



**Muni  
Service Delivery  
Daily Report**

Sunday, July 26, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**07 27 2009 MONDAY AM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	4	0	2	0	9X=1, 14XL=2, 38=1
Kirkland	1	0	0	0	12=1
Woods	6	0	2	0	16X=1, 23=1, 29=1, 30X=1, 48=1
Potrero	7	0	2	0	7=1, 14=2, 41=2, 30=1, 49=1
Presidio	2	0	0	0	5=2
Metro	3	0	0	0	KT=1, M=1, J=1
F line	0	0	1	1	
<b>TOTAL</b>	<b>23</b>	<b>0</b>	<b>7</b>	<b>1</b>	

**Special Events**

Division

**REPORT DATA AS OF 0755 AM**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**SUNDAY 07 26 09 PM NOLO REPORT**

Cable Car	2	0	0	0	1=59 1=61
Flynn	5	0	0	0	2=9 1=9X 2=38
Kirkland	1	0	0	0	1=19
Woods	1	0	0	0	1=94
Potrero	2	0	1	0	1=14 1=30
Presidio	0	0	0	0	
Metro	11	0	1	0	1=J 3=KT 1=L 2=M 5=N
F line	4	0	0	0	
<b>TOTAL</b>	26	0	2	0	

**Special Events**

Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>SUNDAY 7/26/09</b>							
Revised 2/21/08							
<b>Cable Car</b> one-piece	2	11	9.1%	<b>46</b>	3	11	6.5%
<b>Cable Car</b> multi-piece	2		33.3%				
<b>Flynn</b> one-piece	4	10	10.5%	<b>107</b>	8	10	7.5%
<b>Flynn</b> multi-piece	8		11.8%				
<b>Kirkland</b> one-piece	1	0	1.8%	<b>138</b>	1	0	0.7%
<b>Kirkland</b> multi-piece	0		0.0%				
<b>Woods</b> one-piece	1	1	1.1%	<b>156</b>	1	1	0.6%
<b>Woods</b> multi-piece	0		0.0%				
<b>Potrero</b> one-piece	2	7	3.0%	<b>136</b>	4	7	2.9%
<b>Potrero</b> multi-piece	4		4.5%				
<b>Presidio</b> one-piece	0	9	0.0%	<b>113</b>	0	9	0.0%
<b>Presidio</b> multi-piece	0		0.0%				
<b>Metro</b> one-piece	5	15	7.5%	<b>79</b>	9	15	11.4%
<b>Metro</b> multi-piece	8		16.3%				
<b>F Line</b> one-piece	4	2	40.0%	<b>30</b>	7	2	23.3%
<b>F Line</b> multi-piece	6		66.7%				
<b>System total</b>				<b>805</b>	33	55	4.1%

