



**Muni  
Service Delivery  
Daily Report**

Monday, July 20, 2009





## Content

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**TUESDAY 07 21 09 AM NOLO REPORT**

Cable Car	1	0	0	0	60=1
Flynn	2	0	0	0	38=1, 14L=1
Kirkland	2	0	1	0	12=1, 30=1
Woods	9	0	0	0	NO 74X NOT OUTS 44=1, 29=1, 54=1, 30X=1, 23=1, 26=1, 16X =2, 71=1
Potrero	4	0	3	0	41=3, 49=1
Presidio	0	0	1	0	
Green	0	0	0	0	
F line	0	0	0	0	
<b>TOTAL</b>	18	0	5	0	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

Report data compiled as of - 0740 HRS

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**MONDAY 07 20 09 PM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	4	0	0	0	1=9 3=38
Kirkland	3	0	0	0	1=2 1=19 1=43
Woods	10	0	0	0	2=16X 1=23 1=26 2=27 1=48 1=54 2=71
Potrero	8	1	0	0	1=6 1=7 3=14 2=30 2=49
Presidio	0	0	0	0	
Metro	5	0	0	0	3=L 1=M 1=N
F line	1	0	0	0	
<b>TOTAL</b>	<b>31</b>	<b>1</b>	<b>0</b>	<b>0</b>	

<b>Special Events</b>
Division
<b>REPORT DATA COMPILED AS OF - 1600HRS</b>

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Weekday 7/20/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	0	1	0.0%	49	0	1	0.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	1	3	2.6%	154	2	3	1.3%
<b>Flynn multi-piece</b>	2		2.9%				
<b>Kirkland one-piece</b>	1	1	1.8%	212	2	1	0.9%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	4	5	4.6%	251	9	5	3.6%
<b>Woods multi-piece</b>	10		10.0%				
<b>Potrero one-piece</b>	2	0	3.0%	212	4	0	1.9%
<b>Potrero multi-piece</b>	4		4.5%				
<b>Presidio one-piece</b>	0	0	0.0%	174	0	0	0.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	2	13	3.0%	146	6	13	4.1%
<b>Metro multi-piece</b>	8		16.3%				
<b>F Line one-piece</b>	1	3	10.0%	33	2	3	6.1%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				1231	25	26	2.0%

