



**Muni
Service Delivery
Daily Report**

Sunday, July 12, 2009





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	Count	Time
Baseball Game Service Summary Report JULY 12, 2009		
ATTENDANCE: 41913		NUMBER
OF PASSENGERS (appr.): 4310		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		13:05
First IB trip at Embarcadero		10:52
Last IB trip at Embarcadero		13:37
Number of special IB trips	9	
Number of regular IB trips	24	
Total pre-game trips	33	
Average IB headway		5:06
Standard deviation		4:44
Post-game outbound (OB) service		
Game ended		15:57
First OB trip at Embarcadero		15:56
Last OB trip at Embarcadero		16:51
Load completed		16:30
Trips to Castro	0	
Trips to Embarcadero	2	
J	0	
KT	5	
L	1	
M	1	
N	6	
Total post-game trips	15	
Average OB headway		4:06
Standard deviation		2:17

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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MONDAY JULY 13 2009 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	4	0	4	0	9X=2, 38=2
Kirkland	0	0	0	1	
Woods	1	0	0	1	30X=1
Potrero	4	0	0	0	14=1, 41=2, 49=1
Presidio	1	0	3	1	5=1
Metro	0	0	0	0	
F line	0	0	0	0	
TOTAL	10	0	7	3	

Special Events				
0				
Division				
REPORT DATA AS OF 0740 AM				

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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SUNDAY 07-12- 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	7	0	1	0	38=4 9X=1 9=1 71=1
Kirkland	2	0	0	0	19=1 47=1
Woods	0	0	0	0	
Potrero	3	0	3	1	49=1 30=2
Presidio	0	0	0	0	
Metro	2	0	0	0	J=1 N=1
F line	2	0	0	0	F=2
TOTAL	16	0	4	1	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

	A.M. Runs Scheduled	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)								
SUNDAY 7/12/09								
Revised 2/21/08								
Cable Car one-piece	21	1	6	4.5%	46	1	6	2.2%
Cable Car multi-piece	6	0		0.0%				
Flynn one-piece	36	4	9	10.5%	107	8	9	7.5%
Flynn multi-piece	82	8		11.8%				
Kirkland one-piece	38	1	0	1.8%	138	1	0	0.7%
Kirkland multi-piece	114	0		0.0%				
Woods one-piece	47	0	5	0.0%	156	0	5	0.0%
Woods multi-piece	117	0		0.0%				
Potrero one-piece	38	2	1	3.0%	136	2	1	1.5%
Potrero multi-piece	111	0		0.0%				
Presidio one-piece	29	1	3	1.9%	113	1	3	0.9%
Presidio multi-piece	92	0		0.0%				
Metro one-piece	37	2	12	3.0%	79	4	12	5.1%
Metro multi-piece	58	4		8.2%				
F Line one-piece	11	1	5	10.0%	30	3	5	10.0%
F Line multi-piece	12	4		44.4%				
System total					805	20	41	2.5%

