



**Muni  
Service Delivery  
Daily Report**

Thursday, January 28, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**01 29 2010 FRIDAY AM Morning Report**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	1	0	1	0	38=1
<b>Kirkland</b>	6	0	0	0	12=2, 19=1, 28=2, 47=1
<b>Woods</b>	4	0	0	0	9=1, 16X=1, 18=1, 29=1
<b>Potrero</b>	6	0	0	0	14=2, 22=1, 24=1, 49=2
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	1	0	0	0	N=1
<b>F line</b>	1	0	0	0	F=1
<b>TOTAL</b>	19	0	1	0	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches
Report data compiled as of - 0735 (TIME)

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**THURSDAY 01/28/10**  
 Afternoon report

<b>Cable Car</b>	1	0	0	0	60=1
<b>Flynn</b>	2	0	0	0	8X=2
<b>Kirkland</b>	12	0	0	0	1X=2 2=1 10=2 12=1 19=2 28=2 38=1 43=1
<b>Woods</b>	4	0	0	0	9=3 71=1
<b>Potrero</b>	14	0	0	0	14=2 22=3 24=1 30=2 41=3 49=3
<b>Presidio</b>	2	0	0	0	1=1 5=1
<b>Metro</b>	3	0	1	0	KT=1 M=1 L=1
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	<b>39</b>	<b>0</b>	<b>1</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
THURSDAY , JAN 28, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	1	3	4.5%	49	1	3	98.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	1	2	2.6%	155	1	2	99.4%
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	6	1	10.5%	218	10	1	95.4%
<b>Kirkland multi-piece</b>	8		7.9%				
<b>Woods one-piece</b>	2	0	2.3%	260	4	0	98.5%
<b>Woods multi-piece</b>	4		4.0%				
<b>Potrero one-piece</b>	5	0	7.5%	202	9	0	95.5%
<b>Potrero multi-piece</b>	8		9.0%				
<b>Presidio one-piece</b>	2	5	3.8%	162	2	5	98.8%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	2	10	3.0%	148	3	10	98.0%
<b>Metro multi-piece</b>	2		4.1%				
<b>F Line one-piece</b>	2	2	20.0%	33	3	2	90.9%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				<b>1227</b>	<b>33</b>	<b>23</b>	<b>97.3%</b>

## Accidents

Thu Jan 28, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:04 01/28/10	R OPERATOR ME	74	351	67	N	1434	JUDAH & 18TH AVENUE (OB)	ACCIDENT, LRV & AUTO	OB LD	08:04 08:04	09:06 09:06	20
							1089404	[LRV2=1536]SENIOR STAFF & SAFETY*, SYSTEM SAFETY K. ANDERSON & KROLL*, 311*, F ALEJANDRO*, P GUTERMAN*, J TRUE*, J KELLY*, CPUC*, FORM-R REPORT, MGR. S BRITT*, CLAIMS# 06-A-42*, VIDEO*, INSP R GUZMAN*, MRU 4-S-48 RESP, OPERATOR 799, DISP*, INSP DONALDSON CLEARED SI GREEN VEH DELAY: 01:02 LINE DELAY: 01:02				
08:53 01/28/10	R OPERATOR GV	23	1306	156	F	1051	MARKET & 1ST STREET (OB)	NON-MIUNI PEDESTRAIN ACCIDENT	OB LD	08:53 08:53	09:23 09:23	20
							1089398	LSGP*, 311*, INSP E TUCKER, INSP R PARKS*, INSP PINTO CLEARED VEH DELAY: 00:30 LINE DELAY: 00:30				
14:00 01/28/10	T OPERATOR ME	75	2487	24	N	1457	JUDAH & 9TH. AVENUE (OB)	LRV-PEDESTRIAN COLLISION, INJURIES CLAIMED CAUCASIAN FEMALE WITH ARM INJURIES	OB	14:00	15:06	75
							1089469	[LRV2=1435]MRO 4T40B. CHAVEZ, MRO 4T79 HENLEY, MRU 4S49, SWITCHBACKS AT 19TH. AVENUE AND HILLWAY, WITH MOTORCOACH SHUTTLES AS BRIDGE TOTAL OF 3 SHUTTLES, PATRON TAKEN TO SFGH BY MEDIC 91, CLALIMS 6A42 RESPONDED. MRU OPERATED LRV TO CHURCH AND DUBOCE FOR RELIEF OPERATOR POST ACCIDENT MANDATORY DRUG TESTING MRO 4T79 HENLEY TRANSPORTED OPERATOR, FORM R FILED VEH DELAY: 01:06				

