



**Muni  
Service Delivery  
Daily Report**

Wednesday, January 27, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**Runs Not Out and Late Out for Rush Hours**

01 28 10 AM Morning Report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	1	0	
<b>Kirkland</b>	11	0	0	1	12=2; 19=2; 28=3; 47=3; 43=1
<b>Woods</b>	3	0	1	0	29=1; 71=2
<b>Potrero</b>	0	0	0	2	
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	14	0	2	3	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - (TIME)

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**WEDNESDAY 01/27/10**  
 Afternoon report

<b>Cable Car</b>	2	0	0	0	59=1 60=1
<b>Flynn</b>	4	0	1	0	8X=2 38L=2
<b>Kirkland</b>	9	0	0	0	1X=1 12=3 19=1 28=2 43=2
<b>Woods</b>	8	0	0	0	9=3 27=1 29=2 54=1 94=1
<b>Potrero</b>	17	0	0	0	6=1 14=3 22=4 30=4 41=4 49=1
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	0	0	0	0	
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	<b>41</b>	<b>0</b>	<b>1</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
WEDNESDAY , JAN 27, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	2	2	9.1%	49	2	2	95.9%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	2	4	5.3%	155	4	4	97.4%
<b>Flynn multi-piece</b>	4		5.9%				
<b>Kirkland one-piece</b>	4	3	7.0%	218	6	3	97.2%
<b>Kirkland multi-piece</b>	4		4.0%				
<b>Woods one-piece</b>	3	2	3.4%	260	6	2	97.7%
<b>Woods multi-piece</b>	6		6.0%				
<b>Potrero one-piece</b>	7	7	10.4%	202	11	7	94.6%
<b>Potrero multi-piece</b>	8		9.0%				
<b>Presidio one-piece</b>	0	0	0.0%	162	0	0	100.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	1	6	1.5%	148	1	6	99.3%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	2	7	20.0%	33	3	7	90.9%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				<b>1227</b>	<b>33</b>	<b>31</b>	<b>97.3%</b>

