



**Muni  
Service Delivery  
Daily Report**

Wednesday, July 01, 2009





## Content

- Not outs for the a.m. rush hour 3
- Not outs for the p.m. rush hour 4
- Daily not outs & RDO report 5
- Accidents & line delays > 20 minutes 6
- Vehicles availability and maintenance reports
  - Light Rail Vehicles Count (chart) 9
  - Light Rail Maintenance Hold 10
  - Light Rail Maintenance Available 11
  - Light Rail Maintenance Count 12
  - Motor & Trolley Buses Pull Outs (chart) 13
  - Motor & Trolley Buses Pull Outs (details) 14
- Operators absenteeism report 15

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull- outs: No Equipment	Lines affected
------------------------------	------------------------------	---------------------------------	-------------------------------------	----------------

**THURSDAY 07/02/09 AM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	0	0	0	0	
Woods	3	0	0	0	16X=1; 44=1; 30X=1
Potrero	1	0	1	0	14=1
Presidio	0	0	1	0	
Metro	0	0	0	0	
F line	0	0	0	0	
<b>TOTAL</b>	4	0	2	0	

**Special Events**


Division

--

**REPORT DATA AS OF 0740 AM**

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
---------------------------------------	---------------------------------------	---	---	-----------------------

**07 01 09 WEDNESDAY PM NOLO REPORT**

Cable Car	1	0	0	0	60=1
Flynn	4	0	1	0	9=1 38=2 38L=1
Kirkland	6	0	1	0	2=2 10=1 12=1 19=1 47=1
Woods	5	0	2	0	27=2 29=1 37=1 71=1
Potrero	0	0	0	0	14=3 22=1 6=1
Presidio	0	0	0	0	
Metro	4	0	0	0	N=1 L=3
F line	2	0	0	0	F=2
<b>TOTAL</b>	<b>22</b>	<b>0</b>	<b>4</b>	<b>0</b>	

<b>Special Events</b>
Division
<b>REPORT DATA COMPILED AS OF - 1600HRS</b>

	Runs Missed	RDO	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>						
<b>WEDNESDAY 7/1/2009</b>						
Revised 6/15/09						
<b>Cable Car one-piece</b>	2	0	49	2	0	4.1%
<b>Cable Car multi-</b>	0					
<b>Flynn one-piece</b>	3	0	154	3	0	1.9%
<b>Flynn multi-piece</b>	0					
<b>Kirkland one-piece</b>	3	0	212	3	0	1.4%
<b>Kirkland multi-piece</b>	0					
<b>Woods one-piece</b>	2	1	251	4	1	1.6%
<b>Woods multi-piece</b>	4					
<b>Potrero one-piece</b>	0	2	212	0	2	0.0%
<b>Potrero multi-piece</b>	0					
<b>Presidio one-piece</b>	0	3	174	0	3	0.0%
<b>Presidio multi-piece</b>	0					
<b>Metro one-piece</b>	1	4	146	3	4	2.1%
<b>Metro multi-piece</b>	4					
<b>F Line one-piece</b>	1	3	33	3	3	9.1%
<b>F Line multi-piece</b>	4					
<b>System total</b>			1231	18	13	1.5%

