



MUNI

Service Delivery

Daily Report

Friday, January 22, 2010





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| Not-Outs: No Operators | Not-Outs: No Equipment | Late Pull- outs: No Operators | Late Pull- outs: No Equipment | Lines affected |
|---------------------------------------|---------------------------------------|--|--|-----------------------|
|---------------------------------------|---------------------------------------|--|--|-----------------------|

AM NOLO REPORT SATURDAY 01 23 10

| | | | | | |
|------------------|---|---|---|---|------|
| Cable Car | 0 | 0 | 0 | 0 | |
| Flynn | 0 | 0 | 1 | 0 | |
| Kirkland | 0 | 0 | 2 | 2 | |
| Woods | 0 | 0 | 0 | 0 | |
| Potrero | 1 | 0 | 0 | 2 | 49=1 |
| Presidio | 0 | 0 | 0 | 0 | |
| Green | 0 | 0 | 0 | 0 | |
| F line | 0 | 0 | 0 | 0 | |
| TOTAL | 1 | 0 | 3 | 4 | |

| |
|--|
| Special Events |
| Emergency Equipment Demand - Reason |
| Division |
| Number of coaches |
| |

| Not-Outs: No Operators | Not-Outs: No Equipment | Late Pull-outs: No Operators | Late Pull-outs: No Equipment | Afected lines |
|-------------------------------|-------------------------------|-------------------------------------|-------------------------------------|----------------------|
|-------------------------------|-------------------------------|-------------------------------------|-------------------------------------|----------------------|

Runs Not Out and Late Out for Rush Hours
FRIDAY 01/22/10
 Afternoon report

| | | | | | |
|------------------|----|---|---|---|---------------------------------------|
| Cable Car | 1 | 0 | 0 | 0 | 60=1 |
| Flynn | 0 | 0 | 0 | 0 | |
| Kirkland | 5 | 0 | 1 | 0 | 2=1 12=2 19=1 28=1 |
| Woods | 5 | 0 | 0 | 0 | 27=1 29=1 44=3 |
| Potrero | 17 | 0 | 0 | 0 | 14=4 22=3 24=1 30=3 33=1 41=2 49=3 |
| Presidio | 3 | 0 | 0 | 0 | 1=1 5=2 |
| Metro | 9 | 0 | 0 | 0 | M=4 N=1 L=2 S=2 |
| F line | 4 | 0 | 0 | 0 | |
| TOTAL | 44 | 0 | 1 | 0 | |

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

| | Runs Missed | RDO | Missed Runs % | Daily Runs Scheduled | Daily Runs Missed | Daily RDO | Daily Pulled Out Runs % |
|---|-------------|-----|---------------|----------------------|-------------------|-----------|-------------------------|
| Missed Service By Division Due To No Regular Day Off (RDO) | | | | | | | |
| FRIDAY , JAN 22, 2010 | | | | | | | |
| SIGN UP DECEMBER 2009 | | | | | | | |
| Cable Car one-piece | 0 | 3 | 0.0% | 49 | 0 | 3 | 100.0% |
| Cable Car multi-piece | 0 | | 0.0% | | | | |
| Flynn one-piece | 0 | 0 | 0.0% | 155 | 0 | 0 | 100.0% |
| Flynn multi-piece | 0 | | 0.0% | | | | |
| Kirkland one-piece | 4 | 3 | 7.0% | 218 | 5 | 3 | 97.7% |
| Kirkland multi-piece | 2 | | 2.0% | | | | |
| Woods one-piece | 3 | 9 | 3.4% | 260 | 5 | 9 | 98.1% |
| Woods multi-piece | 4 | | 4.0% | | | | |
| Potrero one-piece | 7 | 7 | 10.4% | 202 | 10 | 7 | 95.0% |
| Potrero multi-piece | 6 | | 6.7% | | | | |
| Presidio one-piece | 3 | 8 | 5.8% | 162 | 4 | 8 | 97.5% |
| Presidio multi-piece | 2 | | 2.4% | | | | |
| Metro one-piece | 5 | 8 | 7.5% | 148 | 9 | 8 | 93.9% |
| Metro multi-piece | 8 | | 16.3% | | | | |
| F Line one-piece | 3 | 2 | 30.0% | 33 | 5 | 2 | 84.8% |
| F Line multi-piece | 4 | | 44.4% | | | | |
| System total | | | | 1227 | 38 | 40 | 96.9% |

