



**Muni
Service Delivery
Daily Report**

Monday, January 18, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

01 19 10

AM NOLO Morning Report TUESDAY

Cable Car	0	0	0	0	
Flynn	0	0	1	0	
Kirkland	3	0	0	1	12=1, 19=1, 47=1
Woods	0	0	0	0	
Potrero	2	0	7	0	14=2
Presidio	0	0	0	0	
Green	1	0	0	2	M=1
F line	0	0	0	0	
TOTAL	6	0	8	3	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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MONDAY 01 / 18 / 10 AFTERNOON NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	1	0	1	0	19=1
Woods	5	0	0	0	18=1 23=1 29=2 48=1
Potrero	13	2	0	0	6=1 14=5 22=1 24=2 30=2 33=1 41=2 49=1
Presidio	0	0	0	0	
Metro	2	0	0	0	KT=1 N=1
F line	3	0	0	0	
TOTAL	24	2	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1900 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
MONDAY, JAN 18, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	1	0.0%	49	0	1	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	0	2.6%	155	1	0	99.4%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	1	8	1.8%	218	2	8	99.1%
Kirkland multi-piece	2		2.0%				
Woods one-piece	5	10	5.7%	260	7	10	97.3%
Woods multi-piece	4		4.0%				
Potrero one-piece	6	9	9.0%	202	8	9	96.0%
Potrero multi-piece	4		4.5%				
Presidio one-piece	2	4	3.8%	162	2	4	98.8%
Presidio multi-piece	0		0.0%				
Metro one-piece	0	23	0.0%	148	0	23	100.0%
Metro multi-piece	0		0.0%				
F Line one-piece	2	4	20.0%	33	2	4	93.9%
F Line multi-piece	0		0.0%				
System total				1227	22	59	98.2%

