



**Muni
Service Delivery
Daily Report**

Monday, January 11, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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AM NOLO REPORT TUESDAY 01/12/10

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	3	0	0	0	1X=1, 2=1, 12=1
Woods	1	0	0	0	16X=1
Potrero	4	0	1	1	6=1, 22=2, 49=1
Presidio	0	0	0	1	
Metro	0	0	0	1	
F line	1	0	0	0	F=1
TOTAL	9	0	1	3	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
MONDAY 01 / 11 / 10
 Afternoon report

Cable Car	0	0	0	0	
Flynn	1	0	0	0	8X=1
Kirkland	3	0	1	0	12=1 28=1 47=1 1=47
Woods	6	0	1	0	9=2 9L=1 16X=2 54=1
Potrero	9	0	2	0	6=1 14=3 22=1 30=1 41=1 49=2
Presidio	0	0	0	0	
Metro	1	0	1	0	M=1
F line	5	0	0	0	
TOTAL	25	0	5	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
MONDAY, JAN 11, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	0	0.0%	49	0	0	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	1	2.6%	155	1	1	99.4%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	1	1	1.8%	218	2	1	99.1%
Kirkland multi-piece	2		2.0%				
Woods one-piece	5	6	5.7%	260	7	6	97.3%
Woods multi-piece	4		4.0%				
Potrero one-piece	6	6	9.0%	202	9	6	95.5%
Potrero multi-piece	6		6.7%				
Presidio one-piece	1	0	1.9%	162	1	0	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	13	1.5%	148	2	13	98.6%
Metro multi-piece	2		4.1%				
F Line one-piece	4	0	40.0%	33	6	0	81.8%
F Line multi-piece	4		44.4%				
System total				1227	28	27	97.7%

