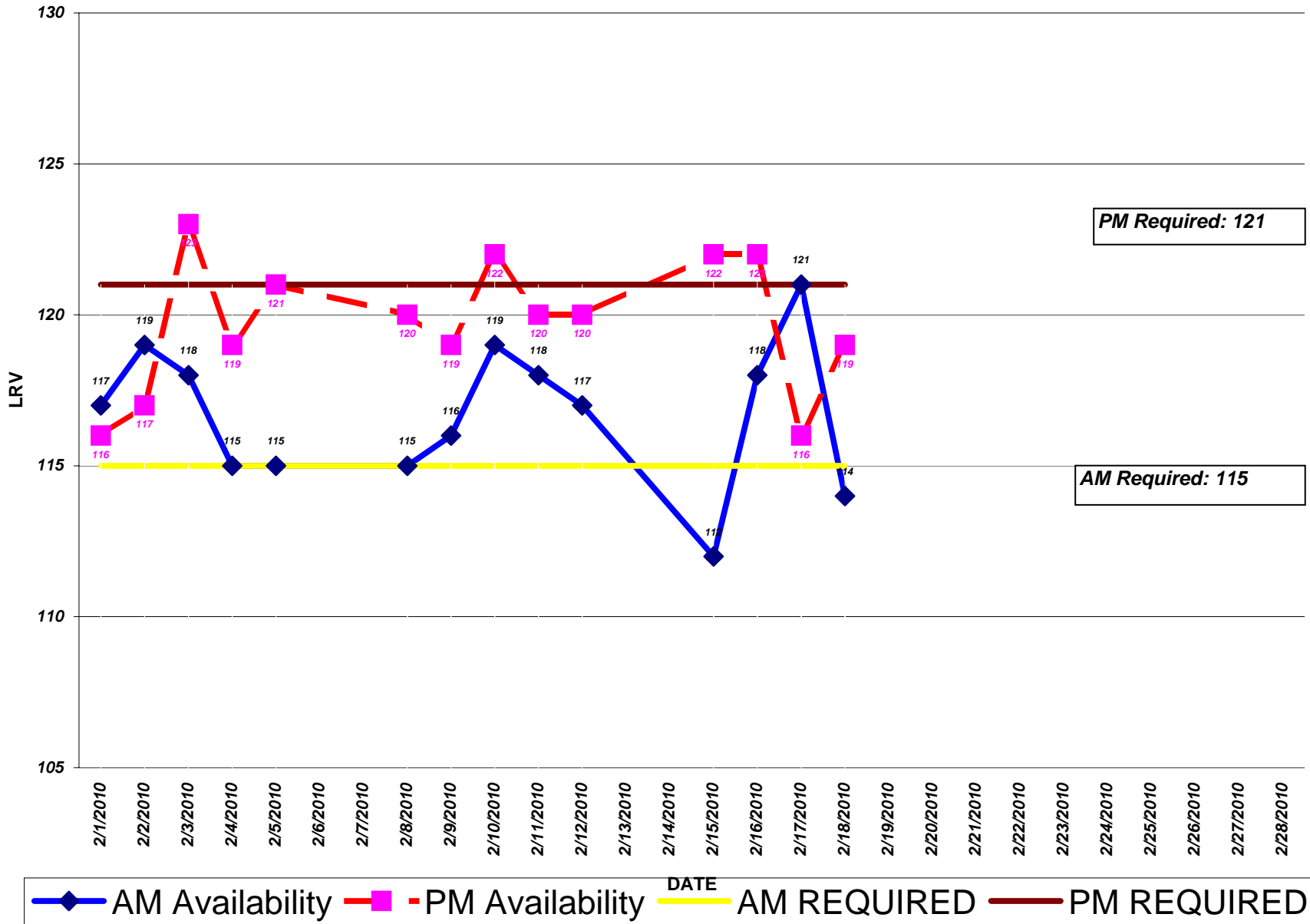
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:40 02/21/10	R OPERATOR KI	25	3589	802	19	8304	CONNECTICUT & WISCONSIN (IB)	OPERATOR ASSAULTED	IB	00:40	01:17	36
							1093162 INSP L. SMITH RESP. SFPD 3C12E AND EC11E RESP. CASE #100-172-654, MED 58 TRANS TO S.F KAISER FOR HEAD INJURY CLAIMS 6A45* VIDEO* TWU 250A*, W/C* SENIOR MGR PAGED* SI KIRKLAND N/R VEH DELAY: 00:37					
03:38 02/21/10	R OPERATOR KI	25		816	91	8017	19TH AVE & HOLLOWAY (IB)	ALTERCATION OPERATOR/PASSENGER	IB	03:25	03:53	25
							1093175 SFPD#3I11E REMOVED PASSENGER. VEH DELAY: 00:28					
08:22 02/21/10	R OPERATOR CA	39	722	6	61	52	CALIFORNIA & GRANT (IB)	SLOT BLADE	IB LD	08:22	08:45	39 08:45
							1093197 INSP C. ALLEN, C/S TOWED, C/M, NO INJURY, MANAGER J. RANCE*, 2 SHUTTLES, NO 799, AUTO WAS ON TRACK WHICH CABLE CAR COULD NOT STOP SI CABLE CAR 60 @10:54 VEH DELAY: 02:32 LINE DELAY: 00:23					
09:57 02/21/10	R OPERATOR WO	18	3580	62	17	8525	20TH AVE & MACY (OB)	ACCIDENT COACH & AUTO, NO INJURY.	OB	09:57	11:55	24
							1093214 INSP TC JOHNSON RESP. MINOR DAMAGE TO RIGHT FRONT OF COACH. MAJOR DAMAGES TO LEFT FRONT OF AUTO. AUTO HAS TO BE TOWED. INSP J CLARK TRANS OPERATOR FOR 799. RELIEF OPERATOR 54/17 ID #1659 TOOK OVER THE COACH AT 1155 HOURS. OPERATOR PLACED ON NON-DRIVING STATUS. SYSTEM SAFETY*. DISP*. VIDEO*. VEH DELAY: 01:58					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:45 02/21/10	R OPERATOR FL	12	3461	459	38	6207	O^FARRELL & POLK (IB)	ACCIDENT COACH & AUTO, NO INJURY.	IB	11:45	12:26	30
				1093218			INSP L BROWN RESP. NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VEH DELAY: 00:41					
