

DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, JANUARY 11, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,203	98.6%	6	11	40

2. VEHICLES AVAILABILITY

Morning Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	108	-5%
F LINE	24	20	-17%
CABLE CAR	27	29	7%
WOODS	151	186	23%
KIRKLAND	115	133	16%
FLYNN	103	110	7%
POTRERO 40'	44	72	64%
POTRERO 60'	47	38	-19%
PRESIDIO	98	125	28%
TOTAL	723	821	14%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	117	19	6	6	6	1
Flynn	193	44	9	18	15	2
Green	204	35	13	14	6	2
Kirkland	222	39	7	18	13	1
Potrero	236	60	29	15	15	1
Presidio	181	33	11	12	9	1
Woods	334	58	22	19	14	3
TOTAL	1,487	288	97	102	78	11

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:38 01/11/12	181	F	1856	17TH & CASTRO (IB)	ACCIDENT PCC AND MOTOR COACH. CAR 1856 WAS AT THE TERMINAL WHEN IT ROLLED BACK DUE TO LOOSE PARKING BRAKE AND MADE CONTACT WITH AND DAMAGED MOTOR COACH 8316'S BIKE RACK.	14:38 14:38	14:48 14:48
			1211422	4S37; 4C33; PCC SHOP; INSPECTOR HAYNES* 4M2* VEH DELAY: 00:10 LINE DELAY: 00:10			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
18:33 01/11/12	484	14L	6230	MISSION STREET & PERSIA (OB)	CELL PHONE SNATCHED FROM PASSENGER	18:33	19:20
				1211456			
18:51 01/11/12	204	71	8159	48TH AVE & ORTEGA AVE (IB)	ALLEGED ACCIDENT, COACH AND AUTO (INTERVIEW)	19:43	19:51
				1211462			
18:51 01/11/12	204	71	8159	MARKET STREET & 3RD STREET (IB)	ALLEGED ACCIDENT, COACH AND AUTO	18:20	
				1211463			
19:04 01/11/12	461	33	5439	STANYAN STREET & FULTON STREET (IB)	EMERGENCY ALARM	19:04	19:17
				1211452			
20:04 01/11/12	524	38	6214	GEARY BLVD & DIVISADERO STREET (OB)	CELL PHONE TAKEN FROM PASSENGR	20:04	20:34
				1211360			
21:21 01/11/12	532	38	6409	GEARY & COLLINS (OB)	VEHICLE ACCIDENT COACH / AUTO	21:21	22:05
				1211486			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:24 01/11/12		60		JACKSON BETWEEN MASON & TAYLOR (OB)	VAN TOO CLOSED TO TRACK	13:24 13:34	14:16
		1211380		INSP A. JAHN, INSP BEMNET, MANAGER J. CASTILLO*, MANAGER D. BANBURY*, 2 SHUTTLES, TOLD CALIFORNIA TOWER TO SEND HYDE LINE CABLE CAR TO MASON LINE, 311 CENTER*, TOWED WAS REQUESTED LINE DELAY: 00:42			

5. NX Bus Express

Ridership	Counts
Morning	710
Afternoon	720
TOTAL	1,430

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%