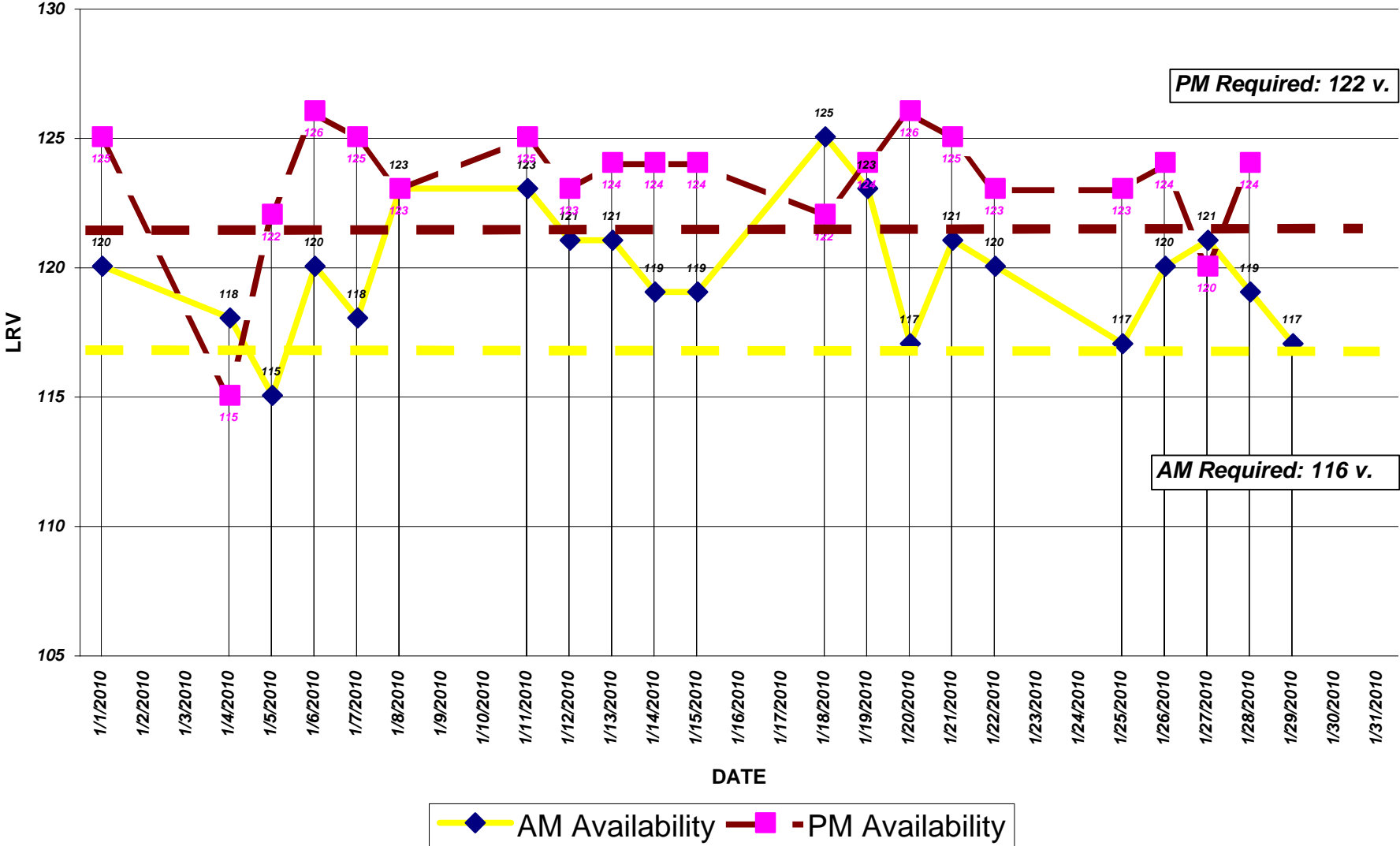
TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:35 01/28/10	R OPERATOR PO	24	3328	378	24	5401	WASHINTON & DIVISADERO (IB)	SFPD BLOKING	IB	16:35	17:15	29
							<b>1089515</b>	PRE 092, INS L BROWN SI POTRERO N/R [EOR 17:09] <b>VEH DELAY: 00:34</b>				
17:48 01/28/10	R RUN 119/N/142 ME	87	1604				SUNSET TUNNEL (IB,OB)	OPERATOR REPORTED AN INTRUDER IN THE SUNSET TUNNEL (NO DELAY)	IB	17:48	17:54	23
							<b>1089512</b>	OPERATOR BOARDED THE INTRUDER WHICH WAS AN INTOXICATED FEMALE, LSGP*, U-PAGE, SFPD UNIT#3-11-D RESP., NO ARREST <b>VEH DELAY: 00:06</b>				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
05:41 01/28/10	R OPERATOR KI	35		605	43	8340	PARNASSUS & HILLWAY (IB)	BLOCKED BY FIRE EQUIPMENT	IB 05:41 LD 05:41	06:00 06:27	39	
							<b>1089380</b>	INSP FLORES, INSP WILCHER, MANAGER STUART, 2 SHUTTLES, 6 LINE SWITCHBACK OB/IB AT HAIGHT & STANYAN: 43 LINE IB REROUTE : 9TH AVE & JUDAH, R-IRVING, L-COLE, THEN REGULAR ROUTE, 43 LINE OB REROUTE : CARL & COLE, R-CARL, L-9TH AVE, THEN REGULAR ROUTE VEH DELAY: 00:19 LINE DELAY: 00:46				
