



**Muni  
Service Delivery  
Daily Report**

Sunday, February 28, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**03 01 2010 MONDAY MORNING REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	4	0	0	0	8X=2, 14L=2
<b>Kirkland</b>	4	0	0	0	12=1, 28=2, 43=1
<b>Woods</b>	6	0	1	0	9=1, 18=1, 23=1, 29=1, 71=1, 80X=1
<b>Potrero</b>	7	0	0	1	14=3, 22=2, 30=1, 49=1
<b>Presidio</b>	2	0	0	0	5=2
<b>Green</b>	0	0	2	0	
<b>F line</b>	0	0	0	1	
<b>TOTAL</b>	<b>23</b>	<b>0</b>	<b>3</b>	<b>2</b>	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

Report data compiled as of - 0730 HRS (TIME)

<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Afected lines</i>
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**2-28-10 PM NOLO REPORT**

<i>Cable Car</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Flynn</i>	<i>3</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>3=38</i>
<i>Kirkland</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Woods</i>	<i>2</i>	<i>0</i>	<i>2</i>	<i>0</i>	<i>1=18 1=23</i>
<i>Potrero</i>	<i>5</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1=6 2=14 1=24 1=49</i>
<i>Presidio</i>	<i>6</i>	<i>0</i>	<i>6</i>	<i>0</i>	<i>2=5 3=31 1=45</i>
<i>Metro</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>F line</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<b>TOTAL</b>	<b>16</b>	<b>0</b>	<b>8</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>SUNDAY 02/28/2010 -</b>							
SIGN UP DEC 2009							
<b>Cable Car one-piece</b>	2	13	9.1%	<b>46</b>	2	13	<b>95.7%</b>
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	6	3	15.8%	<b>121</b>	8	3	<b>93.4%</b>
<b>Flynn multi-piece</b>	4		5.9%				
<b>Kirkland one-piece</b>	0	0	0.0%	<b>126</b>	0	0	<b>100.0%</b>
<b>Kirkland multi-piece</b>	0		0.0%				
<b>Woods one-piece</b>	2	4	2.3%	<b>142</b>	2	4	<b>98.6%</b>
<b>Woods multi-piece</b>	0		0.0%				
<b>Potrero one-piece</b>	15	0	22.4%	<b>136</b>	18	0	<b>86.8%</b>
<b>Potrero multi-piece</b>	6		6.7%				
<b>Presidio one-piece</b>	15	0	28.8%	<b>115</b>	17	0	<b>85.2%</b>
<b>Presidio multi-piece</b>	4		4.7%				
<b>Metro one-piece</b>	0	5	0.0%	<b>77</b>	0	5	<b>100.0%</b>
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	0	4	0.0%	<b>30</b>	0	4	<b>100.0%</b>
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>793</b>	47	29	<b>94.1%</b>