Accidents

Sun Jul 12, 2009

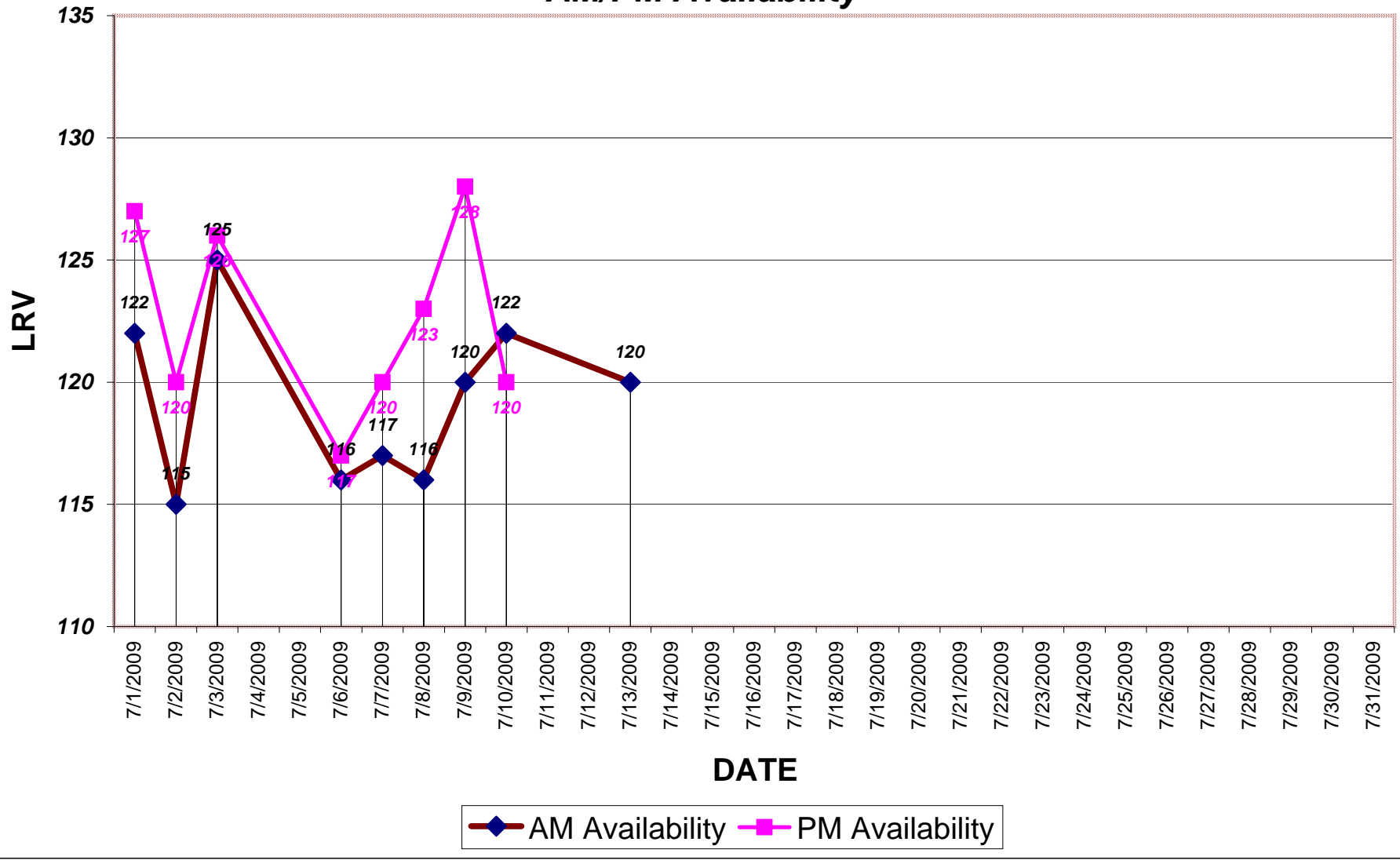
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:21 07/12/09	R OPERATOR PR	14	9	108	1	5628	CALIFORNIA & 22ND AVE (IB)	ACCIDENT (COACH / AUTO), NO INJURY	IB	13:21	14:12	26
				1056500		INSP J. GIANG RESP. SYSTEM SAFETY*; CLAIM 6A1*; NO INJURY, NO 799. AUTO WAS CITED FOR ILLEGALLY PARKED IN ZONE. VEH DELAY: 00:51						
16:51 07/12/09	R OPERATOR PO	29	4	461	49	7124	VAN NESS & CALIFORNIA (IB)	ACCIDENT-COACH & AUTOMOBILE	IB	16:51	17:55	38
				1056505		SYSTEM SAFETY*; VIDEO PULLED*; INSP. B. LIANG REPORTS NO DAMAGE TO COACH. R/FRONT CORNER OF COACH BUMPER MADE CONTACT WITH THE L/F DRIVERS^S DOOR OF VEHICLE #2 WHEN THE DRIVER OF VEHICLE #2 OPENED HIS DOOR. BOTH VEHICLES DROVE AWAY FROM THE SCENE; NO POST ACCIDENT TEST REQUIRED. VEH DELAY: 01:04						
19:40 07/12/09	T OFF DUTY OPER CA	15		59			MASON BETWEEN WASHINGTON & JACKSON (IB)	WORKING FIRE(MASON LINE CLEAR@2000 HRS HYDE LINE CLEAR @2007 HRS)	IB	19:40	20:07	29
			1056456		KWAN*,INSP ALDANA,SFFD.SFPD LINE DELAY: 00:27							