Accidents

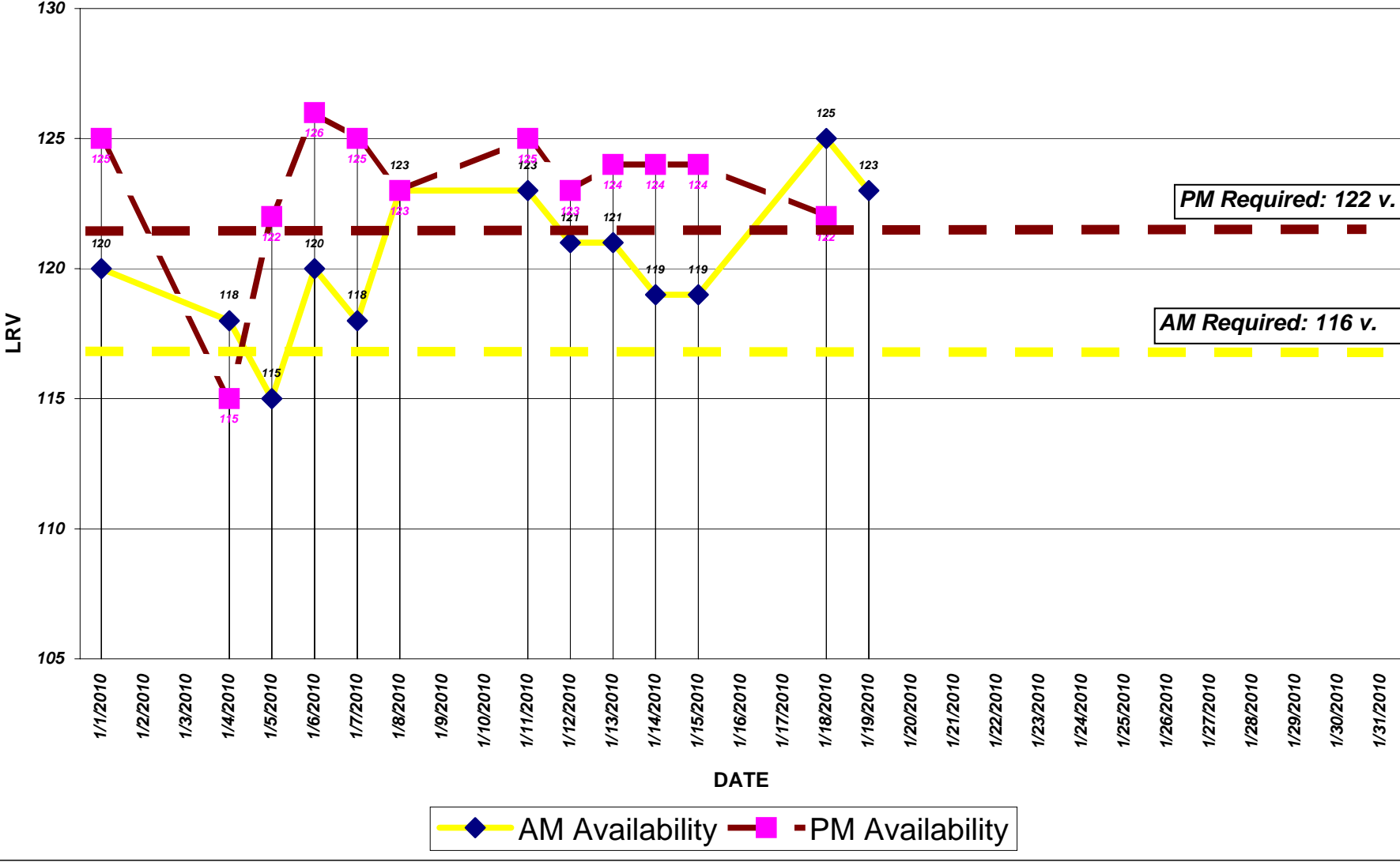
Mon Jan 18, 2010

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:59 01/18/10	R OPERATOR FL	26	2970	422	38L	6292	GEARY & 20TH AVE (IB)	ACCIDENT COACH & SHELTER, NO INJURY.	IB	09:59	12:00	30
							1087487	INSP R JONES RESP. BROKEN RIGHT MIRROR FOR COACH. BROKEN GLASS FOR THE SHELTER. OPERATOR 799 & PLACED ON NON-DRIVING STATUS. INSP E VICKERS TRANS NEW OPERATOR TO PULL COACH IN. RCS 853 RESP. MGR J STUART*. SYSTEM SAFETY*. 311* TO CLEAN THE SHELTER. SI FLYNN N/R VEH DELAY: 02:01				
11:14 01/18/10	T OPERATOR KI	26	2195	620	19	8201	NORTH POINT & POLK (IB)	ACCIDENT COACH & TAXI, NO INJURY.	IB	11:14	11:52	30
							1087485	INSP L DAVIS CLEARED. MODERATE DAMAGE TO LEFT FRONT OF TAXI. MINOR DAMAGE TO RIGHT REAR OF COACH. NO OP 799. SYSTEM SAFETY*. VEH DELAY: 00:38				
16:14 01/18/10	T 311 CALL CENT KI	17	3326	678	12	8222	VALENCIA (OB)	ALLEDGED NON INJURY ACCIDENT, COACH / AUTO.	OB	15:35		24
							1087614	INTERVIEW LATTER, VIDEO*, CLAIMS #6A50*.				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:36 01/18/10	T CABLE MACH. CA	35			59		BAY & TAYLOR (IB,OB)	STRAND ALARM (2490 TAYLOR)	IB	10:36		39
					1087481		INSP JAHN, INSP KWONG, MANAGER RANCE*, MANAGER KWAN*, CABLE SHOP TOWED, CABLE MACH., DUE TO HEAVY RAIN LINE DELAY: 00:41		LD	10:36	11:17	
15:23 01/18/10	R OPERATOR PR	29	3438	39	3	5553	SUITTER & MONTGOMERY (OB)	SFPD BLOCKING.	OB	15:23	15:45	24
					1087623		INSP HENDERSON B. VEH DELAY: 00:22 LINE DELAY: 01:18		LD	15:23	16:41	
15:26 01/18/10	R OPERATOR ME	75	2790	52	N	1456	SAN JOSE & SANTA YNEZ (IB)	NO BRAKE RELEASE	IB	15:26	15:47	85
					1087610		[LRV2=1526]4C52,4C33,4S24.SS/STAFF*.OPERATOR CLEARED VEH DELAY: 00:21 LINE DELAY: 00:21		LD	15:26	15:47	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
January 2010			
01/01/10	FRIDAY	120	125
01/04/10	MONDAY	118	115
01/05/10	TUESDAY	115	122
01/06/10	WEDNESDAY	120	126
01/07/10	THURSDAY	118	125
01/08/10	FRIDAY	123	123
01/11/10	MONDAY	123	125
01/12/10	TUESDAY	121	123
01/13/10	WEDNESDAY	121	124
01/14/10	THURSDAY	119	124
01/15/10	FRIDAY	119	124
01/18/10	MONDAY	125	122
01/19/10	TUESDAY	123	
01/20/10	WEDNESDAY		
01/21/10	THURSDAY		
01/22/10	FRIDAY		
01/25/10	MONDAY		
01/26/10	TUESDAY		
01/27/10	WEDNESDAY		
01/28/10	THURSDAY		
01/29/10	FRIDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
January 19, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