# Accidents

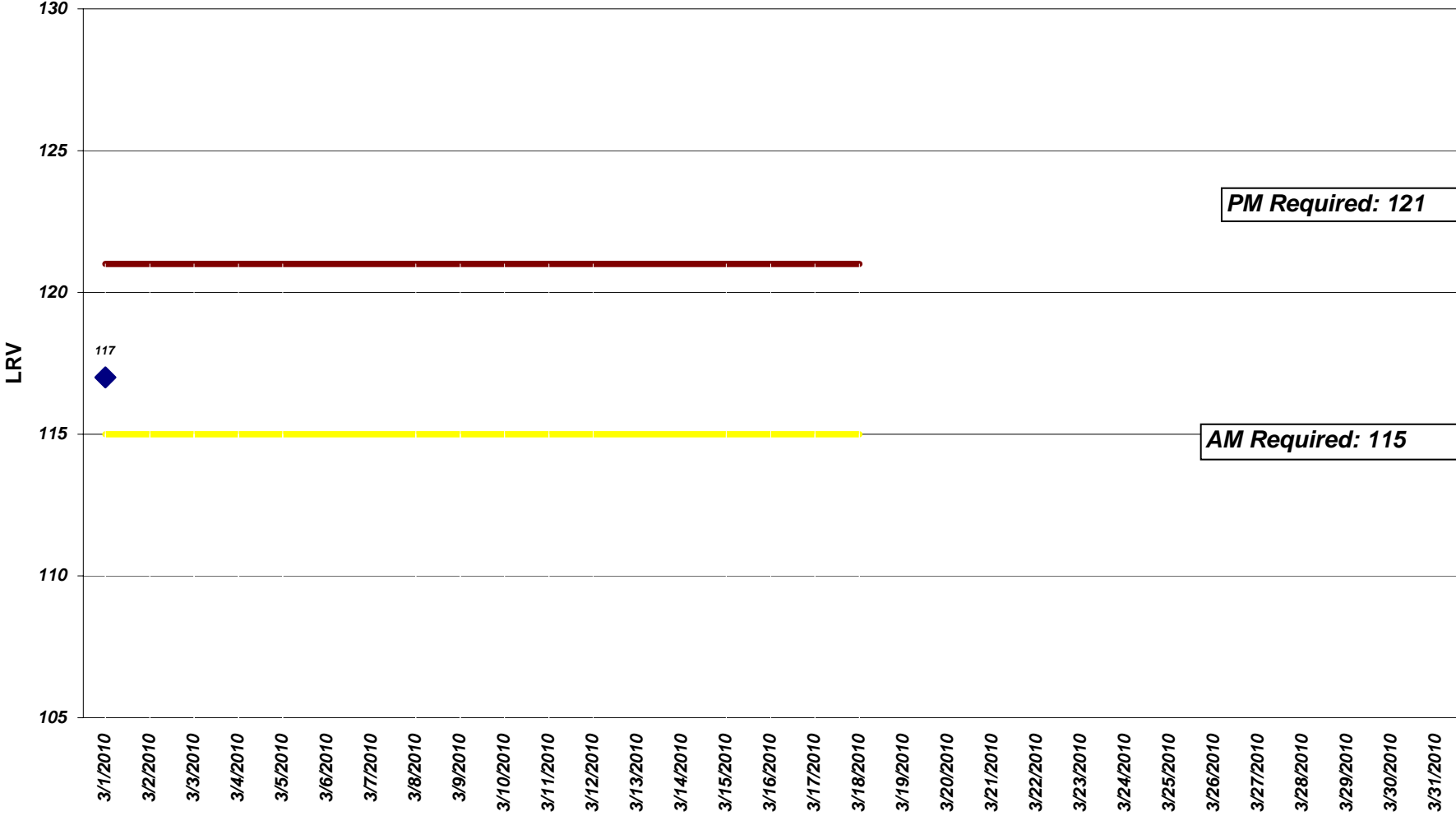
Sun Feb 28, 2010

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:46 02/28/10	R 311 FL	17	2223	440	38	6296	GEARY & 3RD AVE (IB)	ALLEDGED INCIDENT, PASS CALLED 311 AND COMPLAINT HER RIGHT ARM STUCK ON DOOR WHILE BOARDING, 311 COMPLAINT # 610811.	IB	12:15		26
							<b>1094441</b>	OPERATOR WILL BE INTERVIEWED.				
15:11 02/28/10	R OPERATOR KI	24	3029	641	47	8302	VAN NESS & SACRAMENTO STREET (OB)	ACCIDENT, COACH AND TRUCK (HIT AND RUN)	OB	15:11	15:56	27
							<b>1094459</b>	INSP. L. BROWN (1T66), VIDEO*, SYSTEM SAFETY*, 6A50*, NO DAMAGE TO COACH, NO 799, OPERATOR GIVEN ORDERS. VEH DELAY: 00:45				
20:44 02/28/10	R SFPD KI	24	3764	800	47	8349	VAN NESS & PINE STREET (OB)	POLICE REQUEST	OB	20:44	20:53	27
							<b>1094493</b>	INSP. D. FONG (1T60), SFPD UNIT #349D, REQUESTED THE COACH BE STOPED THEY WERE LOOKING FOR A SUSPECT, NO ARREST. VEH DELAY: 00:09				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:39 02/28/10	R OPERATOR GV	75	506	155	F	1895	TAYLOR & JEFFERSON (OB)	BLOCKED BY NON-MUNI ACCIDENT SFFD & MEDIC	OB	08:39	09:00	20
						1094410	LSGP*, INSP G PINTO*, OPERATOR CLEARED VEH DELAY: 00:21 LINE DELAY: 00:21		LD	08:39	09:00	

# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability   
 ■ - PM Availability   
 — AM REQUIRED   
 — PM REQUIRED



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>					
February 2010					
03/01/10	MONDAY	115	<b>117</b>	121	
03/02/10	TUESDAY	115		121	
03/03/10	WEDNESDAY	115		121	
03/04/10	THURSDAY	115		121	
03/05/10	FRIDAY	115		121	
03/08/10	MONDAY	115		121	
03/09/10	TUESDAY	115		121	
03/10/10	WEDNESDAY	115		121	
03/11/10	THURSDAY	115		121	
03/12/10	FRIDAY	115		121	
03/15/10	MONDAY	115		121	
03/16/10	TUESDAY	115		121	
03/17/10	WEDNESDAY	115		121	
03/18/10	THURSDAY	115		121	
03/19/10	FRIDAY	115		121	
03/22/10	MONDAY	115		121	
02/23/10	TUESDAY	115		121	
02/24/10	WEDNESDAY	115		121	
02/25/10	THURSDAY	115		121	
02/26/10	FRIDAY	115		121	
03/29/10	MONDAY	115		121	
03/30/10	TUESDAY	115		121	
03/31/10	WEDNESDAY	115		121	

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>March 1, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	4
SUPPORT SHOP	8
BODY/PAINT/LEAKER	4
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	6
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

