



**Muni  
Service Delivery  
Daily Report**

Thursday, July 9, 2009





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	Count	Time
<b>Baseball Game Service Summary Report JULY 9, 2009</b>		
<b>ATTENDANCE: 33508</b>		<b>NUMBER</b>
<b>OF PASSENGERS (appr.): 3560</b>		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
<b>Pre-game inbound (IB) service</b>		
Game started		19:15
First IB trip at Embarcadero		16:19
Last IB trip at Embarcadero		19:58
Number of special IB trips	9	
Number of regular IB trips	44	
Total pre-game trips	53	
Average IB headway		3:32
Standard deviation		2:41
<b>Post-game outbound (OB) service</b>		
<b>Game ended</b>		<b>21:50</b>
First OB trip at Embarcadero		21:52
Last OB trip at Embarcadero		22:51
<b>Load completed</b>		<b>22:32</b>
Trips to Castro	0	
Trips to Embarcadero	1	
J	0	
KT	6	
L	1	
M	0	
N	7	
<b>Total post-game trips</b>	<b>15</b>	
<b>Average OB headway</b>		<b>3:50</b>
Standard deviation		2:13

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**FRIDAY JULY 10 2009 AM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	0	0	1	0	
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	0	0	2	0	
Presidio	0	0	0	0	
Metro	0	0	0	0	
F line	3	0	1	0	L=1, M=1, S=1
<b>TOTAL</b>	<b>3</b>	<b>0</b>	<b>4</b>	<b>0</b>	

<b>Special Events</b>				
<b>0</b>				
Division				
<b>REPORT DATA AS OF 0740 AM</b>				

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**07 09 09 THURSDAY PM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	1	0	0	0	38=1
Kirkland	5	0	0	0	1X=1 2=1 10=1 28=1 47=1
Woods	0	0	0	0	
Potrero	4	0	1	0	14=1 22=2 33=1
Presidio	0	0	0	0	
Metro	4	0	0	0	KT=1 S=3
F line	0	0	0	0	
<b>TOTAL</b>	14	0	1	0	

**Special Events**

Division

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
THURSDAY 7/9/2009							
Revised 6/15/09							
<b>Cable Car one-piece</b>	0	0		49	0	0	0.0%
<b>Cable Car multi-piece</b>	0						
<b>Flynn one-piece</b>	1	0		154	1	0	0.6%
<b>Flynn multi-piece</b>	0						
<b>Kirkland one-piece</b>	2	1		212	4	1	1.9%
<b>Kirkland multi-piece</b>	4						
<b>Woods one-piece</b>	0	0		251	0	0	0.0%
<b>Woods multi-piece</b>	0						
<b>Potrero one-piece</b>	1	0		212	2	0	0.9%
<b>Potrero multi-piece</b>	2						
<b>Presidio one-piece</b>	0	2		174	0	2	0.0%
<b>Presidio multi-piece</b>	0						
<b>Metro one-piece</b>	1	8		146	3	8	2.1%
<b>Metro multi-piece</b>	4						
<b>F Line one-piece</b>	1	3		33	1	3	3.0%
<b>F Line multi-piece</b>	0						
<b>System total</b>				1231	11	14	0.9%

# Accidents

Thu Jul 09, 2009

TIME DATE		CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
										DI	START	END	CC
04:39 07/09/09	R	OPERATOR ME	86	0819	6	N	1465	CHURCH & 18TH STREET (IB,PO)	OPERATOR ASSAULTED BY TWO PASSENGERS. PUNCHED IN THE FACE AND KICKED IN THE GROIN.	IB LD	04:39 04:39	04:45 04:45	86
							1056045	[LRV2=1406]SFPD DISP.#84, CAD.#0382. OPERATOR CLEARED BEFORE SFPD ARRIVAL AND REFUSED AID. INSP.DONALSON INTERVIEWED OPERATOR AT KING & 6TH STREET AND HAVE OPERATOR WAIT OF THE NEXT OUTBOUND TIME AT 0656HRS. INSP.COLLAZOS*, MGR.WILLIAMS*, WORKER^S COMP*, VIDEO DEPT.*. FOLLOWER^S HEADWAY ADJUSTED. SI KING & 6TH STREET 1465<>1406 @06:56 VEH DELAY: 02:17 LINE DELAY: 00:06					
08:41 07/09/09	R	OPERATOR WO	39	0995	106	82X	8405	EMBARCADERO & BRYANT (PI)	ACCIDENT COACH/TRUCK. MINOR	PI	08:41	09:25	12
							1056025	INSP LEADBETTER. SYSTEM SAFTY* NO 799.NO INJURY. VEH DELAY: 00:44					
11:01 07/09/09	R	OPERATOR WO	11	2951	45	37	8512	MARKET & 16TH ST (OB)	ACCIDENT COACH/AUTO MINOR.	OB	11:01	11:54	12
							1056083	INSP LAVIGNE.SYSTEM SAFTY* NO 799. NO INJURY. VEH DELAY: 00:53					
17:03 07/09/09	R	OPERATOR KI	36	3548	772	43	8357	LOMBARD & DIVISADERO (OB)	COACH & MAIL TRUCK COLLIDE	OB	17:03	17:48	29
							1056149	BROWN,L MINOR NO 799 SI KIRKLAND 8220 @18:22 VEH DELAY: 01:19					

