



# **MUNI**

## **Service Delivery**

### **Daily Report**

Saturday, January 16, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

01 17 10 AM NOLO Morning Report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	2	0	1	1	8X=1; 38=1
<b>Kirkland</b>	1	0	0	0	43=1
<b>Woods</b>	1	0	1	0	23=1
<b>Potrero</b>	2	0	0	0	49=1; 14=1
<b>Presidio</b>	0	0	0	1	
<b>Green</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	6	0	2	2	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**

01 16 10 Afternoon report

<b>Cable Car</b>	1	0	0	0	
<b>Flynn</b>	3	0	0	0	1=1X 2=9 4=9X 1=14X 5=38
<b>Kirkland</b>	5	0	0	0	1=1X 1=2 3=10 2=12 1=19 3=28 1=47
<b>Woods</b>	2	0	0	0	1=16X 1=18 1=23 2=26 1=27 1=29 1=30X 2=54 1=71
<b>Potrero</b>	6	0	0	0	2=7 3=14 2=22 1=30 1=41
<b>Presidio</b>	4	0	0	0	
<b>Metro</b>	0	0	0	0	2=KT 2=L 1=M 2=N
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	21	0	0	0	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Saturday JANUARY 16, 2010</b>							
SIGN UP DEC 2009							
<b>Cable Car one-piece</b>	1	12	4.5%	46	1	12	97.8%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	4	0	10.5%	132	6	0	95.5%
<b>Flynn multi-piece</b>	4		5.9%				
<b>Kirkland one-piece</b>	2	2	3.5%	123	3	2	97.6%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	1	0	1.1%	132	1	0	99.2%
<b>Woods multi-piece</b>	0		0.0%				
<b>Potrero one-piece</b>	7	7	10.4%	141	8	7	94.3%
<b>Potrero multi-piece</b>	2		2.2%				
<b>Presidio one-piece</b>	3	6	5.8%	130	4	6	96.9%
<b>Presidio multi-piece</b>	2		2.4%				
<b>Metro one-piece</b>	0	14	0.0%	99	0	14	100.0%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	0	2	0.0%	30	0	2	100.0%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>833</b>	<b>23</b>	<b>43</b>	<b>97.2%</b>

## Accidents

Sat Jan 16, 2010

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:36 01/16/10	R OPERATOR ME	23	0873	032	N	1507	JUDAH ST & SUNSET BLVD (OB)	LRV / PICK UP TRUCK (MINOR ACCIDENT)/ D/H ORDERS FOR LINE MANAGEMHEHT	OB LD	12:36 12:36	13:20 12:56	23
						<b>1087298</b>	[LRV2=1536]SENIOR STAFF/SYSTEM SAFETY; LSGP; 311 CENTER* CLAIMS* SFPD* VIDEO* INSP R AREVALO & G PINTO RESPONDED AND CLEARED; MGR J TYRONE* (4-M-3) NO 799; FORM ^R^ YES; 2 M/C SHUTTLES USED. INSP. 4-T-40A INTERVIEWED OPERATOR AT JUDAH AND 48TH. AVE. IN THE STRAIGHT TRACK, BACK IN SERVICE AT 1320 HRS. SI GREEN <b>VEH DELAY: 00:44 LINE DELAY: 00:20</b>					
12:43 01/16/10	T SFPD ME	23	0980	9	KT	1530	WEST PORTAL & ULLOA (IB)	TRAIN HELD PER PD^S REQUEST TO REMOVE INTOXICATED PATRON	IB LD	12:43 12:43	12:45 12:45	72
						<b>1087292</b>	SFPD 3190C REMOVED PATRON, CASE #100052034, INSP. R. COLEMAN CLEARED. <b>VEH DELAY: 00:02 LINE DELAY: 00:02</b>					
20:00 01/16/10	R OPERATOR FL	39	3816	510	38	6278	GEARY & 17TH AVE (OB)	COACH/AUTO MINOR ACCIDENT	OB	20:00	20:38	07
						<b>1087349</b>	INSP S. WONG CLEARED <b>VEH DELAY: 00:38</b>					

### Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:26 01/16/10	R SFPD ME	23	1119	50	J	1466	SAN JOSE BETWEEN GLEN PARK & RANDALL (OB)	OVERTURNED 10-FEET OPEN TRAILER	OB	10:26	11:50	72
						1087291	MGR. T. JULIAN, INSP. F. CADELINA CLEARED, L. HAYNES, G. PINTO, SIGNAL 501, W. TOM* R. HERNANDEZ, SWITCHBACK AT 30TH/CHURCH, OB TO IB, 2 MOTOR COACH SHUTTLES, VEH DELAY: 01:24 LINE DELAY: 01:24		LD	10:26	11:50	

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SATURDAY, JANUARY 16, 2010</b>											
Green	188	56	13	3	26	14	29.8	6.9	1.6	13.8	7.4
Cable Car	123	30	8	5	10	7	24.4	6.5	4.1	8.1	5.7
Potrero	164	40	13	4	15	8	24.4	7.9	2.4	9.1	4.9
Presidio	146	33	8	5	8	12	22.6	5.5	3.4	5.5	8.2
Kirkland	142	30	13	3	7	7	21.1	9.2	2.1	4.9	4.9
Woods	184	34	12	2	7	13	18.5	6.5	1.1	3.8	7.1
Flynn	164	44	21	4	13	6	26.8	12.8	2.4	7.9	3.7
<b>Total</b>	<b>1,111</b>	<b>267</b>	<b>88</b>	<b>26</b>	<b>86</b>	<b>67</b>	<b>24.0%</b>	<b>7.9%</b>	<b>2.3%</b>	<b>7.7%</b>	<b>6.0%</b>

**Summary For The Last 7 Days**

<b>SATURDAY 01 09 10</b>	1080	260	101	18	90	51	24%	9%	2%	8%	5%
<b>SUNDAY 01 10 10</b>	1031	223	84	15	86	38	22%	8%	2%	8%	4%
<b>MONDAY 01 11 10</b>	1593	332	128	30	110	64	21%	8%	2%	7%	4%
<b>TUESDAY 01 12 10</b>	1602	323	128	32	97	66	20%	8%	2%	6%	4%
<b>WEDNESDAY 01 13 10</b>	1609	344	121	35	106	82	21%	8%	2%	7%	5%
<b>THURSDAY 01 14 10</b>	1589	328	106	35	106	81	21%	7%	2%	7%	2%
<b>FRIDAY 01 15 10</b>	1600	342	111	36	110	85	21%	7%	2%	7%	5%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.