



**Muni  
Service Delivery  
Daily Report**

Thursday, January 7, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

01 08 2010 FRIDAY AM NOLO Morning Report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	4	0	1	0	1X=1, 8X=2, 14L=1
<b>Kirkland</b>	0	0	0	1	
<b>Woods</b>	0	0	0	0	
<b>Potrero</b>	7	0	1	0	14=4, 22=1, 24=1, 49=1
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	11	0	2	1	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**thursday 01 / 07 / 10**  
 Afternoon report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	3	0	0	0	8X=1 14L=1 38L=1
<b>Kirkland</b>	15	0	0	0	1X=1 2=1 10=1 12=1 19=2 28=3 43=3 47=2 80=1
<b>Woods</b>	3	0	0	0	27=1 18=1 29=1
<b>Potrero</b>	19	0	0	0	6=1 14=8 22=2 24=3 30=1 41=1 49=3
<b>Presidio</b>	2	0	0	0	5=1 21=1
<b>Metro</b>	2	0	0	0	S=1 K=1
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	<b>45</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
THURSDAY, JAN 07, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car</b> one-piece	1	5	4.5%	49	1	5	98.0%
<b>Cable Car</b> multi-piece	0		0.0%				
<b>Flynn</b> one-piece	1	0	2.6%	155	1	0	99.4%
<b>Flynn</b> multi-piece	0		0.0%				
<b>Kirkland</b> one-piece	11	4	19.3%	218	15	4	93.1%
<b>Kirkland</b> multi-piece	8		7.9%				
<b>Woods</b> one-piece	1	0	1.1%	260	1	0	99.6%
<b>Woods</b> multi-piece	0		0.0%				
<b>Potrero</b> one-piece	15	5	22.4%	202	18	5	91.1%
<b>Potrero</b> multi-piece	6		6.7%				
<b>Presidio</b> one-piece	2	8	3.8%	162	3	8	98.1%
<b>Presidio</b> multi-piece	2		2.4%				
<b>Metro</b> one-piece	1	9	1.5%	148	1	9	99.3%
<b>Metro</b> multi-piece	0		0.0%				
<b>F Line</b> one-piece	1	2	10.0%	33	1	2	97.0%
<b>F Line</b> multi-piece	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>41</b>	<b>33</b>	<b>96.7%</b>

# Accidents

Thu Jan 07, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:42 01/07/10	R OPERATOR WO	40	1935	74	9	8453	MARKET & FREMONT (IB)	ACCIDENT, COACH / BICYCLIST NO SERIOUS INJURY	IB	10:42	11:59	19
				1085970		INSP E.TUCKER & L.DAVIS. MNGR J.STUART SFPD 3B3A. MEDIC 93 TRANSPORT TO SFGH. SYSTEM SAFETY* VIDEO* CLAIMS 6A45* OPERATOR 799 POST-ACCIDENT. RELIEF BROUGHT TO COACH TO RESUME SERVICE.N/R VEH DELAY: 01:17 LINE DELAY: 00:42		LD	10:42	11:24		
12:06 01/07/10	R OPERATOR WO	36	1441	148	48	8170	25TH STREET BETWEEN CONNETICUT & WISE (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	12:06	13:03	36
				1085992		INSP G. LAVIGNE RESP. MGR M. ESPINOZA* (VEHICLE ROLLBACK INTO COACH WITH NO OCCUPANTS) VIDEO* CLAIMS 6A45* SFPD 3C71 RESP. SYS SAFETY* NO INJURIES REPORTED AT SCENE SI WOODS 8366 @13:51 VEH DELAY: 01:45						
16:57 01/07/10	R OPERATOR WO	26	2418	224	27	8101	6TH STREET & BRYANT (OB)	VEHICLE ACCIDENT COACH / AUTO (HIT/RUN)	OB	16:57		36
				1085960		OPERATOR TO BE INTERVIEWED AT CEASAR CHAVEZ AT MISSION CLIAMS 6A48* VIDEO* SYS SAFETY*						