# Accidents

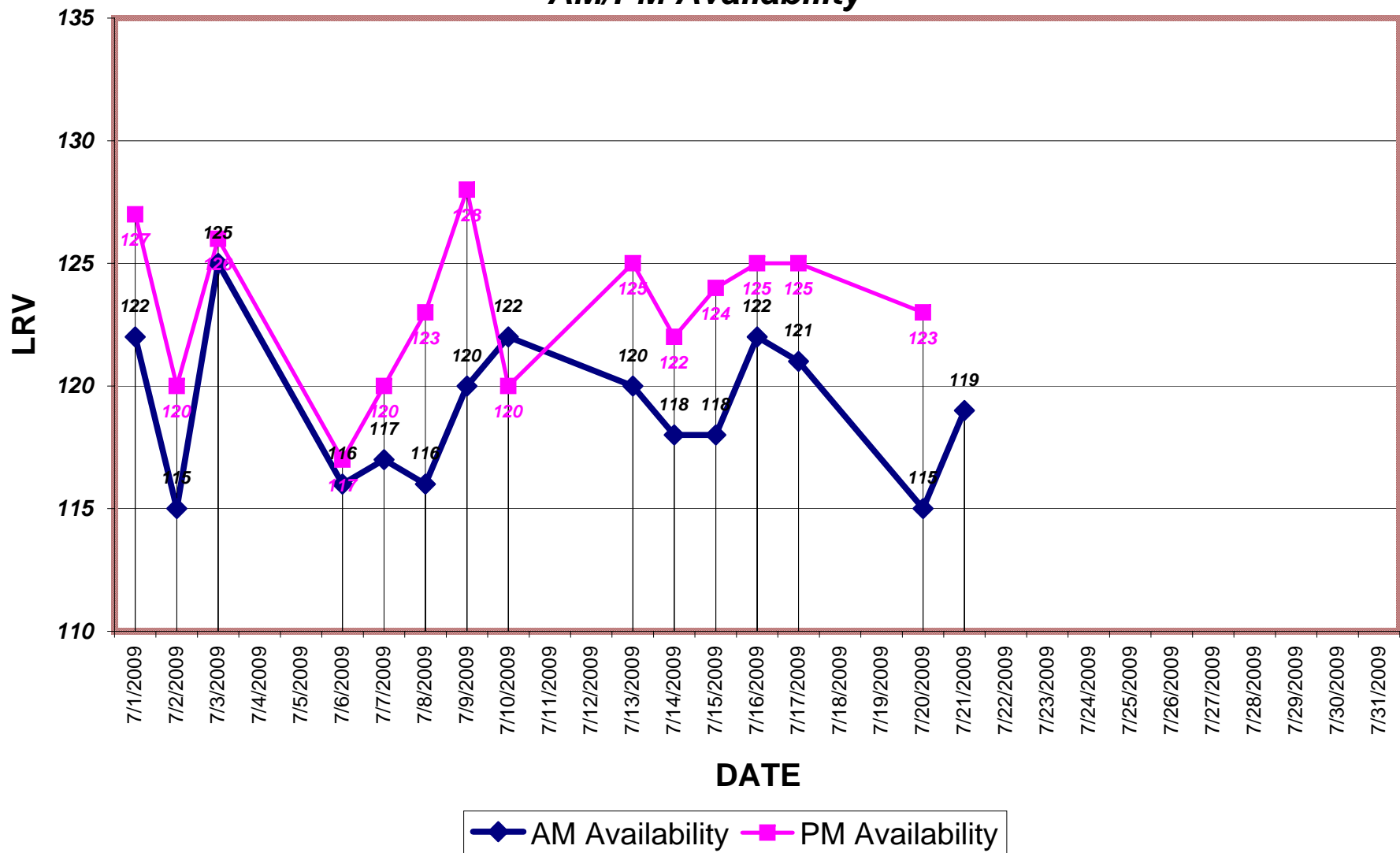
Mon Jul 20, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:12 07/20/09	R OPERATOR PO	17	8	386	49	7001	PHELAN LOOP (IB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	IB	11:17	12:01	14
							<b>1057682</b>	INSP. L. DAVIS CLEARED, NO OP 799 VEH DELAY: 00:44				
11:12 07/20/09	R OPERATOR PO	17	8	386	49	7001	PHELAN LOOP (IB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	IB	11:17	12:01	14
							<b>1057395</b>	INSP. L. DAVIS CLEARED. NO OP 799 VEH DELAY: 00:44				
11:20 07/20/09	R OPERATOR PO	17	0	383	14	7121	MISSION & 9TH STREET (OB)	OP ASSAULTED - PHYSICAL.	OB	11:36	11:40	14
							<b>1057685</b>	OP CLEARED. ALLEDGED ASSAILANT BOARDED FOLLOWER RUN 312/14/7114. RUN 312 STOPPED BY SFPD AT MSSION AND 18TH STREET TO SEARCH FOR SUSPECT AND OPERATOR INTERVIEW BY INSP. AND MGR. VEH DELAY: 00:04				
12:55 07/20/09	T SFPD PR	30	3	86	1	5625	CALIFORNIA & STEINER (OB)	ALLEGED ACCIDENT COACH & AUTO	OB	12:50	12:52	30
							<b>1057394</b>	OPERATOR WILL WAIT AT CALIFORNIA & PRESIDIO FOR SFPD. VEH DELAY: 00:02				
18:40 07/20/09	R OPERATOR CA	24	0	40	59	22	WASHINGTON & MASON (IB)	NON INJURY ACCIDENT.	IB	18:40	18:55	24
							<b>1057736</b>	INSP BARTH W, SFPD #3A13D, 4M3*, CLAIMS #6A50*, SYSTEM SAFETY*, CPUC*, NO 799. VEH DELAY: 00:15				
20:34 07/20/09	R OPERATOR CA	24	3	34	60	20	HYDE & WASHINGTON (IB)	COACH & AUTO COLLIDE	IB	20:34	21:02	29
							<b>1057748</b>	INSP BARTH INSP D,FONG CLAIMS#6A50 CPUC* MGR DELBARIO* LINE DELAY: 00:28				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
20:34 07/20/09	R OPERATOR CA	24	3	34	60	20	HYDE & WASHINGTON (IB)	COACH & AUTO COLLIDE	IB	20:34		29
					1057748		INSP BARTH INSP D,FONG CLAIMS#6A50 CPUC* MGR DELBARIO* LINE DELAY: 00:28		LD	20:34	21:02	

