



MUNI Service Delivery Daily Report

Friday, July 17, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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SATURDAY 07 18 2009 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	3	0	0	0	9X=2 38=1
Kirkland	0	0	0	0	
Woods	0	0	0	0	NO 74X NOTOUT
Potrero	0	0	0	0	
Presidio	1	0	0	0	30=1
Metro	0	0	0	0	
F line	1	0	0	0	
TOTAL	5	0	0	0	

Special Events

0

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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07 17 09 FRIDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	11	0	1	0	9X=4 38=4 1X=1 14L=2
Kirkland	2	0	0	0	28=1 47=1
Woods	5	0	1	0	29=1 48=2 54=1 71=1
Potrero	19	0	0	2	6=2 7=1 14=8 22=2 41=3 30=1 49=2
Presidio	2	0	0	0	31=1 45=1
Metro	12	0	0	0	L=2 KT=1 M=4 N=5
F line	1	0	0	0	F=1
TOTAL	52	0	2	2	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 7/17/2009							
Revised 6/15/09							
Cable Car one-piece	1	4	4.5%	49	1	4	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	4	3	10.5%	154	8	3	5.2%
Flynn multi-piece	8		11.8%				
Kirkland one-piece	1	2	1.8%	212	1	2	0.5%
Kirkland multi-piece	0		0.0%				
Woods one-piece	1	3	1.1%	251	3	3	1.2%
Woods multi-piece	4		4.0%				
Potrero one-piece	5	2	7.5%	212	11	2	5.2%
Potrero multi-piece	12		13.5%				
Presidio one-piece	1	2	1.9%	174	2	2	1.1%
Presidio multi-piece	2		2.4%				
Metro one-piece	4	6	6.0%	146	8	6	5.5%
Metro multi-piece	8		16.3%				
F Line one-piece	2	0	20.0%	33	3	0	9.1%
F Line multi-piece	2		22.2%				
System total				1231	37	22	3.0%

Accidents

Fri Jul 17, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:53 07/17/09	R OPERATOR GV	74	3	154	F	1859	JEFFERSON ST BETWEEN STOCKTON ST & POWELL ST (IB)	MILAN CAR/AUTO ACCIDENT	IB	13:53	14:17	74
							1057250	SENIOR STAFF/SYSTEM SAFETY; LSGP: 311 CENTER* J TRUE* J KELLY* F LUM* E DEL BARRIO* INSP C GONZALEZ & MRU 4S27 RESPONDED & CLEARED. PCC SHOP* NO ^R^ FORM; NO POST ACCIDENT 799. NO INJURIES. ^F^ LINE WAS SWITCHED BACK IB TO OB @ PIER 39 FOR THE DURATION. M/C SHUTTLES SERVICE IMPLEMENTED. VEH DELAY: 00:24 LINE DELAY: 00:24	LD	13:53	14:17	
10:35 07/17/09	R 311 DISPATCHE WO	12	2164	27	44	8432	SILVER & BAYSHORE (IB)	PASSENGER SERVICE RECIEVES SUSPICIOUS CALL, THREAT TO 44 LINE IB	IB	10:38	10:54	35
							1057215	INSP R.JONES. SFPD CAD#1313, CASE # 090727264. 3C4A & 3C12B RESPOND,CLEARED VEH DELAY: 00:16				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:56 07/17/09	R OPERATOR ME	72	9	6	N	1414	MMT (IB)	PANTOGRAPH	IB	04:56	05:48	85
							1057134	[LRV2=1539]RESCUE CAR 17/J/1513 REVERSED RUN VIA EMBARCADERO CROSSOVER TO TRACK LEFT AND SENT IN.17/J/1414 SECOND CAR WAS RESCUED BY 36/N/1517.SENT INTO MME. J,L,M SWITCHBACK AT EMBARCADERO CROSSOVER IB/OB. MOTOR COACH SHUTTLES FROM EMBARCADERO TO SUNNYDALE/BAYSHORE TO COVER N & KT LINES.2 MOTOR COACH SHUTTLES FROM JUDAH/LA PLAYA.C33*,4M1*,C30*,OVERHEAD #0824 MRU 4S31,4S38.SS/STAFF LSGP.STATION HOLDS,PORTAL HOLDS. SI GREEN 1485<->1503 @06:40 VEH DELAY: 01:44 LINE DELAY: 00:52	LD	04:56	05:48	
07:28 07/17/09	R OPERATOR ME	20		60	L	1415	WEST PORTAL & ULLOA (PO)	DOORS,PANTOGRAPH	PO	07:30	07:52	85
							1057178	[LRV2=1471]C32,4S38 CLEARED VEH DELAY: 00:22 LINE DELAY: 00:22				
14:02 07/17/09	R OPERATOR PO	24	9	329	6	5406	MARKET & 10TH ST (OB)	FALL ON BOARD (FEMALE 37YEAR OLD WITH BACK & SHOULDER PAIN)	OB	14:02	15:26	39
							1057254	INSP J. WILLIAMS, 6A1, MANAGER ANDREWS*, VIDEO*, MEDIC #78 TRANSPORTED PASSENGER TO ST. MARY HOSPITAL WITH BACK & SHOULDER PAIN, OPERATOR 799, INSP FLORES TRANSPORTED RELIEF OPERATOR TO COACH & STAY IN SERVICE, SYSTEM SAFETY*, J. KELLY*, J. TRUE*, G. LOUIE*, TRAVIS-ALLEN, M.* N/R VEH DELAY: 01:24 LINE DELAY: 00:24	LD	14:02	14:26	

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: FRIDAY, JULY 17, 2009											
Green	259	47	21	5	11	10	18.1	8.1	1.9	4.2	3.9
Cable Car	135	35	10	5	13	7	25.9	7.4	3.7	9.6	5.2
Potrero	273	73	27	8	21	17	26.7	9.9	2.9	7.7	6.2
Presidio	217	45	25	2	8	10	20.7	11.5	0.9	3.7	4.6
Kirkland	259	47	21	5	11	10	18.1	8.1	1.9	4.2	3.9
Woods	325	65	21	14	17	13	20.0	6.5	4.3	5.2	4.0
Flynn	209	61	22	8	22	9	29.2	10.5	3.8	10.5	4.3
Total	1,677	373	147	47	103	76	22.2%	8.8%	2.8%	6.1%	4.5%

Summary For The Last 7 Days

FRIDAY 7 10	1,663	359	120	54	104	81	22%	7%	3%	6%	5
SATURDAY 7 11	1,102	280	96	35	89	60	25%	9%	3%	8%	5
SUNDAY 7 12	1,065	262	91	32	88	51	25%	8%	3%	8%	5
MONDAY 7 13	1,645	349	126	53	113	57	21%	8%	3%	7%	4
TUESDAY 7 14	1,618	320	121	49	99	51	20%	7%	3%	6%	3
WEDNESDAY 7 15	1,631	323	117	47	103	56	20%	7%	3%	6%	3
THURSDAY 7 16	1,626	349	125	46	107	71	21%	8%	3%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.