



MUNI Service Delivery Daily Report

Friday, July 10, 2009





CONTENT

- BASEBALL GAME SERVICE SUMMARY 3
- NOT OUTS FOR THE AM RUSH HOUR 4
- NOT OUTS FOR THE PM RUSH HOUR 5
- DAILY NOT OUTS & RDO REPORT 6
- ACCIDENTS & LINE DELAYS > 20 MINUTES 8
- OPERATORS ABSENTEEISM REPORT 10

	Count	Time
Baseball Game Service Summary Report JULY 10, 2009		
ATTENDANCE: 30298		NUMBER
OF PASSENGERS (appr.): 3110		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		19:15
First IB trip at Embarcadero		16:05
Last IB trip at Embarcadero		19:42
Number of special IB trips	7	
Number of regular IB trips	47	
Total pre-game trips	54	
Average IB headway		4:04
Standard deviation		3:03
Post-game outbound (OB) service		
Game ended		21:40
First OB trip at Embarcadero		21:46
Last OB trip at Embarcadero		22:16
Load completed		22:05
Trips to Castro	0	
Trips to Embarcadero	0	
J	0	
KT	0	
L	1	
M	1	
N	8	
Total post-game trips	10	
Average OB headway		5:22
Standard deviation		2:18

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------------	------------------------------	---------------------------------	---------------------------------	----------------

SATURDAY JULY , 11 , 2009 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	3	0	0	0	1=9X, 1=38, 1=71
Kirkland	0	0	0	1	
Woods	0	0	0	0	
Potrero	1	0	0	0	1=14
Presidio	0	0	0	0	
Metro	2	0	0	0	1=J, 1=L
F line	0	0	0	0	
TOTAL	0	0	0	0	

Special Events

0

Division

REPORT DATA AS OF 0800 HOURS AM.

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------------	------------------------------	---------------------------------	---------------------------------	----------------

07 10 09 FRIDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	5	0	1	0	6=1 7=2 22=1 30=1
Presidio	0	0	0	0	
Metro	9	0	0	0	M=1 L=2 S=3 KT=3
F line	3	0	1	0	
TOTAL	17	0	2	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 7/10/2009							
Revised 6/15/09							
Cable Car one-piece	0	1	0.0%	49	0	1	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	0	2.6%	154	1	0	0.6%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	1	1	1.8%	212	2	1	0.9%
Kirkland multi-piece	2		2.0%				
Woods one-piece	0	0	0.0%	251	0	0	0.0%
Woods multi-piece	0		0.0%				
Potrero one-piece	1	1	1.5%	212	4	1	1.9%
Potrero multi-piece	6		6.7%				
Presidio one-piece	0	0	0.0%	174	0	0	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	5	6	7.5%	146	9	6	6.2%
Metro multi-piece	8		16.3%				
F Line one-piece	2	1	20.0%	33	4	1	12.1%
F Line multi-piece	4		44.4%				
System total				1231	20	10	1.6%

Accidents

Fri Jul 10, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:28 07/10/09	R 11M6 (KENNEDY)	07					17TH STREET BETWEEN MISSION & CAP	NON REVENUE VEHICLE ACCIDENT (VEHICLE # 735-026, HIT & RUN,). NO INJURY		13:28	14:14	26
							1056225	INSP J. FLORES RESP. MGR A. ANDRES*, NO INJURY, NO 799. VEH DELAY: 00:46				
13:45 07/10/09	R OPERATOR WO	30		124	37	8511	14TH STREET & CHURCH (OB)	ACCIDENT COACH AND AUTO, MINOR, NO INJURY.	OB	13:44	14:31	11
							1056245	INSPECTOR FLORES, J. CLEARED VEH DELAY: 00:47				
16:44 07/10/09	R OPERATOR PR	39	5	141	1	5527	SACRAMENTO & JONES (OB)	ACCIDENT (TROLLEY POLE / BUILDING WINDOW, 1280 SACRAMENTO ST)	OB	16:44	17:38	26
							1056267	INSP E. DENNIS RESP. A SCRATCH AT THE WINDOW FRAME, NO BROKEN GLASS. VEH DELAY: 00:54				
18:16 07/10/09	R OPERATOR PO	11	9	472	14	7005	MISSION & 20TH STREET (OB)	ACCIDENT (COACH / TRUCK, HIT & RUN), NO DAMAGE TO COACH, NO INJURY.	OB	18:16		26
							1056278	OPERATOR WILL BE INTERVIEWED				
23:33 07/10/09	T 311 KI	36				8344	CASTRO & MARKET (OB)	ALLEGED VEHICLE ACCIDENT COACH / FLOWER POT	OB	23:00		36
							1056320	INSP A. VELACRUZ RESP. VIDEO* CLAIMS 6A42*				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
20:30 07/10/09	R OPERATOR PR	39		137	21	5501	MARKET & LARKIN (OB)	SFPD BLOCKING	OB	20:30		36
					1056301		INSP T. ALANDA RESP. LINES (19, 21) RE-ROUTED MGR A. ANDREWS* 311* LINE DELAY: 04:50		LD	20:30	01:20	

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: FRIDAY, JULY 10, 2009											
Green	243	57	19	10	15	13	23.5	7.8	4.1	6.2	5.3
Cable Car	137	33	9	6	12	6	24.1	6.6	4.4	8.8	4.4
Potrero	279	60	24	6	18	12	21.5	8.6	2.2	6.5	4.3
Presidio	213	41	17	8	9	7	19.2	8.0	3.8	4.2	3.3
Kirkland	263	54	18	10	11	15	20.5	6.8	3.8	4.2	5.7
Woods	319	64	19	6	19	20	20.1	6.0	1.9	6.0	6.3
Flynn	209	50	14	8	20	8	23.9	6.7	3.8	9.6	3.8
Total	1,663	359	120	54	104	81	21.6%	7.2%	3.2%	6.3%	4.9%

Summary For The Last 7 Days

FRIDAY 7 3	1,673	348	114	66	100	68	21%	7%	4%	6%	4
SATURDAY 7 4	1,010	193	101	24	27	41	19%	10%	2%	3%	5
SUNDAY 7 5	1,068	263	103	23	80	57	25%	9%	2%	7%	6
MONDAY 7 6	1,657	379	146	57	100	76	23%	9%	3%	6%	5
TUESDAY 7 7	1,626	361	136	58	96	71	22%	8%	4%	6%	4
WEDNESDAY 7 8	1,640	322	109	60	94	59	20%	7%	4%	6%	4
THURSDAY 7 9	1,643	328	92	59	109	68	20%	5%	4%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.