



**Muni
Service Delivery
Daily Report**

Thursday, July 23, 2009





Content

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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07 24 2009 FRIDAY AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	2	0	2	0	9X=2
Kirkland	5	0	0	0	19=1, 28=1, 43=2, 47=1
Woods	1	0	0	0	29=1
Potrero	10	0	4	0	14=1, 22=1, 24=2, 33=1, 41=3, 49=1, 30=1
Presidio	1	0	0	0	31=1
Metro	3	0	0	0	M=1, S=2
F line	1	0	0	0	F=1
TOTAL	23	0	6	0	

Special Events				
0				
Division				
REPORT DATA AS OF 0740 AM				

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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THURSDAY 07 23 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	8	0	0	0	2=9 2=14X 4=38
Kirkland	6	0	1	0	3=2 1=10 1=38 1=91
Woods	6	0	0	0	1=18 1=23 1=44 1=48 1=67 1=71
Potrero	15	0	0	0	1=6 2=7 1=14 2=22 2=24 2=30 1=41 4=49
Presidio	0	0	0	0	
Metro	7	0	0	2	2=KT 1=L 1=M 3=N
F line	3	0	0	0	
TOTAL	45	0	1	2	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 7/23/2009							
Revised 6/15/09							
Cable Car one-piece	0	1	0.0%	49	0	1	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	3	4	7.9%	154	7	4	4.5%
Flynn multi-piece	8		11.8%				
Kirkland one-piece	2	1	3.5%	212	4	1	1.9%
Kirkland multi-piece	4		4.0%				
Woods one-piece	1	4	1.1%	251	2	4	0.8%
Woods multi-piece	2		2.0%				
Potrero one-piece	7	1	10.4%	212	14	1	6.6%
Potrero multi-piece	14		15.7%				
Presidio one-piece	0	0	0.0%	174	0	0	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	3	10	4.5%	146	7	10	4.8%
Metro multi-piece	8		16.3%				
F Line one-piece	2	0	20.0%	33	4	0	12.1%
F Line multi-piece	4		44.4%				
System total				1231	38	21	3.1%

