

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, FEBRUARY 24, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1172	98.7	15	51

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	114	0%
F LINE	20	20	0%
CABLE CAR	26	30	15%
WOODS	140	171	22%
KIRKLAND	111	124	12%
FLYNN	103	111	8%
POTRERO 40'	49	53	8%
POTRERO 60'	53	42	-21%
PRESIDIO	103	124	20%
TOTAL	719	789	10%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	213	58	9	8	21	20
Cable Car	118	30	2	6	14	8
Potrero	238	53	20	1	23	9
Presidio	191	37	9	7	11	10
Kirkland	212	41	10	8	16	7
Woods	325	59	14	4	23	18
Flynn	195	31	9	2	18	2
TOTAL	1,492	309	73	36	126	74

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:23 02/24/11	R OPERATOR KI	39	2914	637	47	8028	4TH STREET & TOWNSEND (IB)	ACCIDENT COACH AND COACH (SFO COMMUTER COACH)	IB	08:23	09:00	11
						1156687	INSPECTOR WOON, W. CLEARED MINOR, NO 799, COACH STATIONARY, CLAIMS *, SYSTEM SAFETY * VEH DELAY: 00:37					
12:11 02/24/11	R OPERATOR FL	30	3947	423	14L	6255	MISSION & 6TH STREET (IB)	NON INJURY COLLISION (COACH & PARKED AUTO) MINOR DAMAGE TO COACH, MINOR DAMAGE TO AUTOMOBILE	IB	12:11	13:55	34
						1156725	INSP C WILCHER CLEARED, VIDEO*, 6-A-42*, SYSTEM SAFETY*, NO 799 REQUIRED VEH DELAY: 01:44					
15:52 02/24/11	R OPERATOR FL	30	0535	462	8X	6271	4TH STREET & MARKET (OB)	COACH / AUTO ACCIDENT - NO INJURIES	OB	15:52	16:28	34
						1156748	INSP FLORES, J CLEARED, SYSTEM SAFETY*, CLAIMS*, VIDEO*, NO 799 REQUIRED VEH DELAY: 00:36					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:47 02/24/11	R OPERATOR WO	39	3594	157	108	8438	FOLSOM & BEALE (OB)	COACH / AUTO COLLISION - NO INJURIES	OB	17:47	18:25	34
							1156773	INSP FLORES, J CLEARED, CLAIMS*, VIDEO*, SYSTEM SAFETY*, NO 799 REQUIRED VEH DELAY: 00:38				
20:16 02/24/11	R OPERATOR PR	27	1489	50	1	5632	CLAY & GOUGH (IB)	COLLISION - COACH / ILLEGALLY PARKED CAR, NO INJURIES	IB	20:16	21:40	34
							1156825	INSP GEETER, A CLEARED, SYSTEM SAFETY*, VIDEO*, CLAIMS*, NO TOW, NO 799 REQUIRED VEH DELAY: 01:24				

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
05:52 02/24/11	R OPERATOR WO	35	1433	243	91	8452	19TH AVENUE & WINSTON (IB)	NON MUNI INJURY COLLISION (BLOCKING) TEMPORARY REROUTE ON LINES 17, 28,29	IB LD	05:52 05:52	06:40 06:40	17
							1156666	INSP B JOHNSON & INSP B LIANG CLEARED, SFPD UNIT 4B1G, SFPD ENGINE 19, 311* VEH DELAY: 00:48 LINE DELAY: 00:48				
21:29 02/24/11	R OPERATOR ME	87	1515	111	M	1547	19TH AVE. & WINSTON (IB)	BLOCKED BY AUTO ON TRACKS	IB LD	21:29 21:29	22:45 22:45	86
							1156843	INSP.CASTRO, MRU 4S44 & 4S30 RESPONDED BUT MOTORIST REFUSED AID. MOTORIST CALLED OWN TOW SERVICE. ONCE TOW TRUCK ARRIVED AT 2217HRS, MOTORIST REFUSED TOW SERVICES AND REQUESTED A FLATBED TRUCK INSTEAD. SFPD* CAD.#3244. UNIT.#013. M-LINE REROUTED INBOUND TO WEST PORTAL VIA THE K-LINE. SHUTTLE RUN 547/8X/6239 BUS BRIDGE BETWEEN WEST PORTAL AND GENEVA TERMINAL. OPERATORS & PASSENGERS NOTIFIED*. INSP.MCCRAY CLEARED. J AND K LINE TRAINS ROUTED OUTBOUND FROM EMBARCADERO STATION TO COVER M-LINE SERVICE. CLAIMS* 6-A-42. Y.KWAN*, J.KELLY*. SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 01:16 LINE DELAY: 01:16				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
23:01 02/24/11	R	OPERATOR ME	13	1582	106	N	1479	14TH AVE & WEST PORTAL (OB)	BLOCKED BY NO MUNI ACCIDENT	OB LD	23:01 23:01	23:22 23:22	13
				1156849				[LRV2=1549]LINE CREW TRK#824, SFPD CAD #3514, SFPD*, 4-S-30, 4-S-44, 4-S-37, LSGP, PHONE TREE 311*, E. CASTRO, R. MC.CRAY, U-PAGE VEH DELAY: 00:21 LINE DELAY: 00:21					
23:28 02/24/11	R	MRU 4S30 ME	13	1582	106	N	1549	ST.FRANCIS CIRCLE & SLOAT (OB,PI)	BROKEN PANTOGRAPH AND DOWN OVERHEAD WIRES OPEN FEEDER WP-22 AUTO HIT LIGHT POLE AND MADE DAMAGE TO MUNI LINES	OB LD	23:28 23:28	01:38 01:38	85
				1156853				[LRV2=1479]MRU 4S30 & MRU 4S37 CLEARED. RESCUE TRAIN 139/N/1480-1456 USED AT 0129HRS. OVERHEAD LINE DEPT.#859 REPAIRED WIRE AT 0123HRS. INSP.CASTRO, INSP.MCCRAY & INSP.HENLEY. SHUTTLES- BUS BRIDGE BETWEEN WEST PORTAL AND GENEVA TERMINAL. M-LINE REROUTED INBOUND/OUTBOUND VIA THE K-LINE. OPERATORS & PASSENGERS NOTIFIED BY LSGP*. SENIOR STAFF/SAFETY/RAILS* UP[AGED. CLAIMS* 6-A-42. TRACK DEPT.#625 INSPECTED TRACKS. STATION AGENTS*. INSP.WELLS*. J.KELLY*. N-LINE PULL-INS Routed OUTBOUND M-LINE FOR TEST (PER OVERHEAD LINE DEPT.). MUNI SERCURITY*. SI GREEN N/R VEH DELAY: 02:10 LINE DELAY: 02:10					