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DAILY SERVICE DELIVERY OVERVIEW

MONDAY, JULY 11, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE	RUNS NOT OUT		RUNS WORKED AT OVER TIME
			AM	PM	
SYSTEM WIDE	1231	96.8%	26	13	63

2. VEHICLES AVAILABILITY (Afternoon Peak)

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	121	115	-5%
F LINE	20	20	0%
CABLE CAR	27	29	7%
WOODS	142	187	32%
KIRKLAND	111	120	8%
FLYNN	103	110	7%
POTRERO 40'	44	56	27%
POTRERO 60'	47	39	-17%
PRESIDIO	105	135	29%
TOTAL	720	811	13%

3. OPERATORS' ABSENTEEISM:

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	204	58	14	7	21	16
Cable Car	119	30	3	8	12	7
Potrero	248	62	15	9	29	9
Presidio	205	37	11	0	14	12
Kirkland	229	50	13	7	23	7
Woods	356	103	18	11	66	8
Flynn	215	49	13	8	21	7
TOTAL	1,576	389	87	50	186	66

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

Logged:

- 1 accident caused a **line delay** over 20 minutes, as listed below.

Time Date	Line	Location	Nature of Occurrence Action Taken	Delay		
				DI	Start	End
06:13 07/11/11	F	SAN JOSE AVE. & TINGLEY (IB)	VEHICLE ACCIDENT (LRV / MILAN)	IB	06:13	06:38
	1180583	INSP: S F.,PCC SHOP RESPONDED. 311*. *.SYSTEM SAFETY*.4-M-1*, *.PEER*,WORKERS COMP*,VIDEO*,TWU 250A*,LMC*,799*.REPORT R/16/J/1512 OP MADE CONTACT WITH CAR 1815 R/158/F OP.OP OF 1815 TRANSPORTED TO SFGH OF LOWER BACK PAIN.4-T-75 INTERVIEW OP. AT METRO.J-LINE SWITCHBACK AT 30TH.PULL OUTS SENT TO K-LINE.MOTOR COACH SHUTTLE ON J-LINE.LRV 1512 PULL IN AT 07:15 SI GREEN @ 07:30 N/R [eor 06:23] Veh delay: 00:10 Line delay: 00:25		LD	06:13	06:38

LINE DELAYS:

3 line delays over 20 minutes, as listed below.

Time Date	Line	Location	Nature of Occurrence Action Taken	Delay		
				DI	Start	End
08:32 07/11/11		MARKET ST. & 4TH.ST. (IB,OB)	BLOCK BY TAXI- PED ACCIDENT	IB	08:32	08:52
	1180594	INSP RESPOND,4-M-2*,4-T-42*,155,LSGP,311*,SWITCHBACK IB-OB AT 11TH.OB-IB AT FERRY.K.DYER*.R/166/F/1058 BLOCK Veh delay: 00:20 Line delay: 00:20		LD	08:32	08:52
12:27 07/11/11		DUBOCE STREET & FILMORE between CHURCH & DUBOCE (OB)	BLOCKED BY PG & E, MAKING REPAIRS ON GAS LEAK	OB	12:27	13:10
	1180653	SYSTEM SAFETY, MGRS, 4M2, MRO 4C33, 4T40B, SWITCHBACK LRVS AT HILWAYAND CARL, CHURCH TO DAY STREET FROM TRAINS ON IB. SIDE,LSGP, ADGP, TRACK DEPARTMENT, OVERHEAD*, 5/N/ 1504 RELEASE FROM HILWAY IB AT 1245 HOURS. 56N RELEASE FROM DUCOCE AND CHURCH OB AT 1245 HOURS Line delay: 00:43		LD	12:27	
16:17 07/11/11	KT	3RD. STREET & PALOU (IB)	NON-MUNI ACCIDENT SEMI-TRACTOR TRAILER AND MUNI PALOU PLATFORM	IB	16:17	17:13
	1180731	INSP. 4-T-79 RESP., INSP. 4-T-78 RESP., 4-S-30 RESP., 2-W-5 RESP., TRACK DEPT.#617 & 562RESP., CLEAR CHANNEL RESP., 4-M-3 RESP., LSGP K/T LINES S/B I/B TO O/B @ 3RD. ST. & EVANS, (4) MOTORCOACH SHUTTLES PROVIDING BUS BRIDGE BETWEEN 3RD. ST. & PALOU TO BAYSHORE BLVD. AND SUNNYDALE AVE. SFPD UNIT#3-C-15-C RESP. CASE#110556659, DRIVEROFTHE SEMI-TRUCK CITED AND RELEASED. (2) PATRONS ON THE PLATFORM SUSTAINED INJURYS BUT REFUSED AID. PLATFORM WAS BYPASSEDFROM 1713 HRS. UNTIL 1940 HRS. AFTER CLEAR CHANNEL CLEANED UP THE DEBRI. 311*, *, 4-M-3 *, CLAIMS*, SYSTEM SAFETY*, VIDEO PULL REQUESTED. Veh delay: 00:56 Line delay: 00:56		LD	16:17	17:13