

## DAILY SERVICE DELIVERY OVERVIEW

### SATURDAY, FEBRUARY 26, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>798</b>	<b>96.2</b>	<b>30</b>	<b>62</b>

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>62</b>	<b>104</b>	<b>68%</b>
<b>F LINE</b>	<b>19</b>	<b>22</b>	<b>16%</b>
<b>CABLE CAR</b>	<b>24</b>	<b>30</b>	<b>25%</b>
<b>WOODS</b>	<b>64</b>	<b>105</b>	<b>64%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>102</b>	<b>70%</b>
<b>FLYNN</b>	<b>82</b>	<b>105</b>	<b>28%</b>
<b>POTRERO 40'</b>	<b>34</b>	<b>58</b>	<b>71%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>46</b>	<b>18%</b>
<b>PRESIDIO</b>	<b>66</b>	<b>111</b>	<b>68%</b>
<b>TOTAL</b>	<b>450</b>	<b>683</b>	<b>52%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>138</b>	<b>38</b>	<b>8</b>	<b>6</b>	<b>14</b>	<b>10</b>
<b>Cable Car</b>	<b>102</b>	<b>26</b>	<b>5</b>	<b>3</b>	<b>10</b>	<b>8</b>
<b>Potrero</b>	<b>154</b>	<b>37</b>	<b>11</b>	<b>3</b>	<b>7</b>	<b>16</b>
<b>Presidio</b>	<b>133</b>	<b>24</b>	<b>6</b>	<b>3</b>	<b>9</b>	<b>6</b>
<b>Kirkland</b>	<b>118</b>	<b>24</b>	<b>6</b>	<b>4</b>	<b>6</b>	<b>8</b>
<b>Woods</b>	<b>165</b>	<b>25</b>	<b>7</b>	<b>4</b>	<b>2</b>	<b>12</b>
<b>Flynn</b>	<b>149</b>	<b>28</b>	<b>3</b>	<b>10</b>	<b>8</b>	<b>7</b>
<b>TOTAL</b>	<b>959</b>	<b>202</b>	<b>46</b>	<b>33</b>	<b>56</b>	<b>67</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:10 02/26/11	R OPERATOR CA	26	2473	022	60	0006	POWELL & BUSH (OB)	ACCIDENT (CAR / VAN), NO INJURY, ABOUT 6 FEET FROM INTERSECTION.	OB LD	11:10 11:10	11:21 11:21	26
						1157038	INSP KWONG, J (8T54) RESP, NO INJURY, NO 799, SYSTEM SAFE*, CLAIM 6A50*M, PAGE SENT OUT. VEH DELAY: 00:11 LINE DELAY: 00:11					
21:07 02/26/11	R OPERATOR WO	34	3043	222	17	8507	WINSTON & NUCKINGHAM (OB)	OPERATOR ASSAULTED, ( OPERATOR SPAT ON)	OB	21:07	22:16	18
						1157192	INSP T ESPINOZA CLEARED, VIDEO*, CLAIM 6A50*, SFPD 3I5D RESP, SFPD CASE #110-169-102, MEDIC #82 TRANSPORTED SUSPECT TO SFGH, ONE ARRESTED, J KELLY*, J MURPHY*, MEDIC #84 RESP SI WOODS N/R VEH DELAY: 01:09					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
02:30 02/26/11	R OPERATOR PO	21		481	14	7102	MISSION BETWEEN 16TH STREET & 17TH STREET (IB,OB)	SFPD ACTIVITY BLOCKING	IB LD	02:30 02:30	02:50 03:58	16
						1157085	INSP. VELACRUZ, SFPD CLEARED, 14-LINE RE-ROUTE, OB ONLY, L-16TH STREET, R-S. VAN NESS, R-18TH STREET, L- MISSION TO REG. ROUTE VEH DELAY: 00:20 LINE DELAY: 01:28					