

## DAILY SERVICE DELIVERY OVERVIEW

**WEDNESDAY, JANUARY 05, 2011**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>97.6</b>	<b>28</b>	<b>41</b>

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### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>110</b>	<b>-4%</b>
<b>F LINE</b>	<b>20</b>	<b>25</b>	<b>25%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>143</b>	<b>175</b>	<b>22%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>123</b>	<b>11%</b>
<b>FLYNN</b>	<b>103</b>	<b>109</b>	<b>6%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>59</b>	<b>20%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>46</b>	<b>-2%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>125</b>	<b>21%</b>
<b>TOTAL</b>	<b>716</b>	<b>802</b>	<b>12%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>243</b>	<b>59</b>	<b>10</b>	<b>7</b>	<b>22</b>	<b>20</b>
<b>Cable Car</b>	<b>121</b>	<b>26</b>	<b>4</b>	<b>2</b>	<b>12</b>	<b>8</b>
<b>Potrero</b>	<b>238</b>	<b>59</b>	<b>20</b>	<b>1</b>	<b>26</b>	<b>12</b>
<b>Presidio</b>	<b>192</b>	<b>21</b>	<b>6</b>	<b>2</b>	<b>7</b>	<b>6</b>
<b>Kirkland</b>	<b>221</b>	<b>50</b>	<b>14</b>	<b>5</b>	<b>23</b>	<b>8</b>
<b>Woods</b>	<b>365</b>	<b>66</b>	<b>26</b>	<b>7</b>	<b>25</b>	<b>8</b>
<b>Flynn</b>	<b>192</b>	<b>37</b>	<b>14</b>	<b>4</b>	<b>15</b>	<b>4</b>
<b>TOTAL</b>	<b>1,572</b>	<b>318</b>	<b>94</b>	<b>28</b>	<b>130</b>	<b>66</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:48 01/05/11	R OPERATOR KI	17	2049	606	28	8026	CROSSOVER DR. BETWEEN LINCOLN & FULTON (IB)	ACCIDENT COACH/TREE BRANCH	IB	07:48	08:58	40
						1148104	S/S*, ROAD CALL TRUCK 0091 INSP.T64 JOHNSON,B. 311*NOTIFIED TO HAVE TREE CUT VIDEO* VEH DELAY: 01:10					
08:42 01/05/11	R OPERATOR FL	12	1400	464	38	6414	GEARY & BAKER	ACCIDENT COACH/VAN	OB	08:42	09:05	40
						1148111	INSP.T62 LUM,B. VEH DELAY: 00:23					
17:54 01/05/11	R OPERATOR WO	18	3880	147	71	8175	LINCOLN & 14TH	ACCIDENT (COACH / TREE),	OB	17:54		26
						1148197	OPERATOR WILL BE INTERVIEWED.					
18:07 01/05/11	R OPERATOR PO	27	1512	442	33	5482	25TH STREET & POTRERO (IB)	ACCIDENT (COACH / AUTO	IB	18:07	19:00	26
						1148196	INSP VONG, H (1T63B) RESP. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A46*. NO INJURY, NO 799. VEH DELAY: 00:53					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:25 01/05/11	R OPERATOR ME	74	2411	047	K/T	1449	EMBARCADERO & BRANNON STREET (IB)	OPERATOR REPORTS BEING INVOLVED IN A NON-INJURY ACCIDENT LRV & AUTO (BLOCKING) MOTORIST MADE AN ILLEGAL LEFT TURN IN FRONT OF THE LRV. MINOR DAMAGE TO AUTO, NO DAMAGE TO LRV. NO 799 POST- ACCIDENT TESTING FOR THE OPERATOR.	IB LD	14:25 14:25	14:53 14:53	23
						1148180	CLAIMS UNIT#06A-48 RESP., LSGP* K/T LINE S/B O/B TO I/B @ 3RD. STREET AND CHANNEL @ I/B TO O/B @ EMBARCADERO AND HARRISON STREET. (2) TWO MOTORCOACH SHUTTLES USED AS A BUS BRIDGE. SYSTEM SAFETY*, 2-M-40 E. KRETZ*, VIDEO PULL REQUESTED, 2-M-6 W. VALARIS* VEH DELAY: 00:28 LINE DELAY: 00:28					
15:15 01/05/11	R OPERATOR ME	79	1599	102	J	1530	CHURCH STREET & CLIPPER STREET (IB)	OPERATOR REPORTS OVER-HEADLINE DOWN.	IB LD	15:15 15:15	16:35 16:35	23
						1148205	INSP. 4-T-78 MCCRAY RESP., INSP. 4-C-52A CADELINA RESP., INSP. 4-T-40A PINTO RESP., INSP. 4-T-40B CHAVEZ RESP., OVER-HEAD LINE TRK#818 RESP., POWER CONTROL*, FEEDERS ( GP-1 AND E-2 OPEN) P/C REPORTS POWER RESTORED @ 1611 HRS., LSGP*, SURFACE J-LINES SWITCH-BACK O/B TO I/B @ CHURCH & RESERVOIR, OR AT CHURCH AND 16TH. STREET. SUBWAY J-LINES ROUTED WEST PORTAL BOUND OVER THE K/T-LINE, AND INSTRUCTED TO LEAVE METRO TERM. INBOUND OVER THE K/T LINE. (6) SIX MOTORCOACHES DISPATCHED TO BRIDGE THE GAPS IN SERVICE. SYSTEM SAFETY*, 2-M-2 J. HALEY JR.*, 2-M-5 J. KELLY*, 2-M-16 T. ARANAS*, 311* VEH DELAY: 01:20 LINE DELAY: 01:20					
17:17 01/05/11	R OPERATOR ME	74	2862	123	N	1513	CARL ST & COLE ST (OB)	DOORS (ADA) WON^T OPEN	OB LD	17:17 17:17	17:42 17:42	74
						1148190	[LRV2=1534]SENIOR STAFF* MRU 4S24 RESPONDED AND CLEARED; OPERATOR INSTRUCTED TO DEADHEAD TO JUDAH & LA PLAYA FOR IB SERVICE. INSP J CHAVEZ* 3 M/C SHUTTLES PROVIDED TO COVER SERVICE GAPS. VEH DELAY: 00:25 LINE DELAY: 00:25					