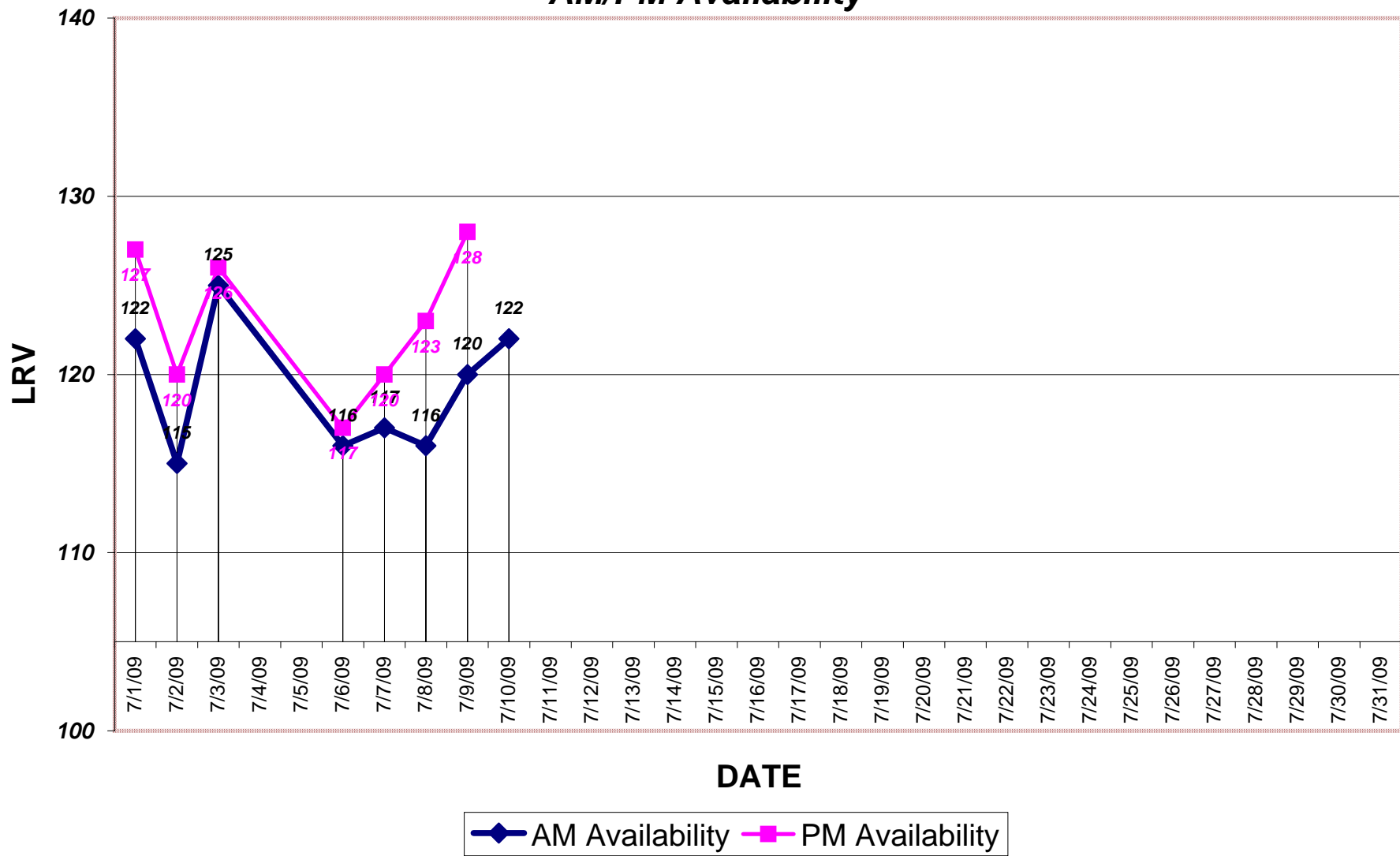
TIME DATE		CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
										DI	START	END	CC
17:16 07/09/09	R	OPERATOR FL	36	0356	462	9X	6270	BROADWAY & KEARNY (OB)	COACH & AUTO COLLIDE(MINOR)	OB	17:16	18:09	29
								<b>1056143</b>	HENDERSON SI FLYNN N/R [EOR 18:18] VEH DELAY: 01:02				
17:22 07/09/09	R	OPERATOR PO	07	3757	487	33	5420	25TH STREET & POTRERO (OB)	ACCIDENT COACH AND POLE	OB	17:22	17:47	11
								<b>1056119</b>	INSPECTOR JOMOC,K.CLEARED, NO DAMAGE VEH DELAY: 00:25				
17:43 07/09/09	R	INSP HENDERSO FL	11	0356	462	9X	6270	BROADWAY & KEARNY (OB)	2ND AUTO COLLIDE INTO COACH WHILE INSPECTOR IS TAKING REPORT, MINOR, NO INJURY	OB	17:43	18:09	29
								<b>1056145</b>	HENDERSON SI FLYNN N/R [EOR 18:18] VEH DELAY: 00:35				
18:16 07/09/09	T	S/A FOREST HI	13					FOREST HILL STATION (OB)	STATION AGENT REPORTED A MAN IN HIS 30^S IN A WHEELCHAIR FELL FROM THE PLATFORM ONTO THE TRACKWAY OUTBOUND.	OB	18:10	18:18	23
								<b>1056157</b>	STATION AGENT RESP. & INFORMED CENTRAL WHEN THE PERSON WAS CLEAR OF THE TRACKWAY & BACK ON THE PLATFORM, NO CLAIM OF INJURY, MEDICAL AID REFUSED. STATION HOLDS, LSGP*, PA*, I/B TRAIN RUN 86/L/1521/1412 SWEPT, O/B TRAIN RUN 103/L/1471/1540.SYSTEM SAFETY K. ANDERSON*, J. KELLY* VEH DELAY: 00:08				
21:52 07/09/09	R	OPERATOR WO	25	2630	224	26	8196	5TH ST & NATOMA (OB)	ACCIDENT COACH & AUTO, NO DAMAGE TO MUNI COACH, MODERATE DAMAGE TO AUTO.	OB	21:52	23:00	25
								<b>1056159</b>	ALDANA CLEARED VEH DELAY: 01:08				



## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
22:28 07/09/09	T POWER CONTROL	86					UNION & STEINER (IB,OB,PI,PO)	OPEN FEEDER FILLMORE 12 & MARINA 2. FILLMORE 12 CLOSED @ 2257 HRS. MARINA 2 CLOSED @ 2319HRS.	IB LD	22:28 22:28		23:19	25
						1056126	22 LINE SB @ MCALLISTER, 3 LINE SB @ SUTTER/VAN NESS, 45 LINE SB @ UNION/COLUMBUS. BUS SHUTTLES TO FILLMORE/BAY AND LYON/GREENWICH. INSP.FONG, GEETER RESPONDED. LINE TRUCK #818 CLEARED, LSGP^S, UPAGED SEN.STAFF. LINE DELAY: 00:51						
22:30 07/09/09	R OPERATOR CA	77		45	60	12	POWELL & MARKET (OB)	GRIPMAN REPORTS CABLE TURNTABLE WILL NOT RESET.	OB LD	22:30 22:30	22:50	01:30	25
						1056169	CABLE MACHINERY** CREW DISPATCHED TO TURNTABLE. VEH DELAY: 00:20 LINE DELAY: 03:00						
22:50 07/09/09	T CABLE MACHINE CA	25			60		POWELL & MARKET (IB,OB)	CABLE MACHINERY REPORTS POWELL TURNTABLE LATCH MALFUNCTION. NO CABLE CAR INSPECTORS AVAILABLE FOR DUTY IN PM.	IB LD	22:50 22:50	01:30	01:30	25
						1056164	CABLE SHOP TRUCK TOWED CARS INTO BARN, OTHER CARS SENT AROUND HORN. SHUTTLES UTILIZED FROM POWELL/ELLIS TO JACKSON/^POWELL. STREET INSP.FONG RESPONDED. UPAGED SEN.STAFF. SAFETY* VEH DELAY: 02:40 LINE DELAY: 02:40						

# LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
July 2009			
07/01/09	WEDNESDAY	122	127
07/02/09	THURSDAY	115	120
07/03/09	FRIDAY	125	126
07/06/09	MONDAY	116	117
07/07/09	TUESDAY	117	120
07/08/09	WEDNESDAY	116	123
07/09/09	THURSDAY	120	128
07/10/09	FRIDAY	122	
07/13/09	MONDAY		
07/14/09	TUESDAY		
07/15/09	WEDNESDAY		
07/16/09	THURSDAY		
07/17/09	FRIDAY		
07/20/09	MONDAY		
07/21/09	TUESDAY		
07/22/09	WEDNESDAY		
07/23/09	THURSDAY		
07/24/09	FRIDAY		
07/27/09	MONDAY		
07/28/09	TUESDAY		
07/29/09	WEDNESDAY		
07/30/09	THURSDAY		
07/31/09	FRIDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>7/10/2009</b> <b>Friday</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	0
ATCS	2
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	2
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK / FLAT WHEEL	0
PM / WEEKLY	6
SUPPORT SHOP	6
BODY/PAINT SHOP	2
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

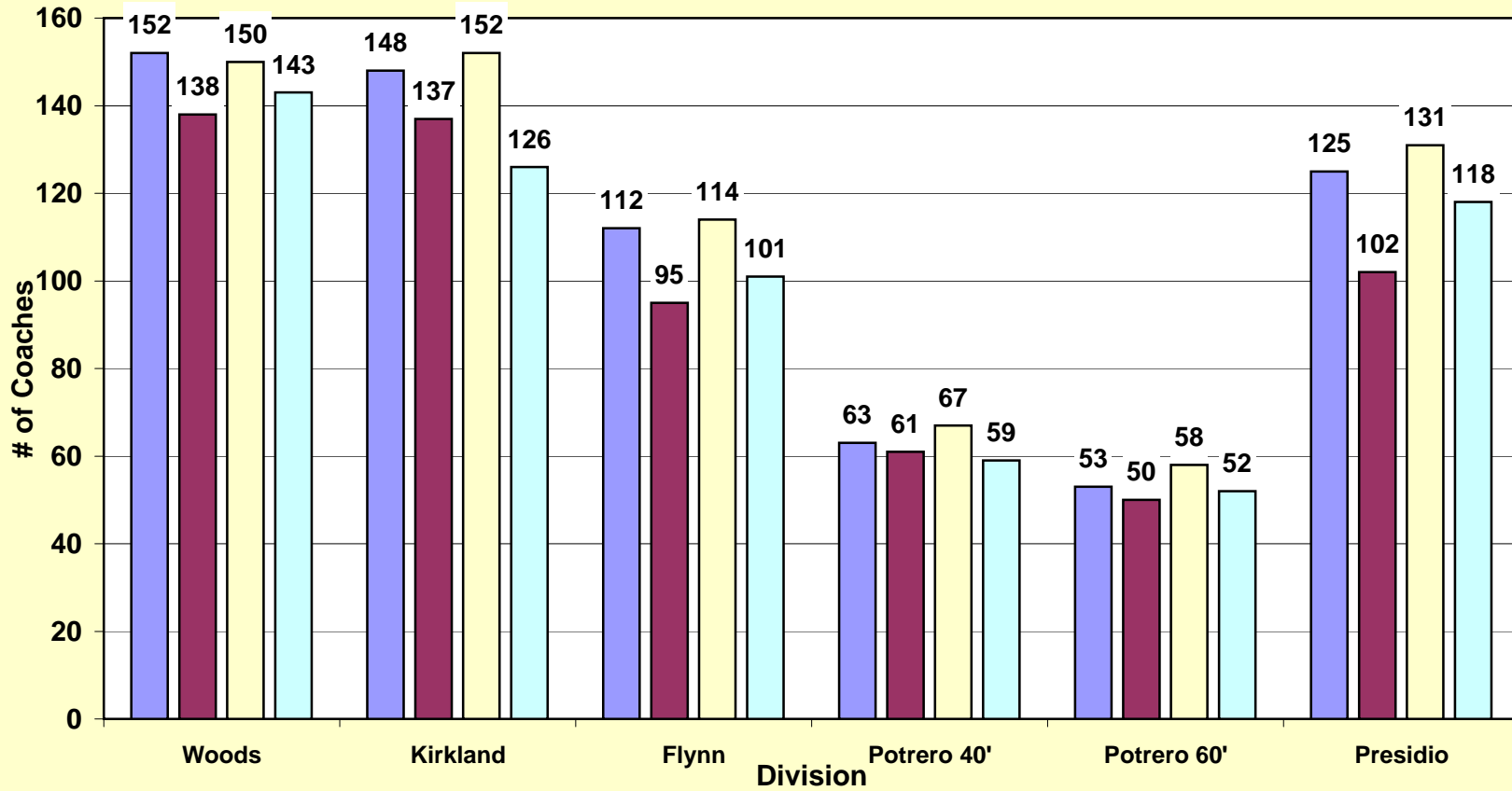
**TOTAL** **29**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance      Friday</b>				
<b>7/10/2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>29</b>	<b>7</b>	<b>4</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>122</b>	<b>14</b>	<b>6</b>	<b>4</b>