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
22:31 07/12/09	R OPERATOR PO	36	6	510	14	7124	MISSION & FREMONT (IB)	VEHICLE ACCIDENT COACH / TAXI	IB	22:31	23:06	36
							1056540	INSP. T. ESPINOZA CLEARED NO 799, MINOR DAMAGE TO BUMPER VEH DELAY: 00:35				
22:33 07/12/09	R OPERATOR PO	36	5	503	6	5402	9TH AVENUE & JUDAH (IB)	VEHICLE ACCIDENT COACH / POLE	IB	22:33	00:03	36
							1056541	INSP. A. VELACRUZ RESP. PRES TRK 092 RESP., OPERATOR 799 AND PLACE ON NON DRIVING STATUS, RIGHT SIDE MIRROR DAMAGE, INSP. L. WILSON TRANSPORT RESCUE OPERATOR TO PULL COACH IN, DISPATCHER* CLAIMS 6A1* VEH DELAY: 01:30				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:06 07/12/09	R OPERATOR GV	23	4	169	F	1059	MARKET & 2ND STREET	NO POWER, TROLLEY POLE IN THE OVERHEAD.		17:06	17:30	85
							1056516	LSGP*, 4S27, 4C55, VEH DELAY: 00:24 LINE DELAY: 00:24		LD 17:06	17:30	
19:40 07/12/09	T OFF DUTY OPER CA	15			59		MASON BETWEEN WASHINGTON & JACKSON (IB)	WORKING FIRE (MASON LINE CLEAR @ 2000 HRS HYDE LINE CLEAR @ 2007 HRS)	IB	19:40	20:07	29
							1056456	KWAN*, INSP ALDANA, SFFD. SFPD LINE DELAY: 00:27				

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
July 2009			
07/01/09	WEDNESDAY	122	127
07/02/09	THURSDAY	115	120
07/03/09	FRIDAY	125	126
07/06/09	MONDAY	116	117
07/07/09	TUESDAY	117	120
07/08/09	WEDNESDAY	116	123
07/09/09	THURSDAY	120	128
07/10/09	FRIDAY	122	120
07/13/09	MONDAY	120	
07/14/09	TUESDAY		
07/15/09	WEDNESDAY		
07/16/09	THURSDAY		
07/17/09	FRIDAY		
07/20/09	MONDAY		
07/21/09	TUESDAY		
07/22/09	WEDNESDAY		
07/23/09	THURSDAY		
07/24/09	FRIDAY		
07/27/09	MONDAY		
07/28/09	TUESDAY		
07/29/09	WEDNESDAY		
07/30/09	THURSDAY		
07/31/09	FRIDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 7/13/2009 Monday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

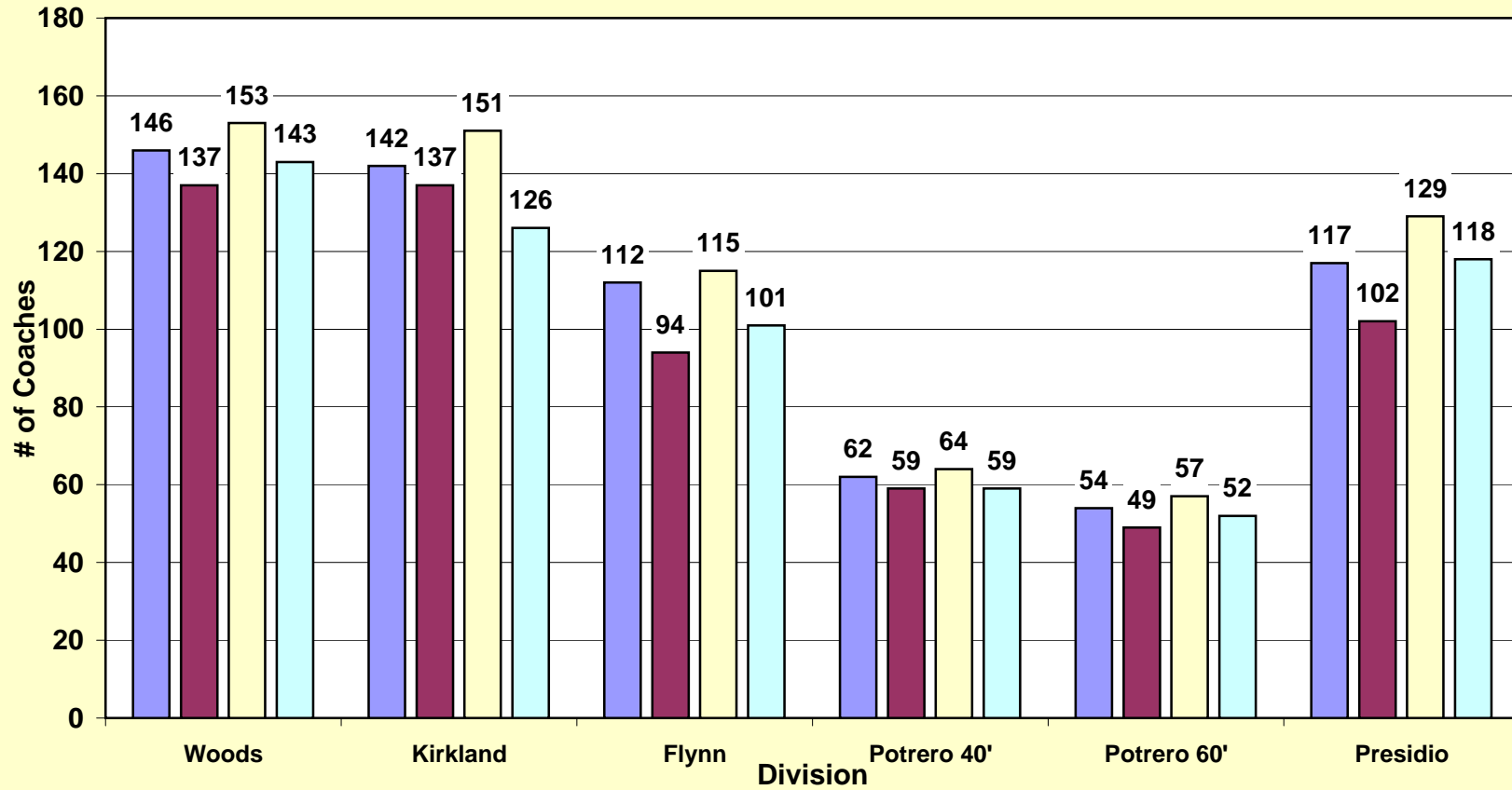
AIR SYSTEM	0
ATCS	1
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	1
HVAC / AIR COMF.	1
LIGHT / MIRROR	2
PANTOGRAPHS	0
PROPULSION	1
TRUCK / FLAT WHEEL	0
PM / WEEKLY	3
SUPPORT SHOP	8
BODY/PAINT SHOP	4
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **31**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance Monday				
7/13/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	31	10	6	3
Equipment available for service @ 7:30 a.m.	120	11	4	5