Accidents

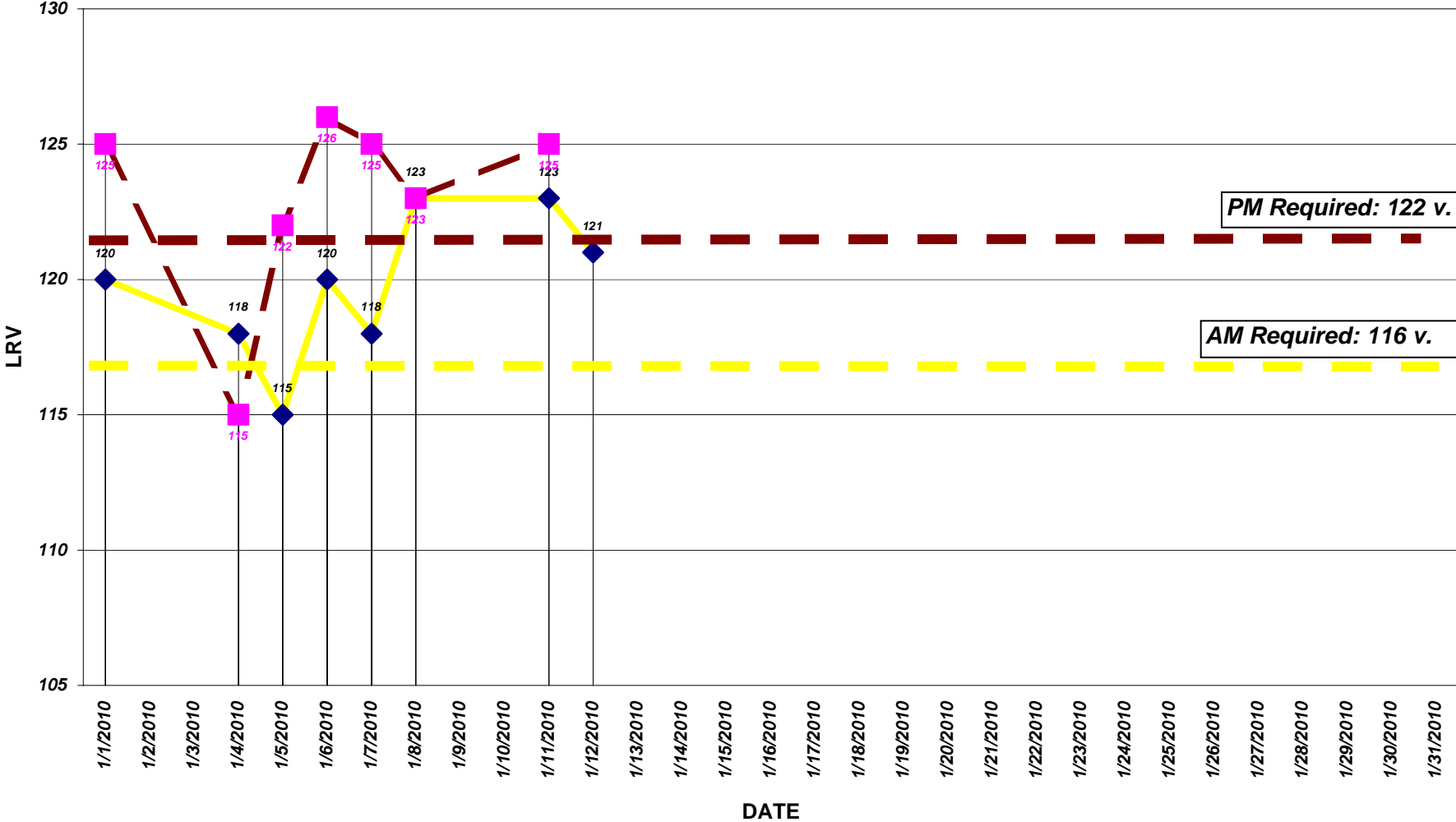
Mon Jan 11, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:27 01/11/10	R OPERATOR PO	17	3697	428	49	7011	VAN NESS & PINE (OB)	ACCIDENT, COACH/AUTO, MINOR, HIT AND RUN	OB	12:27	12:40	14
							1086455	OP CLEARED. OP TO BE INTERVIEWED BY INSP. OB AT OCEAN AND PERSIA VEH DELAY: 00:13				
13:05 01/11/10	R CARLOS FLORES WO	14				8417	WOODS YARD	ACCIDENT, COACH/COACH, MODERATE DAMAGE		13:05		14
							1086453	MGR. J. STUART, INSP. Y. CHAN RESP. WOODS SHOP TIRE TECHNICIAN WAS PARKING COACH 8417 AND COLLIDES WITH PARKED COACH 8235. SHOP EMPLOYEE 799. SAFETY*, VIDEO*				
14:57 01/11/10	R OPERATOR FL	29	2956	520	14L	6203	MISSION & 24TH STREET (OB)	SFPD STOPPED COACH FOR GRAFITTI INCIDENT	OB	14:57	15:23	15
							1086461	INSP B LIANG; SFPD 3-D-17-C; INTERVIEWED JUVENILES AND CITED, NO ARRESTS VEH DELAY: 00:26				
17:52 01/11/10	R OPERATOR PO	38	0692	391	49	7115	VAN NESS & OAK (OB)	ALLEGED ACCIDENT COACH & AUTO, HIT & RUN.	OB	17:49	17:50	30
							1086542	OPERATOR CLEARED. OPERATOR TO BE INTERVIEWED AT PHELAN LOOP. VEH DELAY: 00:01				
18:48 01/11/10	T OPERATOR PR	38	3351	125	31	5492	EDDY & MASON (IB)	ACCIDENT COACH & AUTO, NO INJURY.	IB	18:48	20:00	30
							1086553	INSP J GIANG CLEARED. RIGHT FRONT OF COACH MADE CONTACT WITH LEFT SIDE OF AUTO. MODERATR DAMAGE TO COACH. MAJOR DAMAGE TO LEFT SIDE OF AUTO. AUOT HAS TO BE TOWED. OP 799. INSP D FONG TRANS NEW OPERATOR FROM PRESIDIO TO PULL COACH IN. SYSTEM SAFETY*. MGR D FRANKS*. SI PRESIDIO N/R [EOR 21:53] VEH DELAY: 03:05				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:18 01/11/10	R OPERATOR PO	17	1830	333	14	7015	MISSION & GENEVA (IB)	BLOCKED BY SFFD ACITIVITY	IB	06:18	06:48	14
							1086494	MGR. M. ESPINOZA, INSPS. L. DAVIS/TC JOHNSON RESP. 14/49 LINES SB OB/IB AT PERSIA. IB 54/8X REROUTED. OB 43 REROUTED. 2 SHUTTLES UTILIZED. VEH DELAY: 00:30 LINE DELAY: 00:30	LD	06:18	06:48	
09:35 01/11/10	R OPERATOR CA	30	0884	1	60	24	POWELL & MARKET (OB)	BROKEN WOOD ON THE TRACK BRAKES	OB	09:35	10:09	30
							1086485	INSP A JAHN; INSP C ALLEN RESP. CABLE MACHINERY RESP. CABLE SHOP 665 TOW CAR IN. POWELL CABLE WAS DOWN FROM 1007 HRS TO 1009 HRS SO SHOP TRUCK CAN PULL THE GRIP OUT. TWO SHUTTLES WERE USED. SI CABLE CAR 23 @10:42 VEH DELAY: 01:07 LINE DELAY: 00:34	LD	09:35	10:09	
18:23 01/11/10	R OPERATOR ME	74	1784	087	K/T	1487	3RD ST & CARGO WAY (NB)	BLOCKED BY A DISABLED AUTO ON THE TRACKWAY	NB	18:26	18:59	74
							1086541	SENIOR STAFF/SYSTEM SAFETY; LSGP; 311 CENTER; SFPD* MRU 4S27 & 4S44 RESPONDED AS WELL AS INSP R MCCRAY & M CONTRERAS; 2 M/C SHUTTLES USED. BOLT DAMAGED, BRIDGE TENDER* VEH DELAY: 00:33 LINE DELAY: 00:33	LD	18:26	18:59	