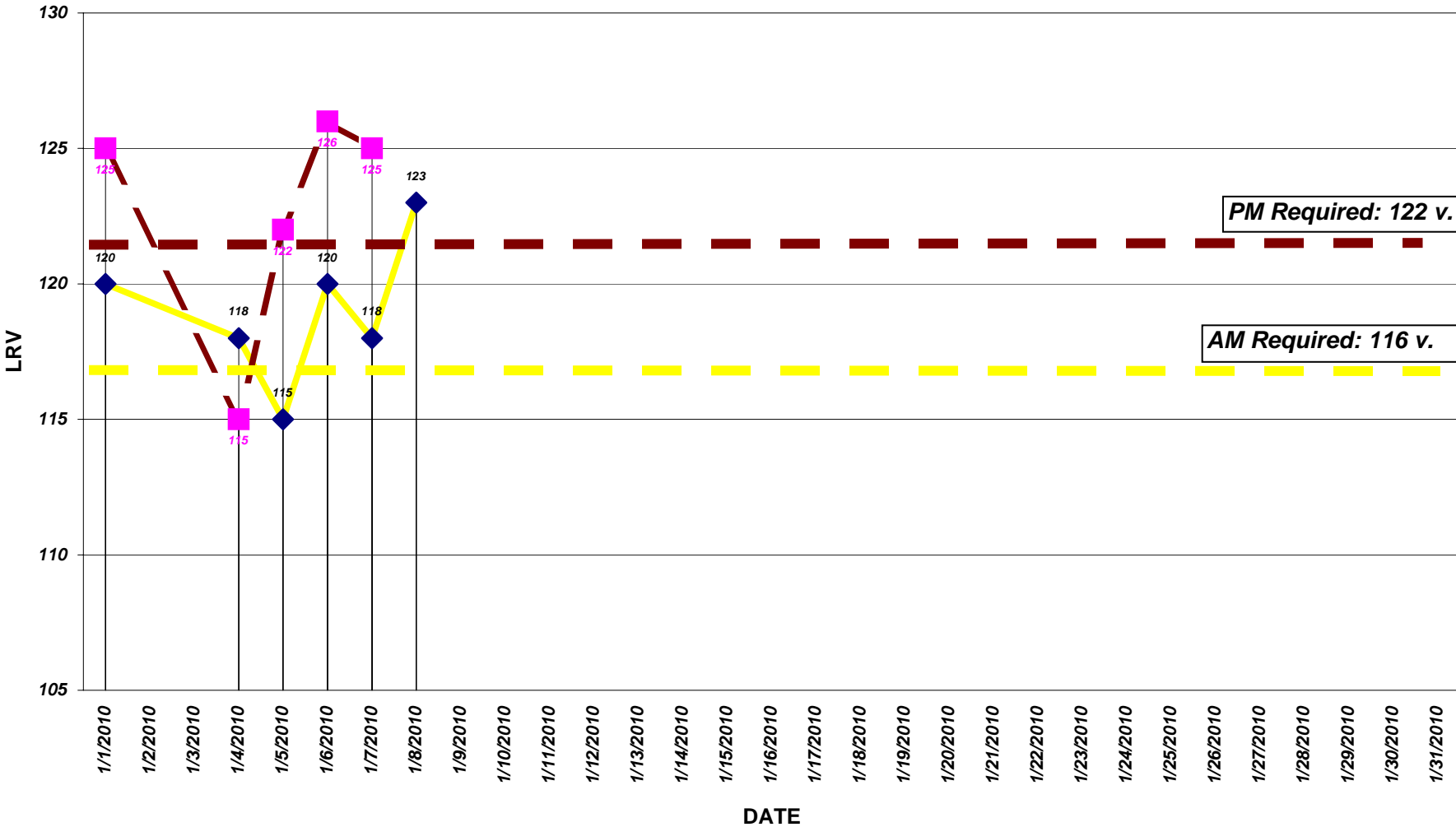
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:05 01/07/10	R OPERATOR PO	29	3204	460	49	7112	MISSION BETWEEN 24TH STREET & 23RD STREET (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	17:05	17:57	36
							1085958	INSP B. HENDERSON RESP. CLAIMS 6A48*, SYS SAFETY* VIDEO* NO 799 NO INJURIES REPORTED, MEDICAL AID REFUSED VEH DELAY: 00:52				
18:06 01/07/10	R OPERATOR KI	26	3654	755	43	8030	MASONIC & HAIGHT (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	18:06	19:15	36
							1086030	INSP A. GEETER RESP. CLIAMS 6A48*, VIDEO* SYS SAFETY* NO INJURY REPORTED, NO INJURY REPORTED NO 799 VEH DELAY: 01:09				
20:46 01/07/10	R OPERATOR PO	29		481	33	5418	25TH & POTRERO (IB)	INTOXICATED PASSENGER	IB	20:46	20:53	36
							1086040	SFPD #3D13D REMOVED PASSENGER VEH DELAY: 00:07				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
05:37 01/07/10	R OPERATOR GV	13	2747	153	F	1010	MARKET & 17TH STREET (IB)	DEAD CAR	IB	05:37	05:58	88
						<b>1085990</b>	INSP G PINTO; MRU 4S48, 4S38, & 4S47; RESCUE CAR 154/F/1076 DEAD TOW BACK TO HOLE AT 17TH & HARTFORD AT 0558 HOURS; SPARE CAR LRV 1409 WAS RESCUE FOR DEAD TOW BACK TO GENEVA YARD AT 0900 SI GREEN 1818 @09:50 VEH DELAY: 04:13 LINE DELAY: 00:21		LD	05:37	05:58	
05:58 01/07/10	R INSP G PINTO GV	72	2139	154	F	1076	17TH STREET & CASTRO (IB)	RESCUE FOR 153/F/1010	IB	05:41	09:00	88
						<b>1085993</b>	INSP G PINTO; MRU 4S48, 4S38, & 4S47 VEH DELAY: 03:19 LINE DELAY: 00:21		LD	05:37	05:58	
10:42 01/07/10	R OPERATOR WO	40	1935	74	9	8453	MARKET & FREMONT (IB)	ACCIDENT, COACH / BICYCLIST NO SERIOUS INJURY	IB	10:42	11:59	19
						<b>1085970</b>	INSP E.TUCKER & L.DAVIS. MNGR J.STUART SFPD 3B3A. MEDIC 93 TRANSPORT TO SFGH. SYSTEM SAFETY* VIDEO* CLAIMS 6A45* OPERATOR 799 POST-ACCIDENT. RELIEF BROUGHT TO COACH TO RESUME SERVICE.N/R VEH DELAY: 01:17 LINE DELAY: 00:42		LD	10:42	11:24	



# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability    ■ PM Availability

Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b> January 2010			
01/01/10	FRIDAY	120	125
01/04/10	MONDAY	118	115
01/05/10	TUESDAY	115	122
01/06/10	WEDNESDAY	120	126
01/07/10	THURSDAY	118	125
01/08/10	FRIDAY	123	
01/11/10	MONDAY		
01/12/10	TUESDAY		
01/13/10	WEDNESDAY		
01/14/10	THURSDAY		
01/15/10	FRIDAY		
01/18/10	MONDAY		
01/19/10	TUESDAY		
01/20/10	WEDNESDAY		
01/21/10	THURSDAY		
01/22/10	FRIDAY		
01/25/10	MONDAY		
01/26/10	TUESDAY		
01/27/10	WEDNESDAY		
01/28/10	THURSDAY		
01/29/10	FRIDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>January 8, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

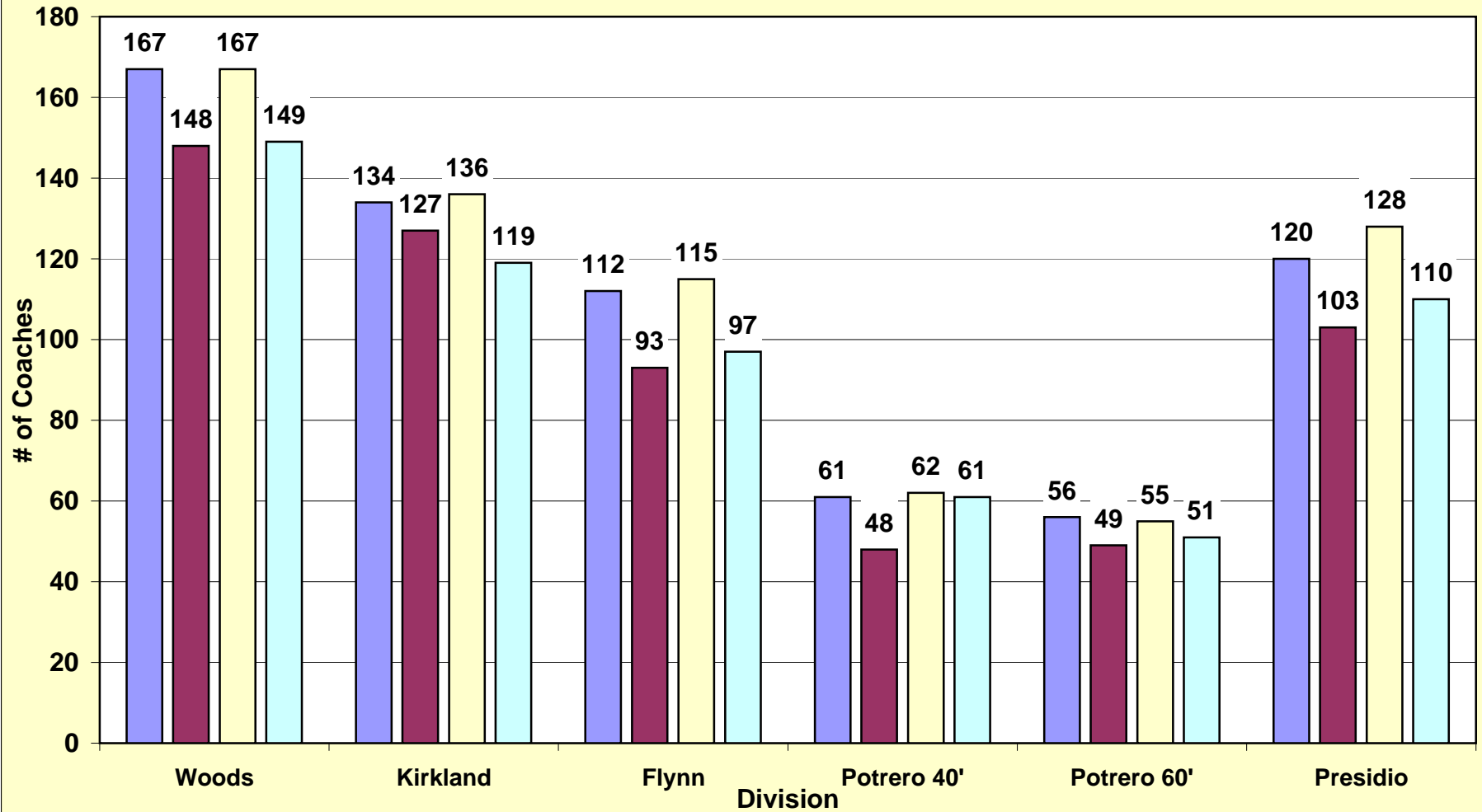
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	3
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	3
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	5
BODY/PAINT/LEAKER	0
FLEET APPEARANCE	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	3
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **28**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance      January</b>				
<b>8, 2010</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>28</b>	<b>10</b>	<b>3</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>123</b>	<b>11</b>	<b>7</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
 A.M. 1/8/10 & 1/7/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>1/8/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	6	13	2	0	3	5	18
Campaigns / retrofits	4	0	1	5	0	0	0	0	5
Maintenance Holds	24	11	12	47	14	17	45	76	123
Awaiting parts	9	3	0	12	6	6	15	27	39
Radio	0	0	1	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	167	134	112	413	61	56	120	237	650
