



# MUNI Service Delivery Daily Report

Friday, January 01, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**AM NOLO REPORT SATURDAY 01 02 10**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	1	0	0	0	8X=1
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	0	0	0	0	
<b>Potrero</b>	3	0	0	0	21=1,30=1,31=1
<b>Presidio</b>	6	0	0	0	6=1, 14=3, 22=1, 49=1
<b>Green</b>	0	0	1	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	10	0	1	0	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**FRIDAY 01 / 01 / 10**  
 Afternoon report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	9	0	1	0	8X=2 9=2 38=4 71=1
<b>Kirkland</b>	1	0	0	0	19=1
<b>Woods</b>	2	0	0	0	29=1 48=1
<b>Potrero</b>	5	0	1	0	6=1 14=2 22=1 49=1
<b>Presidio</b>	1	0	0	0	21=1
<b>Metro</b>	0	0	1	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	<b>18</b>	<b>0</b>	<b>3</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
FRIDAY 01/01/2010 - SIGN UP DEC 2009							
<b>Cable Car</b> one-piece	0	0	0.0%	46	0	0	100.0%
<b>Cable Car</b> multi-piece	0		0.0%				
<b>Flynn</b> one-piece	9	2	23.7%	121	15	2	87.6%
<b>Flynn</b> multi-piece	12		17.6%				
<b>Kirkland</b> one-piece	0	2	0.0%	126	0	2	100.0%
<b>Kirkland</b> multi-piece	0		0.0%				
<b>Woods</b> one-piece	2	0	2.3%	142	2	0	98.6%
<b>Woods</b> multi-piece	0		0.0%				
<b>Potrero</b> one-piece	6	1	9.0%	136	8	1	94.1%
<b>Potrero</b> multi-piece	4		4.5%				
<b>Presidio</b> one-piece	3	2	5.8%	115	4	2	96.5%
<b>Presidio</b> multi-piece	2		2.4%				
<b>Metro</b> one-piece	2	3	3.0%	77	2	3	97.4%
<b>Metro</b> multi-piece	0		0.0%				
<b>F Line</b> one-piece	0	2	0.0%	30	0	2	100.0%
<b>F Line</b> multi-piece	0		0.0%				
<b>System total</b>				<b>793</b>	<b>31</b>	<b>12</b>	<b>96.1%</b>

## Accidents

Fri Jan 01, 2010

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:27 01/01/10	R OPERATOR CA	39	2362	30	60	9	HYDE & BEACH (IB)	SLOT BLADE (NO INJURY)	IB	16:27	16:52	39
							<b>1085023</b>	C/S CLEARED, INSP KWONG, C/M, 2 SHUTTLES USED, SYSTEM SAFETY*, 311*, MANAGER J. RANCE* SI CABLE CAR 9 @17:32 VEH DELAY: 01:05 LINE DELAY: 00:25	LD	16:27	16:52	
18:19 01/01/10	R OPERATOR CA	39	2361	37	60	10	HYDE & NORTH POINT (OB)	SLOT BLADE (NO INJURY)	OB	18:19	18:36	39
							<b>1085172</b>	INSP BEMNET, C/S TOWED, C/M, MANAGER J. RANCE*, GRIPMAN STATED THAT CONDUCTOR LET GO THE REAR BRAKE TOO SOON, CABLE CAR STARTED TO SLIDE, NO 799 SI CABLE CAR 19 @19:50 VEH DELAY: 01:31 LINE DELAY: 00:17	LD	18:19	18:36	