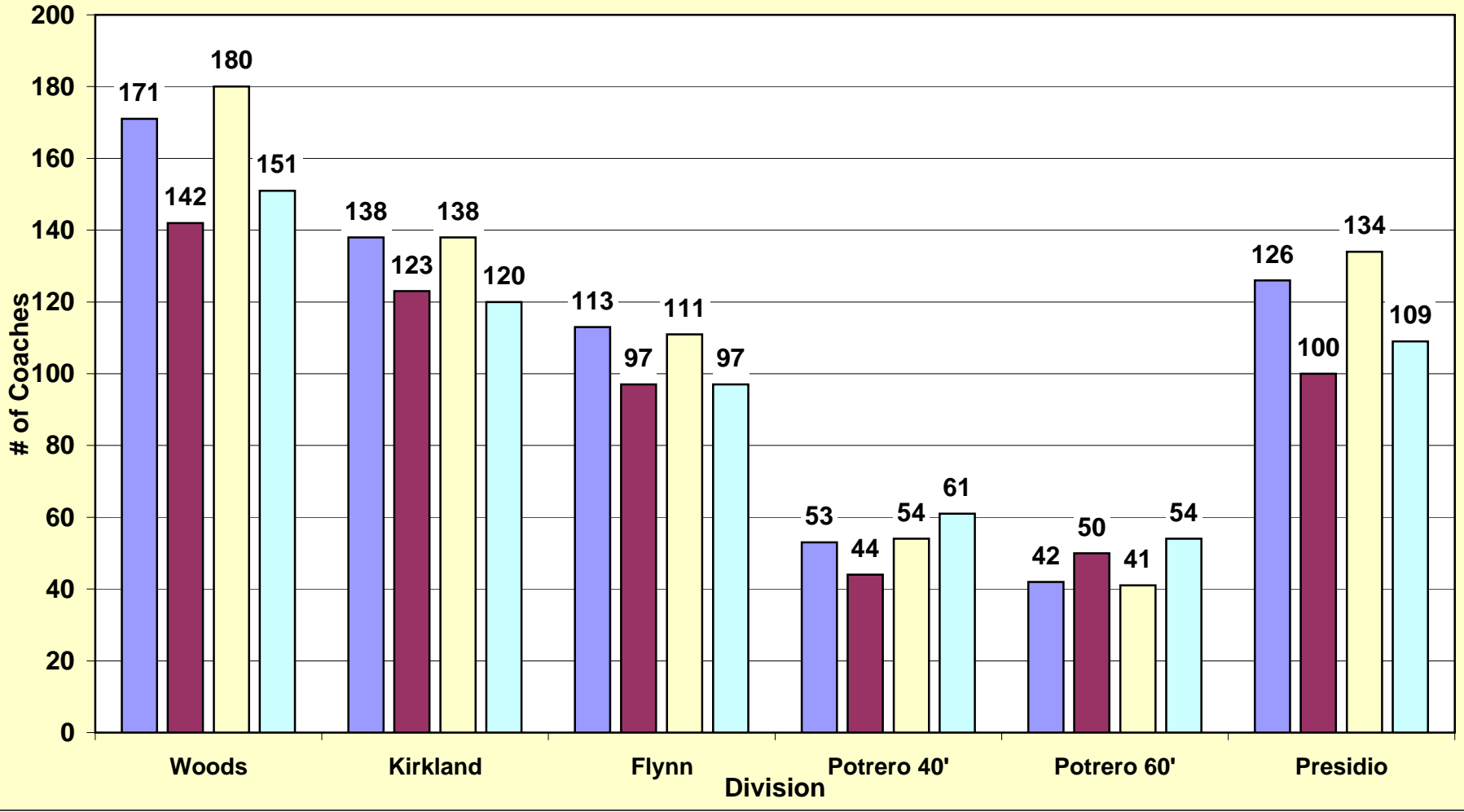
**TOTAL** **34**



	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
				<b>March</b>
<b>1, 2010</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>34</b>	<b>10</b>	<b>5</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>117</b>	<b>11</b>	<b>5</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
 A.M. 3/1/10 & 2/26/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>3/1/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	0	6	9	2	0	3	5	14
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance Holds	20	7	11	38	22	31	39	92	130
Awaiting parts	7	0	0	7	5	5	8	18	25
Radio	1	0	1	2	0	0	0	0	2
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	171	138	113	422	53	42	126	221	643
Final a.m. pull-out	142	123	97	362	44	50	100	194	556
Reserve fleet usage	0	0	0	0	0	10	0	10	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	7	8	8
Operator not outs	6	4	0	10	4	3	2	9	19
<b>Afternoon (p.m.) availability</b>									
<b>2/26/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	10	0	0	10	N/A	N/A	N/A	N/A	10
Scheduled maintenance	2	0	5	7	1	1	0	2	9
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	11	7	13	31	21	32	31	84	115
Awaiting parts	7	1	0	8	5	4	10	19	27
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	1	0	1	2
Equipment available for service @ 5:30 p.m.	180	138	111	429	54	41	134	229	658
Final p.m. pull-out	151	120	97	368	61	54	109	224	592
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	1	0	4	2	0	0	2	6

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	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SUNDAY, FEBRUARY 28, 2010</b>											
Green	136	43	9	2	16	16	31.6	6.6	1.5	11.8	11.8
Cable Car	117	27	12	3	8	4	23.1	10.3	2.6	6.8	3.4
Potrero	158	41	16	3	12	10	25.9	10.1	1.9	7.6	6.3
Presidio	135	40	18	3	10	9	29.6	13.3	2.2	7.4	6.7
Kirkland	154	25	7	5	9	4	16.2	4.5	3.2	5.8	2.6
Woods	194	41	17	2	10	12	21.1	8.8	1.0	5.2	6.2
Flynn	151	44	18	2	15	9	29.1	11.9	1.3	9.9	6.0
<b>Total</b>	<b>1,045</b>	<b>261</b>	<b>97</b>	<b>20</b>	<b>80</b>	<b>64</b>	<b>25.0%</b>	<b>9.3%</b>	<b>1.9%</b>	<b>7.7%</b>	<b>6.1%</b>

**Summary For The Last 7 Days**

<b>SUNDAY 02 21 10</b>	1052	255	83	26	81	65	24%	8%	2%	8%	6%
<b>MONDAY 02 22 10</b>	1605	346	114	49	110	73	22%	7%	3%	7%	5%
<b>TUESDAY 02 23 10</b>	1586	325	99	47	115	64	21%	6%	3%	7%	4%
<b>WEDNESDAY 02 24 10</b>	1589	333	104	45	113	71	21%	6%	3%	7%	5%
<b>THURSDAY 02 25 10</b>	1579	314	101	42	107	64	20%	6%	3%	7%	4%
<b>FRIDAY 02 26 10</b>	1602	365	133	5	113	74	23%	8%	3%	7%	5%
<b>SATURDAY 02 27 10</b>	1096	277	105	26	84	62	25%	10%	2%	8%	6%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.