

## DAILY SERVICE DELIVERY OVERVIEW

**MONDAY, FEBRUARY 28, 2011**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>97.4</b>	<b>30</b>	<b>52</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>114</b>	<b>0%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>29</b>	<b>12%</b>
<b>WOODS</b>	<b>140</b>	<b>169</b>	<b>21%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>122</b>	<b>10%</b>
<b>FLYNN</b>	<b>103</b>	<b>110</b>	<b>7%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>51</b>	<b>4%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>42</b>	<b>-21%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>122</b>	<b>18%</b>
<b>TOTAL</b>	<b>719</b>	<b>780</b>	<b>8%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>213</b>	<b>58</b>	<b>10</b>	<b>8</b>	<b>19</b>	<b>21</b>
<b>Cable Car</b>	<b>120</b>	<b>26</b>	<b>4</b>	<b>4</b>	<b>12</b>	<b>6</b>
<b>Potrero</b>	<b>235</b>	<b>59</b>	<b>16</b>	<b>2</b>	<b>25</b>	<b>16</b>
<b>Presidio</b>	<b>194</b>	<b>27</b>	<b>5</b>	<b>4</b>	<b>14</b>	<b>4</b>
<b>Kirkland</b>	<b>215</b>	<b>46</b>	<b>20</b>	<b>5</b>	<b>16</b>	<b>5</b>
<b>Woods</b>	<b>327</b>	<b>66</b>	<b>18</b>	<b>8</b>	<b>23</b>	<b>17</b>
<b>Flynn</b>	<b>193</b>	<b>40</b>	<b>5</b>	<b>7</b>	<b>19</b>	<b>9</b>
<b>TOTAL</b>	<b>1,497</b>	<b>322</b>	<b>78</b>	<b>38</b>	<b>128</b>	<b>78</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:06 02/28/11	R OPERATOR FL	30	2997	492	14X	6273	6TH STREET & HARRISON (IB)	ACCIDENT (COACH / AUTO), NO INJURY.	IB	08:06	08:57	26
							1157305	INSP VONG, H (1T63) RESP, NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A50*. VEH DELAY: 00:51				
10:40 02/28/11	R OPERATOR PR	14	3516	044	1	5598	CLAY & LAGUNA (IB)	ACCIDENT (COACH / AUTO), H/R, NO INJURY	IB	10:20	10:21	26
							1157327	OPERATOR WILL BE INTERVIEWED. VEH DELAY: 00:01				
10:42 02/28/11	R OPERATOR PR	14	1940	086	21	5595	FULTON & SHRADER (IB)	ACCIDENT (COACH / AUTO), NO INJURY.	IB	10:42	11:05	26
							1157354	INSP LUM, F (1T62) RESP. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A50*. VEH DELAY: 00:23				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:19 02/28/11	R OPERATOR FL	30	2932	435	14L	6283	MISSION & 11TH STREET (IB)	ACCIDENT COACH AND TRUCK (HIT AND RUN)	IB	11:19	13:23	11
							1157409	INSPECTOR IRBY,E.SFPD 3B14C CASE # 110 173 181 SYSTEM SAFETY *,CLAIMS *,VIDEO *,REAR LEFT SIDE OF COACH MAJOR DAMAGE SI FLYNN 6268 @14:30 VEH DELAY: 03:11				
15:44 02/28/11	R OPERATOR KI	33	2067	678	43	8217	MISSION STREET & GENEVA AVE (OB)	ACCIDENT, COACH AND AUTO	OB	15:44		27
							1157163	INSP. IRBY CLEARED LOCATION. NOTE: SEE INTERVIEW TAG #1157405				
17:13 02/28/11	R OPERATOR FL	34	3327	522	8X	6221	3RD STREET & MARKET STREET (IB)	ALLEGED ACCIDENT, COACH AND AUTO	IB	17:13		27
							1157427	OPERATOR CLEARED				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:19 02/28/11	R OPERATOR ME	75	2517	038	KT	1492	OCEAN & LEE (OB)	BLOCKED BY A NON MUNI ACCIDENT	OB LD	07:19 07:19	07:41 07:41	80
							1157293	INSP F CADELINA; SFPD BOTH RESPONDED VEH DELAY: 00:22 LINE DELAY: 00:22				
13:41 02/28/11	R OPERATOR ME	75	2881	92	KT	1443	3RD ST. & HUDSON (IB)	SFFD BLOCKING	IB LD	13:41 13:41	14:40 14:40	72
							1157391	INSP. D. DIAL* MRU-4S43, SWITCHBACK 3RD ST. & EVANS AND 3RD ST. & ARMSTRONG, MOTOR COACH SHUTTLES. VEH DELAY: 00:59 LINE DELAY: 00:59				
13:46 02/28/11	R OPERATOR WO	33	3298	107	54	8356	3RD STREET & LA SALLE (OB)	SFFD BLOCKING	OB LD	13:46 13:46	13:53 14:41	11
							1157375	INSPECTOR WONG,S.RESPOND 54 LINE REROUTE R-KIRKWOOD,L-NEWHALL,L-MCKINNON,R-3RD STREET,ONE STOP MISSED VEH DELAY: 00:07 LINE DELAY: 00:55				