Accidents

Fri Jan 22, 2010

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|-----------------------|----------|------|-----|------|------|---------------------------------------|---|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 06:52 01/22/10 | R OPERATOR WO | 14 | 0745 | 21 | 23 | 8144 | TOLAND & JEROME (OB) | ACCIDENT COACH/TRUCK | OB | 06:52 | 08:25 | 40 |
| | | | | | | | 1088341 | INSP.T65 WONG,B VEH DELAY: 01:33 | | | | |
| 11:38 01/22/10 | R OPERATOR PO | 32 | 3605 | 420 | 22 | 5444 | 20TH STREET & 3RD STREET (OB) | ACCIDENT ALLEGED | OB | 11:38 | 12:30 | 40 |
| | | | | | | | 1088360 | INSP.C53 LAVIGNE,G. VIDEO* SYSTEM SAFETY* VEH DELAY: 00:52 | | | | |
| 11:41 01/22/10 | R OPERATOR FL | 12 | 1896 | 427 | 8X | 6294 | FILBERT & POWELL (OB) | ALLEGED ACCIDENT | OB | 11:41 | 12:02 | 40 |
| | | | | | | | 1088361 | OPERATOR INTERVIEWED BY C20 AT COLUMBUS UNION SYSTEM/SAFETY* VIDEO* NO DAMAGE TO COACH. VEH DELAY: 00:21 | | | | |
| 12:22 01/22/10 | R OPERATOR ME | 23 | 2060 | 70 | KT | 1450 | 3RD STREET & SHAFTER (OB) | ACCIDENT, LRV & SUTO | OB | 12:22 | 12:25 | 20 |
| | | | | | | | 1088359 | WILL BE INTERVIEWD AT TERMINAL @ METRO, OPERATOR CLEARED VEH DELAY: 00:03 LINE DELAY: 00:03 | LD | 12:22 | 12:25 | |
| 12:42 01/22/10 | R OPERATOR ME | 23 | 1675 | 093 | K/T | 1414 | THE EMBARCADERO & HARRISON ST (OB) | LRV/AUTO ACCIDENT | OB | 12:42 | 13:06 | 74 |
| | | | | | | | 1088417 | SENIOR STAFF/SYSTEM SAFETY; LSGP; 311 CENTER* SUBWAY P/A; INSP C DEBONO & R AREVALO RESPONDED AND CLEARED; ACCORDING TO REPORTS; AUTO MADE AN ILLEGAL LEFT TURN IN FRONT OF LRV; MODERATE DAMAGE TO AUTO; MINOR DAMAGE TO LRV; NO 799; ^R^ FORM, YES; NO INJURIES. SI GREEN N/R [EOR 13:17] VEH DELAY: 00:35 LINE DELAY: 00:24 | LD | 12:42 | 13:06 | |

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------|-------|------|-----|------|------|--------------------------------------|--|----------|----------------|----------------|----|
| | | | | | | | | | DI | START | END | CC |
| 16:48 01/22/10 | R OPERATOR ME | 23 | 1353 | 130 | M | 1436 | BROAD AVENUE & CAPITOL AVENUE (IB) | SOMEONE SET SOME NEWSPAPER ON FIRE ON THE TRAILING CAR#1406. POLICE UNIT#3-I-16-D TIED UP THE TRAIN TO INVESTIGATE. INSP. 4-T-41B GARCIA ORDERS TO OP. TO S/B I/B TO O/B AT ST. FRANCIS CIRCLE FOR SERVICE. | IB LD | 16:48 16:48 | 17:17 17:17 | 23 |
| | | | | | | | 1088473 | [LRV2=1406]SFPD UNIT#3-I-16-D RESP., INSP. 4-T-41B GARCIA RESP., INSP. 4-C-32 DIAL*, INSP. 4-C-31 WELLS*, INSP. 4-C-52 CASTRO*, M-LINE INBOUND OVER THE K-LINE UNTIL M-LINE CLEARED, LSGP*, SFPD REQUEST VIDEO PULL, (1) ONE MOTORCOACH SHUTTLE DISPATCHED TO GENEVA AVENUE AND SAN JOSE TO BRIDGE THE GAP FROM GENEVA TO WEST PORTAL. RUN 37/K/T/1457 ROUTE CHANGED TO M-LINE AT EMBARCADERO STATION OUTBOUND FOR SERVICE. VEH DELAY: 00:29 LINE DELAY: 00:29 | | | | |
| 17:03 01/22/10 | R OPERATOR CA | 24 | 1528 | 26 | 60 | 2 | HYDE BETWEEN LOMBARD & CHESTNUT (OB) | SLOT BLADE, NO INJURY. | OB LD | 17:03 17:03 | 20:16 17:33 | 24 |
| | | | | | | | 1088503 | INSP FORSE A, SHOP TRUCK #665 TOWED IN, CABLE MACHINERY, S/S*, 8M1*. SI CABLE CAR N/R VEH DELAY: 03:13 LINE DELAY: 00:30 | | | | |
| 18:23 01/22/10 | R OPERATOR CA | 39 | 2446 | 34 | 60 | 10 | JACKSON & MASON (OB) | NON INJURY ACCIDENT, CABLE CAR / AUTO, SLOT BLADE, NO INJURY. | OB | 18:23 | 19:00 | 24 |
| | | | | | | | 1088494 | INSP BEMNET A, SHOP TRUCK #665 TOWED IN, CABLE MACHINERY, S/S*, CLAIMS #6A50*, ANDERSON K*, 311 CALL CENTER*, TRUE J*, CPUC-SULLIVAN-FAX-FORM R*, KWAN Y*, NO 799, SHUTTLES USED. SI CABLE CAR 11 @19:41 VEH DELAY: 01:18 | | | | |

