



**Muni  
Service Delivery  
Daily Report**

Tuesday, July 21, 2009





## Content

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
---------------------------	------------------------------	---------------------------------	---------------------------------	----------------

**07 22 2009 WEDNESDAY AM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	3	0	0	0	14X=1, 9X=1, 38=1
Kirkland	4	0	1	0	10=1, 43=1, 47=2
Woods	4	0	0	0	29=1, 30X=1, 48=1, 71=1
Potrero	0	2	0	0	22=1, 41=1
Presidio	0	0	0	0	
Metro	1	0	0	0	M=1
F line	0	0	0	0	
<b>TOTAL</b>	12	2	1	0	

**Special Events**

0

Division

**REPORT DATA AS OF 0740 AM**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------------	------------------------------	---------------------------------	---------------------------------	----------------

**TUESDAY 07 21 09 PM NOLO REPORT**

Cable Car	2	0	0	0	1=60 1=61
Flynn	3	0	0	0	1=9 1=9X 1=38
Kirkland	1	0	0	0	1=2
Woods	11	0	1	0	2=16X 2=23 1=26 2=27 1=30X 1=30X 1=54 1=71
Potrero	6	1	0	0	1=14 1=22 2=24 1=41 2=49
Presidio	1	0	0	0	1=30
Metro	6	0	1	1	1=KT 1=L 3=M 1=N
F line	1	0	0	1	
<b>TOTAL</b>	<b>31</b>	<b>1</b>	<b>2</b>	<b>2</b>	

**Special Events**

Division

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Weekday 7/21/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	1	4	4.5%	49	3	4	6.1%
<b>Cable Car multi-piece</b>	4		66.7%				
<b>Flynn one-piece</b>	2	2	5.3%	154	5	2	3.2%
<b>Flynn multi-piece</b>	6		8.8%				
<b>Kirkland one-piece</b>	1	0	1.8%	212	2	0	0.9%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	4	7	4.6%	251	9	7	3.6%
<b>Woods multi-piece</b>	10		10.0%				
<b>Potrero one-piece</b>	2	0	3.0%	212	4	0	1.9%
<b>Potrero multi-piece</b>	4		4.5%				
<b>Presidio one-piece</b>	1	1	1.9%	174	1	1	0.6%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	2	9	3.0%	146	6	9	4.1%
<b>Metro multi-piece</b>	8		16.3%				
<b>F Line one-piece</b>	0	3	0.0%	33	0	3	0.0%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				1231	30	26	2.4%