# ACCIDENTS

WED JUL 01, 2009

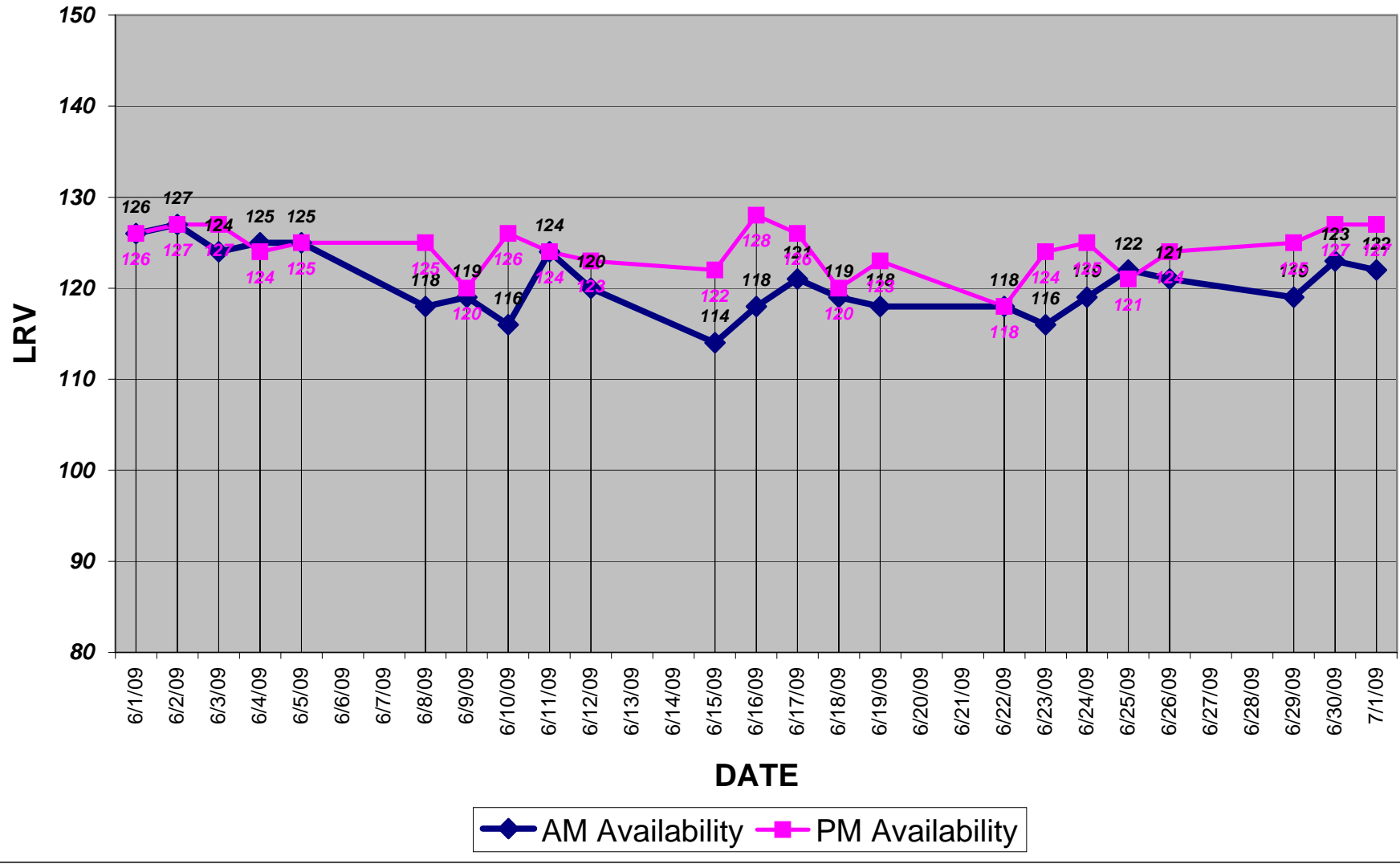
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:12 07/01/09	T FLYNN SHOP SU FL	36				6216	FLYNN TIRE SHOP	VEHICLE ACCIDENT COACH AND GARAGE DOOR		01:12		36
							1054757	INSP T. ALDANA RESP. BUILDING ENG 2W5 RESP, DISPATCHER*, TIRE SHOP PERSON (D. MORA) WAS 799 AND PLACE ON NON DRIVING STATUS, MODERATE DAMAGE TO TIRE SHOP GARAGE DOOR.				
08:24 07/01/09	R OPERATOR KI	11		664	108	8366	BAY BRIDGE ON RAMP & FROM TRANSBAY BETWEEN TREASURE ISLAND RD & MACALLARD RD (OB)	INJURY ACCIDENT COACH & TRUCK (HIT & RUN); PASSENGER WITH NECK & KNEE INJURY, MINOR DAMAGE TO LEFT REAR OF COACH	OB	08:24	09:35	39
							1054865	ACCIDENT HAPPENED AT LOWER DECK BAY BRIDGE ON RAMP EAST BOUND, TRUCK HIT LEFT REAR OF COACH, INSP LEDBETTER, MANAGER STUART, CHP #3283, CASE #9335, 6A40, MEDIC #91 TRANSPORTED PASSENGER TO DAVIES HOSPITAL WITH NECK & KNEE INJURY, DISPATCHER*, VIDEO*, INSP V. HOLMES TRANSPORTED NEW OPERATOR TO PULL COACH IN, INSP LEDBETTER TRANSPORTED OPERATOR FOR 799, SYSTEM SAFETY*, M. TRAVIS ALLEN*, J. TRUE*, N. POPP*, A. ANTONIO*, N/R SI KIRKLAND N/R VEH DELAY: 01:11				