## Line Delays ≥ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:56 01/01/10	R OPERATOR CA	29	2080	22	60	14	POWELL & MARKET (OB)	BAD GRIP(CANT PULL CAR IN)	OB 09:56			29
							<b>1085108</b>	KWONG CABLE SHOP CABLE MACHINERY TWO SHUTTLES <b>LINE DELAY: 00:42</b>	LD <b>09:56</b>	<b>10:38</b>		
10:26 01/01/10	R OPERATOR CA	29	2331	24	60	20	JACKSON & MASON (OB)	NEED PUSH	OB 10:26			29
							<b>1085130</b>	JAHN,A CABLE SHOP <b>LINE DELAY: 00:21</b>	LD <b>10:26</b>	<b>10:47</b>		
10:52 01/01/10	R OPERATOR FL	12		486	38	6260	GEARY BETWEEN TAYLOR & JONES (OB)	BLOCKED BY 722 ACITIVITY	OB 10:52	10:54	14	
							<b>1085136</b>	INSP. P. JONES RESP. PG&E UNDERGROUND FIRE. OB 38/27 LINES RE-ROUTED. <b>VEH DELAY: 00:02 LINE DELAY: 00:48</b>	LD <b>10:52</b>	<b>11:40</b>		
16:27 01/01/10	R OPERATOR CA	39	2362	30	60	9	HYDE & BEACH (IB)	SLOT BLADE (NO INJURY)	IB 16:27	16:52	39	
							<b>1085023</b>	C/S CLEARED, INSP KWONG, C/M, 2 SHUTTLES USED, SYSTEM SAFETY*, 311*, MANAGER J. RANCE* SI CABLE CAR 9 @17:32 <b>VEH DELAY: 01:05 LINE DELAY: 00:25</b>	LD <b>16:27</b>	<b>16:52</b>		
21:20 01/01/10	R MRU 4S24 ME	74			X	1525	CHURCH & CLIPPER (OB)	BROKEN PANTOGRAPH TRAIN TOWING PCC #1062 FROM CHURCH & DUBOCE	OB 21:20	22:30	86	
							<b>1085192</b>	[LRV2=1062]INSP.MCCRAY, MRU 4S27, 4S30, 4S24 & 4S49 CLEARED. RESCUE TRAIN #1422 & 1523 D/H FROM METRO. INSP.CONTRERAS*, INSP.CASTILLO*, INSP.CASTRO*. OVERHEAD LINE DEPT.#818 REPAIRED BROKEN RUNNER. J-LINE SWITCHBACK OB-IB AT CHURCH & DUBOCE. 2 SHUTTLES. 311 CALL CENTER*, OPERATORS & PASSENGERS NOTIFIED. SYSTEM SAFETY*, F.ALEJANDRO*, S.BRITT*, VIDEO*, SENIOR STAFF/SAFETY/RAILS/OVERHEAD UPAGED. SI GREEN N/R <b>VEH DELAY: 01:10 LINE DELAY: 01:10</b>	LD <b>21:20</b>	<b>22:30</b>		

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
21:23 01/01/10	R	MRU 4S24 ME	74	3182	140	J	1547	CHURCH & CLIPPER (OB)	BROKEN PANTOGRAPH	OB	21:23	22:30	86
						<b>1085193</b>	INSP.MCCRAY, MRU 4S27, 4S30, 4S24 & 4S49 CLEARED. RESCUE TRAIN #1422 & 1523 D/H FROM METRO. INSP.CONTRERAS*, INSP.CASTILLO*, INSP.CASTRO*. OVERHEAD LINE DEPT.#818 REPAIRED BROKEN RUNNER. J-LINE SWITCHBACK OB-IB AT CHURCH & DUBOCE. 2 SHUTTLES. 311 CALL CENTER*, OPERATORS & PASSENGERS NOTIFIED. SYSTEM SAFETY*, F.ALEJANDRO*, S.BRITT*, VIDEO*, SENIOR STAFF/SAFETY/RAILS/OVERHEAD UPAGED. SI GREEN 1523 @23:04 <b>VEH DELAY: 01:41 LINE DELAY: 01:07</b>		LD	<b>21:23</b>	<b>22:30</b>		



	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: FRIDAY, JANUARY 01, 2010</b>											
Green	157	55	15	5	7	28	35.0	9.6	3.2	4.5	17.8
Cable Car	115	21	8	4	3	6	18.3	7.0	3.5	2.6	5.2
Potrero	165	52	24	4	4	20	31.5	14.5	2.4	2.4	12.1
Presidio	128	28	18	4	2	4	21.9	14.1	3.1	1.6	3.1
Kirkland	150	37	20	0	4	13	24.7	13.3	0.0	2.7	8.7
Woods	170	37	18	4	5	10	21.8	10.6	2.4	2.9	5.9
Flynn	146	46	27	1	10	8	31.5	18.5	0.7	6.8	5.5
<b>Total</b>	<b>1,031</b>	<b>276</b>	<b>130</b>	<b>22</b>	<b>35</b>	<b>89</b>	<b>26.8%</b>	<b>12.6%</b>	<b>2.1%</b>	<b>3.4%</b>	<b>8.6%</b>

**Summary For The Last 7 Days**

<b>FRIDAY 12 25</b>	1029	260	112	23	37	88	25%	11%	2%	4%	9%
<b>SATURDAY 12 26</b>	1091	266	120	3	73	70	24%	11%	1%	7%	6%
<b>SUNDAY 12 27</b>	1038	239	91	6	78	64	23%	9%	1%	7%	6%
<b>MONDAY 12 28</b>	1600	386	140	78	105	63	24%	9%	5%	7%	4%
<b>TUESDAY 12 29</b>	1592	362	129	74	98	61	23%	8%	5%	6%	4%
<b>WEDNESDAY 12 30</b>	1609	396	147	74	96	79	25%	9%	5%	6%	5%
<b>THURSDAY 12 31</b>	1588	445	181	75	98	91	28%	11%	5%	6%	6%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jimb, birthday, non-driving status, training.