14:50 02/21/10	R OPERATOR PR	29	3408	046	31	5506	LA PLYA & CABRILLO (IB)	ACCIDENT (COACH / AUTO), NO INJURY	IB	14:50	15:57	26
				1093086			INSP J. GIANG RESP, NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO AT THE LEFT FRONT FENDER. NO INJURY, NO 799. SYSTEM SAFETY*, CLAIM 6A45*, VIDEO* VEH DELAY: 01:07					

Line Delays \geq 20 Minutes

TIME DATE		CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
										DI	START	END	CC
00:05 02/21/10	R	OPERATOR CA	13	2361	37	60	10	WASHINGTON & POWELL (OB)	WOOD IN TRACK	OB	00:05		36
								1093157	INSP A. BEMNET RESP. C/M RESP. NO VEHICLES WERE DELAY OR SERVICE MISSED DUE TO THIS INCIDENT LINE DELAY: 00:49	LD	00:05	00:54	
00:33 02/21/10	R	INSP.KINDSTED GV	13	2303	183	F	1075	MARKET & MASON (IB)	BLOCKED BY OVERHEAD LINE DEPARTMENT	IB	00:16	00:43	86
								1093164	OVERHEAD LINE DEPT.#819 CLEARED. INSP.KINDSTEDT*. VEH DELAY: 00:27 LINE DELAY: 00:27	LD	00:16	00:43	
00:35 02/21/10	R	INSP.KINDSTED GV	13	3067	184	F	1059	MARKET & MASON (IB)	BLOCKED BY OVERHEAD LINE DEPARTMENT	IB	00:35	00:43	86
								1093165	OVERHEAD LINE DEPT.#819 CLEARED. INSP.KINDSTEDT*. VEH DELAY: 00:08 LINE DELAY: 00:27	LD	00:16	00:43	
08:22 02/21/10	R	OPERATOR CA	39	722	6	61	52	CALIFORNIA & GRANT (IB)	SLOT BLADE	IB	08:22	08:45	39
								1093197	INSP C. ALLEN, C/S TOWED, C/M, NO INJURY, MANAGER J. RANCE*, 2 SHUTTLES, NO 799, AUTO WAS ON TRACK WHICH CABLE CAR COULD NOT STOP SI CABLE CAR 60 @10:54 VEH DELAY: 02:32 LINE DELAY: 00:23	LD	08:22	08:45	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
February 2010					
02/01/10	MONDAY	115	117	121	116
02/02/10	TUESDAY	115	119	121	117
02/03/10	WEDNESDAY	115	118	121	123
02/04/10	THURSDAY	115	115	121	119