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------|-------|------|-----|------|------|-------------------------|---|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 18:39 01/22/10 | R OPERATOR PR | 24 | 2055 | 77 | 1 | 5501 | SACRAMENTO & HYDE (OB) | COAH/AUTO MINOR ACCIDENT | OB | 18:39 | 19:25 | 07 |
| | | | | | | | 1088491 | INSP E. DENNIS CLEARED VEH DELAY: 00:46 | | | | |
| 21:15 01/22/10 | R SHOP LEAD D. WO | 15 | | | | | WOODS DIVISION | R,T: ACCIDENT COACH / POLE, SHOP PERSONAL | | 21:30 | 21:54 | 18 |
| | | | | | | | 1088517 | INSP. L. WILSON RESP.,NO 799,CLAIMS 6A50* VEH DELAY: 00:24 | | | | |
| 21:42 01/22/10 | R OPERATOR CA | 24 | 3262 | 35 | 60 | 5 | HYDE & NORTH POINT (OB) | SLOT BLADE, NO INJURY | OB | 21:42 | 22:43 | 18 |
| | | | | | | | 1088520 | INSP A. BEMNET, CABLE SHOP 665, CABLE MACHINERY RESP.,SS J. SADORRA*, SUP. J. RANCE*, 311*, SI CABLE CAR VEH DELAY: 01:01 LINE DELAY: 00:10 | | | | |
| 22:00 01/22/10 | R OPERATOR CA | 18 | 2361 | 37 | 60 | 23 | HYDE & CHESTNUT (OB) | SLOT BLADE, NO INJURY | OB | 22:00 | 22:10 | 18 |
| | | | | | | | 1088400 | INSP.BEMNET, CABLE SHOP 665, CABLE MACHINERY RESP.,SS J SADORRA*,SUP. J RANCE*,311* SI CABLE CAR N/R VEH DELAY: 00:10 LINE DELAY: 00:10 | | | | |
| 23:59 01/22/10 | R OPERATOR WO | 18 | 1314 | 237 | 44 | 8125 | 9TH AVE. & LAWTON (OB) | ACCIDENT COACH / AUTO, NO INJURY, | OB | 23:59 | 01:10 | 18 |
| | | | | | | | 1088522 | INSP, A VELACRUZ RESP., SS J. SADORRA*, CLAIMS 6A50*,VIDEO*, VIDEO FROM COACH 8200 RUN 809 ON 43 ALSO PULLED, MINNOR DAMAGE TO COACH AND AUTO, R- FRONT FENDER OF AUTO, L BACK BUMPER OF COACH VEH DELAY: 01:11 | | | | |

