



**Muni
Service Delivery
Daily Report**

Monday, February 22, 2010





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

02 23 2010 TUESDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	5	0	0	0	1X=2, 14I=1, 38=2
Kirkland	2	0	0	0	43=1, 47=1
Woods	11	0	1	0	9=1, 16X=3, 18=1, 36=1, 44=1, 48=1, 54=2, 71=1
Potrero	9	0	2	0	6=1, 14=2, 22=3, 30=1, 49=2
Presidio	2	0	0	0	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	29	0	3	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 7:35

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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2-22-10 MONDAY PM AFTERNOON NOLO REPORT

Cable Car	0	0	0	0	
Flynn	15	0	0	0	6=8X 2=14X 2=14L 2=38 3=38L
Kirkland	9	0	0	0	1=2 2=12 1=19 2=28 2=47 1=38
Woods	11	0	0	0	3=9 1=23 1=29 1=37 2=44 1=54 1=71 1=88
Potrero	24	4	1	2	2=6 4=14 8=22 3=24 1=30 2=33 2=41 6=49
Presidio	2	0	0	0	1=2 1=31
Metro	3	0	0	0	
F line	1	0	0	0	
TOTAL	65	4	1	2	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
MONDAY, FEB 22, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	2	0.0%	49	0	2	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	9	0	23.7%	155	9	0	94.2%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	5	1	8.8%	218	7	1	96.8%
Kirkland multi-piece	4		4.0%				
Woods one-piece	11	5	12.6%	260	15	5	94.2%
Woods multi-piece	8		8.0%				
Potrero one-piece	14	0	20.9%	202	18	0	91.1%
Potrero multi-piece	8		9.0%				
Presidio one-piece	4	0	7.7%	162	4	0	97.5%
Presidio multi-piece	0		0.0%				
Metro one-piece	2	9	3.0%	148	2	9	98.6%
Metro multi-piece	0		0.0%				
F Line one-piece	3	2	30.0%	33	4	2	87.9%
F Line multi-piece	2		22.2%				
System total				1227	59	19	95.2%

