

DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, JANUARY 3, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,203	95.3%	27	30	58

2. VEHICLES AVAILABILITY

Morning Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	105	-8%
F LINE	24	22	-8%
CABLE CAR	27	28	4%
WOODS	151	173	15%
KIRKLAND	115	133	16%
FLYNN	103	111	8%
POTRERO 40'	44	73	66%
POTRERO 60'	47	41	-13%
PRESIDIO	98	124	27%
TOTAL	723	810	12%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	112	28	12	9	6	1
Flynn	185	38	11	12	15	0
Green	206	45	18	15	9	3
Kirkland	209	50	24	7	17	2
Potrero	228	53	26	14	10	3
Presidio	174	31	14	7	10	0
Woods	340	79	39	11	25	4
TOTAL	1,454	324	144	75	92	13

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:36 01/03/12			280	PALOU BETWEEN 3RD STREET & NEWHALL	WHILE INSPECTOR'S TRUCK WAS PARKED, AUTOMOBILE MADE CONTACT WITH TRUCK, NO INJURIES MINOR DAMAGE TO BOTH VEHICLES	07:36	08:10
			1210127	INSP J CLARK CLEARED, MGR M ESPINOZA*, 6-A-46*, SYSTEM SAFETY* VEH DELAY: 00:34			
10:11 01/03/12	25	44	8435	EVANS & 3RD STREET (OB)	COACH & U-HAUL TRUCK COLLISION, NO INJURIES, MINOR DAMAGE	10:11	10:40
			1210136	INSP J CLARK CLEARED, VIDEO*, 6-A-46*, SYSTEM SAFETY* SI WOODS 8164 @11:44 VEH DELAY: 01:33			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:10 01/03/12	173	48	8455	CLIPPER & GRANDVIEW (OB)	ACCIDENT (COACH / TRUCK), COACH HAD REAR ENDING. NO INJURY	14:10	15:55
				1210180	INSP GIANG, J (1T67B), SFPD 3D5A RESP. NO INJURY, COACH HAD REAR ENDING, MAJOR DAMAGE TO TRUCK, MODERATED DAMAGE TO LEFT REAR OF COACH. INSP CLARK, J (1T65) TRANSPORTED RESCUE OP TO PULL COACH IN, INSP GIANG, J (1T67B) TRANSPORTED OP # 3249 FOR 799. VIDEO*, SYSTEM SAFETY*, CLAIM 6A46*, 4M3*. VEH DELAY: 01:45		
17:03 01/03/12	182	54	8124	WILLIAMS & 3RD STREET (IB)	PASSENGER PEPPER SPRAYED COACH	17:03	17:43
				1209741	INSP J. CLARK (1T65), SFPD RESPONDED, CAD #2444, VIDEO* VEH DELAY: 00:40		
17:48 01/03/12	442	6	5452	14TH AVE & QUINTARA AVE (IB)	ACCIDENT, COACH AND POLE (MIRROR)	17:48	
				1210201	OPERATOR CLEARED		
17:48 01/03/12	442	6	5452	12TH AVE & QUINTARA AVE (IB)	(INTERVIEW) ACCIDENT, COACH AND POLE (MIRROR)	17:48	19:15
				1210203	INSP. GEETER (1T62), SYSTEM SAFETY*, 6A42*, VIDEO*, NO DAMAGE TO COACH AND NO DAMAGE TO POLE VEH DELAY: 01:27		
17:52 01/03/12	713	28	8344	19TH AVE & PACHECO (OB)	ACCIDENT, COACH AND U- HAUL TRUCK (HIT & RUN)	17:53	18:50
				1210192	INSP. WONG (1T64), SYSTEM SAFETY*, VIDEO*, 6A42*, VERY MINOR DAMAGE TO COACH, COACH WAS PUT BACK IN SERVICE WITH ORDERS. VEH DELAY: 00:57		
18:05 01/03/12	871	2	8326	MARKET STREET & STEUART STREET (OB)	ACCIDENT, COACH AND BICYCLE	18:05	19:50
				1210231	INSP. DENNIS (1T63), SYSTEM SAFETY*, 6A42*, VIDEO*, 311*, SFPD UNIT #3B11D, CASE #120 007 417, SENT IN, NO RETURN, END OF RUN.D., PUGLISI*, A ANDREWS (4M3)*, PAGED @1903, 1920 AND 2040 HRS. SI KIRKLAND N/R [EOR 20:28] VEH DELAY: 02:23		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:47 01/03/12				WASHINGTON BETWEEN TAYLOR & MASON (PO)	PULL OUT GATE DOOR WILL NOT GO UP	06:47 06:47	07:08 07:08
		1209978		INSP ALLEN, C (8T43), CABLE SHOP, CABLE MACHINERY, STATION ENGINEER 2W5 RESP. 8M8*. 8 SHUTTLES RUNNING ON ALL CABLE CAR LINES. PAGE SENT OUT VEH DELAY: 00:21 LINE DELAY: 00:21			

5. NX Bus Express

Ridership	Counts
Morning	665
Afternoon	570
TOTAL	1,235

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%