# LINE DELAYS ≥ 20 MINUTES

WED JUL 01, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:41 07/01/09	R OPERATOR GV	86		175	F	1075	MARKET & 4TH STREET (IB)	DOORS MALFUNCTION	IB	17:41	18:06	85
							1054968	PCC SHOP, 4S46 CLEARED. SI FERRY VEH DELAY: 00:25 LINE DELAY: 00:25				
18:43 07/01/09	T CABLE MACHINE CA	16			61		1201 MASON (IB,OB)	CALIFORNIA LINE DOWN (NO SIGNAL)	IB	18:43	19:16	16
							1054899	CABLE MACHINERY CLEARED, INSP. BEMNET REQUESTED SHUTTLES (TWO), ALARM # 971 IB AT CALIFORNIA / MASON WAS SOMEHOW TRIGGERED AND STOPPED THE CABLE, SENIOR STAFF / SAFETY*, Y. KWAN*, 311* LINE DELAY: 00:33				

# AM/PM Availability

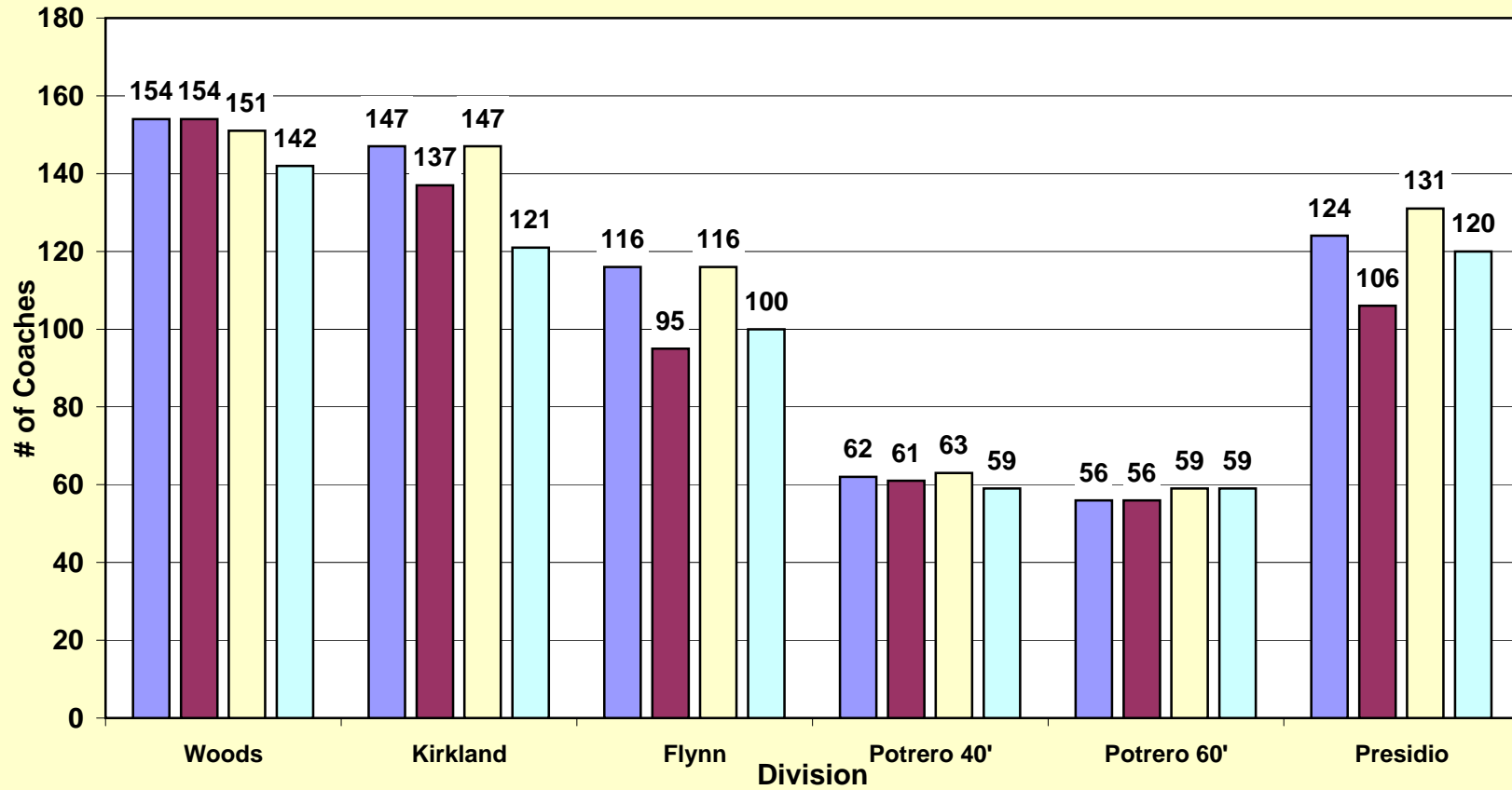


LRVS AVAILABILITY - PEAK			
	DATE	AM	PM
WEDNESDAY	06/17/09	121	126
THURSDAY	06/18/09	119	120
FRIDAY	06/19/09	118	123
MONDAY	06/22/09	118	118
TUESDAY	06/23/09	116	124
WEDNESDAY	06/24/09	119	125
THURSDAY	06/25/09	122	121
FRIDAY	06/26/09	121	124
MONDAY	06/29/09	119	125
TUESDAY	06/30/09	123	127
WEDNESDAY	07/01/09	122	127
THURSDAY	07/02/09	115	
FRIDAY	07/03/09		
MONDAY	07/06/09		
TUESDAY	07/07/09		
WEDNESDAY	07/08/09		
THURSDAY	07/09/09		
FRIDAY	07/10/09		
MONDAY			
TUESDAY			
WEDNESDAY			
THURSDAY			
FRIDAY			



**Motor & Trolley Coaches Availability**  
**A.M. 7/2/09 & 7/1/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>7/2/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	156	137	95	388	61	56	106	223	611
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	0	1	6	7	1	1	1	3	10
Campaigns / retrofits	0	0	0	0	1	2	4	7	7
Maintenance Holds	30	8	8	46	13	21	41	75	121
Awaiting parts	5	2	0	7	2	2	18	22	29
Radio	0	0	0	0	0	0	2	2	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	154	147	116	417	62	56	124	242	659
Final a.m. pull-out	154	137	95	386	61	56	106	223	609
Reserve fleet usage	3	0	0	3	0	1	0	1	4
