



# **MUNI**

## **Service Delivery**

### **Daily Report**

Friday, January 15, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**SATURDAY 01 16 10  
0800 AM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	4	0	0	0	9=2, 8X=1, 71=1
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	0	0	0	0	
<b>Potrero</b>	0	0	0	1	
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	4	0	0	1	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**FRIDAY 01 / 15 / 10**  
 Afternoon report

<b>Cable Car</b>	1	0	0	0	60=1
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	6	0	0	0	2=1 12=3 43=1 47=1
<b>Woods</b>	4	0	1	0	9=1 27=1 44=1 67=1
<b>Potrero</b>	9	0	0	0	6=2 14=4 22=1 24=1 30=1
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	7	0	0	0	M=2 N=3 J=1 L=1
<b>F line</b>	2	0	0	0	
<b>TOTAL</b>	<b>29</b>	<b>0</b>	<b>1</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
FRIDAY, JAN 15, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	1	2	4.5%	49	1	2	98.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	0	0	0.0%	155	0	0	100.0%
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	2	1	3.5%	218	3	1	98.6%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	1	4	1.1%	260	2	4	99.2%
<b>Woods multi-piece</b>	2		2.0%				
<b>Potrero one-piece</b>	5	8	7.5%	202	7	8	96.5%
<b>Potrero multi-piece</b>	4		4.5%				
<b>Presidio one-piece</b>	1	7	1.9%	162	1	7	99.4%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	2	8	3.0%	148	3	8	98.0%
<b>Metro multi-piece</b>	2		4.1%				
<b>F Line one-piece</b>	3	2	30.0%	33	3	2	90.9%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>20</b>	<b>32</b>	<b>98.4%</b>

## Accidents

Fri Jan 15, 2010

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:27 01/15/10	R OPERATOR PO	18	0692	391	14	7044	MISSION & 9TH STREET (IB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	IB	07:27	08:12	14
							<b>1087120</b>	INSP. L. DAVIS CLEARED. NO OP 799. SYSTEM SAFETY*, VIDEO* <b>VEH DELAY: 00:45</b>				
07:47 01/15/10	R OPERATOR WO	19	2214	120	44	8164	LAWTON & 8TH AVENUE (IB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	IB	07:46	08:38	14
							<b>1087129</b>	INSP. B. JOHNSON CLEARED. NO OP 799. SYSTEM SAFETY*, VIDEO* <b>VEH DELAY: 00:52</b>				
08:38 01/15/10	R OPERATOR PR	29	2421	89	45	5576	3RD STREET & STEVENSON (OB)	ACCIDENT, COACH/AUTO, MODERATE DAMAGE, 1 INJURY ON COACH	OB	08:38	09:25	14
							<b>1087131</b>	MGR. M. ESPINOZA, INSPS. L. DAVIS, E. TUCKER, E. VICKERS, SFPD 4B50, SFFD ENG. 13, RCS 854. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A46*. 311/DPW*, MEDIC AMR 4 TRNSP 59X PASSENGER ON COACH TO KAISER MED. CTR. FOR LOWER BACK PAIN. SFPD CASE #10047900. PASSENGER IN AUTO TRAVELING IN #4 LANE OPENS R. DOOR IN FRONT OF MOVING COACH TRAVELING IN #5 LANE. MODERATE DAMAGE TO AUTO, BROKEN DRIVERS SIDE WINDOW ON COACH. NO OP 799. SI PRESIDIO N/R [EOR 09:17] <b>VEH DELAY: 00:39</b>				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:08 01/15/10	R OPERATOR WO	39	3752	190	29	8456	SUNSET & MORAGA (IB)	MUNI PASSENGER HIT BY AUTO AFTER ALIGHTING	IB	14:08	14:43	29
							1087151					
16:52 01/15/10	R OPERATOR WO	36	1278	143	48	8116	SANTIAGO & 17TH AVE (IB)	COACH/MOTORCYCLE, ACCIDENT	IB	16:52	18:35	07
							1087192					
17:03 01/15/10	R OPERATOR FL	24	237	476	8X	6213	STOCKON STREET & GEARY (OB)	COLLISION COACH AND AUTO	OB	17:00		41
							1087181					
19:57 01/15/10	R GRIPMAN CA	26	2361	37	60	25	HYDE & JACKSON (OB)	CABLE CAR/ AUTO MINOR ACCIDENT	OB	19:57	20:13	07
							1087225					
19:57 01/15/10	R GRIPMAN CA	26	2361	37	60	25	HYDE & UNION (OB)	CABLE CAR/ AUTO, MINOR ACCIDENT	OB	19:57	20:50	07
							1087226					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:11 01/15/10	R OPERATOR ME	85	0338	48	N	1540	46TH AV. & JUDAH (IB)	PROPULSION	IB	12:11	12:33	72
						<b>1087146</b>	[LRV2=1463]INSP. J. CHAVEZ CLEARED, DH TO DUBOCE & CHURCH. SI DUBOCE & CHURCH N/R [EOR 12:15] <b>VEH DELAY: 00:04 LINE DELAY: 00:22</b>	<b>LD</b>	<b>12:11</b>	<b>12:33</b>		
19:57 01/15/10	R GRIPMAN CA	26	2361	37	60	25	HYDE & JACKSON (OB)	CABLE CAR/ AUTO MINOR ACCIDENT	OB	19:57	20:13	07
						<b>1087225</b>	OPERATOR CLEARED, OPERATOR TO BE INTERVIEWED, <b>VEH DELAY: 00:16 LINE DELAY: 00:53</b>	<b>LD</b>	<b>19:57</b>	<b>20:50</b>		