# Accidents

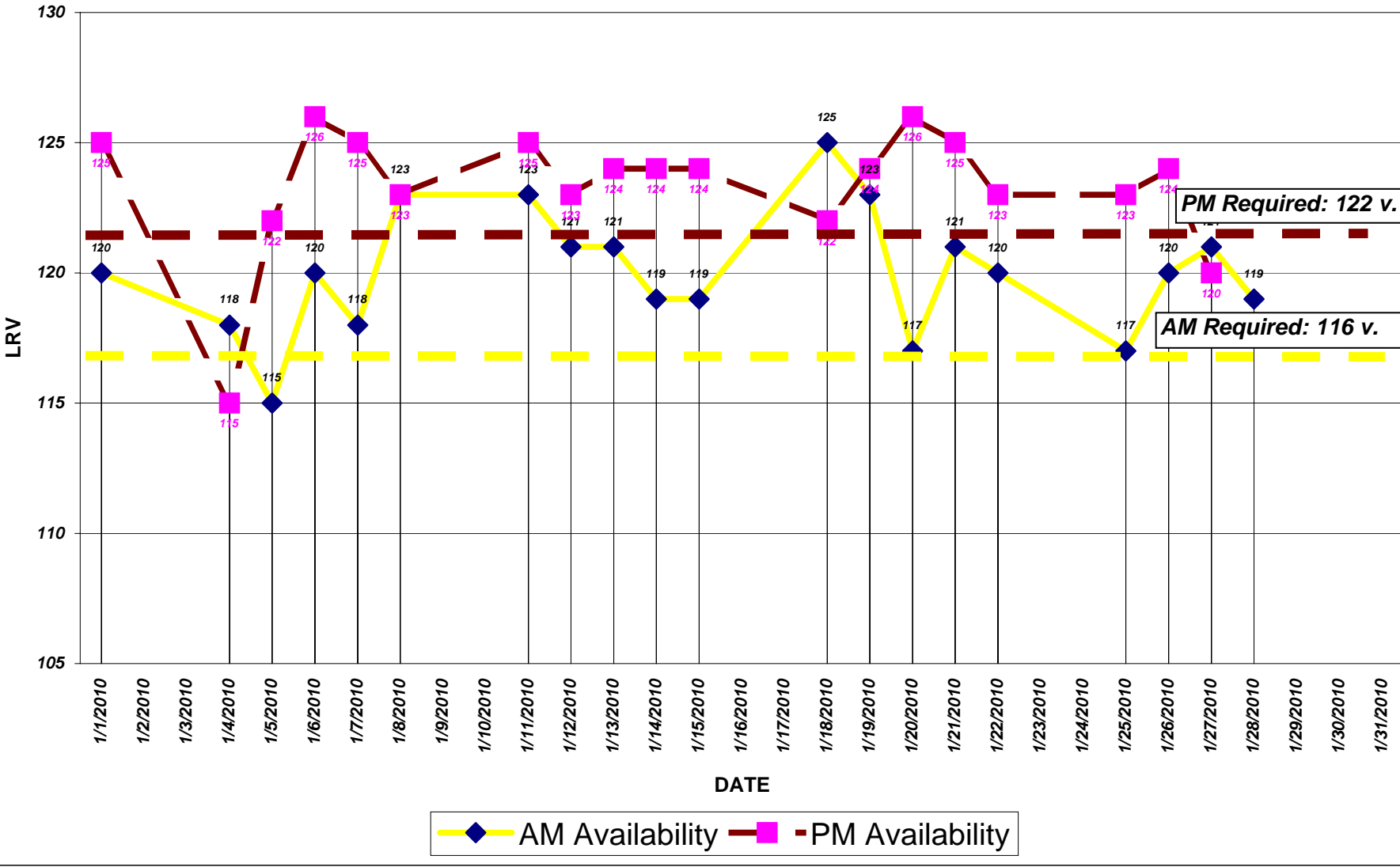
Wed Jan 27, 2010

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:32 01/27/10	R OPERATOR KI	35	1086	603	2	8328	CALIFORNIA & CHERRY (OB)	ACCIDENT COACH & TRUCK ( HIT & RUN )	OB	11:32	12:19	12
							<b>1089260</b>	INSP TUCKER, RIGHT CONVEX MIRROR DAMAGE, NO 799, VIDEO* SI KIRKLAND N/R [EOR 12:31] VEH DELAY: 00:59				
12:05 01/27/10	R OPERATOR PO	17	975	332	14	7028	MISSION & 9TH ST (IB)	ACCIDENT COACH & AUTO	IB	12:05	13:50	39
							<b>1089269</b>	INSP WILCHER, SYSTEM SAFETY*, MINOR DAMAGE TO RIGHT REAR OF COACH, NO 799 VEH DELAY: 01:45				
15:23 01/27/10	R OPERATOR KI	07	3661	638	28	8013	19TH AVE & JUDAH (IB)	COACH & AUTO COLLIDE HIT & RUN	IB	15:13	16:32	29
							<b>1089295</b>	CLARK,J SI KIRKLAND N/R [EOR 15:39] VEH DELAY: 00:26				
15:27 01/27/10	T SFPD FL	29				6224	STOCKTON & SACRAMENTO (IB)	ALLEGED COACH & AUTO COLIDE (HIT& RUN) ON TUESDAY 1/26/10 @1424 SHIRLEY CHANG	IB	15:27	16:15	29
							<b>1089290</b>	HOLMES,V VIDEO* CLAIMS #6A45* VEH DELAY: 00:48				
18:33 01/27/10	R OPERATOR KI	07	2395	676	47	8332	CHESTNUT & VAN NESS (IB)	COACH & AUTO COLLIDE	IB	18:33	19:02	29
							<b>1089337</b>	FONG,D MINOR NO 799 VEH DELAY: 00:29				
22:29 01/27/10	T JOYCE OF SECU KI	87					NORTH POINT ST & STOCKTON ST (SB)	GRAFFITI ON THE SOUTH SIDE WALL AT KIRKLAND DIVISION	SB	22:29		87
							<b>1089279</b>	CYPRESS SECURITY TOOK PICTURES & FILED A REPORT WITH SFPD ON LINE, STATIONARY ENGINEER*				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:30 01/27/10	R OPERATOR ME	20	1230	1	N	1498	SSITCH D-7 & SIGNAL D8 BETWEEN CHURCH- DUBOCE & MAINLINE (IB,OB)	STATION CONTROLLER AT CHURCH DUBOCE FAILURE	IB	04:30		75
						1089237	[LRV2=1479]SIGNAL 500, SIGNAL 501, W. TOM,J DOUGHERTY,SENIOR STAFF NOTIFIED, PAGINSG TIMES:0513,0608,0715,07523,0834,0911,1055 HOURS SWITCHES D1 AND D7 CLAMPED ON MAIN DIRECTION,SHUTTLES, N JUDAH, AND J LINE SWITCHBACK AT CHURCH AND DUBOCE, STATION REBOOTED AND BLOCKS RESET MRO^S 4C33A, 4T40A,4C30A LINE DELAY: 06:09					