# Accidents

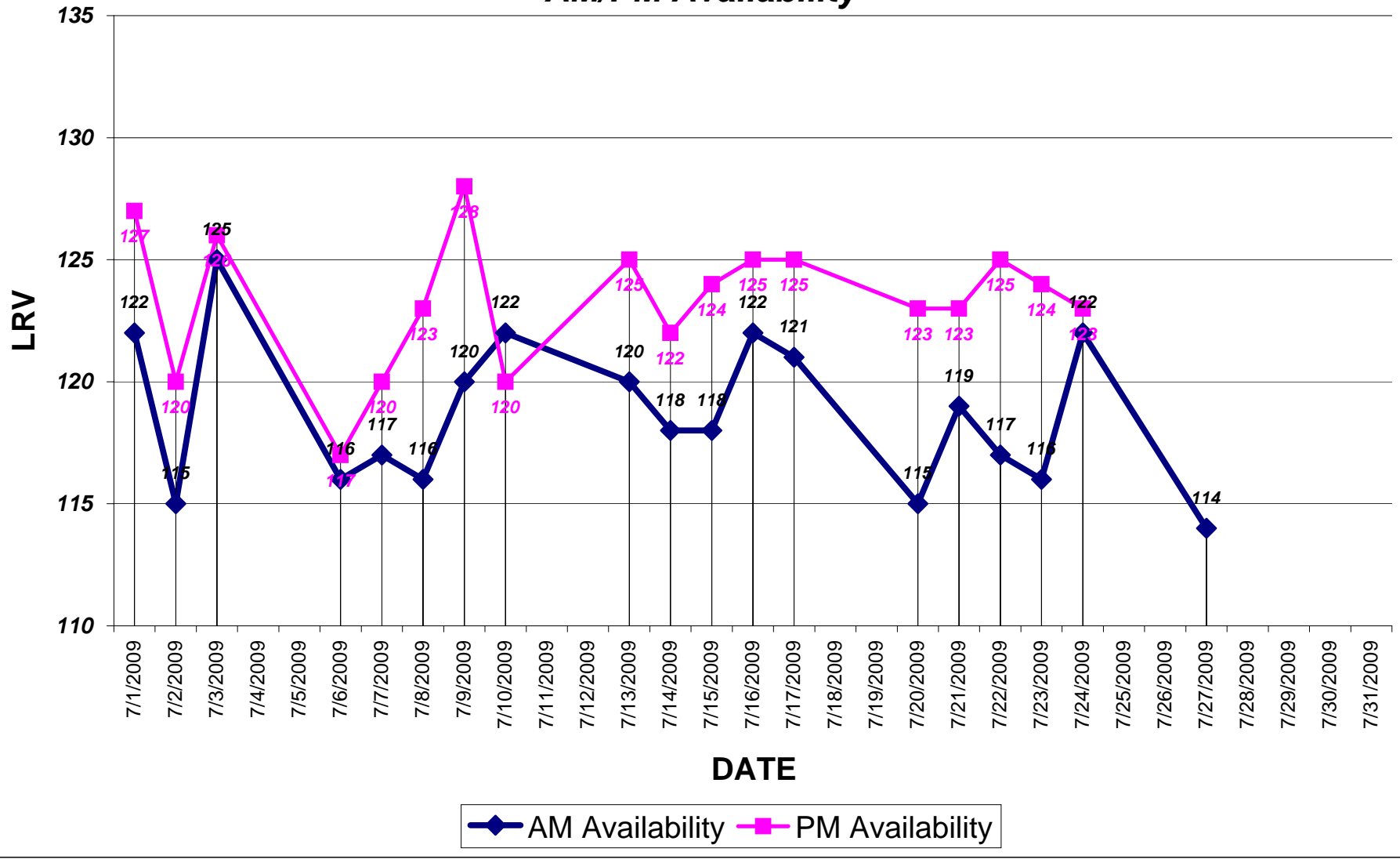
Sun Jul 26, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:12 07/26/09	R OPERATOR PO	16		497	14	7128	MISSION & 22ND STREET (OB)	ALLEGED PASSENGER WITH A GUN	OB	00:12	00:30	16
				1058597			INSP. L. WILSON, A. VELACRUZ, SFPD D-14-E CLEARED (NO MERIT) VEH DELAY: 00:18					
11:27 07/26/09	R OPERATOR FL	30	6	450	71	6224	PAGE & GOUGH (IB)	INJURY ACCIDENT COACH / SUV	IB	11:27	14:56	24
				1058705			TOWED IN, SFPD, MEDIC #81 TRANSPORT ONE PASSENGER TO CHINESE HOSPITAL, 1M1, INSP HOLMES V, GIANG J, WILLIAMS J, SHOP TRUCK #201, 799 BY INSP KONG T, CLAIMS #6A42*, VIDEO*, SYSTEM SAFETY*, MARY TRAVIS-ALLEN*, MAJOR DAMAGE TO COACH & SUV. SI FLYNN N/R [EOR 15:48] VEH DELAY: 04:21					
15:33 07/26/09	R OPERATOR KI	30	1	654	43	8351	GENEVA & MUNICH (IB)	GRAFFITI INCIDENT	IB	15:33	16:09	30
				1058716			SFPD 3H16C RESP. INSP J CLARK RESP. NO ARREST. VIDEO*. VEH DELAY: 00:36					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
15:50 07/26/09	R	OCC OBSERVED ME	87		029	J	1527	DUBOCE PORTAL RIGHT & SIGNAL D-4 (IB)	ATCS DATA DUMP FOR TIME OUT IN MOTION	IB	15:49	15:51	87
					1058728			OPERATOR CLEARED	VEH DELAY: 00:02 LINE DELAY: 01:02	LD	14:49	15:51	