# LIGHT RAIL AM/PM Availability





Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
July 2009			
07/01/09	WEDNESDAY	122	127
07/02/09	THURSDAY	115	120
07/03/09	FRIDAY	125	126
07/06/09	MONDAY	116	117
07/07/09	TUESDAY	117	120
07/08/09	WEDNESDAY	116	123
07/09/09	THURSDAY	120	128
07/10/09	FRIDAY	122	120
07/13/09	MONDAY	120	125
07/14/09	TUESDAY	118	122
07/15/09	WEDNESDAY	118	124
07/16/09	THURSDAY	122	125
07/17/09	FRIDAY	121	125
07/20/09	MONDAY	115	123
07/21/09	TUESDAY	119	
07/22/09	WEDNESDAY		
07/23/09	THURSDAY		
07/24/09	FRIDAY		
07/27/09	MONDAY		
07/28/09	TUESDAY		
07/29/09	WEDNESDAY		
07/30/09	THURSDAY		
07/31/09	FRIDAY		

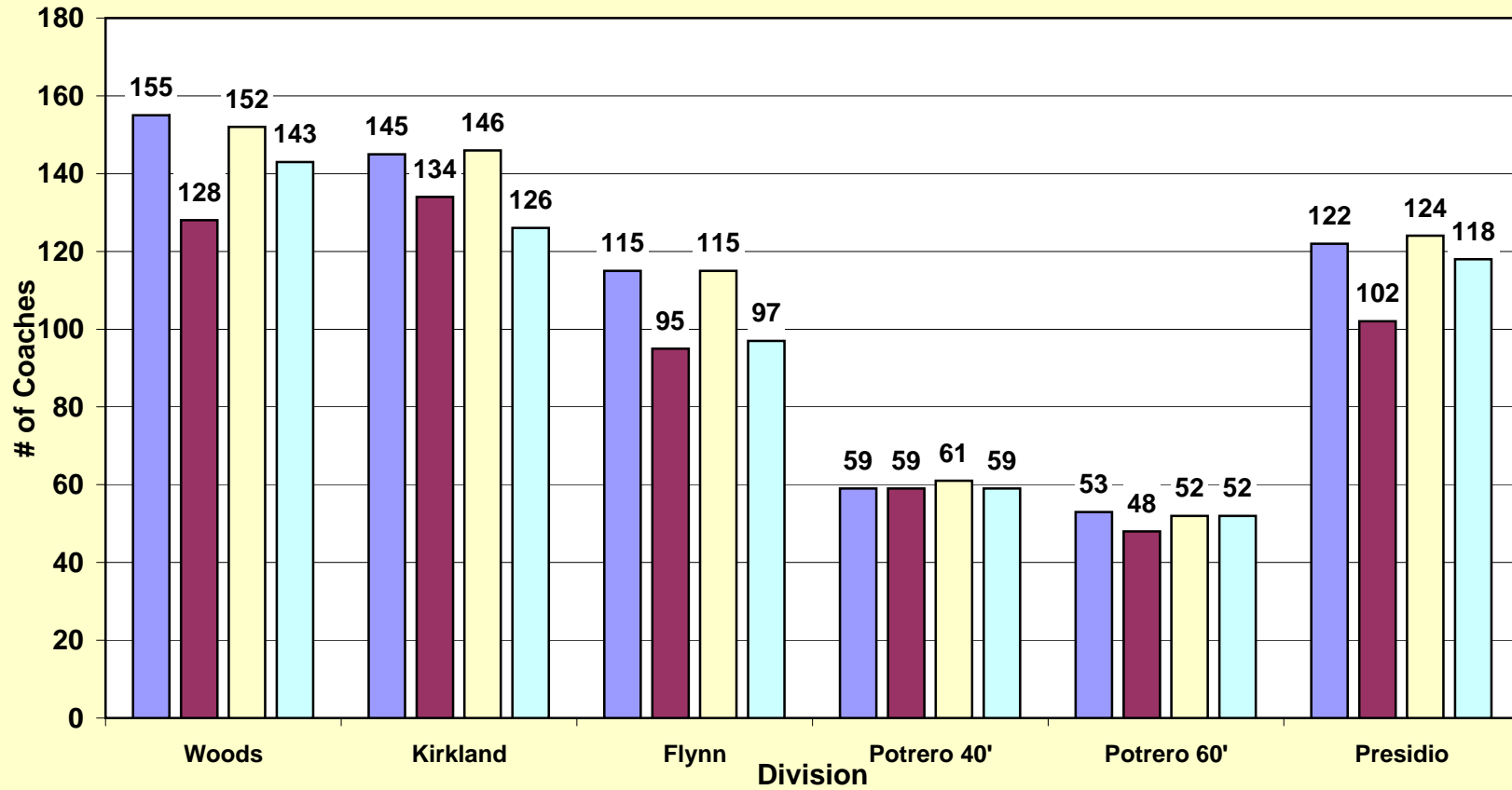
	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>7/21/2009</b> <b>Tuesday</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	0
ATCS	0
BRAKE SYSTEM	0
COUPLER	1
DOORS / STEPS	1
HVAC / AIR COMF.	0
LIGHT / MIRROR	1
PANTOGRAPHS	0
PROPULSION	1
TRUCK / FLAT	0
PM / WEEKLY	4
SUPPORT SHOP	9
BODY/PAINT SHOP	3
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0
<b>TOTAL</b>	<b>32</b>