Accidents

Thu Jul 23, 2009

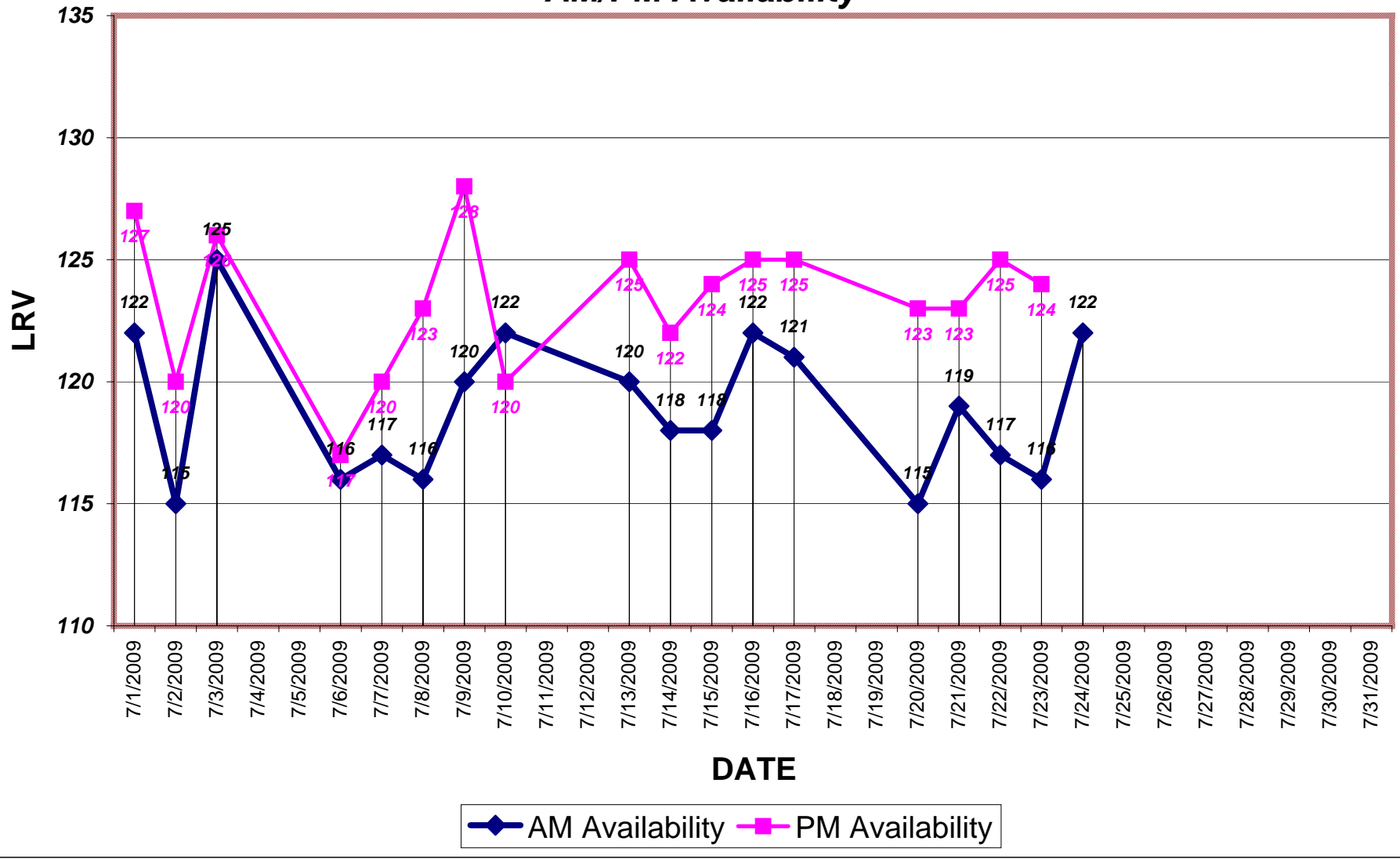
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:37 07/23/09	T SFPD FL	10	9	449	38	6239	CABRILLO & 47TH AVE. (OB)	SFPD REQUEST TO STOP COACH.	OB	12:33	13:43	24
							1058229	INSP JOHNSON TC, SFPD#3G44, CASE#090748975, VIDEO*, 1M2*, PARRA A*, TRAVIS ALLEN*, ONE ARREST. VEH DELAY: 01:10				
13:10 07/23/09	T 2W8(MR. LEMO	39				660	MARIPOSA & PENNSYLVASNIA	ACCIDENT TRUCK & TRUCK (MINOR DAMAGE TO TRUCK)		13:10	13:46	39
							1058193	INSP J. FLORES, P. BERNELLI*, NO 799 VEH DELAY: 00:36				
16:36 07/23/09	R OPERATOR WO	39	4	33	23	8431	PHELPS & KIRKWOOD (IB)	NOIN INJURY ACCIDENT.	IB	16:36	17:21	24
							1058301	INSP TUCKER E, VIDEO*, CLAIMS#6A50*, NO 799, NO DAMAGE TO COACH, MIRROR BROKE ON AUTO. VEH DELAY: 00:45				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:17 07/23/09	R OPERATOR PO	11	2748	494	14	7127	MISSION & SILVER (IB)	OPERATOR REPORTS SFPD ARRESTING 3 JUVINILES, ONE WEARING MUNI OPERATOR UNIFORM JACKET (ON STREET)	IB	18:17		11
							1058323	AT 1830 SFPD OFFICER LEONG (INGLESIDE STATION) CONFIRMS ARREST OF JUVINILES, WITH OPERATOR JACKET, POTRERO DISPATCHER NOTIFIED FOR CONTACT WITH OPERATOR ID 0839, WITH INFORMATION AND CONTACT NUMBER (415) 404 5000 CASE 090 469 929				
19:14 07/23/09	R OPERATOR PR	24	1965	136	45	5516	3RD ST & HOWARD (OB)	NON INJURY ACCIDENT / HIT & RUN.	OB	19:14	19:33	24
							1058313	INSP HENDERSON B, CRACKED LEFT MIRROR, NO 799. SI PRESIDIO N/R [EOR 19:54] VEH DELAY: 00:40				
22:29 07/23/09	R OPERATOR PR	25	3462	172	30	5517	COLUMBUS & NORTH POINT (OB)	ALTERCATION (INTOXICATED PASSENGER)	OB	22:29	22:46	16
							1058328	INSP. D. FONG, SFPD 3A-13E CLEARED, NO ARREST, INCIDENT # 092-043-842 VEH DELAY: 00:17				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
02:03 07/23/09	R OPERATOR PO	25			14		MISSION & ONONDAGA (IB)	NON-MUNI ACCIDENT BLOCKING	IB	02:03		25
					1058171		I/B RE-ROUTE VIA L.SENECA, R. ALEMANY, R. ONONDAGA, L. MISSION TO REGULAR ROUTE. INSP ESCOBAR CLEARED. LINE DELAY: 01:16	LD	02:03	03:19		
09:01 07/23/09	R OPERATOR ME	23		92	M	1418	19TH AVENUE & HOLLOWAY (IB)	NO STEP CONFIRMATION LIGHT	IB	09:01	09:12	20
				1058014		[LRV2=1400]OUT OF SERVICE, BACK IN SERVICE AT 0925 HRS., LSGP*, INSP COLLAZOS*, INSP CASTRO RESPONDED, MRU 4-S-43 REPAIRED, SI ST FRANCES CIRCLE VEH DELAY: 00:11 LINE DELAY: 00:24	LD	09:01	09:25			
10:30 07/23/09	R OPERATOR ME	23		20	L	1408	14TH AVENUE & TARAVAL (IB)	DOOR WON^T CLOSE	IB	10:30	10:33	20
				1058202		[LRV2=1431]MGR G. WILLIAMS*, INSP CASTRO*, LSGP*, MRU 4-S-43 REPAIRED VEH DELAY: 00:03 LINE DELAY: 00:23	LD	10:10	10:33			
13:02 07/23/09	R OPERATOR ME	87	4	11	L	1499	TARAVAL & 19TH. AVENUE (IB)	PROPULSION	IB	13:02	13:23	75
				1058232		[LRV2=1474]DEAD PUSH WITH 50-M-1501-1544 TO WEST PORTAL MGR 4M2*, MRO 4T41 CASTRO,LSGP VEH DELAY: 00:21 LINE DELAY: 00:21	LD	13:02	13:23			

