

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, JANUARY 5, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,203	97.3%	8	25	53

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	117	3%
F LINE	24	22	-8%
CABLE CAR	27	31	15%
WOODS	151	182	21%
KIRKLAND	111	133	20%
FLYNN	103	113	10%
POTRERO 40'	44	73	66%
POTRERO 60'	47	37	-21%
PRESIDIO	105	136	30%
TOTAL	726	844	16%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	111	18	6	4	4	4
Flynn	184	34	9	11	14	0
Green	199	29	8	13	6	2
Kirkland	209	43	14	9	19	1
Potrero	223	45	27	6	9	3
Presidio	178	26	10	7	9	0
Woods	337	68	35	11	21	1
TOTAL	1,441	263	109	61	82	11

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
04:46 01/05/12	3	K	1496	EMBARCADERO STATION (OB)	R,T: CCO HOLD / POLICE ACTIVITY AT MONTGOMERY STATION	04:46	04:53
				1210408	INSP.HICKEY*, BART POLICE & SFPD CLEARED. MRU 4S22*, STATION AGENT*. VEH DELAY: 00:07		
13:11 01/05/12	404	30	7116	4TH STREET & TOWNSEND (IB)	COACH / AUTO ACCIDENT - NO INJURIES	13:11	13:59
				1210450	INSPECTOR D. LEE CLEARED, A. ANDREWS (4M3)*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A46)*, NO DAMAGE TO COACH, NO DAMAGE TO AUTO, NO 799 VEH DELAY: 00:48		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:56 01/05/12	20	60	02	HYDE STREET & UNION STREET (IB)	FARE EVASION	13:56 13:56	14:13 14:13
			1210449	INSP. KWONG (8T54), SUPT. BANBURY (8M8)*, SFPD UNIT #3A4A, REMOVED VEH DELAY: 00:17 LINE DELAY: 00:17			
14:38 01/05/12	044	30	5506	CHESTNUT & VAN NESS (OB)	ACCIDENT (COACH / TREE) NO INJURY	14:38	15:58
			1210524	INSP BROWN, L (1T66), SHOP TRUCK 092 RESP. NO INJURY, COACH SENT IN DUE TO EOR. NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A46*. SI PRESIDIO N/R [EOR 15:26] VEH DELAY: 00:48			
19:15 01/05/12	183	71	8114	HAIGHT & CENTRAL (OB)	COACH / TAXI ACCIDENT - NO INJURIES REPORTED	19:15	19:56
			1210564	INSPECTOR A. GEETER CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A42)*, NO DAMAGE TO COACH, MODERATE DAMAGE TO TAXI, NO 799 VEH DELAY: 00:41			
19:27 01/05/12	34	60	3	POWELL & MARKET (OB)	VEHICLE ACCIDENT CABLE / PEDESTRAIN	19:27	19:59
			1210575	INSP A. BEMNET RESP S/SAFETY RESP, CLAIMS 6A42*, MGR A. ANDREWS*, SENIOR MGRS PAGED, AID REFUSED NO REPORTED INJURIES AT SCENE, NO 799 VEH DELAY: 00:32			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
21:04 01/05/12	42	60	14	JACKSON & HYDE (IB,OB)	BUMPER BAR #1368	21:04 21:04	01:30 01:30
			1210581	INSP A. BEMNET RESP, HYDE LINE OUT OF SERVICE TO END OF SHIFT, C/S TRK 665 RESP, C/M RESP TWO SHUTTLE IN PLACE, DISPATCHER*, DIVISION MGR* SENIOR MGR PAGED, 311* INSP T. ALDANDA RESP VEH DELAY: 04:26 LINE DELAY: 04:26			

5. NX Bus Express

Ridership	Counts
Morning	646
Afternoon	474
TOTAL	1,120

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%