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability ■ PM Availability

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
January 2010			
01/01/10	FRIDAY	120	125
01/04/10	MONDAY	118	115
01/05/10	TUESDAY	115	122
01/06/10	WEDNESDAY	120	126
01/07/10	THURSDAY	118	125
01/08/10	FRIDAY	123	123
01/11/10	MONDAY	123	125
01/12/10	TUESDAY	121	
01/13/10	WEDNESDAY		
01/14/10	THURSDAY		
01/15/10	FRIDAY		
01/18/10	MONDAY		
01/19/10	TUESDAY		
01/20/10	WEDNESDAY		
01/21/10	THURSDAY		
01/22/10	FRIDAY		
01/25/10	MONDAY		
01/26/10	TUESDAY		
01/27/10	WEDNESDAY		
01/28/10	THURSDAY		
01/29/10	FRIDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
January 12, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

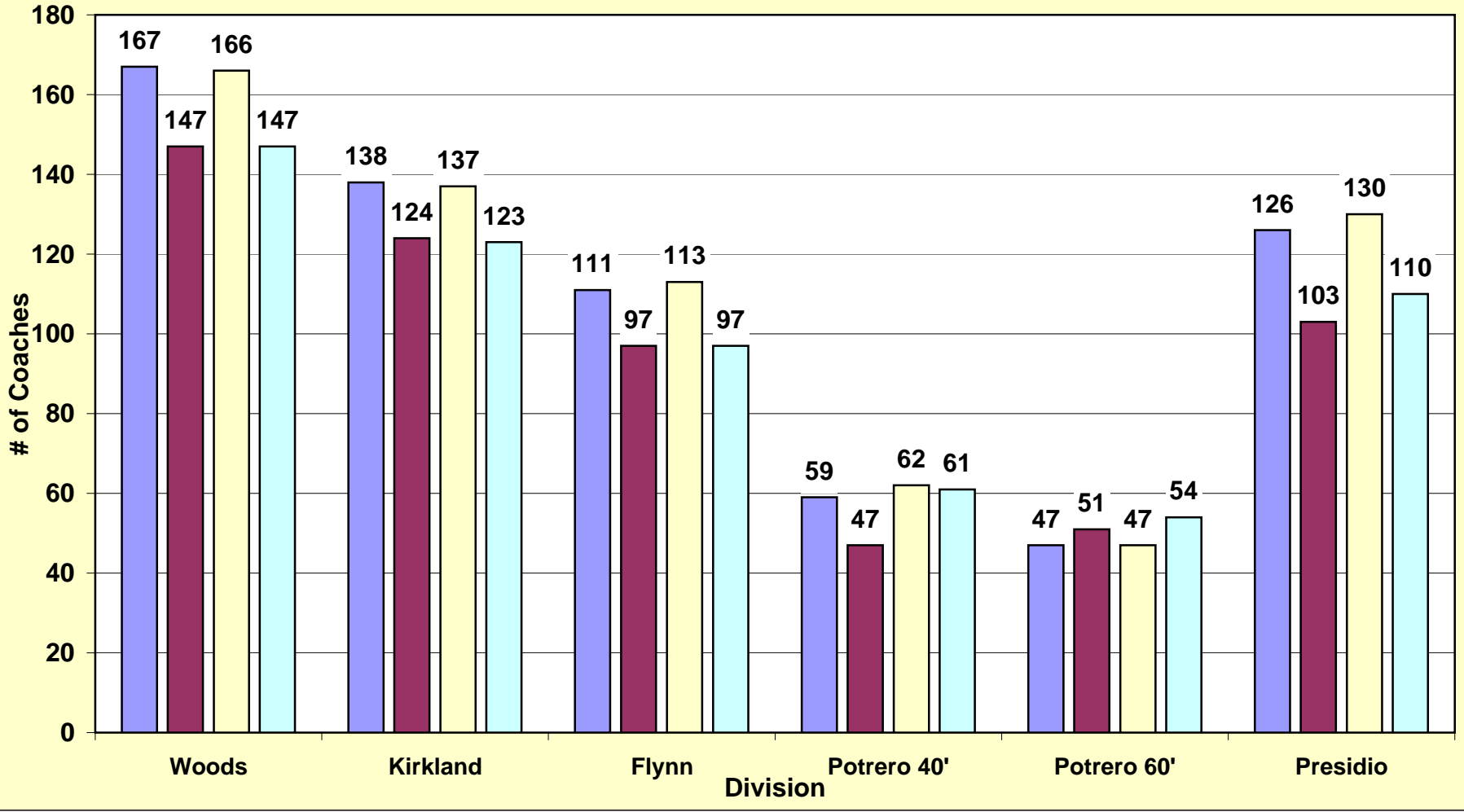
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	1
PROPULSION	1
TRUCK NOISE/ FLAT	1
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	4
BODY/PAINT/LEAKER	3
FLEET APPEARANCE	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	3
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **30**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance January				
12, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	30	11	3	4
Equipment available for service @ 7:30 a.m.	121	10	7	4