02/05/10	FRIDAY	115	115	121	121
02/08/10	MONDAY	115	115	121	120
02/09/10	TUESDAY	115	116	121	119
02/10/10	WEDNESDAY	115	119	121	122
02/11/10	THURSDAY	115	118	121	120
02/12/10	FRIDAY	115	117	121	120
02/15/10	MONDAY	115	112	121	122
02/16/10	TUESDAY	115	118	121	122
02/17/10	WEDNESDAY	115	121	121	116
02/18/10	THURSDAY	115	114	121	119
02/19/10	FRIDAY	115	119	121	116
02/22/10	MONDAY	115	116	121	
02/23/10	TUESDAY	115		121	
02/24/10	WEDNESDAY	115		121	
02/25/10	THURSDAY	115		121	
02/26/10	FRIDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
February 22, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

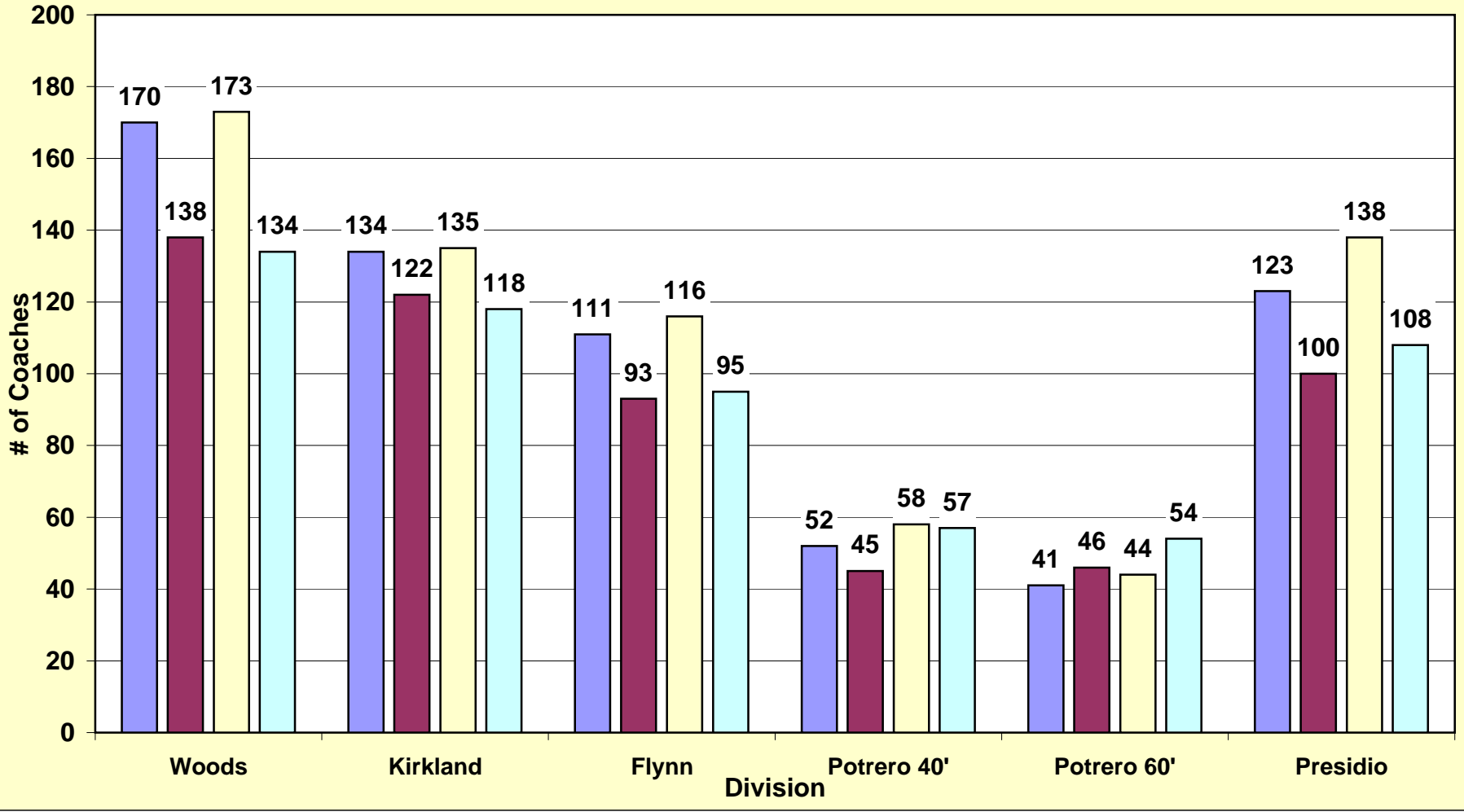
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	0
COUPLER	1
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	5
SUPPORT SHOP	9
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	1
BREDA / VENDOR	6
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **35**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance February 22, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	35	9	6	4
Equipment available for service @ 7:30 a.m.	116	12	4	4

Motor & Trolley Coaches Availability
 A.M. 2/22/10 & 2/19/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
2/22/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	6	12	2	0	0	2	14
Campaigns / retrofits	1	0	1	2	0	0	0	0	2
Maintenance Holds	21	11	13	45	23	32	42	97	142
Awaiting parts	4	1	0	5	5	4	7	16	21
Radio	2	0	0	2	0	0	0	0	2
Farebox	2	0	1	3	0	0	0	0	3
Equipment available for service @ 7:45 a.m.	170	134	111	415	52	41	123	216	631
Final a.m. pull-out	138	122	93	353	45	46	100	191	544
Reserve fleet usage	0	0	0	0	0	6	0	6	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	2	3	5	5
