



# **MUNI**

## **Service Delivery**

### **Daily Report**

Saturday, July 18, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**SUNDAY 07/19/09 AM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	1	0	0	0	43=1
Woods	1	0	0	1	54=1
Potrero	0	0	0	0	
Presidio	0	0	0	0	
Metro	0	0	0	0	
F line	0	0	0	0	
<b>TOTAL</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>1</b>	

**Special Events**

**0**

Division

**REPORT DATA AS OF 0740 AM**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**07 18 09 SATURDAY PM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	1	0		0	19=1
Woods	0	0	0	0	
Potrero	4	0	0	0	6=1 14=1 22=1 49=1
Presidio	3	0	2	0	1=1 5=1 30=1
Metro	10	0	0	0	J=3 KT=3 L=1 M=2 N=1
F line	2	0	0	0	
<b>TOTAL</b>	20	0	2	0	

**Special Events**

Division

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Saturday 7/18/09</b>							
Revised 2/21/08							
<b>Cable Car one-piece</b>	1	7	4.5%	46	1	7	2.2%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	2	9	5.3%	117	5	9	4.3%
<b>Flynn multi-piece</b>	6		8.8%				
<b>Kirkland one-piece</b>	1	2	1.8%	137	1	2	0.7%
<b>Kirkland multi-piece</b>	0		0.0%				
<b>Woods one-piece</b>	0	6	0.0%	160	0	6	0.0%
<b>Woods multi-piece</b>	0		0.0%				
<b>Potrero one-piece</b>	5	0	7.5%	142	9	0	6.3%
<b>Potrero multi-piece</b>	8		9.0%				
<b>Presidio one-piece</b>	2	10	3.8%	130	5	10	3.8%
<b>Presidio multi-piece</b>	6		7.1%				
<b>Metro one-piece</b>	6	20	9.0%	103	9	20	8.7%
<b>Metro multi-piece</b>	6		12.2%				
<b>F Line one-piece</b>	2	3	20.0%	30	4	3	13.3%
<b>F Line multi-piece</b>	4		44.4%				
<b>System total</b>				<b>865</b>	<b>34</b>	<b>57</b>	<b>3.9%</b>