# Accidents

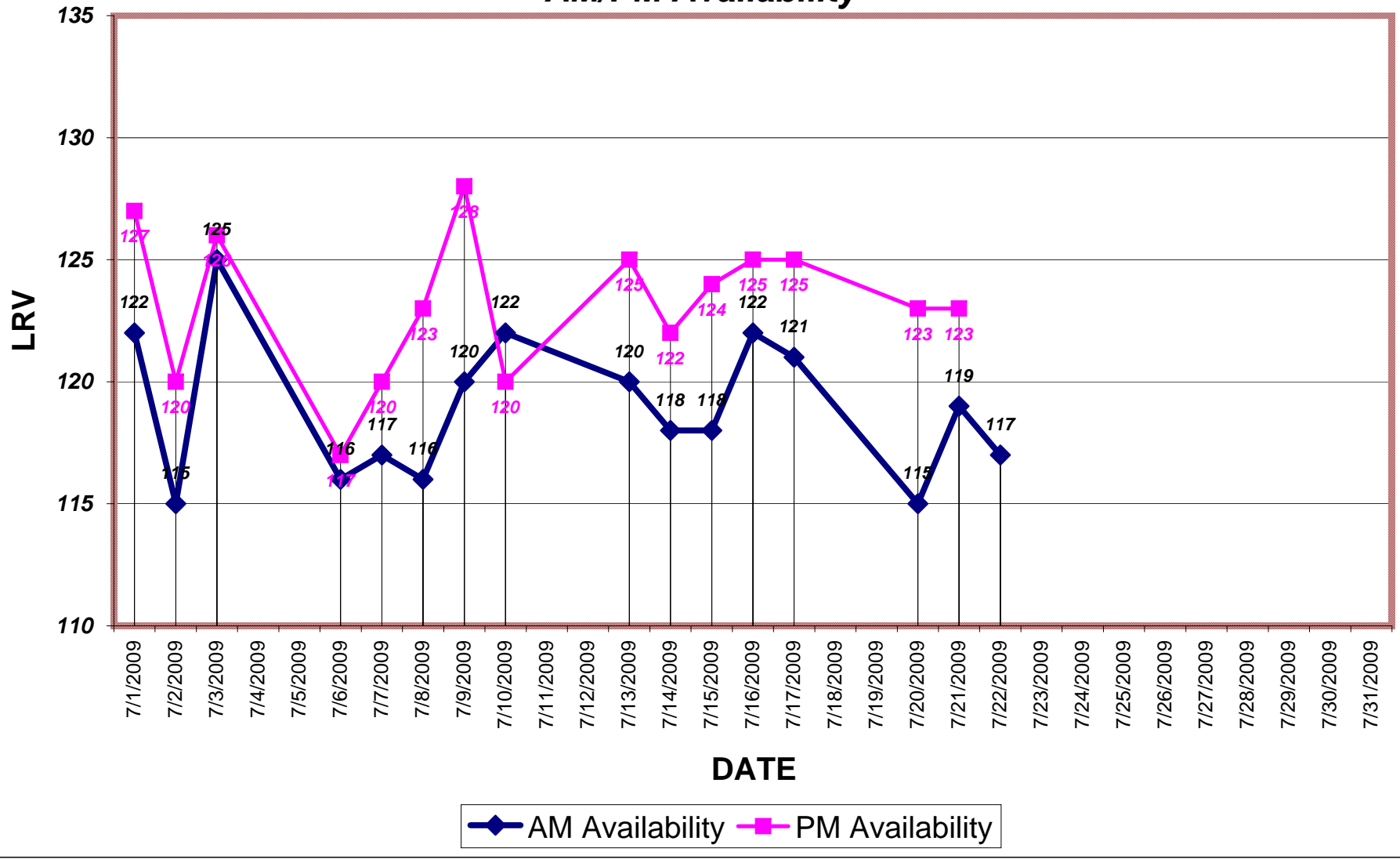
Tue Jul 21, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:45 07/21/09	R OPERATOR FL	39	1	409	9X	6233	COLUMBUS & FILBERT (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	OB	08:45	09:45	14
							<b>1057822</b>	INSPS. P. JONES, V. HOLMES, J. SIGALA RESP. MGR. J STUART*. NO OP 799 VEH DELAY: <b>01:00</b> LINE DELAY: <b>00:15</b>				
09:34 07/21/09	R OPERATOR PO	17	4	357	49	7040	MISSION & TRUMBLE (IB)	ACCIDENT COACH AND AUTO	IB	09:34	11:00	11
							<b>1057838</b>	INSPECTOR JOHNSON, T.C. CLEARED VEH DELAY: <b>01:26</b>				
11:41 07/21/09	R OPERATOR KI	35	2	607	28	8045	FILLMORE & LAGUNA (IB)	ACCIDENT, COACH/AUTO, MINOR, HIT & RUN	IB	11:40	11:41	14
							<b>1057873</b>	OP CLEARED. OP TO BE INTERVIEWED AT FT. MASON TERMINAL VEH DELAY: <b>00:01</b>				
16:30 07/21/09	R OPERATOR FL	29		445	38	6208	GEARY & 42ND AVE (IB)	ACCIDENT COACH & AUTO (MODERATE DAMAGE TO COACH; MINOR DAMAGE TO COACH)	IB	16:30	17:30	39
							<b>1057858</b>	INSP S. WONG, SYSTEM SAFETY K. ANDERSON*, NO 799, N/R SI FLYNN N/R [EOR 17:08] VEH DELAY: <b>00:38</b>				
17:29 07/21/09	R CABLE SHOPMAN CA	07				54	CABLE CAR DIVISION (OB)	ACCIDENT CABLE CAR NO. 54 & OPERATORS PARKED AUTO IN SHOP AREA, MINOR DAMAGE	OB	17:29	19:00	07
							<b>1057929</b>	INSP BARTH CLEARED, SYSTEM SAFETY* VEH DELAY: <b>01:31</b>				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:43 07/21/09	R OPERATOR ME	72	9	006	N	1452	CARL ST & HILLWAY ST (OB)	BLOCKED BY NON MUNI ACCIDENT.	OB	09:43	10:08	74
						1057793	[LRV2=1458]SENIOR STAFF* 4M2 RESPONDED AND CLEARED. LSGP; 311 CENTER* INSP R DONALDSON & B UPCHURCH* 1 M/C SHUTTLE USED. VEH DELAY: 00:25 LINE DELAY: 00:25		LD	09:43	10:08	