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
July 2009			
07/01/09	WEDNESDAY	122	127
07/02/09	THURSDAY	115	120
07/03/09	FRIDAY	125	126
07/06/09	MONDAY	116	117
07/07/09	TUESDAY	117	120
07/08/09	WEDNESDAY	116	123
07/09/09	THURSDAY	120	128
07/10/09	FRIDAY	122	120
07/13/09	MONDAY	120	125
07/14/09	TUESDAY	118	122
07/15/09	WEDNESDAY	118	124
07/16/09	THURSDAY	122	125
07/17/09	FRIDAY	121	125
07/20/09	MONDAY	115	123
07/21/09	TUESDAY	119	123
07/22/09	WEDNESDAY	117	125
07/23/09	THURSDAY	116	124
07/24/09	FRIDAY	122	
07/27/09	MONDAY		
07/28/09	TUESDAY		
07/29/09	WEDNESDAY		
07/30/09	THURSDAY		
07/31/09	FRIDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 7/24/2009 Friday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

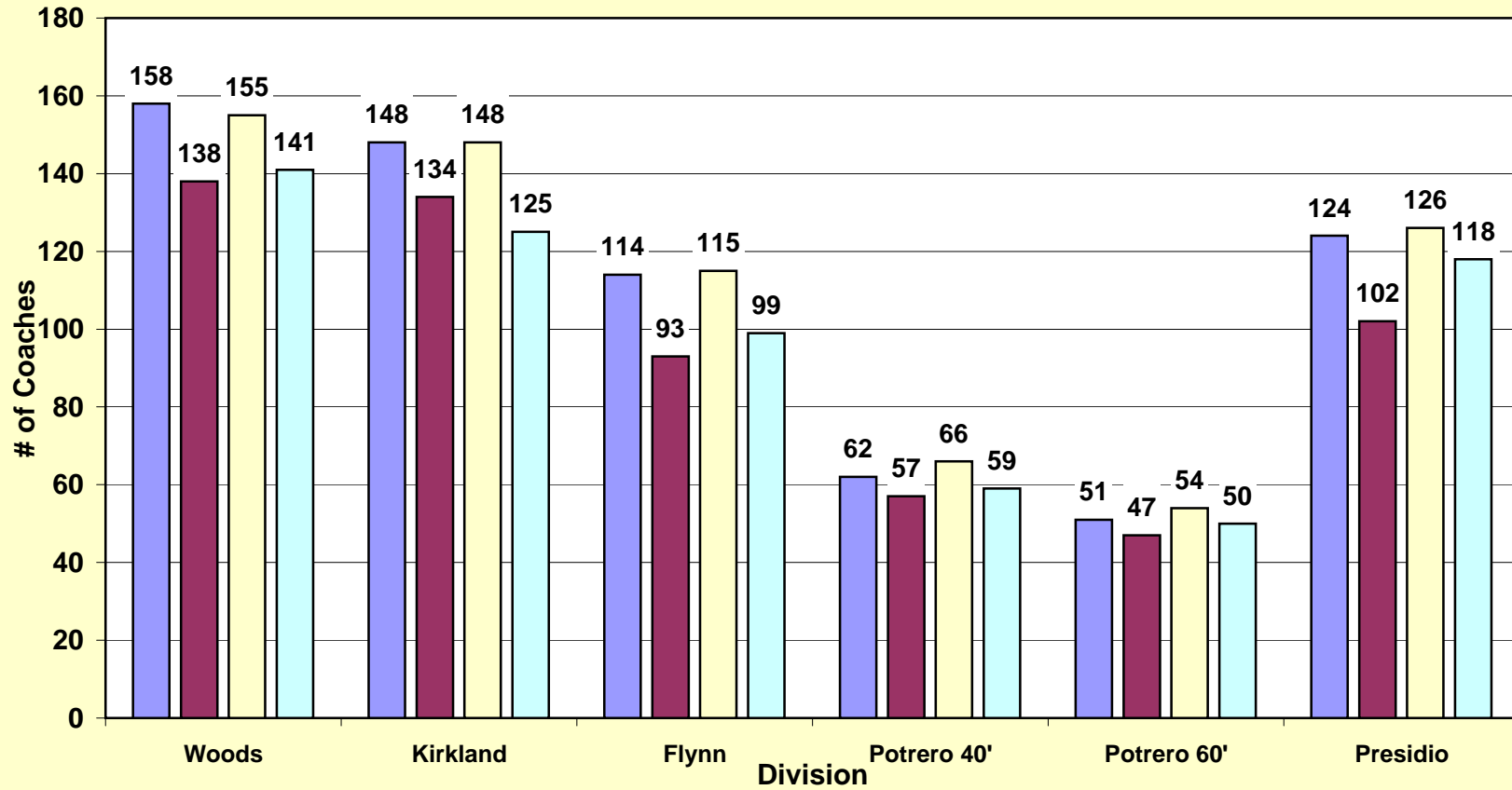
AIR SYSTEM	0
ATCS	0
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK / FLAT	2
PM / WEEKLY	4
SUPPORT SHOP	6
BODY/PAINT SHOP	2
FLEET APPEARANCE	0
PARTS	1
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **29**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
7/24/2009				Friday
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	29	8	6	4
Equipment available for service @ 7:30 a.m.	122	13	4	4