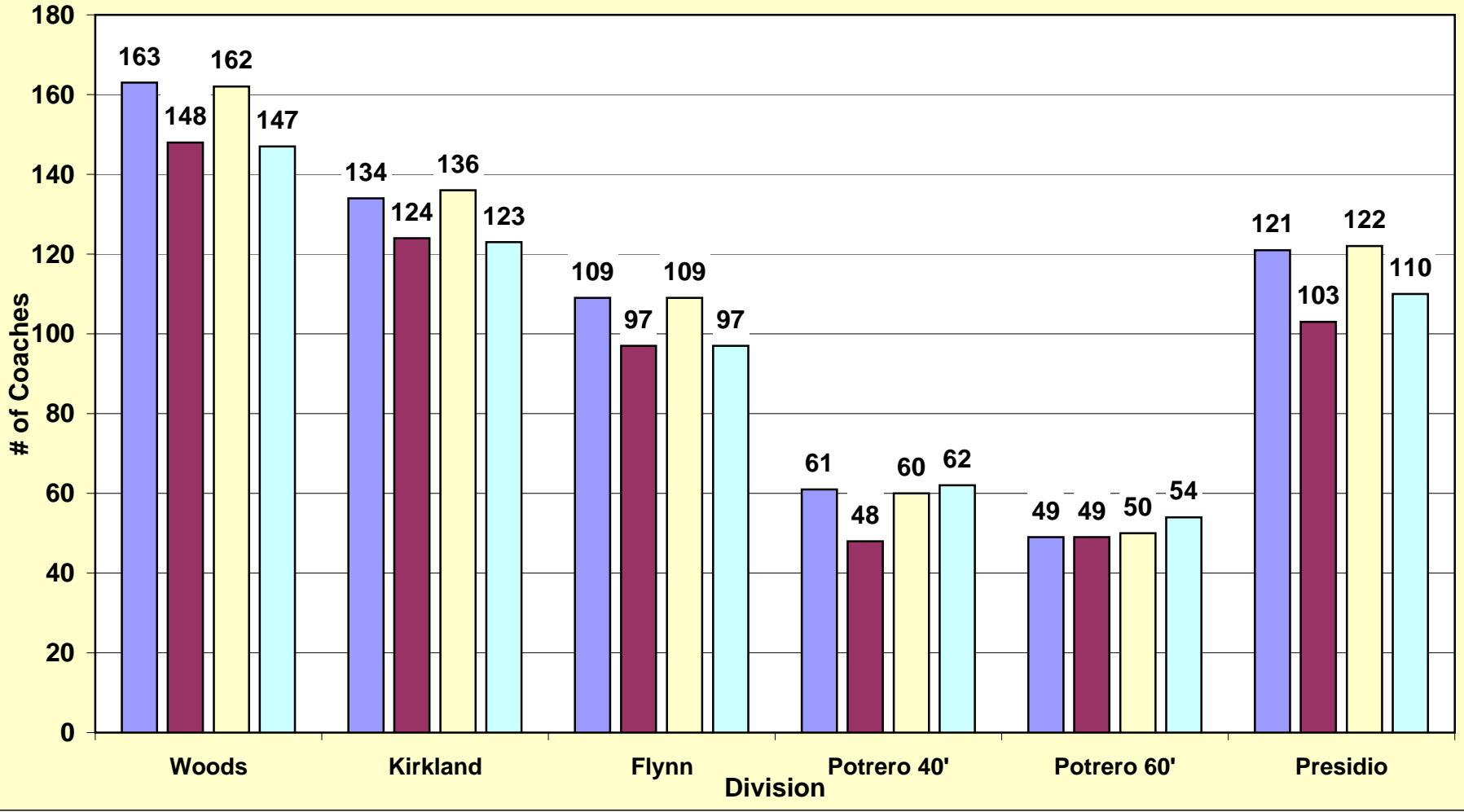
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	4
BODY/PAINT/LEAKER	3
FLEET APPEARANCE	1
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	3
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **28**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance January				
19, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	28	10	4	4
Equipment available for service @ 7:30 a.m.	123	11	6	4

