

**DAILY SERVICE DELIVERY OVERVIEW**

**SATURDAY, JANUARY 21, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>807</b>	<b>95.5%</b>	<b>20</b>	<b>16</b>	<b>53</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>62</b>	<b>110</b>	<b>77%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>24</b>	<b>30</b>	<b>25%</b>
<b>WOODS</b>	<b>84</b>	<b>193</b>	<b>130%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>135</b>	<b>125%</b>
<b>FLYNN</b>	<b>82</b>	<b>112</b>	<b>37%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>70</b>	<b>67%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>45</b>	<b>15%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>121</b>	<b>78%</b>
<b>TOTAL</b>	<b>481</b>	<b>837</b>	<b>74%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>101</b>	<b>15</b>	<b>7</b>	<b>6</b>	<b>2</b>	<b>0</b>
<b>Flynn</b>	<b>148</b>	<b>13</b>	<b>2</b>	<b>9</b>	<b>2</b>	<b>0</b>
<b>Green</b>	<b>165</b>	<b>35</b>	<b>16</b>	<b>14</b>	<b>3</b>	<b>2</b>
<b>Kirkland</b>	<b>124</b>	<b>24</b>	<b>8</b>	<b>10</b>	<b>6</b>	<b>0</b>
<b>Potrero</b>	<b>136</b>	<b>20</b>	<b>13</b>	<b>4</b>	<b>2</b>	<b>1</b>
<b>Presidio</b>	<b>138</b>	<b>17</b>	<b>7</b>	<b>6</b>	<b>3</b>	<b>1</b>
<b>Woods</b>	<b>163</b>	<b>32</b>	<b>18</b>	<b>10</b>	<b>4</b>	<b>0</b>
<b>TOTAL</b>	<b>975</b>	<b>156</b>	<b>71</b>	<b>59</b>	<b>22</b>	<b>4</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:14 01/21/12	33	30	5589	CHESTNUT & STEINER (IB)	ACCIDENT COACH & AUTO	11:14	12:12
		<b>1213044</b>		INSP J. GIANG, SYSTEM SAFETY*, AUTO LEFT SCENE, NO DAMAGE TO COACH, NO 799 VEH DELAY: <b>00:58</b>			
18:59 01/21/12	457	49	7132	VAN NESS & NORTHPOINT (IB)	SEMI TRUCK HIT A STREET LAMP LENDING ON SUPPORT	18:59 <b>18:59</b>	<b>20:49</b>
		<b>1213104</b>		INSP A. ESCOBAR RESP SFPD 3A66 RESP, CASE # 120-057-923 (VEHICLE LICENSE #260884 / WHITE CONTAINER #2001) 311* DPW* VIDEO* CLAIMS 6A42* 49 LINE SWITCHBACK IB/OB VAN NESS/POST <b>LINE DELAY: 01:50</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
19:00 01/21/12	464	14	5467	MISSION & MURRAY (IB)	EMERGENCY ALARM	19:00	19:34
		<b>1213106</b>		INSPECTOR A. MCDANIEL CLEARED, SFPD - CAD #2469*, NO MERIT <b>VEH DELAY: 00:34</b>			
20:29 01/21/12	417	22	5460	FILLMORE & EDDY (IB)	OVERHEAD DOWN OUTER WIRE HIT CAR	20:29	22:42
		<b>1213128</b>		INSP A. GEETER RESP / INSP A. ESCOBAR OH LINE TRK 820 CLAIMS 6A42* VIDEO* S/SAFETY OPERATOR 799 MINOR DAMAGE TO AUTO (SCRATCH TO PASSENGER WINDOW) SI POTRERO N/R [EOR 21:37] <b>VEH DELAY: 01:08</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
04:41 01/21/12		14		MISSION & 14TH ST (IB,OB)	OVERHEAD WIRE DOWN ; OPEN FEEDER CC #25 & E #4	04:41 <b>04:41</b>	<b>08:06</b>
		<b>1212920</b>		INSP VELACRUZ, INSP L. WILSON, INSP E. TUCKER, POT #93, 2 SHUTTLES USED, 14 LINE & 49 LINE IB REROUTE MISSION & CHAVEZ, EPU TO MISSION & 26TH ST, R-26TH ST, L-SOUTH VAN NESS, TO 11TH ST; 33 LINE REROUTE FROM MISSION & 16TH ST TO MISSION & 18TH ST IB/OB, DISP* <b>LINE DELAY: 03:25</b>			
12:22 01/21/12		14		MISSION BETWEEN 9TH ST & 4TH ST (IB,OB)	OPEN FEEDER CC #15	12:22 <b>12:22</b>	<b>13:06</b>
		<b>1213046</b>		INSP A. WONG, INSP J. WONG, MANAGER A. ANDREWS*, LINE TRUCK #820, POT #93, 14L WORK AS 14 LINE LOCAL, 14 LINE IB REROUTE, MISSION & SOUTH VAN NESS: L-SOUTH VAN NESS, R-MARKET TO FERRY TERMINAL; 14 LINE OB REROUTE, MISSION & 4TH ST: L-4TH ST, R-HOWARD, R-11TH ST, R-11TH ST, L-MISSION THEN REGULAR ROUTE <b>LINE DELAY: 00:44</b>			

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					Action Taken	Start	End
18:59 01/21/12	457	49	7132	VAN NESS & NORTHPOINT (IB)	SEMI TRUCK HIT A STREET LAMP LENDING ON SUPPORT	18:59 18:59	20:49
			<b>1213104</b>	INSP A. ESCOBAR RESP SFPD 3A66 RESP, CASE # 120-057-923 (VEHICLE LICENSE #260884 / WHITE CONTAINER #2001) 311* DPW* VIDEO* CLAIMS 6A42* 49 LINE SWITCHBACK IB/OB VAN NESS/POST <b>LINE DELAY: 01:50</b>			