Line Delays \geq 20 Minutes

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------|-------|------|-----|------|------|---|---|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
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| | | | | | | | 1088417 | SENIOR STAFF/SYSTEM SAFETY; LSGP; 311 CENTER* SUBWAY P/A; INSP C DEBONO & R AREVALO RESPONDED AND CLEARED; ACCORDING TO REPORTS; AUTO MADE AN ILLEGAL LEFT TURN IN FRONT OF LRV; MODERATE DAMAGE TO AUTO; MINOR DAMAGE TO LRV; NO 799; ^R^ FORM, YES; NO INJURIES. SI GREEN N/R [EOR 13:17] VEH DELAY: 00:35 LINE DELAY: 00:24 | LD | 12:42 | 13:06 | |
| 13:02 01/22/10 | R OPERATOR CA | 30 | 1528 | 26 | 60 | 4 | WASHINGTON & JONES (IB) | GRIP | IB | 13:02 | 13:31 | 30 |
| | | | | | | | 1088362 | INSP A JAHN; INSP A FORSE RESP. CABLE SHOP 655 CLEARED. VEH DELAY: 00:29 LINE DELAY: 00:29 | LD | 13:02 | 13:31 | |
| 13:03 01/22/10 | R OPERATOR GV | 88 | 2945 | 171 | F | 1856 | MARKET & 11TH STREET (OB) | STUCK CONTROLLER | OB | 13:03 | 13:19 | 20 |
| | | | | | | | 1088364 | MRU 4-S-46 REPAIRED VEH DELAY: 00:16 LINE DELAY: 00:41 | LD | 13:03 | 13:44 | |
| 17:03 01/22/10 | R OPERATOR CA | 24 | 1528 | 26 | 60 | 2 | HYDE BETWEEN LOMBARD & CHESTNUT (OB) | SLOT BLADE, NO INJURY. | OB | 17:03 | 20:16 | 24 |
| | | | | | | | 1088503 | INSP FORSE A, SHOP TRUCK #665 TOWED IN, CABLE MACHINERY, S/S*, 8M1*. SI CABLE CAR N/R VEH DELAY: 03:13 LINE DELAY: 00:30 | LD | 17:03 | 17:33 | |
| 17:21 01/22/10 | R OPERATOR CA | 39 | 2265 | 47 | 61 | 53 | CALIFORNIA & STOCKTON (IB) | LOST CABLE / NEED TOWED | IB | 17:21 | 17:53 | 39 |
| | | | | | | | 1088476 | C/S TOWED, 2 SHUTTLES, INSP BEMNET*, C/S WAS RESPONDING TO A SLOT BLADE FIRST VEH DELAY: 00:32 LINE DELAY: 00:32 | LD | 17:21 | 17:53 | |

| | Schedul ed | Total Unavailable | Sick | Vacation | Unplanned Leave* | Other Reasons+ | Total Unavailable | Sick | Vacation | Unplanned Leave* | Other Reasons+ |
|--|---------------|----------------------|------------|-----------|---------------------|-------------------|----------------------|-------------|-------------|---------------------|-------------------|
| Full-Time Operators Absenteeism | | | | | | | | | | | |
| Day: FRIDAY, JANUARY 22, 2010 | | | | | | | | | | | |
| Green | 265 | 78 | 28 | 8 | 26 | 16 | 29.4 | 10.6 | 3.0 | 9.8 | 6.0 |
| Cable Car | 145 | 32 | 11 | 4 | 12 | 5 | 22.1 | 7.6 | 2.8 | 8.3 | 3.4 |
| Potrero | 244 | 63 | 37 | 2 | 14 | 10 | 25.8 | 15.2 | 0.8 | 5.7 | 4.1 |
| Presidio | 194 | 45 | 18 | 6 | 13 | 8 | 23.2 | 9.3 | 3.1 | 6.7 | 4.1 |
| Kirkland | 250 | 48 | 23 | 2 | 12 | 11 | 19.2 | 9.2 | 0.8 | 4.8 | 4.4 |
| Woods | 327 | 63 | 30 | 5 | 14 | 14 | 19.3 | 9.2 | 1.5 | 4.3 | 4.3 |
| Flynn | 196 | 42 | 12 | 4 | 18 | 8 | 21.4 | 6.1 | 2.0 | 9.2 | 4.1 |
| Total | 1,621 | 371 | 159 | 31 | 109 | 72 | 22.9% | 9.8% | 1.9% | 6.7% | 4.4% |
| Summary For The Last 7 Days | | | | | | | | | | | |
| <i>FRIDAY 01 15 10</i> | 1600 | 342 | 111 | 36 | 110 | 85 | 21% | 7% | 2% | 7% | 5% |
| <i>SATURDAY 01 16 10</i> | 1111 | 267 | 88 | 26 | 86 | 67 | 24% | 8% | 2% | 8% | 6% |
| <i>SUNDAY 01 17 10</i> | 1058 | 249 | 86 | 28 | 76 | 59 | 23% | 8% | 3% | 7% | 6% |
| <i>MONDAY 01 18 10</i> | 1531 | 325 | 101 | 42 | 52 | 130 | 21% | 7% | 3% | 4% | 8% |
| <i>TUESDAY 01 19 10</i> | 1615 | 304 | 108 | 35 | 98 | 63 | 19% | 7% | 2% | 6% | 4% |
| <i>WEDNESDAY 01 20 10</i> | 1622 | 338 | 147 | 36 | 99 | 56 | 21% | 9% | 2% | 6% | 4% |
| <i>THURSDAY 01 21 10</i> | 1609 | 353 | 154 | 36 | 108 | 55 | 22% | 9% | 2% | 7% | 4% |
| <p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p> | | | | | | | | | | | |