Motor & Trolley Coaches Availability
A.M. 1/19/10 & 1/18/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
1/19/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	7	13	1	0	3	4	17
Campaigns / retrofits	4	1	4	9	0	1	0	1	10
Maintenance Holds	28	11	15	54	14	24	44	82	136
Awaiting parts	6	3	0	9	5	6	7	18	27
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	163	134	109	406	61	49	121	231	637
Final a.m. pull-out	148	124	97	369	48	49	103	200	569
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	1	2	10	13	13
Operator not outs	0	3	0	3	0	4	0	4	7
Afternoon (p.m.) availability									
1/18/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	3	0	0	3	N/A	N/A	N/A	N/A	3
Scheduled maintenance	5	1	10	16	0	0	0	0	16
Campaigns / retrofits	4	1	0	5	0	0	0	0	5
Maintenance holds	29	9	15	53	15	23	43	81	134
Awaiting parts	6	2	0	8	5	6	5	16	24
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	162	136	109	407	60	50	122	232	639
Final p.m. pull-out	147	123	97	367	62	54	110	226	593
Reserve fleet usage	3	0	0	3	0	4	0	6	9
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	12	12	12
Operator not outs	2	0	0	2	1	0	0	1	3

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, JANUARY 18, 2010											
Green	250	71	15	6	14	36	28.4	6.0	2.4	5.6	14.4
Cable Car	135	23	9	4	6	4	17.0	6.7	3.0	4.4	3.0
Potrero	230	49	20	3	7	19	21.3	8.7	1.3	3.0	8.3
Presidio	186	37	6	11	3	17	19.9	3.2	5.9	1.6	9.1
Kirkland	245	46	21	6	7	12	18.8	8.6	2.4	2.9	4.9
Woods	297	63	20	7	5	31	21.2	6.7	2.4	1.7	10.4
Flynn	188	36	10	5	10	11	19.1	5.3	2.7	5.3	5.9
Total	1,531	325	101	42	52	130	21.2%	6.6%	2.7%	3.4%	8.5%

Summary For The Last 7 Days

MONDAY 01 11 10	1593	332	128	30	110	64	21%	8%	2%	7%	4%
TUESDAY 01 12 10	1602	323	128	32	97	66	20%	8%	2%	6%	4%
WEDNESDAY 01 13 10	1609	344	121	35	106	82	21%	8%	2%	7%	5%
THURSDAY 01 14 10	1589	328	106	35	106	81	21%	7%	2%	7%	2%
FRIDAY 01 15 10	1600	342	111	36	110	85	21%	7%	2%	7%	5%
SATURDAY 01 16 10	1111	267	88	26	86	67	24%	8%	2%	8%	6%
SUNDAY 01 17 10	1058	249	86	28	76	59	23%	8%	3%	7%	6%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.