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance Tuesday</b>				
<b>7/21/2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	32	7	5	4
<b>Equipment available for service @ 7:30 a.m.</b>	119	14	5	4

**Motor & Trolley Coaches Availability**  
**A.M. 7/21/09 & 7/20/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>7/21/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	2	7	2	1	0	3	10
Campaigns / retrofits	0	0	0	0	0	0	3	3	3
Maintenance Holds	26	10	9	45	16	21	43	80	125
Awaiting parts	8	1	0	9	0	0	19	19	28
Radio	0	2	0	2	0	0	2	2	4
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	155	145	115	415	59	53	122	234	649
Final a.m. pull-out	128	134	95	357	59	48	102	209	566
Reserve fleet usage	4	0	0	4	0	0	0	0	4
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	10	3	0	13	2	2	0	4	17
<b>Afternoon (p.m.) availability</b>									
<b>7/20/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	0	5	0	0	0	0	5
Campaigns / retrofits	0	0	0	0	0	0	4	4	4
Maintenance holds	29	9	9	47	14	22	41	77	124
Awaiting parts	8	2	1	11	0	0	19	19	30
Radio	1	1	0	2	0	0	1	1	3
Farebox	2	0	0	2	0	0	0	0	2
Equipment available for service @ 5:30 p.m.	152	146	115	413	61	52	124	237	650
Final p.m. pull-out	143	126	97	366	59	52	118	229	595
Reserve fleet usage	1	0	0	1	0	0	0	0	1
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	0	4	4	0	1	0	1	5

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: MONDAY, JULY 20, 2009</b>											
Green	234	52	17	8	14	13	22.2	7.3	3.4	6.0	5.6
Cable Car	138	30	7	3	14	6	21.7	5.1	2.2	10.1	4.3
Potrero	277	60	24	9	15	12	21.7	8.7	3.2	5.4	4.3
Presidio	216	34	13	3	10	8	15.7	6.0	1.4	4.6	3.7
Kirkland	260	57	17	10	17	13	21.9	6.5	3.8	6.5	5.0
Woods	321	75	22	13	25	15	23.4	6.9	4.0	7.8	4.7
Flynn	204	50	19	7	17	7	24.5	9.3	3.4	8.3	3.4
<b>Total</b>	<b>1,650</b>	<b>358</b>	<b>119</b>	<b>53</b>	<b>112</b>	<b>74</b>	<b>21.7%</b>	<b>7.2%</b>	<b>3.2%</b>	<b>6.8%</b>	<b>4.5%</b>
<b>Summary For The Last 7 Days</b>											
MONDAY 7 13	1,645	349	126	53	113	57	21%	8%	3%	7%	4
TUESDAY 7 14	1,618	320	121	49	99	51	20%	7%	3%	6%	3
WEDNESDAY 7 15	1,631	323	117	47	103	56	20%	7%	3%	6%	3
THURSDAY 7 16	1,626	349	125	46	107	71	21%	8%	3%	7%	4
FRIDAY 7 17	1,677	373	147	47	103	76	22%	9%	3%	6%	5
SATURDAY 7 18	1,118	278	92	32	86	68	25%	8%	3%	8%	6
SUNDAY 7 19	1,060	244	82	29	88	45	23%	8%	3%	8%	4
<p>* <b>Unplanned leave includes:</b> absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ <b>Other reasons includes:</b> 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											