



**Muni  
Service Delivery  
Daily Report**

Monday, January 4, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

Tuesday, Jan 5, 2010

Morning Report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	11	0	0	0	12=1,19=2, 1x=1, 2=1, 28=3, 10=1, 43=1, 47=1
<b>Woods</b>	4	0	0	0	18=1, 44=2, 54=1
<b>Potrero</b>	8	0	0	0	14=1, 22=4, 24=1, 30=1, 49=1
<b>Presidio</b>	0	0	1	0	
<b>Green</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	23	0	1	0	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**MONDAY 01 / 04 / 10**  
 Afternoon report

<b>Cable Car</b>	2	0	0	0	59=1 61=1
<b>Flynn</b>	10	0	0	0	8X=5 14L=2 38L=3
<b>Kirkland</b>	13	0	0	0	1X=3 2=1 12=1 28=2 30X=1 19=2 43=2 47=1
<b>Woods</b>	13	0	1	0	9=3 16X=2 18=1 23=1 27=2 44=1 71=2 90=1
<b>Potrero</b>	21	0	0	0	6=1 14=7 22=3 24=2 30=2 33=1 41=2 49=3
<b>Presidio</b>	1	0	0	0	31=1
<b>Metro</b>	4	0	0	0	L=2 KT=1 N=1
<b>F line</b>	2	0	0	0	
<b>TOTAL</b>	<b>66</b>	<b>0</b>	<b>1</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
MONDAY, JAN 04, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	1	2	4.5%	49	1	2	98.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	5	0	13.2%	155	7	0	95.5%
<b>Flynn multi-piece</b>	4		5.9%				
<b>Kirkland one-piece</b>	6	6	10.5%	218	9	6	95.9%
<b>Kirkland multi-piece</b>	6		5.9%				
<b>Woods one-piece</b>	12	4	13.8%	260	15	4	94.2%
<b>Woods multi-piece</b>	6		6.0%				
<b>Potrero one-piece</b>	14	8	20.9%	202	17	8	91.6%
<b>Potrero multi-piece</b>	6		6.7%				
<b>Presidio one-piece</b>	1	4	1.9%	162	2	4	98.8%
<b>Presidio multi-piece</b>	2		2.4%				
<b>Metro one-piece</b>	1	17	1.5%	148	2	17	98.6%
<b>Metro multi-piece</b>	2		4.1%				
<b>F Line one-piece</b>	2	3	20.0%	33	2	3	93.9%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>55</b>	<b>44</b>	<b>95.5%</b>

