

DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, JANUARY 10, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,203	98.8%	8	7	50

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	114	0%
F LINE	24	19	-21%
CABLE CAR	27	29	7%
WOODS	151	186	23%
KIRKLAND	111	134	21%
FLYNN	103	111	8%
POTRERO 40'	44	71	61%
POTRERO 60'	47	38	-19%
PRESIDIO	105	123	17%
TOTAL	726	825	14%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	108	21	7	5	6	3
Flynn	183	32	8	9	14	1
Green	191	30	10	12	5	3
Kirkland	212	44	10	12	18	4
Potrero	221	50	21	12	15	2
Presidio	175	31	13	6	10	2
Woods	328	53	21	15	14	3
TOTAL	1,418	261	90	71	82	18

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:08 01/10/12	14	21	5506	HAYES & SCOTT (OB)	SFPD REQUEST	09:08	09:34
			1211193	OPERATOR CLEARED, SFPD UNIT #3E2A RESPONDED, CASE # 120-025-287, NO ARREST, PASSENGER PHONE WAS STOLEN AT HAYES / FRANKLIN INBOUND AT 0900, VIDEO*. OPERATOR INSTRUCTED TO FILL OUT PROPER REPORT WITH DISPATCH. VEH DELAY: 00:26			
09:32 01/10/12	355	49	7127	MISSION & 15TH ST (IB)	ACCIDENT COACH & TRUCK, NO INJURY.	09:32	10:02
			1211197	INSP K JOMOC CLEARED. MINOR DAMAGES TO BOTH COACH & TRUCK. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. CLAIMS 6A01*. VIDEO*. VEH DELAY: 00:30			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:14 01/10/12	12	59	2	POWELL & SUTTER (OB)	NONINJURY ACCIDENT CABLE CAR / AUTO	11:14 11:14	11:52 11:52
		1211121		INSP. ALLEN, C. (8T43), SFPD UNIT #3A2C, SYSTEMS SAFETY RESPONDED, CABLE CAR WAS STOPPED, AUTO MAKING RIGHT TURN MADE CONTACT WITH CABLE CAR, MINOR DAMAGE, BANBURY, D. (8M8)*, CLAIMS 6-A-01*, NO VIDEO ON CABLE CAR, INSP. JAHN, A. (8C35) SWITCHBACK 59 / 60 LINES AT WASHINGTON / MASON, 2 SHUTTLES USED, NO 799. VEH DELAY: 00:38 LINE DELAY: 00:38			
12:08 01/10/12	610	28	8160	19TH AVE & QUINTARA AVE (OB)	ACCIDENT, COACH AND AUTO (NO INJURIES)	12:09	12:46
		1211171		INSP. JIANG (1T67), MGR., ESPINOZA (1M1)*, SYSTEM SAFETY*, 6A01*, VIDEO*, MINOR DAMAGE TO AUTO AND COACH, NO 799. VEH DELAY: 00:37			
12:49 01/10/12	28	9L	8421	SAN BRUNO AVE & SILVER (OB)	ACCIDENT, COACH AND AUTO (HIT AND RUN)	12:49	13:20
		1211122		INSP. JOMOC (1T63), MGR. ESPINOZA (11M1)* SYSTEM SAFETY*, 6A01*, VIDEO*, MINOR DAMAGE TO COACH, NO INJURIES VEH DELAY: 00:31			
13:00 01/10/12	047	KT	1445	3RD.ST. & WILLIAMS (IB)	ACCIDENT (HIT & RUN) NO INJURIES	13:00 13:00	13:15 13:15
		1211225		INSP.R.AREVALO & MRU 4-S-20 RESPOND.SYSTEM SAFETY*,VIDEO*,CLAIMS*,D.PUGLISI*,A.ANDREWS* VEH DELAY: 00:15 LINE DELAY: 00:15			
17:56 01/10/12	104	N	1438	EMBARCADERO & FOLSOM (IB)	DERAILMENT	17:56 17:56	19:47 19:47
		1211292		[LRV2=1485]PUGLISI; CASTILLO; ELLIS; INSP. MCGEHEE; INSP. HENLEY; SYSTEM SAFETY; CLAIMS; TRACK DEPARTMENT; RESPONDED TO SCENE. LINES KT AND N-JUDAH WERE SWITCHED BACK AT THE EMBARCADERO, IB TO OB, WHILE THE KT-LINE, OB, WAS SWITCHED BACK AT 3RD STREET AND CHANNEL. 8 SHUTTLES WERE SECURED TO BRIDGE SERVICE. POST ACCIDENT 799. LSGP. SUBWAY PA. STATION OPS.* SI MUNI METRO EAST N/R [EOR 22:17] VEH DELAY: 04:21 LINE DELAY: 01:51			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:14 01/10/12	12	59	2	POWELL & SUTTER (OB)	NONINJURY ACCIDENT CABLE CAR / AUTO	11:14 11:14	11:52 11:52
		1211121		INSP. ALLEN, C. (8T43), SFPD UNIT #3A2C, SYSTEMS SAFETY RESPONDED, CABLE CAR WAS STOPPED, AUTO MAKING RIGHT TURN MADE CONTACT WITH CABLE CAR, MINOR DAMAGE, BANBURY, D. (8M8)*, CLAIMS 6-A-01*, NO VIDEO ON CABLE CAR, INSP. JAHN, A. (8C35) SWITCHBACK 59 / 60 LINES AT WASHINGTON / MASON, 2 SHUTTLES USED, NO 799. VEH DELAY: 00:38 LINE DELAY: 00:38			
12:49 01/10/12	74	L	1419	WAWONA & 46TH (IB)	ALTERCATION (VERBAL)	12:49 12:49	13:12 13:12
		1211174		INSP.G.PINTO RESPOND,CAD # 1493 VEH DELAY: 00:23 LINE DELAY: 00:23			
15:04 01/10/12	77	N	1514	EMBARCADERO STATION (IB)	BURNING BRAKES	15:04 15:04	16:15 16:15
		1211183		[LRV2=1465]INSPECTOR MCGEHEE (C53); SI MUNI METRO EAST 1498 @16:15 VEH DELAY: 01:11 LINE DELAY: 01:11			
15:41 01/10/12	103	L	1452	POWELL STATION (IB)	BURNING BRAKES	15:41 15:41	16:44 16:44
		1211267		[LRV2=1536]4S39; LMC* OPERATOR CLEARED SI MUNI METRO EAST 1514 @16:44 VEH DELAY: 01:03 LINE DELAY: 01:03			
17:56 01/10/12	104	N	1438	EMBARCADERO & FOLSOM (IB)	DERAILMENT	17:56 17:56	19:47 19:47
		1211292		[LRV2=1485]PUGLISI; CASTILLO; ELLIS; INSP. MCGEHEE; INSP. HENLEY; SYSTEM SAFETY; CLAIMS; TRACK DEPARTMENT; RESPONDED TO SCENE. LINES KT AND N-JUDAH WERE SWITCHED BACK AT THE EMBARCADERO, IB TO OB, WHILE THE KT-LINE, OB, WAS SWITCHED BACK AT 3RD STREET AND CHANNEL. 8 SHUTTLES WERE SECURED TO BRIDGE SERVICE. POST ACCIDENT 799. LSGP. SUBWAY PA. STATION OPS.* SI MUNI METRO EAST N/R [EOR 22:17] VEH DELAY: 04:21 LINE DELAY: 01:51			