# LIGHT RAIL AM/PM Availability





Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
July 2009			
07/01/09	WEDNESDAY	122	127
07/02/09	THURSDAY	115	120
07/03/09	FRIDAY	125	126
07/06/09	MONDAY	116	117
07/07/09	TUESDAY	117	120
07/08/09	WEDNESDAY	116	123
07/09/09	THURSDAY	120	128
07/10/09	FRIDAY	122	120
07/13/09	MONDAY	120	125
07/14/09	TUESDAY	118	122
07/15/09	WEDNESDAY	118	124
07/16/09	THURSDAY	122	125
07/17/09	FRIDAY	121	125
07/20/09	MONDAY	115	123
07/21/09	TUESDAY	119	123
07/22/09	WEDNESDAY	117	125
07/23/09	THURSDAY	116	124
07/24/09	FRIDAY	122	123
07/27/09	MONDAY	114	
07/28/09	TUESDAY		
07/29/09	WEDNESDAY		
07/30/09	THURSDAY		
07/31/09	FRIDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>Monday</b> <b>07/27/2009</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

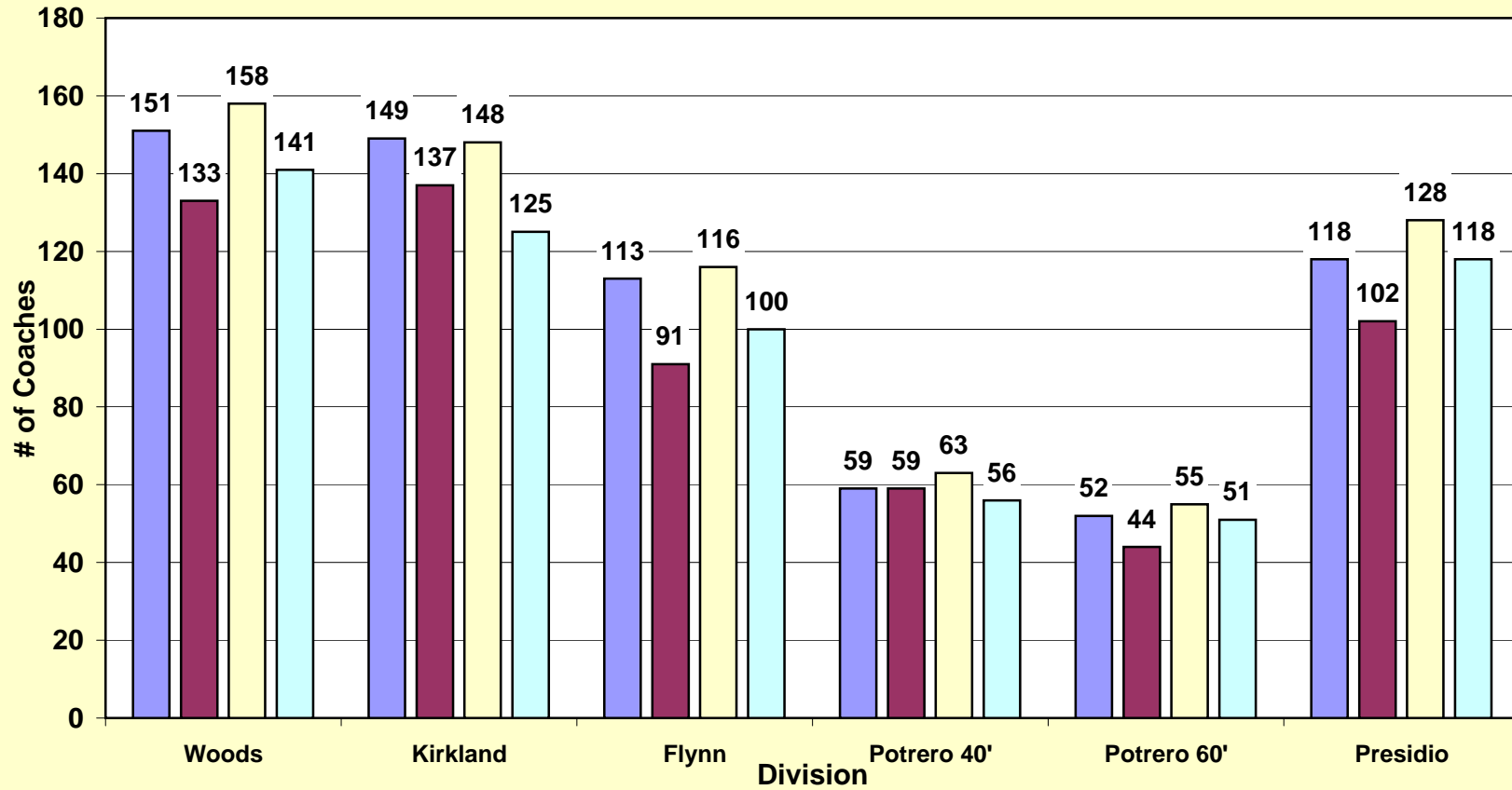
AIR SYSTEM	1
ATCS	2
BRAKE SYSTEM	5
COUPLER	1
DOORS / STEPS	1
HVAC / AIR COMF.	1
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK / FLAT	2
PM / WEEKLY	2
SUPPORT SHOP	6
BODY/PAINT SHOP	2
FLEET APPEARANCE	0
PARTS	1
DESTSIGN / ELECT.	1
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **37**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance</b>				
<b>Monday 07/27/2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>37</b>	<b>9</b>	<b>5</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>114</b>	<b>12</b>	<b>5</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
**A.M. 7/27/09 & 7/24/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>7/27/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	4	9	1	1	2	4	13
Campaigns / retrofits	0	0	0	0	0	0	5	5	5
Maintenance Holds	30	6	11	47	16	22	47	85	132
Awaiting parts	6	1	1	8	2	4	21	27	35
Radio	0	0	0	0	0	0	2	2	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	151	149	113	413	59	52	118	229	642
Final a.m. pull-out	133	137	91	361	59	44	102	205	566
Reserve fleet usage	6	0	0	6	0	0	0	0	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	5	0	4	9	2	6	0	8	17
<b>Afternoon (p.m.) availability</b>									
<b>7/24/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	3	6	0	0	0	0	6
Campaigns / retrofits	0	0	0	0	0	0	5	5	5
Maintenance holds	23	7	8	38	12	19	37	68	106
Awaiting parts	7	1	1	9	2	4	22	28	37
Radio	0	2	0	2	0	0	1	1	3
Farebox	0	0	2	2	0	0	0	0	2
Equipment available for service @ 5:30 p.m.	158	148	116	422	63	55	128	246	668
Final p.m. pull-out	141	125	100	366	56	51	118	225	591
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	2	1	1	4	3	2	0	5	9