Operator not outs	10	5	4	19	3	7	2	12	31
Afternoon (p.m.) availability									
2/19/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	5	0	0	5	N/A	N/A	N/A	N/A	5
Scheduled maintenance	3	1	4	8	0	2	0	2	10
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	18	10	8	36	17	29	27	73	109
Awaiting parts	5	1	0	6	5	4	8	17	23
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	1	0	1	1
Equipment available for service @ 5:30 p.m.	173	135	116	424	58	44	138	240	664
Final p.m. pull-out	134	118	95	347	57	54	108	219	566
Reserve fleet usage	0	0	0	0	0	10	0	5	5
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	20	3	2	25	1	1	1	3	28

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SUNDAY , FEBRUARY 21, 2010											
Green	144	39	7	6	13	13	27.1	4.9	4.2	9.0	9.0
Cable Car	119	32	11	4	9	8	26.9	9.2	3.4	7.6	6.7
Potrero	158	42	17	1	15	9	26.6	10.8	0.6	9.5	5.7
Presidio	130	24	5	4	8	7	18.5	3.8	3.1	6.2	5.4
Kirkland	154	38	15	6	8	9	24.7	9.7	3.9	5.2	5.8
Woods	195	38	17	2	10	9	19.5	8.7	1.0	5.1	4.6
Flynn	152	42	11	3	18	10	27.6	7.2	2.0	11.8	6.6
Total	1,052	255	83	26	81	65	24.2%	7.9%	2.5%	7.7%	6.2%

Summary For The Last 7 Days											
SATURDAY 02 13 10	1098	306	105	50	83	68	28%	10%	5%	8%	6%
SUNDAY 02 14 10	1040	292	100	50	79	63	28%	10%	5%	8%	6%
MONDAY 02 15 10	1104	253	96	41	101	15	23%	9%	4%	9%	1%
TUESDAY 02 16 10	1582	343	100	51	109	83	22%	6%	3%	7%	5%
WEDNESDAY 02 17 10	1604	322	88	50	112	72	20%	6%	3%	7%	5%
THURSDAY 02 18 10	1585	344	106	44	116	78	22%	7%	3%	7%	5%
FRIDAY 02 19 10	1615	387	131	43	123	90	24%	8%	3%	8%	6%
SATURDAY 02 20 10	1104	290	94	37	87	72	26%	9%	3%	8%	7%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.