Accidents

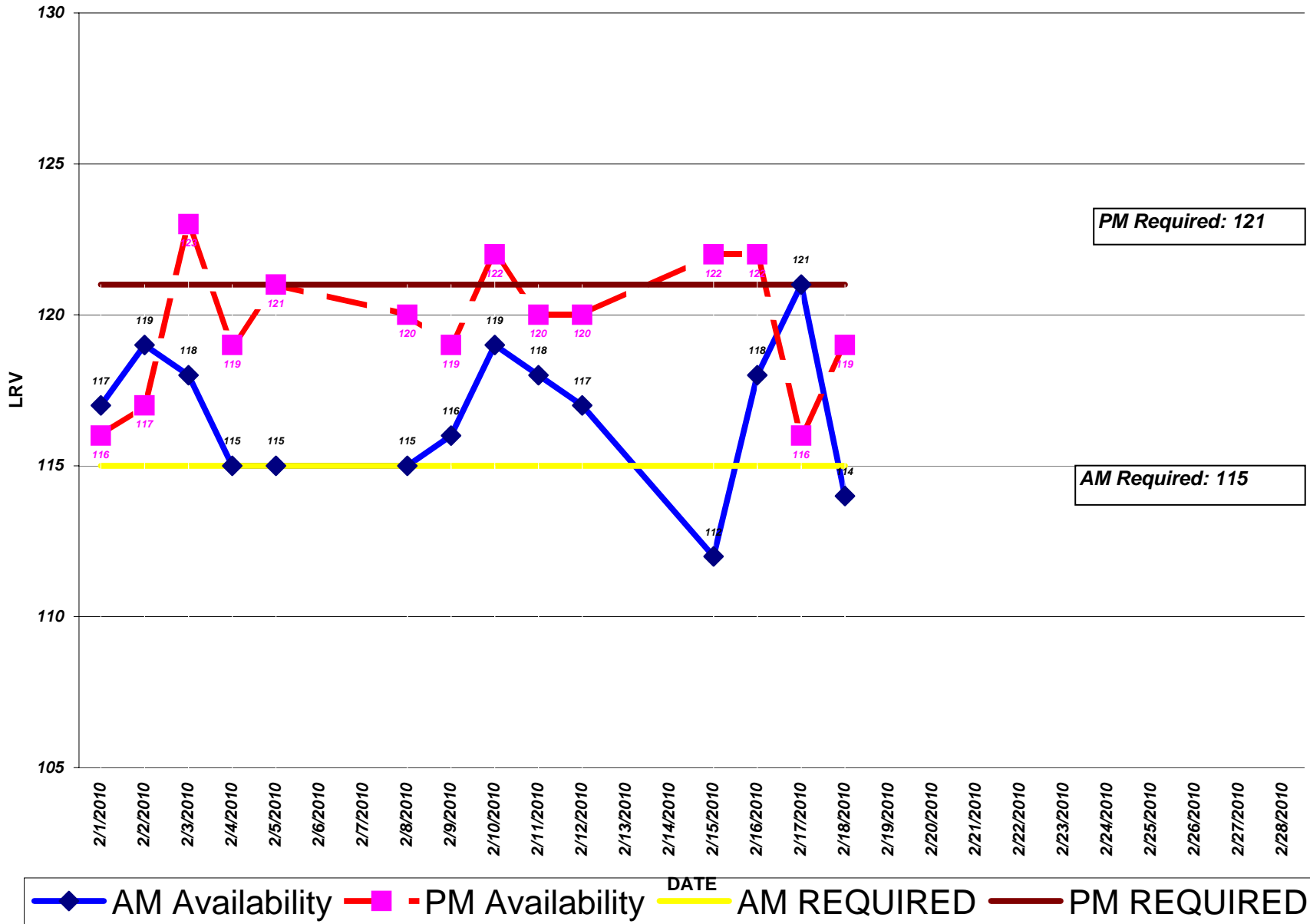
Mon Feb 22, 2010

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:02 02/22/10	T POWER CONTROL PO	30	3224	378	49	7051	MISSION & SANTA ROSA (IB)	OPEN FEEDER OM-1, POLE IN OVERHEAD, LAMPS KNOCKED FROM POLES PEDESTRIAN INJURED	IB LD	10:02 10:02	11:48 10:49	29
				1093330			INSP T.C.JOHNSON, J.CLARK, MNGR M.ESPINOZA. CLAIMS 6A45 RESPOND. POTRERO SHOP 093, LINE TRUCK 820. MEDIC 96 TRANSPORT 1 TO SFGH, 1 REFUSED AID. SYSTEM SAFETY* VIDEO* OPERATOR POST-799. 311* INSP A.MORELLO TRANSPORT RESCUE OPERATOR. SI TOWED TO POTRERO N/R [EOR 11:22] VEH DELAY: 01:20 LINE DELAY: 00:47					
17:43 02/22/10	R OPERATOR ME	85	1261	139	K/T	1462	OCEAN AVENUE & JUNIPERO SERRA (IB)	LRV/AUTO (MINOR) ACCIDENT	IB LD	17:43 17:43	17:57 17:57	74
				1093319			SENIOR STAFF/SYSTEM SAFETY; LSGP; INSP W GARCIA RESPONDED AND CLEARED; 311 CENTER* K LINE WAS RE-ROUTED VIA ^M^ LINE FOR THE TIME BEING; 1 M/C SHUTTLE USED; NO INJURIES; NO FORM ^R^ & NO 799; CLAIMS UNIT# 6-A-01* 311 VEH DELAY: 00:14 LINE DELAY: 00:14					
17:48 02/22/10	R OPERATOR WO	15	3523	189	27	8134	CHAVEZ & MISSION (IB)	NON INJURY ACCIDENT, COACH / AUTO, HIT & RUN.	IB	18:09	18:24	24
				1093399			INSP WILSON L, VIDEO*, S/S*, CLAIMS #6A01*. VEH DELAY: 00:15					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:37 02/22/10	R OPERATOR CA	18	2245	16	59	24	BAY & TAYLOR (IB)	B/O GRIP	IB	08:37	09:02	39
				1093305			C/S CLEARED, C/M, INSP JAHN, MANAGER Y. KWAN* VEH DELAY: 00:25 LINE DELAY: 00:25		LD	08:37	09:02	
10:02 02/22/10	T POWER CONTROL PO	30	3224	378	49	7051	MISSION & SANTA ROSA (IB)	OPEN FEEDER OM-1, POLE IN OVERHEAD, LAMPS KNOCKED FROM POLES PEDESTRIAN INJURED	IB	10:02	11:48	29
				1093330			INSP T.C.JOHNSON, J.CLARK, MNGR M.ESPINOZA. CLAIMS 6A45 RESPOND. POTRERO SHOP 093, LINE TRUCK 820. MEDIC 96 TRANSPORT 1 TO SFGH, 1 REFUSED AID. SYSTEM SAFETY* VIDEO* OPERATOR POST-799. 311* INSP A.MORELLO TRANSPORT RESCUE OPERATOR. SI TOWED TO POTRERO N/R [EOR 11:22] VEH DELAY: 01:20 LINE DELAY: 00:47		LD	10:02	10:49	
10:15 02/22/10	R OPERATOR GV	74	1468	153	F	1053	11TH ST & MARKET ST (OB)	POWER SURGE	OB	10:15	10:18	74
				1093351			MRU 4S38 & INSP R COLEMAN RESPONDED AND ASSISTED. SENT IN BY PCC SHOP @ 1055 HRS; END OF RUN. SI GENEVA YARD N/R [EOR 12:38] VEH DELAY: 02:23 LINE DELAY: 00:40		LD	10:15	10:55	
23:43 02/22/10	R OPERATOR ME	13	3207	97	K	1440	MONTGOMERY STATION (OB)	NOISE UNDER THE TRAIN	OB	23:43	00:14	86
				1093418			MRU 4S24 & INSP.CASTILLO CLEARED. TRAIN ROUTED INBOUND FROM MOL-EMR-FPR TO THE MME. SHOP TO INVESTIGATE FURTHER AT THE MME. INSP.WELLS*, STATION AGENTS*, OPERATORS & PASSENGERS NOTIFIED. PA SYSTEM UNAVAILABLE. ONLY ONE SHOP PERSONNEL TO RESPOND. SENIOR STAFF/SAFETY/RAILS* UPAGED. LAST HEADWAYS ON TIME. SI MME N/R [EOR 01:11] VEH DELAY: 01:28 LINE DELAY: 00:31		LD	23:43	00:14	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
February 2010					
02/01/10	MONDAY	115	117	121	116
02/02/10	TUESDAY	115	119	121	117
02/03/10	WEDNESDAY	115	118	121	123
02/04/10	THURSDAY	115	115	121	119
02/05/10	FRIDAY	115	115	121	121
02/08/10	MONDAY	115	115	121	120
02/09/10	TUESDAY	115	116	121	119
02/10/10	WEDNESDAY	115	119	121	122
02/11/10	THURSDAY	115	118	121	120
02/12/10	FRIDAY	115	117	121	120
02/15/10	MONDAY	115	112	121	122
02/16/10	TUESDAY	115	118	121	122
02/17/10	WEDNESDAY	115	121	121	116
02/18/10	THURSDAY	115	114	121	119
02/19/10	FRIDAY	115	119	121	116
02/22/10	MONDAY	115	116	121	108
02/23/10	TUESDAY	115	113	121	
02/24/10	WEDNESDAY	115		121	
02/25/10	THURSDAY	115		121	
02/26/10	FRIDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
February 23, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