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SUNDAY, JULY 26, 2009</b>											
Green	102	36	10	7	12	7	35.3	9.8	6.9	11.8	6.9
Cable Car	118	39	19	6	10	4	33.1	16.1	5.1	8.5	3.4
Potrero	171	46	16	4	16	10	26.9	9.4	2.3	9.4	5.8
Presidio	136	30	14	4	6	6	22.1	10.3	2.9	4.4	4.4
Kirkland	174	36	12	1	11	12	20.7	6.9	0.6	6.3	6.9
Woods	215	47	16	6	15	10	21.9	7.4	2.8	7.0	4.7
Flynn	139	47	19	4	15	9	33.8	13.7	2.9	10.8	6.5
<b>Total</b>	<b>1,055</b>	<b>281</b>	<b>106</b>	<b>32</b>	<b>85</b>	<b>58</b>	<b>26.6%</b>	<b>10.0%</b>	<b>3.0%</b>	<b>8.1%</b>	<b>5.5%</b>

**Summary For The Last 7 Days**

SUNDAY 7 19	1,060	244	82	29	88	45	23%	8%	3%	8%	4
MONDAY 7 20	1,650	358	119	53	112	74	22%	7%	3%	7%	4
TUESDAY 7 21	1,606	331	119	51	121	40	21%	7%	3%	8%	2
WEDNESDAY 7 22	1,626	323	100	51	109	63	20%	6%	3%	7%	4
THURSDAY 7 23	1,624	355	116	53	113	73	22%	7%	3%	7%	4
FRIDAY 7 24	1,641	394	147	57	114	76	24%	9%	3%	7%	5
SATURDAY 7 25	1,116	294	108	36	90	60	26%	10%	3%	8%	5

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.