Motor & Trolley Coaches Availability
A.M. 1/12/10 & 1/11/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
1/12/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	7	14	1	1	1	3	17
Campaigns / retrofits	4	0	1	5	0	0	0	0	5
Maintenance Holds	24	7	13	44	16	26	39	81	125
Awaiting parts	7	0	0	7	6	6	18	30	37
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	167	138	111	416	59	47	126	232	648
Final a.m. pull-out	147	124	97	368	47	51	103	201	569
Reserve fleet usage	0	0	0	0	0	4	0	4	4
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	3	0	4	1	2	0	3	7
Afternoon (p.m.) availability									
1/11/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	5	12	0	0	0	0	12
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	25	8	11	44	13	26	35	74	118
Awaiting parts	7	0	0	7	6	6	17	29	36
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	1	0	0	1	1
Equipment available for service @ 5:30 p.m.	166	137	113	416	62	47	130	239	655
Final p.m. pull-out	147	123	97	367	61	54	110	225	592
Reserve fleet usage	0	0	0	0	0	7	0	7	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	2	0	0	2	2	0	0	2	4

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, JANUARY 11, 2010											
Green	253	63	18	6	26	13	24.9	7.1	2.4	10.3	5.1
Cable Car	143	27	8	3	13	3	18.9	5.6	2.1	9.1	2.1
Potrero	247	56	28	3	17	8	22.7	11.3	1.2	6.9	3.2
Presidio	195	32	9	6	7	10	16.4	4.6	3.1	3.6	5.1
Kirkland	252	44	24	3	11	6	17.5	9.5	1.2	4.4	2.4
Woods	311	67	26	7	15	19	21.5	8.4	2.3	4.8	6.1
Flynn	192	43	15	2	21	5	22.4	7.8	1.0	10.9	2.6
Total	1,593	332	128	30	110	64	20.8%	8.0%	1.9%	6.9%	4.0%

Summary For The Last 7 Days

MONDAY 01 04 10	1595	394	181	40	107	66	25%	11%	3%	7%	4%
TUESDAY 01 05 10	1587	362	166	39	94	63	23%	11%	3%	6%	4%
WEDNESDAY 01 06 10	1598	356	164	33	99	60	22%	10%	2%	6%	4%
THURSDAY 01 07 10	1585	349	160	31	107	51	22%	10%	2%	7%	3%
FRIDAY 01 08 10	1602	350	154	29	105	62	22%	9%	2%	7%	4%
SATURDAY 01 09 10	1080	260	101	18	90	51	24%	9%	2%	8%	5%
SUNDAY 10 10 10	1031	223	84	15	86	38	22%	8%	2%	8%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.