

## DAILY SERVICE DELIVERY OVERVIEW

**MONDAY, FEBRUARY 21, 2011**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>798</b>	<b>99.0</b>	<b>8</b>	<b>5</b>

### 2. VEHICLES AVAILABILITY (TUESDAY AM)

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>109</b>	<b>-4%</b>
<b>F LINE</b>	<b>18</b>	<b>21</b>	<b>17%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>27</b>	<b>4%</b>
<b>WOODS</b>	<b>140</b>	<b>175</b>	<b>25%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>129</b>	<b>16%</b>
<b>FLYNN</b>	<b>103</b>	<b>110</b>	<b>7%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>50</b>	<b>14%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>36</b>	<b>-23%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>119</b>	<b>21%</b>
<b>TOTAL</b>	<b>701</b>	<b>776</b>	<b>11%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>148</b>	<b>35</b>	<b>4</b>	<b>3</b>	<b>12</b>	<b>16</b>
<b>Cable Car</b>	<b>105</b>	<b>21</b>	<b>2</b>	<b>4</b>	<b>8</b>	<b>7</b>
<b>Potrero</b>	<b>171</b>	<b>36</b>	<b>7</b>	<b>0</b>	<b>11</b>	<b>18</b>
<b>Presidio</b>	<b>143</b>	<b>25</b>	<b>2</b>	<b>6</b>	<b>9</b>	<b>8</b>
<b>Kirkland</b>	<b>126</b>	<b>25</b>	<b>8</b>	<b>4</b>	<b>5</b>	<b>8</b>
<b>Woods</b>	<b>183</b>	<b>37</b>	<b>9</b>	<b>5</b>	<b>11</b>	<b>12</b>
<b>Flynn</b>	<b>153</b>	<b>25</b>	<b>5</b>	<b>4</b>	<b>4</b>	<b>12</b>
<b>TOTAL</b>	<b>1,029</b>	<b>204</b>	<b>37</b>	<b>26</b>	<b>60</b>	<b>81</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:00 02/21/11	R OPERATOR WO	18	3900	81	27	8364	O'FARRELL BETWEEN TAYLOR & JONES (OB)	NON INJURY COLLISION COACH & TAXI, BROKEN DRIVER'S SIDE MIRROR ON TAXI, SMALL MARK ON COACH	OB	11:00	11:46	17
						1156182	INSP R FISHER CLEARED, VIDEO*, 6-A-42*, SYSTEM SAFETY* VEH DELAY: 00:46					
12:16 02/21/11	R INSP L BROWN PO	39	3605	407	30	5427	VAN NESS & NORTH POINT (IB)	NON INJURY COACH & AUTO COLLISION, MINOR DAMAGE TO COACH	IB	11:48	12:08	21
						1156136	INSP L BROWN CLEARED, VIDEO*, SYSTEM SAFETY*, 6-A-42*, NO 799 VEH DELAY: 00:20					
12:28 02/21/11	R OPERATOR KI	39	3540	712	28	8309	LOMBARD & FILLMORE (IB)	NON INJURY ACCIDENT ( COACH/AUTO), BROKEN LEFT SIDE MIRROR	IB	12:28	13:39	21
						1156212	INSP. L. BROWN, SYSTEMS SAFETY*, VIDEO*, CLAIMS 6-A-42* VEH DELAY: 01:11					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
14:39 02/21/11	R	OPERATOR WO	33	3049	185	23	8123	LYLE & BOSWORTH (IB)	ACCIDENT COACH/AUTO (HIT AND RUN) NO INJURY	IB	14:39		18
							1156223	INTERVIEW AT TERMINAL					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
15:23 02/21/11	R	OPERATOR CA	18				(IB,OB)	HYDE LINE DOWN (ELECTRICAL PROBLEM)	IB LD	15:23 15:23	17:48 17:48	21	
							1156225	ELECTRICAL PROBLEM ON THE HYDE LINE, SHUTTLES USED, INSP. KWONG (8T54), INSP. BARTH (8T43), D. BANBURY*, CABLE MACHINERY, SHOP TRUCK #655, 1ST PAGE @1537 HRS. CABLE CARS INSTRUCTED TO GO TO THE MASON LINE. CABLE MACHINERY STATES HYDE LINE BACK UP @1748 HRS. VEH DELAY: 02:25 LINE DELAY: 02:25					
18:56 02/21/11	R	OPERATOR CA	27	2188	45	60	01	POWELL & MARKET (OB)	CABLE OFF PULLEY	OB LD	18:56 18:56	20:15 20:15	27
							1156295	INSP. BARTH (8T43)*, INSP. BEMNET (8T54), CABLE MACHINERY REPAIRED VEH DELAY: 01:19 LINE DELAY: 01:19					