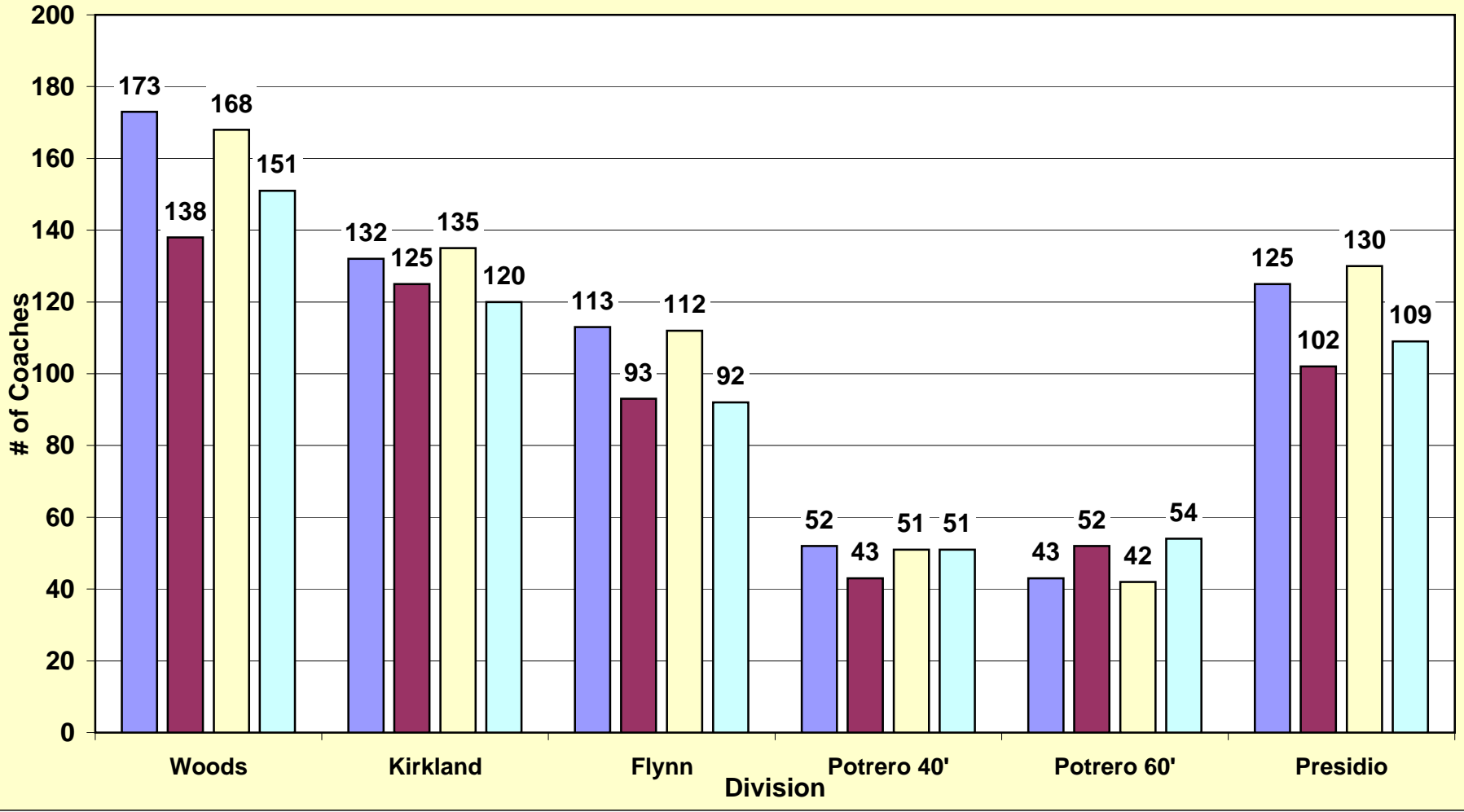
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	2
BRAKE SYSTEM	2
COUPLER	2
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	4
SUPPORT SHOP	10
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	1
BREDA / VENDOR	6
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **38**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance February 23, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	38	9	6	4
Equipment available for service @ 7:30 a.m.	113	12	4	4

