



**Muni
Service Delivery
Daily Report**

Wednesday, January 20, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

01 21 10 AM NOLO Morning Report

Cable Car	0	0	0	0	
Flynn	0	0	0	1	
Kirkland	9	0	0	1	43=3; 47=1; 28=1; 19=2; 10=1; 2=1
Woods	5	0	0	1	44=1; 29=1; 9=2; 27=1
Potrero	4	0	1	0	14=2; 22=2
Presidio	2	0	0	0	3=1; 30=1
Green	0	0	0	1	
F line	0	0	0	0	
TOTAL	20	0	1	4	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
WEDNESDAY 01/20/10
 Afternoon report

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	12	0	0	0	1X=1 2=1 12=4 19=1 28=2 38=1 43=1 47=1
Woods	6	0	0	0	9=1 27=1 29=1 44=1 48=1 71=1
Potrero	14	0	0	0	6=1 14=2 22=2 24=2 30=3 41=2 49=2
Presidio	0	0	0	0	
Metro	1	0	1	0	L=1
F line	0	1	0	0	
TOTAL	33	1	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
WEDNESDAY, JAN 20, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	3	4.5%	49	1	3	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	0	2.6%	155	1	0	99.4%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	5	4	8.8%	218	9	4	95.9%
Kirkland multi-piece	8		7.9%				
Woods one-piece	4	4	4.6%	260	5	4	98.1%
Woods multi-piece	2		2.0%				
Potrero one-piece	9	7	13.4%	202	12	7	94.1%
Potrero multi-piece	6		6.7%				
Presidio one-piece	1	3	1.9%	162	1	3	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	7	1.5%	148	1	7	99.3%
Metro multi-piece	0		0.0%				
F Line one-piece	1	4	10.0%	33	1	4	97.0%
F Line multi-piece	0		0.0%				
System total				1227	31	32	97.5%