# LIGHT RAIL AM/PM Availability





Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
July 2009			
07/01/09	WEDNESDAY	122	127
07/02/09	THURSDAY	115	120
07/03/09	FRIDAY	125	126
07/06/09	MONDAY	116	117
07/07/09	TUESDAY	117	120
07/08/09	WEDNESDAY	116	123
07/09/09	THURSDAY	120	128
07/10/09	FRIDAY	122	120
07/13/09	MONDAY	120	125
07/14/09	TUESDAY	118	122
07/15/09	WEDNESDAY	118	124
07/16/09	THURSDAY	122	125
07/17/09	FRIDAY	121	125
07/20/09	MONDAY	115	123
07/21/09	TUESDAY	119	123
07/22/09	WEDNESDAY	117	
07/23/09	THURSDAY		
07/24/09	FRIDAY		
07/27/09	MONDAY		
07/28/09	TUESDAY		
07/29/09	WEDNESDAY		
07/30/09	THURSDAY		
07/31/09	FRIDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>7/22/2009</b> <b>Wednesday</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

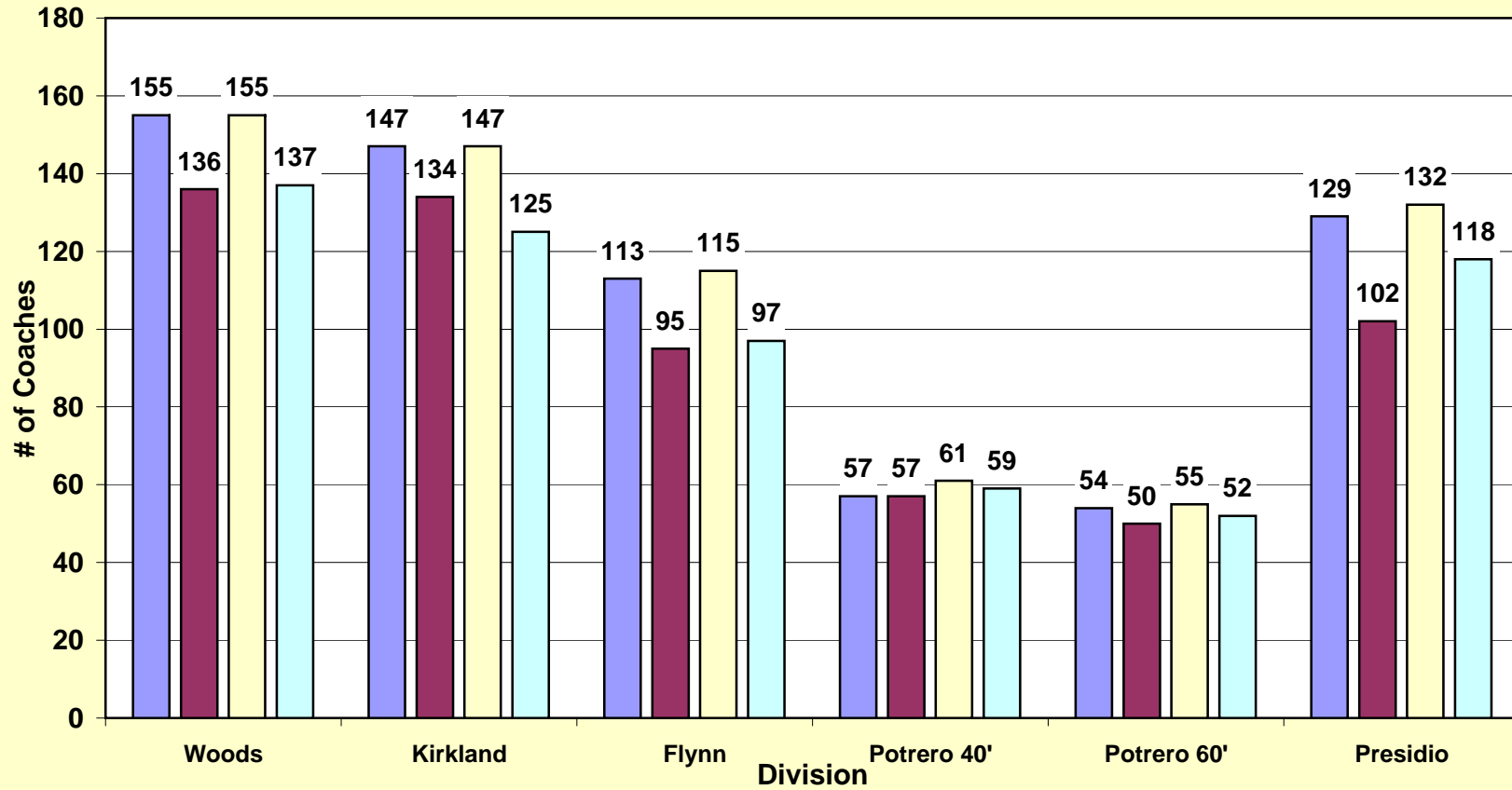
AIR SYSTEM	0
ATCS	6
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	0
HVAC / AIR COMF.	0
LIGHT / MIRROR	1
PANTOGRAPHS	0
PROPULSION	0
TRUCK / FLAT	0
PM / WEEKLY	4
SUPPORT SHOP	5
BODY/PAINT SHOP	3
FLEET APPEARANCE	0
PARTS	1
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	1