## Accidents

Sat Jul 18, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:09 07/18/09	R OPERATOR FL	30	9	448	71	6295	MARKET & 3RD STREET (OB)	ACCIDENT COACH AND AUTO (HIT AND RUN)	OB	13:09		11
						<b>1057407</b>	OPERATOR CLEARED SEE INTERVIEW TAG					
14:49 07/18/09	R F. AMARI ME	87	9	52	KT	1433	WEST PORTAL STATION (OB)	ACCIDENT WITH MULTIPLE INJURIES LRV REARENDED BY 47/L/1407, MAJOR DAMAGE TO BOTH TRAINS, LOOP 1 DAMAGED BY ACCIDENT IMPACT/DAMAGE	OB LD	14:49 14:49	19:30 20:05	01
						<b>1057457</b>	SFPD D. TAYLOR, CASE #090-731-516 SFFD DIVISION 3, MULTIPLE MEDICS, AND COACH #8152 TRANSPORTED TOTAL OF 49 TO AREA HOSPITALS. CLAIMS S. GRACIA, OP SUFFERED RIGHT ARM, UPPER / LOWER BACK AND HEAD INJURIES, PERSONS ON SCENE: N. FORD, P.PACULBA, J. DOUGHERTY, K. ANDERSON, P. MEDINA, K. FORRESTER, A. ANDREWS, M. ELLIS, P. GUTERMAN, INSP F. AMARRI, J. CHAVEZ, MRU M. FERNANDEZ, J. TRUE, W. TOM, SIGNAL MAINT 501 REPAIRED LOOP; 10 SHUTTLES, KT, L, M TRAINS SB AT CASTRO OB/IB, ULLOA & WEST PORTAL IB/OB, SUBWAY PA'S PHONE TREE, LSGP OPERATORS AND PASSENGERS INFORMED.NEWS MEDIA, NTSB #911989, CPUC FORM R. TRAIN OPERATED TO YARD BY SHOPMAN. VEHICLE HOLD PER CLAIMS, SAFETY. T. ESPINOZA, K. JOMOC HANDLED SHUTTLES. ALSO SEE TAG #1057460 SI GREEN N/R [EOR 15:08] <b>VEH DELAY: 00:19 LINE DELAY: 05:16</b>					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:49 07/18/09	R F. AMARIME	87	7	47	L	1407	WEST PORTAL STATION (OB)	ACCIDENT LRV REARENDED 52/KT/1433, MULTIPLE INJURIES, MAJOR DAMAGE TO BOTH CARS	OB	14:49	19:35	01
							1057460	OPERATOR POST ACCIDENT TEST, TRANSPORTED TO SFGH, TOTAL OF 49 INJURED, WORKER'S COMP*, LOCAL 250-A*, VIDEO*, DPT, CAL OSHA*, J. HOULIHAN*, D. BANBURY*, S. BRITT*, F. ALEJANDRO*, B. MORGAN*, D. BANNETT*, CPUC FORM R, NTSB, TRAIN TOWED INTO METRO BY 1439. ALSO SEE TAG #1057457 SI GREEN N/R [EOR 16:21] VEH DELAY: 01:32 LINE DELAY: 05:16				
19:41 07/18/09	R OPERATOR WO	38	0	232	54	8146	NORTHRIDGE & DORMITORY (IB)	R,EA: OPERATOR ASSAULTED	IB	19:40	20:30	30
							1057458	SFPD 3C13D RESP. INSP T ESPINOSA RESP. MEDIC 78 TRANS OPERATOR TO DAVIES HOSPITAL. NO ARREST. CASE #0909-732-376. INSP T ESPINOSA TRANS NEW OPERATOR TO PULL COACH IN. 54-LINE REROUTED TO SKIP THE KISKA CIRCLE. VIDEO*. MGR M TRAVIS-ALLEN*. PEER ASSISTANCE*. SI WOODS N/R VEH DELAY: 00:50				
23:27 07/18/09	R OPERATOR PO	16	6	504	14	7128	GENEVA & MISSION (IB)	COACH/AUTO MINOR ACCIDENT	IB	23:26	00:13	07
							1057480	081 CLEARED VEH DELAY: 00:47				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
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TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:10 07/18/09	R INSP. 4-C-55 GV	87	7	171	F	7	EMBARCADERO & BAY STREET (OB)	FOREIGN OBJECT UNDERNEATH PCC	OB	15:10	15:45	23
							<b>1057419</b>	4-S-46 RESP. & CLEARED, LSGP*, F-LINE OPERATORS S/B @ THE FERRY	<b>VEH DELAY: 00:35</b>	<b>LINE DELAY: 00:35</b>		
15:10 07/18/09	R CONDUCTOR CA	07	2061	32	60	2	HYDE & UNION (OB)	DISABLED VEHICLE	OB	15:10	15:42	07
							<b>1057437</b>	INSP J. KWONG, 665 CLEARED	<b>VEH DELAY: 00:32</b>	<b>LINE DELAY: 00:32</b>	LD	15:10
17:53 07/18/09	R OPERATOR ME	87	0412	966	S	1508	DUBOCE PORTAL (IB,DH)	NO POWER	IB	17:53	18:19	74
							<b>1057454</b>	[LRV2=1511]SENIOR STAFF/SYSTEM SAFETY; MRU 4S44 & 4S37 CLEARED. INSP J CASTILLO & M CONTRERAS* METRO SHOP* LSGP; SUBWAY P/A; 311 CENTER* SI GREEN 1494<->1520 @19:50	<b>VEH DELAY: 01:57</b>	<b>LINE DELAY: 00:26</b>	LD	17:53
18:23 07/18/09	R OPERATOR ME	87	0793	128	K/T	1546	OCEAN AVE & FWY 280 NORTH (OB)	NO POWER	OB	18:23	18:53	74
							<b>1057447</b>	METRO SHOP ASSISTED. SI GREEN 1469 @00:00	<b>VEH DELAY: 00:30</b>	<b>LINE DELAY: 00:30</b>	LD	18:23

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SATURDAY, JULY 18, 2009</b>											
Green	141	35	9	7	11	8	24.8	6.4	5.0	7.8	5.7
Cable Car	119	29	10	2	10	7	24.4	8.4	1.7	8.4	5.9
Potrero	178	46	14	3	16	13	25.8	7.9	1.7	9.0	7.3
Presidio	151	37	17	6	8	6	24.5	11.3	4.0	5.3	4.0
Kirkland	170	37	11	1	11	14	21.8	6.5	0.6	6.5	8.2
Woods	211	49	15	7	15	12	23.2	7.1	3.3	7.1	5.7
Flynn	148	45	16	6	15	8	30.4	10.8	4.1	10.1	5.4
<b>Total</b>	<b>1,118</b>	<b>278</b>	<b>92</b>	<b>32</b>	<b>86</b>	<b>68</b>	<b>24.9%</b>	<b>8.2%</b>	<b>2.9%</b>	<b>7.7%</b>	<b>6.1%</b>

**Summary For The Last 7 Days**

SATURDAY 7 11	1,102	280	96	35	89	60	25%	9%	3%	8%	5
SUNDAY 7 12	1,065	262	91	32	88	51	25%	8%	3%	8%	5
MONDAY 7 13	1,645	349	126	53	113	57	21%	8%	3%	7%	4
TUESDAY 7 14	1,618	320	121	49	99	51	20%	7%	3%	6%	3
WEDNESDAY 7 15	1,631	323	117	47	103	56	20%	7%	3%	6%	3
THURSDAY 7 16	1,626	349	125	46	107	71	21%	8%	3%	7%	4
FRIDAY 7 17	1,677	373	147	47	103	76	22%	9%	3%	6%	5

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.