

**DAILY SERVICE DELIVERY OVERVIEW**

**SATURDAY, JANUARY 7, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>811</b>	<b>94.2%</b>	<b>28</b>	<b>19</b>	<b>66</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>62</b>	<b>114</b>	<b>84%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>24</b>	<b>30</b>	<b>25%</b>
<b>WOODS</b>	<b>84</b>	<b>183</b>	<b>118%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>133</b>	<b>125%</b>
<b>FLYNN</b>	<b>82</b>	<b>112</b>	<b>37%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>75</b>	<b>74%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>42</b>	<b>-5%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>133</b>	<b>106%</b>
<b>TOTAL</b>	<b>481</b>	<b>843</b>	<b>76%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>90</b>	<b>17</b>	<b>4</b>	<b>7</b>	<b>5</b>	<b>1</b>
<b>Flynn</b>	<b>160</b>	<b>30</b>	<b>14</b>	<b>8</b>	<b>8</b>	<b>0</b>
<b>Green</b>	<b>144</b>	<b>27</b>	<b>8</b>	<b>13</b>	<b>3</b>	<b>3</b>
<b>Kirkland</b>	<b>131</b>	<b>28</b>	<b>8</b>	<b>12</b>	<b>7</b>	<b>1</b>
<b>Potrero</b>	<b>159</b>	<b>23</b>	<b>17</b>	<b>3</b>	<b>1</b>	<b>2</b>
<b>Presidio</b>	<b>106</b>	<b>14</b>	<b>5</b>	<b>3</b>	<b>6</b>	<b>0</b>
<b>Woods</b>	<b>153</b>	<b>15</b>	<b>9</b>	<b>2</b>	<b>4</b>	<b>0</b>
<b>TOTAL</b>	<b>943</b>	<b>154</b>	<b>65</b>	<b>48</b>	<b>34</b>	<b>7</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
19:02 01/07/12	110	J	1477	SAN JOSE & 30TH (OB)	ACCIDENT, LRV AND AUTO	19:02	19:16
					INSP CONTRERAS; MINOR DAMAGE TO AUTO MIRROR; CLAIMS 6A45; SAFETY*, VIDEO* VEH DELAY: 00:14 LINE DELAY: 00:14	19:02	19:16
21:13 01/07/12	453	6	5473	MARKET & NEW MONTGOMERY (OB)	VEHICLE ACCIDENT COACH/AUTO HIT/RUN	21:13	21:42
					INSP T. ALDANA RESP. VIDEO* S/SAFETY*, CLAIMS 6A42* NO 799 VEH DELAY: 00:29		

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:07 01/07/12	107	J	1536	CHURCH & 18TH STREET (OB)	BRAKES	16:07 16:07	16:41 16:41
			1210825	4S30 AND INSP PINTO; 57/J/1469 USED AS RESCUED CAR; 2 SHUTTLES SENT; ONE KT CAR ROUTED TO J SI MINT YARD 1422 @17:57 VEH DELAY: 01:50 LINE DELAY: 00:34			