08:04 01/28/10	R OPERATOR ME	74	351	67	N	1434	JUDAH & 18TH AVENUE (OB)	ACCIDENT, LRV & AUTO	OB 08:04 LD 08:04	09:06 09:06	20	
							<b>1089404</b>	[LRV2=1536]SENIOR STAFF & SAFETY*, SYSTEM SAFETY K. ANDERSON & KROLL*, 311*, F ALEJANDRO*, P GUTERMAN*, J TRUE*, J KELLY*, CPUC*, FORM-R REPORT, MGR. S BRITT*, CLAIMS # 06-A-42*, VIDEO*, INSP R GUZMAN*, MRU 4-S-48 RESP, OPERATOR 799,DISP*, INSP DONALDSON CLEARED SI GREEN VEH DELAY: 01:02 LINE DELAY: 01:02				
08:33 01/28/10	R OPERATOR ME	23	1943	75	N	1413	JUDAH & 11TH AVENUE (OB)	BLOCKED BY MUNI INJURY ACCIDENT	OB 08:33 LD 08:33	09:06 09:06	20	
							<b>1089395</b>	[LRV2=1421]OPERATOR CLEARED VEH DELAY: 00:33 LINE DELAY: 00:33				
08:53 01/28/10	R OPERATOR GV	23	1306	156	F	1051	MARKET & 1ST STREET (OB)	NON-MIUNI PEDESTRAIN ACCIDENT	OB 08:53 LD 08:53	09:23 09:23	20	
							<b>1089398</b>	LSGP*, 311*, INSP E TUCKER, INSP R PARKS*, INSP PINTO CLEARED VEH DELAY: 00:30 LINE DELAY: 00:30				
16:43 01/28/10	T CABLE MACHINE CA	40				59	WASHINGTON & MASON (IB,OB)	STRAND ALARM, NO SIGNAL ON COMPUTER INDICATING LOCATION. (FALSE READ)	IB 16:43 LD 16:43		25	
							<b>1089565</b>	2 SHUTTLES, CABLE MACHINERY CLEARED. UPAGED SEN.STAFF. LINE DELAY: 02:16				



# LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
January 2010			
01/01/10	FRIDAY	120	125
01/04/10	MONDAY	118	115
01/05/10	TUESDAY	115	122
01/06/10	WEDNESDAY	120	126
01/07/10	THURSDAY	118	125
01/08/10	FRIDAY	123	123
01/11/10	MONDAY	123	125
01/12/10	TUESDAY	121	123
01/13/10	WEDNESDAY	121	124
01/14/10	THURSDAY	119	124
01/15/10	FRIDAY	119	124
01/18/10	MONDAY	125	122
01/19/10	TUESDAY	123	124
01/20/10	WEDNESDAY	117	126
01/21/10	THURSDAY	121	125
01/22/10	FRIDAY	120	123
01/25/10	MONDAY	117	123
01/26/10	TUESDAY	120	124
01/27/10	WEDNESDAY	121	120
01/28/10	THURSDAY	119	124
01/29/10	FRIDAY	117	

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>January 29, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

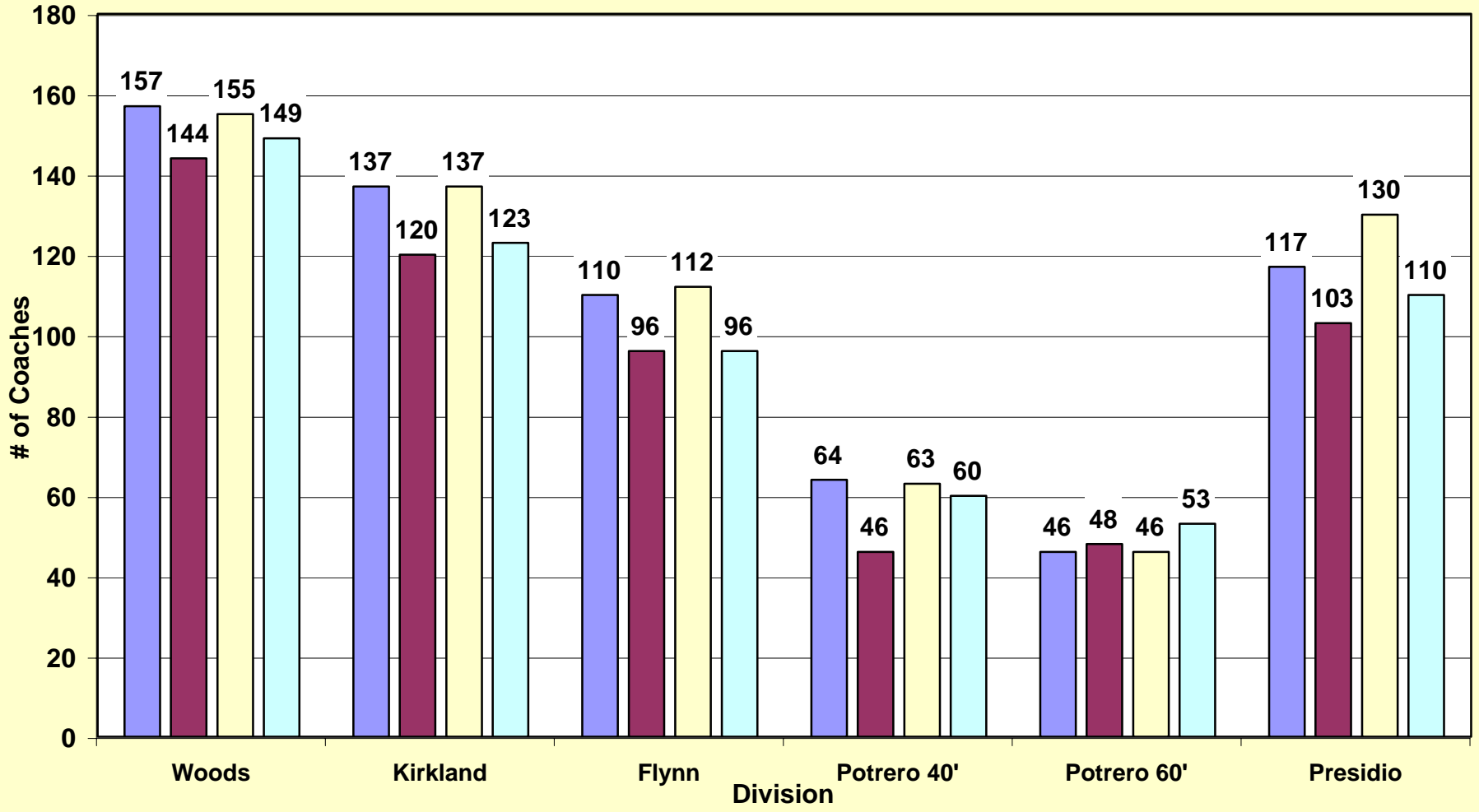
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	3
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT	2
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	5
BODY/PAINT/LEAKER	2
FLEET APPEARANCE	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL / ELECTRONIC	4
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	4
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **34**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance      January</b>				
<b>29, 2010</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>34</b>	<b>12</b>	<b>4</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>117</b>	<b>9</b>	<b>6</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
**A.M. 1/29/10 & 1/28/10 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>1/29/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	6	13	0	2	1	3	16
Campaigns / retrofits	6	0	5	11	0	1	0	1	12
Maintenance Holds	34	8	14	56	11	27	48	86	142
Awaiting parts	5	1	0	6	5	4	7	16	22
Radio	0	0	0	0	0	1	0	1	1
Farebox	1	0	0	1	1	0	0	1	2
Equipment available for service @ 7:45 a.m.	157	137	110	404	64	46	117	227	631
Final a.m. pull-out	144	120	96	360	46	48	103	197	557
Reserve fleet usage	5	0	0	5	0	2	0	2	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	4	7	1	12	2	5	0	7	19
<b>Afternoon (p.m.) availability</b>									
<b>1/28/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	4	0	0	4	N/A	N/A	N/A	N/A	4
Scheduled maintenance	6	1	5	12	0	0	0	0	12
Campaigns / retrofits	7	0	3	10	0	0	0	0	10
Maintenance holds	36	8	12	56	12	27	35	74	130
Awaiting parts	5	1	0	6	5	4	7	16	22
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	155	137	112	404	63	46	130	239	643
Final p.m. pull-out	149	123	96	368	60	53	110	223	591
Reserve fleet usage	4	0	0	4	0	6	0	9	13
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	0	1	1	3	1	0	4	5