# LIGHT RAIL VEHICLES AM/PM Required & Availability





Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
January 2010			
01/01/10	FRIDAY	120	125
01/04/10	MONDAY	118	115
01/05/10	TUESDAY	115	122
01/06/10	WEDNESDAY	120	126
01/07/10	THURSDAY	118	125
01/08/10	FRIDAY	123	123
01/11/10	MONDAY	123	125
01/12/10	TUESDAY	121	123
01/13/10	WEDNESDAY	121	124
01/14/10	THURSDAY	119	124
01/15/10	FRIDAY	119	124
01/18/10	MONDAY	125	122
01/19/10	TUESDAY	123	124
01/20/10	WEDNESDAY	117	126
01/21/10	THURSDAY	121	125
01/22/10	FRIDAY	120	123
01/25/10	MONDAY	117	123
01/26/10	TUESDAY	120	124
01/27/10	WEDNESDAY	121	120
01/28/10	THURSDAY	119	
01/29/10	FRIDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>January 28, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

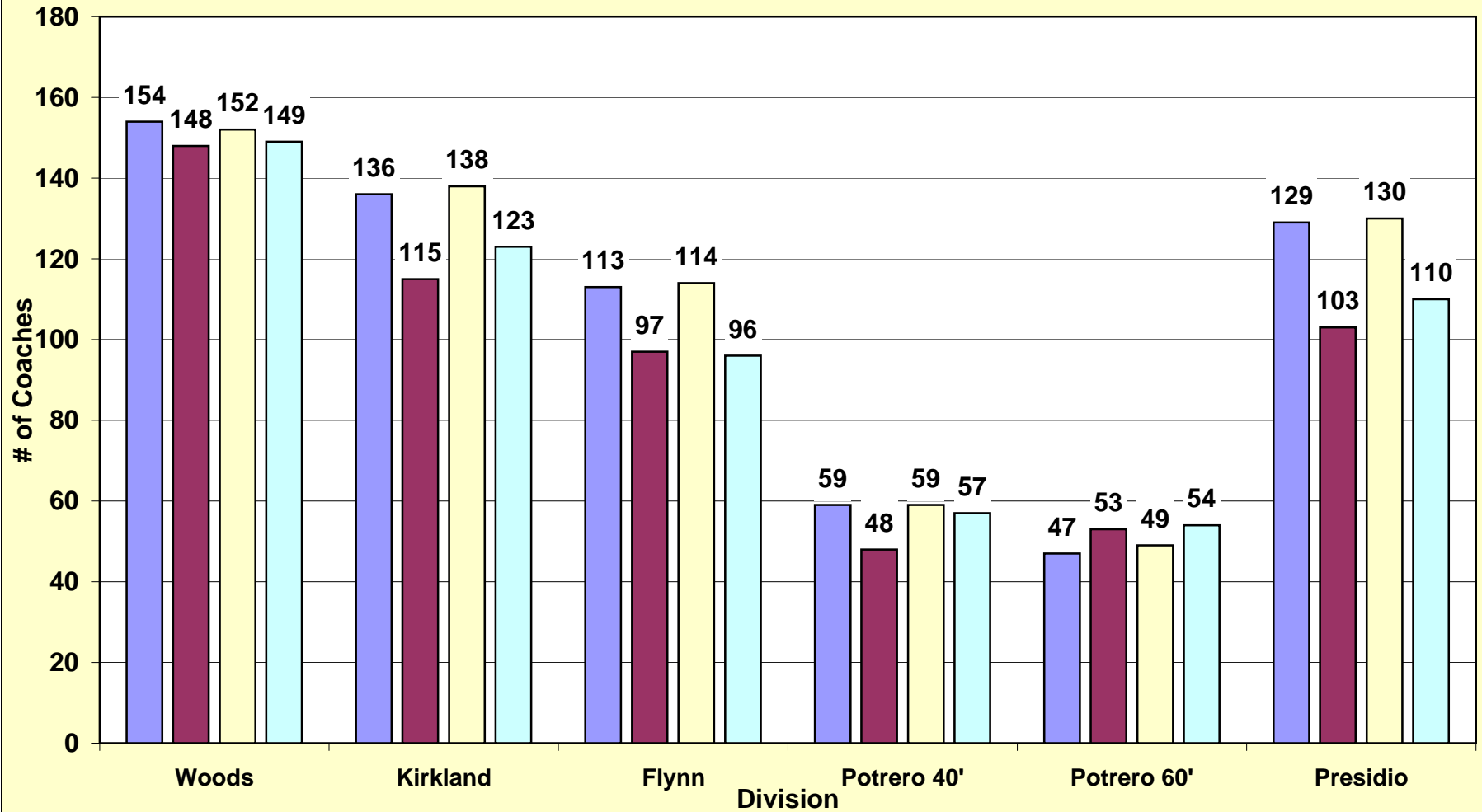
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	3
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	3
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	4
SUPPORT SHOP	5
BODY/PAINT/LEAKER	3
FLEET APPEARANCE	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	4
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **32**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance      January</b>				
<b>28, 2010</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>32</b>	<b>12</b>	<b>4</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>119</b>	<b>9</b>	<b>6</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
**A.M. 1/28/10 & 1/27/10 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>1/28/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	6	0	0	6	N/A	N/A	N/A	N/A	6
Scheduled maintenance	6	1	5	12	2	0	2	4	16
Campaigns / retrofits	5	0	3	8	0	0	0	0	8
Maintenance Holds	37	9	11	57	16	26	36	78	135
Awaiting parts	3	1	0	4	5	4	7	16	20
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	154	136	113	403	59	47	129	235	638
Final a.m. pull-out	148	115	97	360	48	53	103	204	564
Reserve fleet usage	6	0	0	6	0	6	0	6	12
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	12	0	12	0	0	0	0	12
<b>Afternoon (p.m.) availability</b>									
<b>1/27/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	6	0	0	6	N/A	N/A	N/A	N/A	6
Scheduled maintenance	6	1	2	9	0	0	0	0	9
Campaigns / retrofits	6	0	0	6	0	0	0	0	6
Maintenance holds	39	7	10	56	16	24	35	75	131
Awaiting parts	3	1	0	4	5	4	9	18	22
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	152	138	114	404	59	49	130	238	642
Final p.m. pull-out	149	123	96	368	57	54	110	221	589
Reserve fleet usage	6	0	0	6	0	5	0	8	14
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	0	0	1	1	6	0	0	6	7