# Accidents

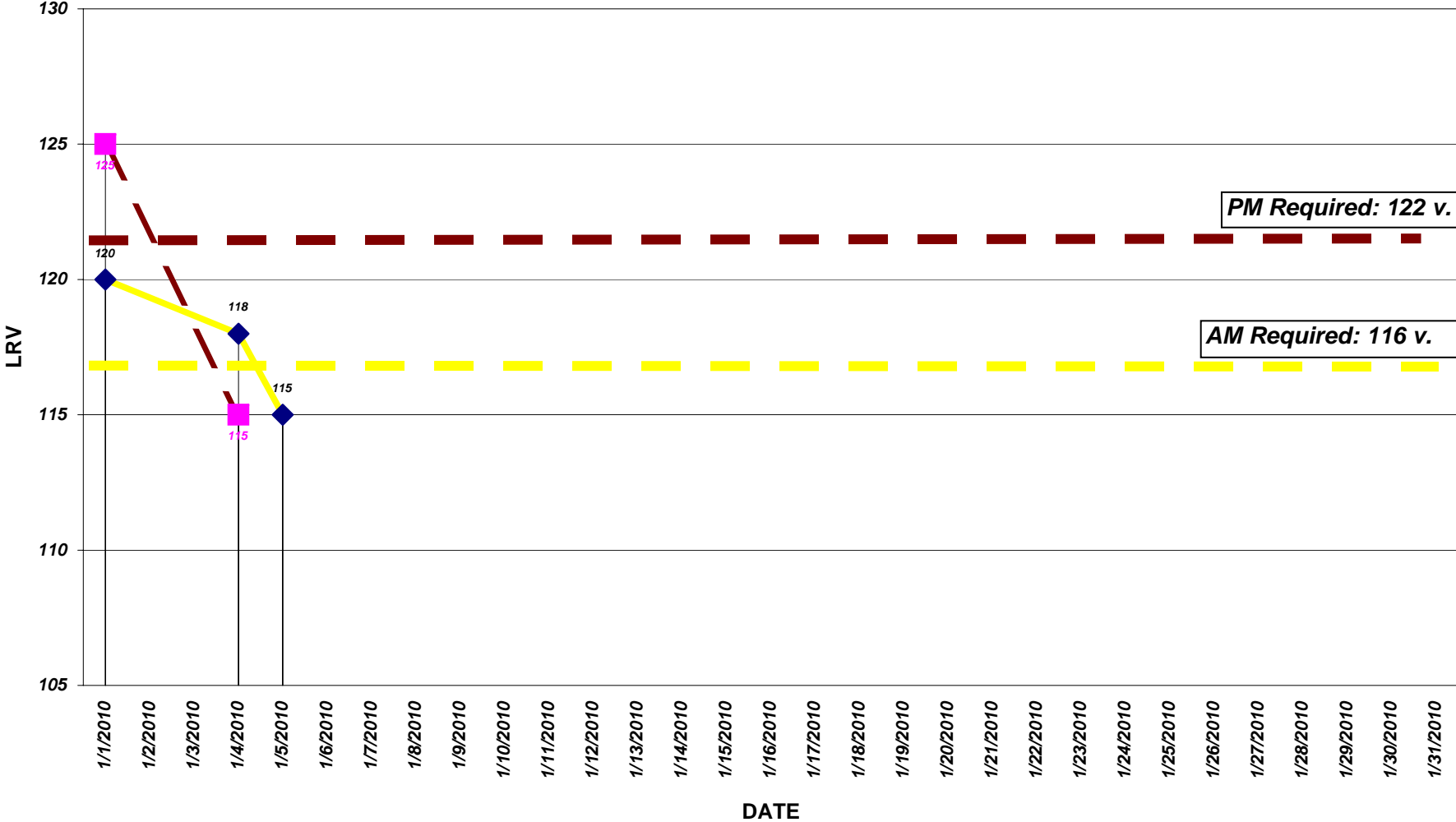
Mon Jan 04, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:41 01/04/10	R OPERATOR FL	32	3811	91	9	8148	SUNNYDALE & SHERWIN (OB)	VEHICLE ACCIDENT. PROPERTY DAMAGE	OB	08:41	09:21	19
							1085488	INSP. J. CLARK RESP. SYSTEM SAFETY*. NO 799. NO INJURY. SI FLYNN N/R [EOR 09:33] VEH DELAY: 00:52				
09:38 01/04/10	R OPERATOR FL	32	1453	416	38L	6284	GEARY & PRESIDIO (IB)	ALTERCATION, PHYSICAL, MALE PASS / FEMALE PASS AID REFUSED	IB	09:38	10:17	19
							1085164	INSP E.VICKERS .MNGR J.STUART* SYSTEM SAFETY* VIDEO* SFPD G2A STAR 334, CASE #100041030 VEH DELAY: 00:39				
11:24 01/04/10	R OPERATOR FL	32	0976	412	38	6233	GEARY & 28TH AVENUE (OB)	ALLEGED VEHICLE ACCIDENT	OB	11:24	12:12	19
							1085491	INSP. E.VICKERS RSPD. NO MERIT. VEH DELAY: 00:48				
15:57 01/04/10	R OPERATOR WO	17	2502	087	27	8103	LEAVENWORTH & BUSH (IB)	SFPD REQUESTED & LOOKED FOR SUSPECT	IB	15:57	16:14	26
							1085515	INSP L. SMITH RESP, NO SUSPECT WAS FOUND VEH DELAY: 00:17				
18:07 01/04/10	R 100/N/1517- 15 ME	74	9007				SUNSET TUNNEL (IB)	UNAUTHORIZED PERSON/TRESSPASSER	IB LD	18:07	18:12	87
							1085538	LSGP* TO OPERATORS, SFPD*, INSP R MCCRAY*, UNAUTHORIZED PERSON LEFT AREA BEFORE SFPD ARRIVED. VEH DELAY: 00:05 LINE DELAY: 00:05				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:32 01/04/10	R OPERATOR PR	14	3288	45	1	5523	CLAY BETWEEN POWELL & MASON (IB)	BLOCKED BY DISABLED DELIVERY TRUCK	IB LD	10:33 10:33	10:50 11:34	19
						1085167	MGR. J. STUART, INSPS C. ALLEN, L. DAVIS, M.HARRIS* . IB 1 LINE REROUTED AND SWITCHED BACK. 2 SHUTTLES UTILIZED. VIDEO PULLED FROM COACH WITH TIME POINT AT LOCATION, 19/30 COACH 5557 VEH DELAY: 00:17 LINE DELAY: 01:01					
15:03 01/04/10	R TC #72 OBSERV ME	72	1076	073	KT	1480	MOTGOMERY STATION & POWELL STATION (OB)	LOOP #19 DISTURBED/COMMUNICATION BROKEN	OB LD	15:03 15:03	15:05 16:21	87
						1085540	LSGP*, SUBWAY PA*, SIGNAL 501 ON SCENE, ROLLING DELAY ALL TRAINS MOVING OUTBOUND IN NCT MODE, MRU 4S24 CHECKED/INSPECTED INCIDENT TRAIN, NO DEFECT FOUND, SS/SAFETY & RAILS* BY PHONE & PAGE. VEH DELAY: 00:02 LINE DELAY: 01:18					

# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability    ■ PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
January 2010			
01/01/10	FRIDAY	120	125
01/04/10	MONDAY	118	115
01/05/10	TUESDAY	115	
01/06/10	WEDNESDAY		
01/07/10	THURSDAY		
01/08/10	FRIDAY		
01/11/10	MONDAY		
01/12/10	TUESDAY		
01/13/10	WEDNESDAY		
01/14/10	THURSDAY		
01/15/10	FRIDAY		
01/18/10	MONDAY		
01/19/10	TUESDAY		
01/20/10	WEDNESDAY		
01/21/10	THURSDAY		
01/22/10	FRIDAY		
01/25/10	MONDAY		
01/26/10	TUESDAY		
01/27/10	WEDNESDAY		
01/28/10	THURSDAY		
01/29/10	FRIDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>January 5, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

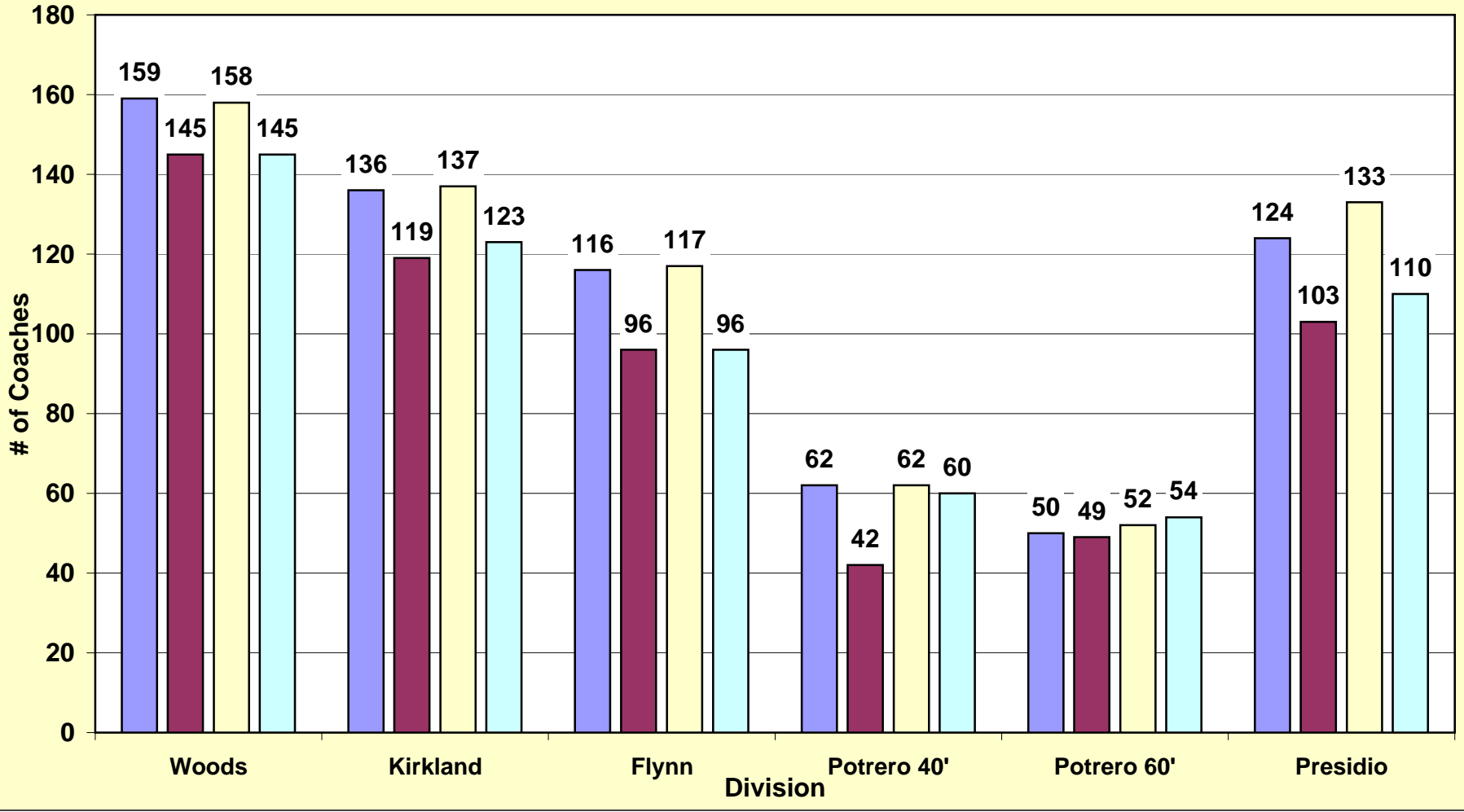
AIR SUPPLY SYSTEM	3
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	2
BRAKE SYSTEM	1
COUPLER	2
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	1
PROPULSION	0
TRUCK NOISE/ FLAT	2
PREVENTIVE MAINTENANCE	5
SUPPORT SHOP	5
BODY/PAINT/LEAKER	1
FLEET APPEARANCE	1
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **36**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance      January</b>				
<b>5, 2010</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>36</b>	<b>8</b>	<b>3</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>115</b>	<b>13</b>	<b>7</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
 A.M. 1/5/10 & 1/4/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>1/5/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	5	11	0	1	2	3	14
Campaigns / retrofits	4	0	0	4	0	1	0	1	5
Maintenance Holds	32	9	8	49	13	23	41	77	126
Awaiting parts	7	1	0	8	6	6	14	26	34
Radio	0	0	1	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	159	136	116	411	62	50	124	236	647
Final a.m. pull-out	145	119	96	360	42	49	103	194	554
Reserve fleet usage	0	0	0	0	0	4	0	4	4
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	8	1	12	6	4	0	10	22
<b>Afternoon (p.m.) availability</b>									
<b>1/4/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	1	7	0	0	0	0	7
Campaigns / retrofits	4	0	0	4	0	1	0	1	5
Maintenance holds	33	8	7	48	13	21	32	66	114
Awaiting parts	9	1	0	10	6	6	12	24	34
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	158	137	117	412	62	52	133	247	659
Final p.m. pull-out	145	123	96	364	60	54	110	224	588
Reserve fleet usage	0	0	0	0	0	2	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	0	1	1
Operator not outs	4	0	1	5	3	0	0	3	8

