

## DAILY SERVICE DELIVERY OVERVIEW

### SUNDAY, JANUARY 23, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>773</b>	<b>99.5</b>	<b>4</b>	<b>51</b>

.

#### 2. VEHICLES AVAILABILITY (Monday AM)

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>113</b>	<b>-1%</b>
<b>F LINE</b>	<b>18</b>	<b>24</b>	<b>33%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>31</b>	<b>19%</b>
<b>WOODS</b>	<b>143</b>	<b>179</b>	<b>25%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>126</b>	<b>14%</b>
<b>FLYNN</b>	<b>103</b>	<b>106</b>	<b>3%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>53</b>	<b>20%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>44</b>	<b>-6%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>112</b>	<b>14%</b>
<b>TOTAL</b>	<b>704</b>	<b>788</b>	<b>12%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>116</b>	<b>22</b>	<b>7</b>	<b>3</b>	<b>6</b>	<b>6</b>
<b>Cable Car</b>	<b>102</b>	<b>19</b>	<b>3</b>	<b>1</b>	<b>6</b>	<b>9</b>
<b>Potrero</b>	<b>173</b>	<b>47</b>	<b>11</b>	<b>3</b>	<b>20</b>	<b>13</b>
<b>Presidio</b>	<b>137</b>	<b>23</b>	<b>6</b>	<b>4</b>	<b>6</b>	<b>7</b>
<b>Kirkland</b>	<b>129</b>	<b>29</b>	<b>4</b>	<b>3</b>	<b>14</b>	<b>8</b>
<b>Woods</b>	<b>189</b>	<b>32</b>	<b>5</b>	<b>1</b>	<b>17</b>	<b>9</b>
<b>Flynn</b>	<b>143</b>	<b>32</b>	<b>2</b>	<b>6</b>	<b>15</b>	<b>9</b>
<b>TOTAL</b>	<b>989</b>	<b>204</b>	<b>38</b>	<b>21</b>	<b>84</b>	<b>61</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:38 01/23/11	R OPERATOR PR	39	3802	118	30	5519	STOCKTON & VALLEJO (OB)	ACCIDENT (COACH / DUMPSTER), NO INJURY.	OB	14:38		26
							1151045	OPERATOR WILL BE INTERVIEWED.				
17:19 01/23/11	R OPERATOR KI	26	2827	757	28	8216	19TH AVENUE BETWEEN TARAVAL & ULLOA (OB)	ACCIDENT (COACH & AUTO) HIT AND RUN, NO INJURIES	OB	17:19	17:27	32
							1151063	INSP FLORES, J. RESPONDED, MINOR DAMAGE TO COACH, LEFT SIDE MIRROR BENT, CLAIMS 6A46*, S/SAFETY*, VIDEO*, NO INJURIES, NO 799. VEH DELAY: 00:08				
18:08 01/23/11	R OPERATOR PO	18	3056	449	49	7051	VAN NESS & CHESTNUT (OB)	ACCIDENT (COACH & TREE) NO INJURIES	OB	18:08	19:05	32
							1151091	INSP FONG, D., SHOP TRUCK 092 RESPONDED & CLEARED, CLAIMS 6A45*, S/SAFETY*, VIDEO*, VEH DELAY: 00:57				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:26 01/23/11	R OPERATOR ME	75	2476	126	M	1498	BROAD ST & CAPITOL AVENUE (IB)	NON MUNI ACCIDENT BLOCKING	IB	16:26	16:50	74
						<b>1151058</b>	SENIOR STAFF* SFPD UNITS# 3I-16D RESPONDED, CASE# 110070913; INSP MJ STALIONS & F CADELINA ASSISTED. M LINE WAS RE-ROUTED IB VIA ^K^ LINE, AND 1 M/C SHUTTLE PROVIDED TO COVER THE GAP. LSGP; INSP G PITTS & E WELLS* VEH DELAY: <b>00:24</b> LINE DELAY: <b>00:24</b>		LD	16:26	16:50	