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: WEDNESDAY, JANUARY 27, 2010</b>											
Green	243	67	22	6	24	15	27.6	9.1	2.5	9.9	6.2
Cable Car	141	22	9	0	10	3	15.6	6.4	0.0	7.1	2.1
Potrero	241	56	26	6	16	8	23.2	10.8	2.5	6.6	3.3
Presidio	199	33	10	3	14	6	16.6	5.0	1.5	7.0	3.0
Kirkland	252	50	21	7	13	9	19.8	8.3	2.8	5.2	3.6
Woods	330	58	27	5	14	12	17.6	8.2	1.5	4.2	3.6
Flynn	196	50	17	5	20	8	25.5	8.7	2.6	10.2	4.1
<b>Total</b>	<b>1,602</b>	<b>336</b>	<b>132</b>	<b>32</b>	<b>111</b>	<b>61</b>	<b>21.0%</b>	<b>8.2%</b>	<b>2.0%</b>	<b>6.9%</b>	<b>3.8%</b>

**Summary For The Last 7 Days**

<b>WEDNESDAY 01 20 10</b>	1622	338	147	36	99	56	21%	9%	2%	6%	4%
<b>THURSDAY 01 21 10</b>	1609	353	154	36	108	55	22%	9%	2%	7%	4%
<b>FRIDAY 01 22 10</b>	1621	371	159	31	109	72	23%	10%	2%	7%	4%
<b>SATURDAY 01 23 10</b>	1113	250	91	18	89	52	23%	8%	2%	8%	5%
<b>SUNDAY 01 24 10</b>	1053	243	89	18	79	57	23%	8%	2%	8%	5%
<b>MONDAY 01 25 10</b>	1615	348	145	35	104	64	22%	9%	2%	6%	4%
<b>TUESDAY 01 26</b>	1600	334	145	31	104	54	21%	9%	2%	7%	3%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.