Accidents

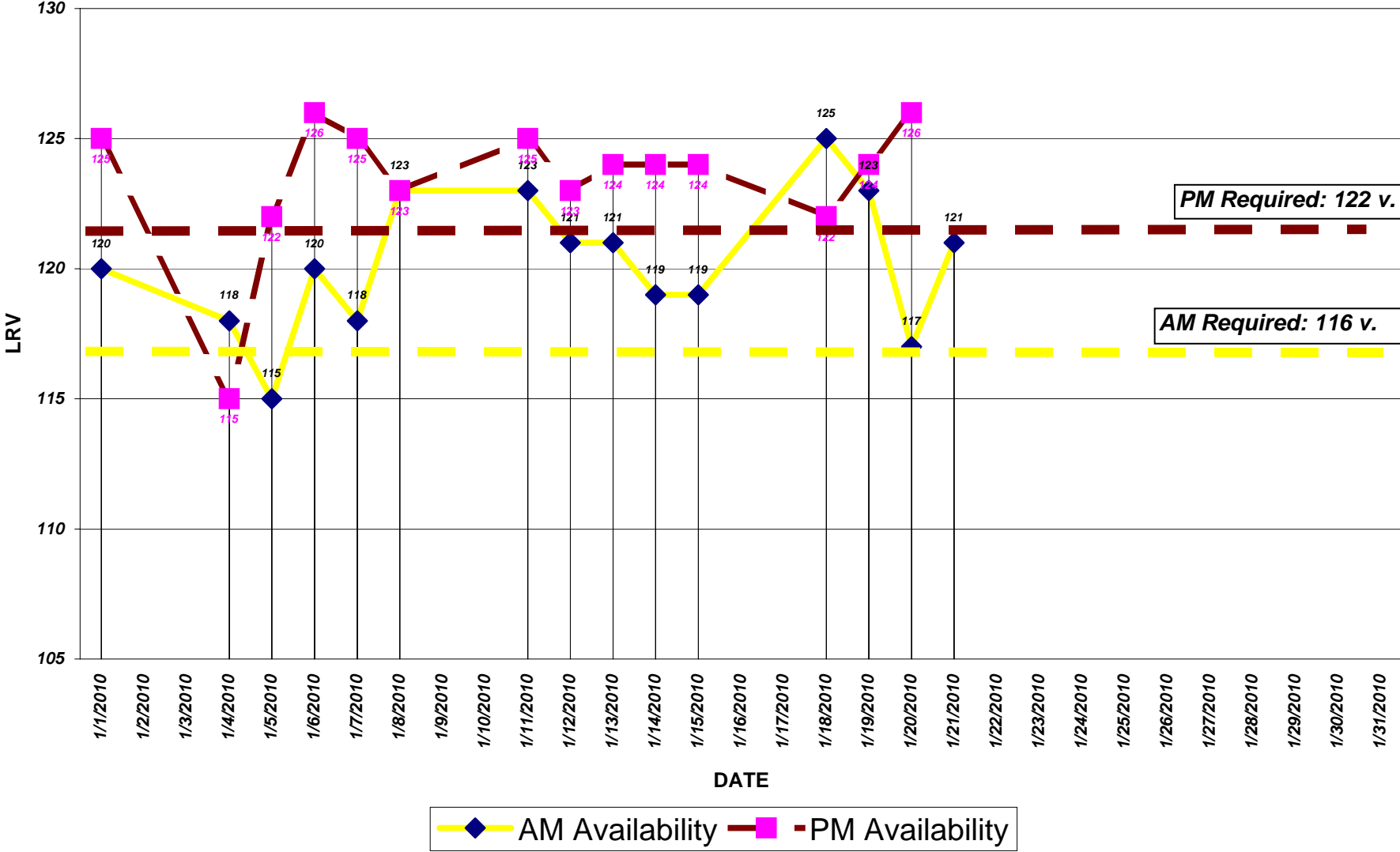
Wed Jan 20, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:01 01/20/10	R OPERATOR KI	17	3828	616	28	8230	LOMBARD & FILLMORE (IB)	ACCIDENT AUTO/COACH HIT AND RUN	IB	07:01	07:04	40
							1087906	OPERATOR INTERVIEWED AT FORT MASON BY T66, VIDEO* VEH DELAY: 00:03				
07:40 01/20/10	R OPERATOR PR	39	1368	7	5	5603	MARKET BETWEEN 6TH ST & 7TH ST (OB)	ACCIDENT COACH TROLLEY POLE & PEDESTRIAN WALK SIGN	OB	07:40	08:12	39
							1087842	INSP L. DAVIS, POT #93, 311*, VIDEO*, SYSTEM SAFETY*, 6A40*, NO 799, TROLLEY ROPE PULLED WALK SIGNAL SI PRESIDIO 5593 @09:12 VEH DELAY: 01:32				
08:52 01/20/10	R OPERATOR CA	39	1224	2	61	50	CALIFORNIA & KEARNY (IB)	SLOT BLADE	IB LD	08:52 08:52	09:52 09:52	39
							1087997	INSP FORSE, C/S, C/M, NO INJURY, NO 799, COACH CUT IN FRONT OF COACH, 3 SHUTTLES, MANAGER Y. KWAN* SI CABLE CAR 58 @11:19 VEH DELAY: 02:27 LINE DELAY: 01:00				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:52 01/20/10	R OPERATOR CA	39	1224	2	61	50	CALIFORNIA & KEARNY (IB)	SLOT BLADE	IB	08:52	09:52	39
							1087997	INSP FORSE, C/S , C/M, NO INJURY, NO 799, COACH CUT IN FRONT OF COACH, 3 SHUTTLES, MANAGER Y. KWAN* SI CABLE CAR 58 @11:19 VEH DELAY: 02:27 LINE DELAY: 01:00	LD	08:52	09:52	
17:45 01/20/10	R POWER CONTROL ME	23			NKT		EMBBARCADERO BETWEEN FOLSOM & 4TH (IB,OB)	LOW POWER (FEEDER K-1 & K-6) BACK FED FROM D-11 & D-21	IB	17:45	22:23	85
							1088068	LOW POWER (WITH ROLLING DELAY) NO SERVICE DELAY, POWER CONTROL*, M. MC.GEHEE, METRO UNITS 4-S-37, & 4-S-27, SIGNAL 501, LSGP, PHONE TREE, S. LAU*, J.TRUE* VEH DELAY: 04:38 LINE DELAY: 04:38	LD	17:45	22:23	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
January 2010			
01/01/10	FRIDAY	120	125
01/04/10	MONDAY	118	115
01/05/10	TUESDAY	115	122
01/06/10	WEDNESDAY	120	126
01/07/10	THURSDAY	118	125
01/08/10	FRIDAY	123	123
01/11/10	MONDAY	123	125
01/12/10	TUESDAY	121	123
01/13/10	WEDNESDAY	121	124
01/14/10	THURSDAY	119	124
01/15/10	FRIDAY	119	124
01/18/10	MONDAY	125	122
01/19/10	TUESDAY	123	124
01/20/10	WEDNESDAY	117	126
01/21/10	THURSDAY	121	
01/22/10	FRIDAY		
01/25/10	MONDAY		
01/26/10	TUESDAY		
01/27/10	WEDNESDAY		
01/28/10	THURSDAY		
01/29/10	FRIDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
January 21, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