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	2	0	0	2	0	0	0	0	2
<b>Afternoon (p.m.) availability</b>									
<b>7/1/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	0	1	2	3	0	0	0	0	3
Campaigns / retrofits	0	0	0	0	2	0	4	6	6
Maintenance holds	30	8	8	46	12	21	34	67	113
Awaiting parts	8	2	0	10	2	2	18	22	32
Radio	0	0	0	0	0	0	1	1	1
Farebox	2	0	0	2	0	0	0	0	2
Equipment available for service @ 5:30 p.m.	151	147	116	414	63	59	131	253	667
Final p.m. pull-out	142	121	100	363	59	59	120	238	601
Reserve fleet usage	0	0	0	0	0	4	0	4	4
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	2	1	1	4	0	0	0	0	4

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: WEDNESDAY, JULY 1, 2009</b>											
Green	240	51	14	9	23	5	21.3	5.8	3.8	9.6	2.1
Cable Car	131	31	6	4	10	11	23.7	4.6	3.1	7.6	8.4
Potrero	281	60	21	9	18	12	21.4	7.5	3.2	6.4	4.3
Presidio	212	42	16	8	11	7	19.8	7.5	3.8	5.2	3.3
Kirkland	254	46	19	9	7	11	18.1	7.5	3.5	2.8	4.3
Woods	314	60	16	10	21	13	19.1	5.1	3.2	6.7	4.1
Flynn	205	48	16	8	18	6	23.4	7.8	3.9	8.8	2.9
<b>Total</b>	<b>1,637</b>	<b>338</b>	<b>108</b>	<b>57</b>	<b>108</b>	<b>65</b>	<b>20.6%</b>	<b>6.6%</b>	<b>3.5%</b>	<b>6.6%</b>	<b>4.0%</b>
<b>Summary For The Last 7 Days</b>											
WEDNESDAY 6 24	1,643	347	94	53	109	91	21%	6%	3%	7%	6
THURSDAY 6 25	1,638	364	110	50	115	89	22%	7%	3%	7%	6
FRIDAY 6 26	1,673	405	123	54	119	109	24%	7%	3%	7%	6
SATURDAY 6 27	1,127	277	87	26	79	85	25%	8%	2%	7%	5
SUNDAY 6 28	1,066	278	98	26	75	79	26%	9%	2%	7%	5
MONDAY 6 29	1,645	406	125	55	105	121	25%	8%	3%	6%	5
TUESDAY 6 30	1,619	344	93	52	101	98	21%	6%	3%	6%	6
<p>* <b>Unplanned leave includes:</b> absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ <b>Other reasons includes:</b> 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											