

**DAILY SERVICE DELIVERY OVERVIEW**

**FRIDAY, JANUARY 13, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	1,203	97.9%	8	17	43

**2. VEHICLES AVAILABILITY**

Morning Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	107	-6%
<b>F LINE</b>	24	21	-13%
<b>CABLE CAR</b>	27	28	4%
<b>WOODS</b>	151	190	26%
<b>KIRKLAND</b>	115	132	15%
<b>FLYNN</b>	103	111	8%
<b>POTRERO 40'</b>	44	70	59%
<b>POTRERO 60'</b>	47	48	2%
<b>PRESIDIO</b>	98	124	27%
<b>TOTAL</b>	723	831	15%

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>110</b>	<b>11</b>	<b>2</b>	<b>6</b>	<b>1</b>	<b>2</b>
<b>Flynn</b>	<b>195</b>	<b>31</b>	<b>5</b>	<b>13</b>	<b>13</b>	<b>0</b>
<b>Green</b>	<b>204</b>	<b>39</b>	<b>20</b>	<b>10</b>	<b>7</b>	<b>2</b>
<b>Kirkland</b>	<b>203</b>	<b>35</b>	<b>13</b>	<b>8</b>	<b>9</b>	<b>5</b>
<b>Potrero</b>	<b>227</b>	<b>39</b>	<b>21</b>	<b>7</b>	<b>8</b>	<b>3</b>
<b>Presidio</b>	<b>168</b>	<b>28</b>	<b>11</b>	<b>4</b>	<b>13</b>	<b>0</b>
<b>Woods</b>	<b>337</b>	<b>58</b>	<b>27</b>	<b>5</b>	<b>23</b>	<b>3</b>
<b>TOTAL</b>	<b>1,444</b>	<b>241</b>	<b>99</b>	<b>53</b>	<b>74</b>	<b>15</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:45 01/13/12				EVANS & CHAVEZ	ACCIDENT CARPENTER TRUCK & AUTO, NO INJURY.	07:45	08:22
			1211712	INSP C SOLINGER CLEARED. NO 799. MGR M ESPINOZA*. SYSTEM SAFETY*. CLAIMS 6A01*. VEH DELAY: 00:37			
10:58 01/13/12	301	14	7105	MISSION & 11TH ST (IB)	ACCIDENT COACH & AUTO, AUTO THEN MADE CONTACT WITH A POLICE VEHICLE, NO INJURY.	10:58	11:44

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
			<b>1211703</b>	INSP L WILSON CLEARED. SFPD 3B115; 4C101 RESP. COACH REARENDED AUTO, AUTO THEN MADE CONTACT WITH POLICE VEHICLE. NO INJURY, NO OP 799. COACH WAS SENT BACK IN SERVICE. CASE #120-035-010. SYSTEM SAFETY*. VIDEO*. CLAIMS 6A01*. MGR M ESPINOZA*. <b>VEH DELAY: 00:46</b>			
12:24 01/13/12	332	33	5468	18TH STREET & DOLORES STREET (OB)	ACCIDENT, COACH AND AUTO (NO INJURIES)	12:24	13:54
			<b>1211764</b>	INSP. JOMOC (1T63), SYSTEM SAFETY*, 6A01*, VIDEO*, NO DAMAGE TO VEHICLE, A SCRATCH ON COACH, NO 799. <b>VEH DELAY: 01:30</b>			
14:28 01/13/12	191	27	8162	BUSH & LEAVENWORTH (OB)	ACCIDENT (COACH / AUTO), H/R	14:28	
			<b>1211753</b>	SYSTEM SAFETY*, CLAIMS 6A01*, VIDEO*. OPERATOR WILL BE INTERVIEWED			
14:28 01/13/12	191	27	8162	JONES & SUTTER (OB)	OPERATOR INTERVIEW	14:28	14:57
			<b>1211755</b>	INSP DENNIS, E (1T60B) INTERVIEWED OP, NO INJURY, NO 799. SEE TAG # 1211753. <b>VEH DELAY: 00:29</b>			
17:48 01/13/12	473	24	5454	DIVISADERO STREET & HAYES STREET (IB)	ACCIDENT, COACH AND AUTO	17:48	
			<b>1211799</b>	OPERATOR CLEARED, NOTE: SEE INTERVIEW TAG #1211798			
17:48 01/13/12	473	24	5454	DIVISADERO STREET & EDDY STREET (IB)	ACCIDENT, COCAH AND AUTO (INTERVIEW)	17:48	19:05
			<b>1211798</b>	INSP. ESPINOZA (1T68), VIDEO*, 6A48*, MGR. ANDREWS (4M3)*, AUTO SIDE SWIPED COACH. NOTE: SEE ORIGINAL TAG #1211799 <b>VEH DELAY: 01:17</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End

***There were no delays over twenty minutes.***