Motor & Trolley Coaches Availability
A.M. 7/24/09 & 7/23/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
7/24/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	6	11	1	2	0	3	14
Campaigns / retrofits	0	0	0	0	0	0	4	4	4
Maintenance Holds	23	7	10	40	13	23	41	77	117
Awaiting parts	7	1	1	9	2	0	22	24	33
Radio	0	1	1	2	1	1	1	3	5
Farebox	0	0	2	2	0	0	0	0	2
Equipment available for service @ 7:45 a.m.	158	148	114	420	62	51	124	237	657
Final a.m. pull-out	138	134	93	365	57	47	102	206	571
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	0	3	2	5	4	3	0	7	12
Afternoon (p.m.) availability									
7/23/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	2	8	0	0	0	0	8
Campaigns / retrofits	0	0	0	0	0	0	5	5	5
Maintenance holds	26	7	9	42	9	20	39	68	110
Awaiting parts	7	1	1	9	2	4	22	28	37
Radio	0	2	1	3	2	1	0	3	6
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	155	148	115	418	66	54	126	246	664
Final p.m. pull-out	141	125	99	365	59	50	118	227	592
Reserve fleet usage	1	0	0	1	0	0	0	0	1
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	2	1	2	5	0	3	0	3	8

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, JULY 23, 2009											
Green	241	56	18	11	17	10	23.2	7.5	4.6	7.1	4.1
Cable Car	134	31	10	3	12	6	23.1	7.5	2.2	9.0	4.5
Potrero	266	65	26	7	17	15	24.4	9.8	2.6	6.4	5.6
Presidio	212	35	10	4	10	11	16.5	4.7	1.9	4.7	5.2
Kirkland	255	50	15	9	17	9	19.6	5.9	3.5	6.7	3.5
Woods	314	65	19	11	21	14	20.7	6.1	3.5	6.7	4.5
Flynn	202	53	18	8	19	8	26.2	8.9	4.0	9.4	4.0
Total	1,624	355	116	53	113	73	21.9%	7.1%	3.3%	7.0%	4.5%
Summary For The Last 7 Days											
THURSDAY 7 16	1,626	349	125	46	107	71	21%	8%	3%	7%	4
FRIDAY 7 17	1,677	373	147	47	103	76	22%	9%	3%	6%	5
SATURDAY 7 18	1,118	278	92	32	86	68	25%	8%	3%	8%	6
SUNDAY 7 19	1,060	244	82	29	88	45	23%	8%	3%	8%	4
MONDAY 7 20	1,650	358	119	53	112	74	22%	7%	3%	7%	4
TUESDAY 7 21	1,606	331	119	51	121	40	21%	7%	3%	8%	2
WEDNESDAY 7 22	1,626	323	100	51	109	63	20%	6%	3%	7%	4
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											