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: THURSDAY, JANUARY 28, 2010</b>											
Green	244	61	19	5	22	15	25.0	7.8	2.0	9.0	6.1
Cable Car	137	25	7	2	11	5	18.2	5.1	1.5	8.0	3.6
Potrero	243	55	26	5	13	11	22.6	10.7	2.1	5.3	4.5
Presidio	194	33	11	1	14	7	17.0	5.7	0.5	7.2	3.6
Kirkland	255	55	23	7	15	10	21.6	9.0	2.7	5.9	3.9
Woods	334	54	24	4	12	14	16.2	7.2	1.2	3.6	4.2
Flynn	196	45	17	5	17	6	23.0	8.7	2.6	8.7	3.1
<b>Total</b>	<b>1,603</b>	<b>328</b>	<b>127</b>	<b>29</b>	<b>104</b>	<b>68</b>	<b>20.5%</b>	<b>7.9%</b>	<b>1.8%</b>	<b>6.5%</b>	<b>4.2%</b>

**Summary For The Last 7 Days**

<b>THURSDAY 01 21 10</b>	1609	353	154	36	108	55	22%	9%	2%	7%	4%
<b>FRIDAY 01 22 10</b>	1621	371	159	31	109	72	23%	10%	2%	7%	4%
<b>SATURDAY 01 23 10</b>	1113	250	91	18	89	52	23%	8%	2%	8%	5%
<b>SUNDAY 01 24 10</b>	1053	243	89	18	79	57	23%	8%	2%	8%	5%
<b>MONDAY 01 25 10</b>	1615	348	145	35	104	64	22%	9%	2%	6%	4%
<b>TUESDAY 01 26</b>	1600	334	145	31	104	54	21%	9%	2%	7%	3%
<b>WEDNESDAY 01 27 10</b>	1602	336	132	32	111	61	21%	8%	2%	7%	4%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.