Motor & Trolley Coaches Availability
A.M. 7/13/09 & 7/10/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
7/13/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	6	9	1	2	3	6	15
Campaigns / retrofits	0	0	0	0	0	0	5	5	5
Maintenance Holds	35	13	12	60	13	20	48	81	141
Awaiting parts	11	2	1	14	1	0	20	21	35
Radio	0	1	1	2	0	0	0	0	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	146	142	112	400	62	54	117	233	633
Final a.m. pull-out	137	137	94	368	59	49	102	210	578
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	1	0	1	2	2	1	0	3	5
Afternoon (p.m.) availability									
7/10/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	5	8	0	0	0	0	8
Campaigns / retrofits	0	0	0	0	0	0	6	6	6
Maintenance holds	28	4	9	41	11	17	36	64	105
Awaiting parts	10	2	1	13	0	0	19	19	32
Radio	0	1	0	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	153	151	115	419	64	57	129	250	669
Final p.m. pull-out	143	126	101	370	59	52	118	229	599
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	0	0	0	0	1	0	1	1

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SUNDAY, JULY 12, 2009											
Green	115	32	13	3	12	4	27.8	11.3	2.6	10.4	3.5
Cable Car	117	27	12	4	9	2	23.1	10.3	3.4	7.7	1.7
Potrero	173	40	12	7	14	7	23.1	6.9	4.0	8.1	4.0
Presidio	134	26	11	4	6	5	19.4	8.2	3.0	4.5	3.7
Kirkland	172	39	12	2	13	12	22.7	7.0	1.2	7.6	7.0
Woods	215	51	16	7	16	12	23.7	7.4	3.3	7.4	5.6
Flynn	139	47	15	5	18	9	33.8	10.8	3.6	12.9	6.5
Total	1,065	262	91	32	88	51	24.6%	8.5%	3.0%	8.3%	4.8%

Summary For The Last 7 Days

SUNDAY 7 5	1,068	263	103	23	80	57	25%	9%	2%	7%	6
MONDAY 7 6	1,657	379	146	57	100	76	23%	9%	3%	6%	5
TUESDAY 7 7	1,626	361	136	58	96	71	22%	8%	4%	6%	4
WEDNESDAY 7 8	1,640	322	109	60	94	59	20%	7%	4%	6%	4
THURSDAY 7 9	1,643	328	92	59	109	68	20%	5%	4%	7%	4
FRIDAY 7 10	1,663	359	120	54	104	81	22%	7%	3%	6%	5
SATURDAY 7 11	1,102	280	96	35	89	60	25%	9%	3%	8%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.