



# **MUNI**

## **Service Delivery**

### **Daily Report**

Saturday, July 25, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**SUNDAY 07/26/09 AM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	2	0	1	0	9X=2
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	1	0	0	0	49=1
Presidio	0	0	0	0	
Metro	2	0	0	0	L=1; M=1
F line	1	0	0	0	F=1
<b>TOTAL</b>	<b>6</b>	<b>0</b>	<b>1</b>	<b>0</b>	

**Special Events**

Division

**REPORT DATA AS OF 0740 AM**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**07 25 09 SATURDAY PM NOLO REPORT**

Cable Car	1	0	0	0	60=1
Flynn	2	0	0	0	9X=1 38=1
Kirkland	1	0	0	0	2=1
Woods	0	0	0	0	
Potrero	3	0	0	0	14=1 22=1 49=1
Presidio	1	0	0	0	30=1
Metro	26	0	0	0	L=7 KT=3 M=5 N=6 J=5
F line	4	0	0	0	F=4
<b>TOTAL</b>	<b>38</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**Special Events**

Division

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Saturday 7/25/09</b>							
Revised 2/21/08							
<b>Cable Car one-piece</b>	1	12	4.5%	46	1	12	2.2%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	2	10	5.3%	117	4	10	3.4%
<b>Flynn multi-piece</b>	4		5.9%				
<b>Kirkland one-piece</b>	0	0	0.0%	137	0	0	0.0%
<b>Kirkland multi-piece</b>	0		0.0%				
<b>Woods one-piece</b>	0	7	0.0%	160	0	7	0.0%
<b>Woods multi-piece</b>	0		0.0%				
<b>Potrero one-piece</b>	4	0	6.0%	142	7	0	4.9%
<b>Potrero multi-piece</b>	6		6.7%				
<b>Presidio one-piece</b>	2	9	3.8%	130	4	9	3.1%
<b>Presidio multi-piece</b>	4		4.7%				
<b>Metro one-piece</b>	12	11	17.9%	103	20	11	19.4%
<b>Metro multi-piece</b>	16		32.7%				
<b>F Line one-piece</b>	3	3	30.0%	30	6	3	20.0%
<b>F Line multi-piece</b>	6		66.7%				
<b>System total</b>				<b>865</b>	<b>42</b>	<b>52</b>	<b>4.9%</b>

## Accidents

Sat Jul 25, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:41 07/25/09	R OPERATOR PO	38	3	435	14	7053	MISSION & 22ND STREET (OB)	GRAFITTI-3 JUVENILES TAGGING INSIDE AND OUTSIDE COACH	OB	16:41	16:46	38
							<b>1058572</b> SFPD*; INSP. B. HENDERSON*; 3 JUVENILE MALES TAGGING INSIDE AND OUTSIDE COACH; DESCRIPTION CALLED IN TO SFPD DISPATCH, REQUESTING MARKED UNITS TO RESPOND TO MISSION & 22ND STREET. OPERATOR CLEARED. <b>VEH DELAY: 00:05</b>					
16:50 07/25/09	R OPERATOR PO			435	14	7053	MISSION & PERSIA (IB)	OPERATOR INTERVIEW	IB	16:50	16:55	38
							<b>1058579</b> INSP. B. HENDERSON; SFPD UNIT 3D108, CASE # 090756445; VIDEO PULLED*; 4 JUVENILES DETAINED AT MISSION & 22ND STREET FOR SUSPICION OF DEFACING COACH #7053; OPERATOR #3333 POSITIVELY IDENTIFIED 2 SUSPECTS RESPONSIBLE FOR DEFACING HIS COACH. SENIOR STAFF 1ST PAGE: 1755 HRS.; 2 SUSPECTS ARRESTED; SOM-M. TRAVIS-ALLEN*; SUPT. G. LOUIE*; SECURITY-A. PARRA* <b>VEH DELAY: 00:05</b>					
20:08 07/25/09	R OPERATOR PO	38	2	497	14	7128	MISSION & 7TH STREET (OB)	ASSAULT / ROBBERY (I-PHONE)	OB	20:08	20:38	16
							<b>1058619</b> INSP. J. FLORES, SFPD 3B-11C, CASE # 090-575-170, NO ARREST, NO INJURIES, AID REFUSED <b>VEH DELAY: 00:30</b>					
23:12 07/25/09	R OPERATOR KI	16	87	807	9X	8230	BAYSHORE & ARLETA (IB)	ALTERCATION, OPERATOR / PASSENGERS	IB	23:12	23:25	16
							<b>1058591</b> INSP. A. VELACRUZ*, SFPD H-22-N CLEARED <b>VEH DELAY: 00:13</b>					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY					
									DI	START	END	CC		
16:41 07/25/09	R 161/21/5623 PR	28					MARKET BETWEEN FRONT & MAIN (OB)	OVERHEAD DAMAGE (WIRES DOWN) 50 FT. OPEN FEEDER (D - 24)	OB 16:41	17:30	16			
					1058574		INSP. J. FLORES, L. BROWN, E. DENNIS, PRESIDIO SHOP 092, LINE CREW 819, 1-M-4 ANDREWS, SENIOR STAFF / SAFETY*, F. ALEJANDRO, B. CUNNINGHAM, P. PACULBA, F. LUM, 311 CALL CTR.*, ROLLING DELAY, ( PER LINE CREW 819; DEFECTIVE OVERHEAD), POWER CONTROL NOTIFIED OCC; ALL OB COACHES USED CURB LANE. <b>VEH DELAY: 00:49 LINE DELAY: 00:49</b>					LD 16:41	17:30	

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SATURDAY, JULY 25, 2009</b>											
Green	145	57	16	10	13	18	39.3	11.0	6.9	9.0	12.4
Cable Car	118	38	18	4	11	5	32.2	15.3	3.4	9.3	4.2
Potrero	177	41	15	5	14	7	23.2	8.5	2.8	7.9	4.0
Presidio	154	37	19	4	7	7	24.0	12.3	2.6	4.5	4.5
Kirkland	171	30	12	0	10	8	17.5	7.0	0.0	5.8	4.7
Woods	205	46	15	5	18	8	22.4	7.3	2.4	8.8	3.9
Flynn	146	45	13	8	17	7	30.8	8.9	5.5	11.6	4.8
<b>Total</b>	<b>1,116</b>	<b>294</b>	<b>108</b>	<b>36</b>	<b>90</b>	<b>60</b>	<b>26.3%</b>	<b>9.7%</b>	<b>3.2%</b>	<b>8.1%</b>	<b>5.4%</b>
<b>Summary For The Last 7 Days</b>											
SATURDAY 7 18	1,118	278	92	32	86	68	25%	8%	3%	8%	6
SUNDAY 7 19	1,060	244	82	29	88	45	23%	8%	3%	8%	4
MONDAY 7 20	1,650	358	119	53	112	74	22%	7%	3%	7%	4
TUESDAY 7 21	1,606	331	119	51	121	40	21%	7%	3%	8%	2
WEDNESDAY 7 22	1,626	323	100	51	109	63	20%	6%	3%	7%	4
THURSDAY 7 23	1,624	355	116	53	113	73	22%	7%	3%	7%	4
FRIDAY 7 24	1,641	394	147	57	114	76	24%	9%	3%	7%	5
<p>* <b>Unplanned leave includes:</b> absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ <b>Other reasons includes:</b> 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											