



MUNI

Service Delivery

Daily Report

Saturday, February 27, 2010





CONTENT

- *NOT OUTS FOR THE AM RUSH HOUR* **3**
- *NOT OUTS FOR THE PM RUSH HOUR* **4**
- *DAILY NOT OUTS & RDO REPORT* **5**
- *ACCIDENTS & LINE DELAYS > 20 MINUTES* **6**
- *OPERATORS ABSENTEEISM REPORT* **8**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

02 28 10 MORNING REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	2	8X=1
Kirkland	0	0	0	0	
Woods	2	0	0	0	23=1; 29=1
Potrero	9	0	0	0	14=5; 49=1; 6=2; 24=1
Presidio	4	0	0	2	30=1; 3=1; 5=1; 21=1
Green	0	0	0	1	
F line	0	0	0	0	
TOTAL	16	0	0	5	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 8:10

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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02 27 10 SATURDAY AFTERNOON NOLO REPORT

Cable Car	0	0	0	0	
Flynn	6	0	0	0	8X=3 38=2 71=1
Kirkland	0	0	1	0	
Woods	2	0	1	0	52=1 94=1
Potrero	16	0	0	0	6=1 14=5 22=1 24=1 30=4 49=4
Presidio	14	0	0	0	1=4 3=1 5=1 21=3 30=4 31=1
Metro	0	0	0	0	
F line	0	0	0	0	
TOTAL	38	0	2	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
SATURDAY, FEBRUARY 27, 2010							
SIGN UP DEC 2009							
Cable Car one-piece	1	15	4.5%	46	1	15	97.8%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	8	3	21.1%	132	10	3	92.4%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	2	2	3.5%	123	3	2	97.6%
Kirkland multi-piece	2		2.0%				
Woods one-piece	0	0	0.0%	132	0	0	100.0%
Woods multi-piece	0		0.0%				
Potrero one-piece	16	0	23.9%	141	18	0	87.2%
Potrero multi-piece	4		4.5%				
Presidio one-piece	9	8	17.3%	130	12	8	91.2%
Presidio multi-piece	5		5.9%				
Metro one-piece	1	10	1.5%	99	1	10	99.0%
Metro multi-piece	0		0.0%				
F Line one-piece	0	3	0.0%	30	0	3	100.0%
F Line multi-piece	0		0.0%				
System total				833	45	41	94.7%

Accidents

Sat Feb 27, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:22 02/27/10	R OPERATOR PO	16	3225	482	49	7113	PHELAN LOOP (IB)	SUSPICIOUS PACKAGE	IB	00:22	00:42	18
							1094242	INSP. A VELACRUZ, SFPD CLEARED VEH DELAY: 00:20				
13:01 02/27/10	R OPERATOR PO	29	3633	416	22	5475	FILLMORE & LOMBARD (OB)	ACCIDENT COACH & AUTO, NO INJURY.	OB	13:01	13:44	30
							1094313	INSP L BROWN CLEARED. NO DAMAGE TO COACH. MINOR DAMAGE TO AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VEH DELAY: 00:43				
16:32 02/27/10	T SHOP TRUCK #8	24				853	GENEVA & CAYUGA (IB)	ALLEGED NON INJURY ACCIDENT, SHOP TRUCK / MOTORIST.	IB	16:32	17:00	24
							1094339	INSP ESPINOZA T, S/S*, CLAIMS #6A50*, MOTORIST GONE UPON INSPECTORS ARRIVAL, NO 799. VEH DELAY: 00:28				
18:09 02/27/10	T 311 CALL CENT KI	38	3290	798	12	8009	BROADWAY & COLUMBUS (OB)	ALLEGED ACCIDENT-COACH AND AUTOMOBILE	OB	18:09	18:11	38
							1094366	CLAIMS 6A50-S. GRACIA*; VIDEO PULLED*; JAZMIN AT 311 CALL CENTER RECEIVED A CALL FROM MS. NATASHA SINGH, SR# 610557; MS. SINGH SAYS COACH MADE CONTACT WITH HER AUTOMOBILE AND KEPT GOING, DID NOT STOP. INSP. L. SMITH WILL INTERVIEW OPERATOR AT 24TH & MISSION STREETS. VEH DELAY: 00:02				
19:37 02/27/10	R STATION AGENT ME	87	N/A	N/A	N/A	N/A	MONTGOMERY STATION & MEZZANINE LEVEL	MEDICAL EMERGENCY		19:37		74
							1094371	INTOXICATED MALE WAS TRANSPORTED TO SFGH BY MEDIC #83; WITH A LEFT HAND INJURY WHEN HE FELL ON THE ESCALATOR. VIDEO*				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:54 02/27/10	R OPERATOR CA	16	1528	044	61	54	HYDE BETWEEN WASHINGTON & JACKSON (PI)	CODE (900) SPLIT SWITCH	PI	00:54	01:28	16
							1094234	INSP. BEMNET, CABLE MACHINERY, TRUCK 665 CLEARED, SENIOR STAFF/SAFETY*, INSP. ALDANA TRANSPORTED OPERATOR FOR (799), NO INJURIES, NO DAMAGE TO CABLE / SWITCH, CAR 54 HAS BENT GRIP. SI CABLE CAR (TRUCK 665 TOWED) N/R VEH DELAY: 00:34 LINE DELAY: 00:34	LD	00:54	01:28	
08:06 02/27/10	R OPERATOR ME	72	1230	21	L	1485	TARAVAL & 18TH AVENUE	FALL ON BOARD CHANGING SEATS		08:06	08:30	20
							1094270	[LRV2=1518]SENIOR STAFF & SAFETY*, CLAIMS # 06-A-50*, VIDEO*, (1) SHUTTLE USED, SYSTEM SAFETY*, C CARRILLO*, OPERATOR 799, INSP F CADELINA TRANSPORTED OPERATOR FOR 799 ONLY, INSP C GONZALEZ INCIDENT REPORT & CLEARED. SI GREEN N/R VEH DELAY: 00:24 LINE DELAY: 00:24	LD	08:06	08:30	

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SATURDAY, FEBRUARY 27, 2010											
Green	167	44	9	5	16	14	26.3	5.4	3.0	9.6	8.4
Cable Car	119	30	12	4	10	4	25.2	10.1	3.4	8.4	3.4
Potrero	166	48	21	2	13	12	28.9	12.7	1.2	7.8	7.2
Presidio	149	47	21	6	10	10	31.5	14.1	4.0	6.7	6.7
Kirkland	153	31	14	4	8	5	20.3	9.2	2.6	5.2	3.3
Woods	178	31	8	2	12	9	17.4	4.5	1.1	6.7	5.1
Flynn	164	46	20	3	15	8	28.0	12.2	1.8	9.1	4.9
Total	1,096	277	105	26	84	62	25.3%	9.6%	2.4%	7.7%	5.7%

Summary For The Last 7 Days

SATURDAY 02 20 10	1104	290	94	37	87	72	26%	9%	3%	8%	7%
SUNDAY 02 21 10	1052	255	83	26	81	65	24%	8%	2%	8%	6%
MONDAY 02 22 10	1605	346	114	49	110	73	22%	7%	3%	7%	5%
TUESDAY 02 23 10	1586	325	99	47	115	64	21%	6%	3%	7%	4%
WEDNESDAY 02 24 10	1589	333	104	45	113	71	21%	6%	3%	7%	5%
THURSDAY 02 25 10	1579	314	101	42	107	64	20%	6%	3%	7%	4%
FRIDAY 02 26 10	1602	365	133	5	113	74	23%	8%	3%	7%	5%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.