Motor & Trolley Coaches Availability
A.M. 2/23/10 & 2/22/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
2/23/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	6	12	2	2	0	4	16
Campaigns / retrofits	1	0	1	2	0	0	0	0	2
Maintenance Holds	18	13	11	42	23	30	40	93	135
Awaiting parts	1	2	0	3	5	4	7	16	19
Radio	2	0	0	2	0	0	0	0	2
Farebox	2	0	1	3	0	0	0	0	3
Equipment available for service @ 7:45 a.m.	173	132	113	418	52	43	125	220	638
Final a.m. pull-out	138	125	93	356	43	52	102	197	553
Reserve fleet usage	0	0	0	0	0	10	0	10	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	2	3	5	5
Operator not outs	10	2	4	16	5	1	0	6	22
Afternoon (p.m.) availability									
2/22/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	5	0	0	5	N/A	N/A	N/A	N/A	5
Scheduled maintenance	6	1	2	9	3	0	0	3	12
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	23	10	12	45	24	31	35	90	135
Awaiting parts	6	1	0	7	5	4	7	16	23
Radio	1	0	0	1	0	0	0	0	1
Farebox	0	0	0	0	0	1	0	1	1
Equipment available for service @ 5:30 p.m.	168	135	112	415	51	42	130	223	638
Final p.m. pull-out	151	120	92	363	51	54	109	214	577
Reserve fleet usage	0	0	0	0	0	12	0	5	5
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	1	5	9	12	1	0	13	22

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY , FEBRUARY 22, 2010											
Green	243	54	14	9	18	13	22.2	5.8	3.7	7.4	5.3
Cable Car	144	31	11	3	9	8	21.5	7.6	2.1	6.3	5.6
Potrero	246	61	27	5	20	9	24.8	11.0	2.0	8.1	3.7
Presidio	193	33	3	9	12	9	17.1	1.6	4.7	6.2	4.7
Kirkland	255	41	16	7	11	7	16.1	6.3	2.7	4.3	2.7
Woods	331	71	26	11	19	15	21.5	7.9	3.3	5.7	4.5
Flynn	193	55	17	5	21	12	28.5	8.8	2.6	10.9	6.2
Total	1,605	346	114	49	110	73	21.6%	7.1%	3.1%	6.9%	4.5%

Summary For The Last 7 Days											
<i>SUNDAY 02 14 10</i>	1040	292	100	50	79	63	28%	10%	5%	8%	6%
<i>MONDAY 02 15 10</i>	1104	253	96	41	101	15	23%	9%	4%	9%	1%
<i>TUESDAY 02 16 10</i>	1582	343	100	51	109	83	22%	6%	3%	7%	5%
<i>WEDNESDAY 02 17 10</i>	1604	322	88	50	112	72	20%	6%	3%	7%	5%
<i>THURSDAY 02 18 10</i>	1585	344	106	44	116	78	22%	7%	3%	7%	5%
<i>FRIDAY 02 19 10</i>	1615	387	131	43	123	90	24%	8%	3%	8%	6%
<i>SATURDAY 02 20 10</i>	1104	290	94	37	87	72	26%	9%	3%	8%	7%
<i>SUNDAY 02 21 10</i>	1052	255	83	26	81	65	24%	8%	2%	8%	6%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.