	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>7/10/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	0	1	5	6	1	1	2	4	10
Campaigns / retrofits	0	0	0	0	0	0	3	3	3
Maintenance Holds	29	7	12	48	12	21	40	73	121
Awaiting parts	11	2	1	14	0	1	19	20	34
Radio	0	1	0	1	0	1	0	1	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	152	148	112	412	63	53	125	241	653
Final a.m. pull-out	138	137	95	370	61	50	102	213	583
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	0	0	0	0	0	0	0	0
<b>Afternoon (p.m.) availability</b>									
<b>7/9/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	0	1	2	3	0	0	0	0	3
Campaigns / retrofits	0	0	0	0	0	0	3	3	3
Maintenance holds	31	3	10	44	8	16	34	58	102
Awaiting parts	11	1	0	12	0	0	18	18	30
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	150	152	114	416	67	58	131	256	672
Final p.m. pull-out	143	126	101	370	59	52	118	229	599
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	0	0	0	0	1	0	1	1

**Motor & Trolley Coaches Availability**  
**A.M. 7/10/09 & 7/9/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: THURSDAY, JULY 9, 2009</b>											
Green	246	50	17	9	14	10	20.3	6.9	3.7	5.7	4.1
Cable Car	130	27	7	6	11	3	20.8	5.4	4.6	8.5	2.3
Potrero	282	60	27	7	16	10	21.3	9.6	2.5	5.7	3.5
Presidio	211	37	12	8	8	9	17.5	5.7	3.8	3.8	4.3
Kirkland	253	48	15	11	12	10	19.0	5.9	4.3	4.7	4.0
Woods	315	59	18	12	17	12	18.7	5.7	3.8	5.4	3.8
Flynn	203	41	13	7	16	5	20.2	6.4	3.4	7.9	2.5
<b>Total</b>	<b>1,640</b>	<b>322</b>	<b>109</b>	<b>60</b>	<b>94</b>	<b>59</b>	<b>19.6%</b>	<b>6.6%</b>	<b>3.7%</b>	<b>5.7%</b>	<b>3.6%</b>

**Summary For The Last 7 Days**

THURSDAY 7 2	1,629	318	98	55	107	58	19%	6%	3%	7%	5
FRIDAY 7 3	1,673	348	114	66	100	68	21%	7%	4%	6%	4
SATURDAY 7 4	1,010	193	101	24	27	41	19%	10%	2%	3%	5
SUNDAY 7 5	1,068	263	103	23	80	57	25%	9%	2%	7%	6
MONDAY 7 6	1,657	379	146	57	100	76	23%	9%	3%	6%	5
TUESDAY 7 7	1,626	361	136	58	96	71	22%	8%	4%	6%	4
WEDNESDAY 7 8	1,640	322	109	60	94	59	20%	7%	4%	6%	4

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.