**TOTAL** **34**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>Wednesday 7/22/2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	34	9	6	4
<b>Equipment available for service @ 7:30 a.m.</b>	117	12	4	4

**Motor & Trolley Coaches Availability**  
**A.M. 7/22/09 & 7/21/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>7/22/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	4	9	1	1	2	4	13
Campaigns / retrofits	0	0	0	0	2	0	3	5	5
Maintenance Holds	26	8	11	45	18	20	36	74	119
Awaiting parts	8	1	0	9	0	0	19	19	28
Radio	0	2	0	2	0	0	0	0	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	155	147	113	415	57	54	129	240	655
Final a.m. pull-out	136	134	95	365	57	50	102	209	574
Reserve fleet usage	5	0	0	5	0	0	0	0	5
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	2	3	0	5	4	0	0	4	9
<b>Afternoon (p.m.) availability</b>									
<b>7/21/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	0	5	0	0	0	0	5
Campaigns / retrofits	0	0	0	0	0	0	3	3	3
Maintenance holds	26	8	9	43	14	19	33	66	109
Awaiting parts	8	1	1	10	0	0	18	18	28
Radio	0	2	0	2	1	0	0	1	3
Farebox	1	0	0	1	1	0	0	1	2
Equipment available for service @ 5:30 p.m.	155	147	115	417	61	55	132	248	665
Final p.m. pull-out	137	125	97	359	59	52	118	229	588
Reserve fleet usage	1	0	0	1	0	0	0	0	1
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	6	1	4	11	0	1	0	1	12

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: TUESDAY, JULY 21, 2009</b>											
Green	237	45	17	9	14	5	19.0	7.2	3.8	5.9	2.1
Cable Car	129	33	7	3	14	9	25.6	5.4	2.3	10.9	7.0
Potrero	268	54	24	7	18	5	20.1	9.0	2.6	6.7	1.9
Presidio	208	36	13	6	13	4	17.3	6.3	2.9	6.3	1.9
Kirkland	254	47	17	9	15	6	18.5	6.7	3.5	5.9	2.4
Woods	310	69	22	9	32	6	22.3	7.1	2.9	10.3	1.9
Flynn	200	47	19	8	15	5	23.5	9.5	4.0	7.5	2.5
<b>Total</b>	<b>1,606</b>	<b>331</b>	<b>119</b>	<b>51</b>	<b>121</b>	<b>40</b>	<b>20.6%</b>	<b>7.4%</b>	<b>3.2%</b>	<b>7.5%</b>	<b>2.5%</b>
<b>Summary For The Last 7 Days</b>											
TUESDAY 7 14	1,618	320	121	49	99	51	20%	7%	3%	6%	3
WEDNESDAY 7 15	1,631	323	117	47	103	56	20%	7%	3%	6%	3
THURSDAY 7 16	1,626	349	125	46	107	71	21%	8%	3%	7%	4
FRIDAY 7 17	1,677	373	147	47	103	76	22%	9%	3%	6%	5
SATURDAY 7 18	1,118	278	92	32	86	68	25%	8%	3%	8%	6
SUNDAY 7 19	1,060	244	82	29	88	45	23%	8%	3%	8%	4
MONDAY 7 20	1,650	358	119	53	112	74	22%	7%	3%	7%	4
<p>* <b>Unplanned leave includes:</b> absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ <b>Other reasons includes:</b>1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											