	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day:FRIDAY, JANUARY 15, 2010</b>											
Green	263	<b>67</b>	<b>19</b>	<b>6</b>	<b>26</b>	<b>16</b>	25.5	7.2	2.3	9.9	6.1
Cable Car	146	<b>33</b>	<b>7</b>	<b>4</b>	<b>14</b>	<b>8</b>	22.6	4.8	2.7	9.6	5.5
Potrero	243	<b>60</b>	<b>29</b>	<b>3</b>	<b>18</b>	<b>10</b>	24.7	11.9	1.2	7.4	4.1
Presidio	195	<b>43</b>	<b>10</b>	<b>8</b>	<b>11</b>	<b>14</b>	22.1	5.1	4.1	5.6	7.2
Kirkland	248	<b>41</b>	<b>15</b>	<b>4</b>	<b>11</b>	<b>11</b>	16.5	6.0	1.6	4.4	4.4
Woods	309	<b>57</b>	<b>18</b>	<b>8</b>	<b>12</b>	<b>19</b>	18.4	5.8	2.6	3.9	6.1
Flynn	196	<b>41</b>	<b>13</b>	<b>3</b>	<b>18</b>	<b>7</b>	20.9	6.6	1.5	9.2	3.6
<b>Total</b>	<b>1,600</b>	<b>342</b>	<b>111</b>	<b>36</b>	<b>110</b>	<b>85</b>	<b>21.4%</b>	<b>6.9%</b>	<b>2.3%</b>	<b>6.9%</b>	<b>5.3%</b>

**Summary For The Last 7 Days**

<b>FRIDAY 01 08 10</b>	1602	350	154	29	105	62	22%	9%	2%	7%	4%
<b>SATURDAY 01 09 10</b>	1080	260	101	18	90	51	24%	9%	2%	8%	5%
<b>SUNDAY 01 10 10</b>	1031	223	84	15	86	38	22%	8%	2%	8%	4%
<b>MONDAY 01 11 10</b>	1593	332	128	30	110	64	21%	8%	2%	7%	4%
<b>TUESDAY 01 12 10</b>	1602	323	128	32	97	66	20%	8%	2%	6%	4%
<b>WEDNESDAY 01 13 10</b>	1609	344	121	35	106	82	21%	8%	2%	7%	5%
<b>THURSDAY 01 14 10</b>	1589	328	106	35	106	81	21%	7%	2%	7%	2%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:**1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.