

DAILY SERVICE DELIVERY OVERVIEW

MONDAY, JANUARY 2, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,203	95.7%	29	23	44

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	109	-4%
F LINE	24	20	-17%
CABLE CAR	27	33	22%
WOODS	151	172	14%
KIRKLAND	111	137	23%
FLYNN	103	111	8%
POTRERO 40'	44	73	66%
POTRERO 60'	47	41	-13%
PRESIDIO	105	126	20%
TOTAL	726	822	13%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	115	25	13	7	5	0
Flynn	190	42	13	15	14	0
Green	204	37	13	14	8	2
Kirkland	210	49	23	12	13	1
Potrero	234	56	26	17	10	3
Presidio	178	34	13	8	13	0
Woods	340	74	40	13	20	1
TOTAL	1,471	317	141	86	83	7

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:25 01/02/12	355	49	7030	MISSION & 11TH STREET (IB)	DEFECTIVE ACCELATOR PEDAL.	09:40	
		1210031		SI POTRERO 5471 @10:15	VEH DELAY: 00:35		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:08 01/02/12	030	N	1417	JUDAH ST & 11TH AVENUE (OB)	LRV/AUTO ACCIDENT	12:08 12:08	12:53 12:53
			1210055	[LRV2=1487]SENIOR STAFF/SYSTEM SAFETY; MRU 4S27 & INSP G PINTO, J CHAVEZ, F CADELINA, B UPCHURCH & 4M2 MGR CASTILLO RESPONDED AND ASSISTED. CONTACT MADE WHEN MOTORIST TRAVELING IN THE SAME DIRECTION ATTEMPTED A LEFT TURN IN FRONT OF LRV FROM FAR RIGHT LANE. MINOR DAMAGE TO RIGHT FRONT SIDE OF LRV (ELECTRICAL HEADS) MODERATE DAMAGE TO AUTO. LSGP; ADGP; ^N^ LINE SWITCHED BACK IB TO OB @ JUDAH & 19TH AVENUE. OB TO IB @ DUBOCE & FILLMORE ST. 4 M/C SHUTTLES USED TO FILL THE GAP. * VIDEO*. SI MINT YARD N/R [EOR 15:14] VEH DELAY: 03:06 LINE DELAY: 00:45			
13:36 01/02/12	721	47	8320	5TH STREET & HARRISON (IB)	COACH (MIRROR) / POLE ACCIDENT - NO INJURIES	13:36	14:26
			1210053	INSPECTOR C. HALETKY CLEARED, KIRKLAND RCS 091 RESPONDED, A. ANDREWS (4M3) RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A45)*, NO 799 VEH DELAY: 00:50			
17:36 01/02/12	468	49	7101	VAN NESS AVENUE & BAY (OB)	COACH / AUTO ACCIDENT (HIT AND RUN) - NO INJURIES	17:36	18:10
			1209971	INSPECTOR M. PORTER CLEARED, A. ANDREWS (4M3)*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A45)*, NO DAMAGE TO COACH VEH DELAY: 00:34			
23:47 01/02/12	482	14	7116	MISSION & CRESCENT (IB)	OPERATOR LOST POLES, OVERHEAD DAMAGED. OPEN FEEDER GLEN PARK -3. SIGNAGE DAMAGE TO BUSINESS LOCATED @ 3839 MISSION ST, TWO LIGHT POLE LAMP POSTS DAMAGED	23:47 23:47	01:10 00:10

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
		1210109		LINE TRUCK#817, POTRERO SHOP TRUCK INSP^S VELACRUZ, DENNIS, AND STANTON RESPONDED. NEW OPERATOR#2748 PULLED COACH INTO YARD. POT. DISP. FILLED THE RUN WITH OPER#2705. 14,49 LINES SB @ 25TH ST O/I. 24 LINES SB 26TH ST & NOE O/I. 3 SHUTTLES REQUESTED, NONE UTILIZED. NO OPER.799. CLAIMS6A45* VIDEO* 311* SI POTRERO 8454 @01:52 VEH DELAY: 02:05 LINE DELAY: 00:23			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:53 01/02/12		6		MASONIC BETWEEN WALLER & FREDERICK (IB,OB)	FIRE WATCH	05:53 05:45	09:58
		1210030		INSP H VONG CLEARED, LEAD INSP. J STUART, INSP A VELACRUZ, SERVICE REROUTE UTILIZED, 3 MOTOR COACH SHUTTLES UTILIZED, 311*, POTRERO DISPATCHER* LINE DELAY: 04:13			
12:08 01/02/12	030	N	1417	JUDAH ST & 11TH AVENUE (OB)	LRV/AUTO ACCIDENT	12:08 12:08	12:53 12:53

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			1210055	[LRV2=1487]SENIOR STAFF/SYSTEM SAFETY; MRU 4S27 & INSP G PINTO, J CHAVEZ, F CADELINA, B UPCHURCH & 4M2 MGR CASTILLO RESPONDED AND ASSISTED. CONTACT MADE WHEN MOTORIST TRAVELING IN THE SAME DIRECTION ATTEMPTED A LEFT TURN IN FRONT OF LRV FROM FAR RIGHT LANE. MINOR DAMAGE TO RIGHT FRONT SIDE OF LRV (ELECTRICAL HEADS) MODERATE DAMAGE TO AUTO. LSGP; ADGP; ^N^ LINE SWITCHED BACK IB TO OB @ JUDAH & 19TH AVENUE. OB TO IB @ DUBOCE & FILLMORE ST. 4 M/C SHUTTLES USED TO FILL THE GAP. CLAIMS UNIT 6A45* WORKERS COMP & PEER ASSISTANCE* VIDEO* POST ACCIDENT 799 INVOLVED. SI MINT YARD N/R [EOR 15:14] VEH DELAY: 03:06 LINE DELAY: 00:45			
23:47 01/02/12	482	14	7116	MISSION & CRESCENT (IB)	OPERATOR LOST POLES, OVERHEAD DAMAGED. OPEN FEEDER GLEN PARK -3. SIGNAGE DAMAGE TO BUSINESS LOCATED @ 3839 MISSION ST, TWO LIGHT POLE LAMP POSTS DAMAGED	23:47 23:47	01:10 00:10
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5. NX Bus Express

Ridership	Counts
Morning	180
Afternoon	80
TOTAL	260

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%