

## DAILY SERVICE DELIVERY OVERVIEW

**MONDAY, JANUARY 03, 2011**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>96.2</b>	<b>44</b>	<b>52</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>120</b>	<b>5%</b>
<b>F LINE</b>	<b>20</b>	<b>24</b>	<b>20%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>29</b>	<b>12%</b>
<b>WOODS</b>	<b>143</b>	<b>173</b>	<b>21%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>127</b>	<b>14%</b>
<b>FLYNN</b>	<b>103</b>	<b>110</b>	<b>7%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>62</b>	<b>27%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>41</b>	<b>-13%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>128</b>	<b>24%</b>
<b>TOTAL</b>	<b>716</b>	<b>814</b>	<b>14%</b>

**3. OPERATORS' ABSENTEEISM:**

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>246</b>	<b>57</b>	<b>14</b>	<b>7</b>	<b>18</b>	<b>18</b>
<b>Cable Car</b>	<b>123</b>	<b>23</b>	<b>4</b>	<b>3</b>	<b>7</b>	<b>9</b>
<b>Potrero</b>	<b>235</b>	<b>75</b>	<b>25</b>	<b>2</b>	<b>29</b>	<b>19</b>
<b>Presidio</b>	<b>193</b>	<b>27</b>	<b>6</b>	<b>1</b>	<b>9</b>	<b>11</b>
<b>Kirkland</b>	<b>226</b>	<b>54</b>	<b>10</b>	<b>6</b>	<b>26</b>	<b>12</b>
<b>Woods</b>	<b>366</b>	<b>85</b>	<b>35</b>	<b>8</b>	<b>31</b>	<b>11</b>
<b>Flynn</b>	<b>191</b>	<b>40</b>	<b>17</b>	<b>4</b>	<b>13</b>	<b>6</b>
<b>TOTAL</b>	<b>1,580</b>	<b>361</b>	<b>111</b>	<b>31</b>	<b>133</b>	<b>86</b>

**4. ACCIDENTS & DELAYS > 20 MINUTES:**

**ACCIDENTS:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

*There was not any accident on Monday, Jan 03, second consecutive day.*

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
07:18 01/03/11	T POWER CONTROL PR	75					8 <sup>TH</sup> AVENUE/FULTON - MCALISTER/CENTRAL (IB,OB)	OPEN FEEDER RM-1	IB	07:18			39
						1147795	INSP R. JONES, LINE TRUCK #818, INSP B. LUM, PRES #92, LEAD INSP STUART*, LEAD INSP L. DAVIS*, J. KELLY*, C. CARRILLO*, D. BANBURY*, 5 & 21 LINE SWITCHBACK AT FILLMORE OB/IB, 33 LINE SWITCHBACH AT HAIGHT & STANYAN IB/OB, 2 SHUTTLES USED ON EACH LINE, SYSTEM SAFETY* LINE DELAY: 00:38						