Final a.m. pull-out	148	127	93	368	48	49	103	200	568
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	0	4	4	0	4	0	4	8
<b>Afternoon (p.m.) availability</b>									
<b>1/7/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	1	8	0	0	0	0	8
Campaigns / retrofits	4	0	0	4	0	0	0	0	4
Maintenance holds	24	9	9	42	13	18	37	68	110
Awaiting parts	9	2	0	11	6	6	14	26	37
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	167	136	115	418	62	55	128	245	663
Final p.m. pull-out	149	119	97	365	61	51	110	222	587
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	4	0	4	2	3	0	5	9

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: THURSDAY, JANUARY 07, 2010</b>											
Green	257	61	23	1	27	10	23.7	8.9	0.4	10.5	3.9
Cable Car	140	32	15	2	12	3	22.9	10.7	1.4	8.6	2.1
Potrero	244	66	37	7	16	6	27.0	15.2	2.9	6.6	2.5
Presidio	189	35	18	3	7	7	18.5	9.5	1.6	3.7	3.7
Kirkland	253	62	34	8	12	8	24.5	13.4	3.2	4.7	3.2
Woods	307	49	18	7	12	12	16.0	5.9	2.3	3.9	3.9
Flynn	195	44	15	3	21	5	22.6	7.7	1.5	10.8	2.6
<b>Total</b>	<b>1,585</b>	<b>349</b>	<b>160</b>	<b>31</b>	<b>107</b>	<b>51</b>	<b>22.0%</b>	<b>10.1%</b>	<b>2.0%</b>	<b>6.8%</b>	<b>3.2%</b>

**Summary For The Last 7 Days**

<b>THURSDAY 12 31</b>	1588	445	181	75	98	91	28%	11%	5%	6%	6%
<b>FRIDAY 01 01 10</b>	1031	276	130	22	35	89	27%	13%	2%	3%	9%
<b>SATURDAY 01 02 10</b>	1087	289	134	17	74	64	27%	12%	2%	7%	6%
<b>SUNDAY 01 03 10</b>	1037	263	119	9	81	54	25%	12%	1%	8%	5%
<b>MONDAY 01 04 10</b>	1595	394	181	40	107	66	25%	11%	3%	7%	4%
<b>TUESDAY 01 05 10</b>	1587	362	166	39	94	63	23%	11%	3%	6%	4%
<b>WEDNESDAY 01 06 10</b>	1598	356	164	33	99	60	22%	10%	2%	6%	4%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.