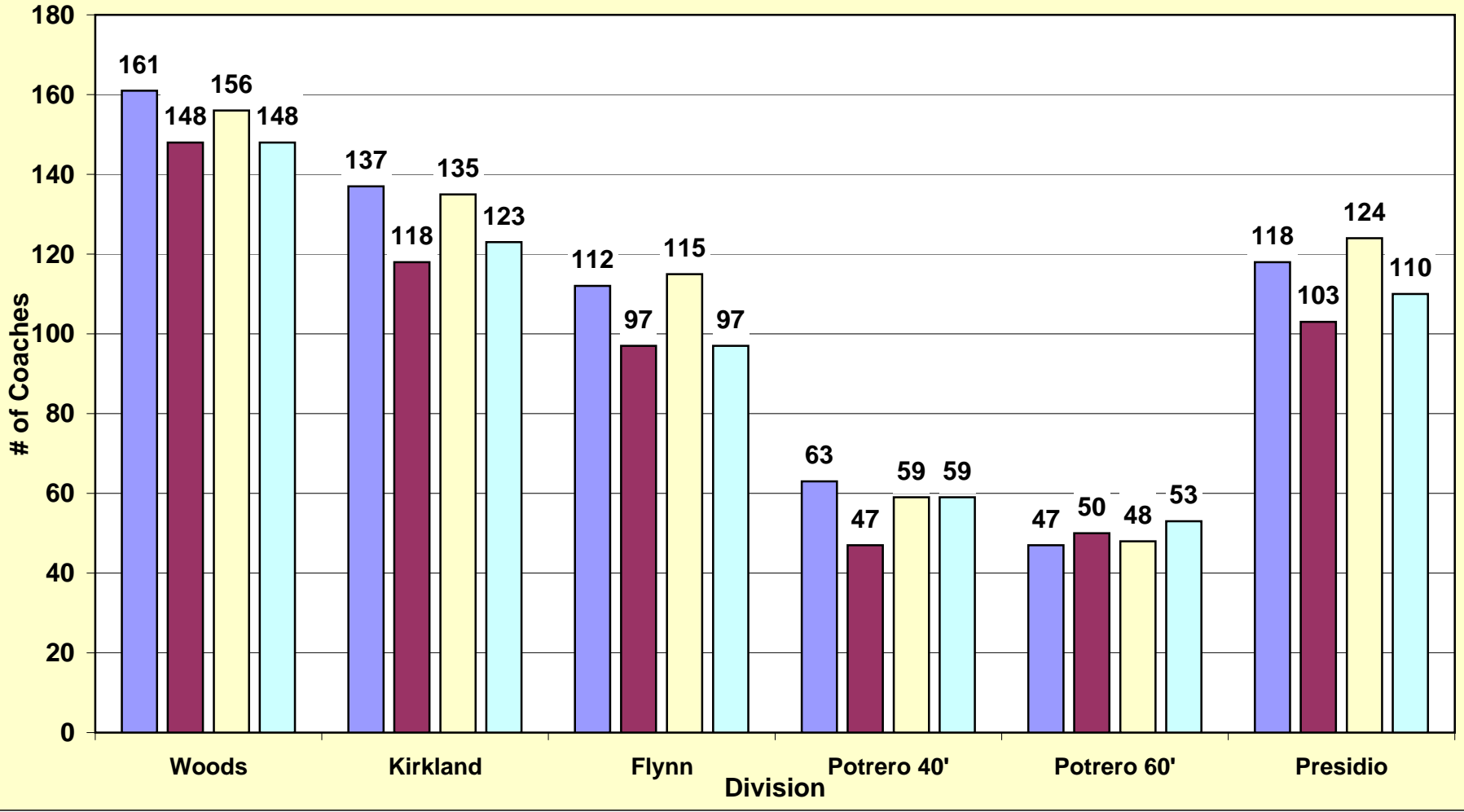
AIR SUPPLY SYSTEM	2
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	1
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	1
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	4
BODY/PAINT/LEAKER	5
FLEET APPEARANCE	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	3
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **30**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance January				
21, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	30	10	4	5
Equipment available for service @ 7:30 a.m.	121	11	6	3