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: MONDAY, JANUARY 04, 2010</b>											
Green	255	66	22	5	25	14	25.9	8.6	2.0	9.8	5.5
Cable Car	145	41	22	3	11	5	28.3	15.2	2.1	7.6	3.4
Potrero	247	69	36	8	17	8	27.9	14.6	3.2	6.9	3.2
Presidio	196	40	16	6	7	11	20.4	8.2	3.1	3.6	5.6
Kirkland	252	58	33	7	10	8	23.0	13.1	2.8	4.0	3.2
Woods	306	67	28	7	18	14	21.9	9.2	2.3	5.9	4.6
Flynn	194	53	24	4	19	6	27.3	12.4	2.1	9.8	3.1
<b>Total</b>	<b>1,595</b>	<b>394</b>	<b>181</b>	<b>40</b>	<b>107</b>	<b>66</b>	<b>24.7%</b>	<b>11.3%</b>	<b>2.5%</b>	<b>6.7%</b>	<b>4.1%</b>

**Summary For The Last 7 Days**

<b>MONDAY 12 28</b>	1600	386	140	78	105	63	24%	9%	5%	7%	4%
<b>TUESDAY 12 29</b>	1592	362	129	74	98	61	23%	8%	5%	6%	4%
<b>WEDNESDAY 12 30</b>	1609	396	147	74	96	79	25%	9%	5%	6%	5%
<b>THURSDAY 12 31</b>	1588	445	181	75	98	91	28%	11%	5%	6%	6%
<b>FRIDAY 01 01 10</b>	1031	276	130	22	35	89	27%	13%	2%	3%	9%
<b>SATURDAY 10 02 10</b>	1087	289	134	17	74	64	27%	12%	2%	7%	6%
<b>SUNDAY 10 03 10</b>	1037	263	119	9	81	54	25%	12%	1%	8%	5%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.