Motor & Trolley Coaches Availability
 A.M. 1/21/10 & 1/20/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
1/21/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	6	12	0	2	2	4	16
Campaigns / retrofits	4	1	3	8	0	2	0	2	10
Maintenance Holds	30	8	12	50	12	26	47	85	135
Awaiting parts	5	2	0	7	5	4	7	16	23
Radio	0	0	0	0	0	1	1	2	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	161	137	112	410	63	47	118	228	638
Final a.m. pull-out	148	118	97	363	47	50	103	200	563
Reserve fleet usage	0	0	0	0	0	3	0	3	3
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	10	11	11
Operator not outs	0	9	0	9	1	3	0	4	13
Afternoon (p.m.) availability									
1/20/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	6	0	0	6	N/A	N/A	N/A	N/A	6
Scheduled maintenance	5	2	5	12	0	0	0	0	12
Campaigns / retrofits	5	1	0	6	0	2	0	2	8
Maintenance holds	35	10	9	54	16	25	41	82	136
Awaiting parts	5	2	0	7	5	4	7	16	23
Radio	0	0	1	1	0	1	0	1	2
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	156	135	115	406	59	48	124	231	637
Final p.m. pull-out	148	123	97	368	59	53	110	222	590
Reserve fleet usage	6	0	0	6	0	5	0	5	11
Trolley hot body defects	N/A	N/A	N/A	N/A	4	0	12	16	16
Operator not outs	1	0	0	1	4	1	0	5	6

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, JANUARY 20, 2010											
Green	264	70	27	6	26	11	26.5	10.2	2.3	9.8	4.2
Cable Car	142	21	11	1	8	1	14.8	7.7	0.7	5.6	0.7
Potrero	241	58	30	3	16	9	24.1	12.4	1.2	6.6	3.7
Presidio	196	38	13	7	10	8	19.4	6.6	3.6	5.1	4.1
Kirkland	251	51	23	7	10	11	20.3	9.2	2.8	4.0	4.4
Woods	331	62	30	7	11	14	18.7	9.1	2.1	3.3	4.2
Flynn	197	38	13	5	18	2	19.3	6.6	2.5	9.1	1.0
Total	1,622	338	147	36	99	56	20.8%	9.1%	2.2%	6.1%	3.5%

Summary For The Last 7 Days

WEDNESDAY 01 13 10	1609	344	121	35	106	82	21%	8%	2%	7%	5%
THURSDAY 01 14 10	1589	328	106	35	106	81	21%	7%	2%	7%	2%
FRIDAY 01 15 10	1600	342	111	36	110	85	21%	7%	2%	7%	5%
SATURDAY 01 16 10	1111	267	88	26	86	67	24%	8%	2%	8%	6%
SUNDAY 01 17 10	1058	249	86	28	76	59	23%	8%	3%	7%	6%
MONDAY 01 18 10	1531	325	101	42	52	130	21%	7%	3%	4%	8%
TUESDAY 01 19 10	1615	304	108	35	98	63	19%	7%	2%	6%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.