



**Muni  
Service Delivery  
Daily Report**

Monday, July 27, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**AM NOLO REPORT TUESDAY 07 28 09**

Cable Car	0	0	0	0	
Flynn	1	0	1	0	38=1
Kirkland	0	0	0	0	
Woods	5	0	0	0	NO 74X NOT OUTS 16=2, 23=1, 29=1, 30x=1
Potrero	2	0	0	0	30=1. 41=1
Presidio	0	0	0	0	
Green	1	0	0	0	j=1
F line	0	0	0	0	
<b>TOTAL</b>	<b>9</b>	<b>0</b>	<b>1</b>	<b>0</b>	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

Report data compiled as of - 0740 HRS

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**MONDAY 07 27 09 PM NOLO REPORT**

Cable Car	1	0	0	0	1=59
Flynn	4	0	0	0	2=9 1=9X 1=38
Kirkland	0	0	0	0	
Woods	12	0	0	0	1=16X 1=26 2=27 1=29 1=30X 1=44 3=48 2=54
Potrero	11	0	1	0	2=6 1=7 1=14 1=22 2=30 2=41 2=49
Presidio	4	0	0	0	3=1 1=5
Metro	13	0	1	1	3=J 3=KT 4=L 2=M 1=N
F line	1	0	0	0	
<b>TOTAL</b>	<b>46</b>	<b>0</b>	<b>1</b>	<b>1</b>	

<b>Special Events</b>
Division
<b>REPORT DATA COMPILED AS OF - 1600HRS</b>

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Weekday 7/27/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	1	5	4.5%	49	2	5	4.1%
<b>Cable Car multi-piece</b>	2		33.3%				
<b>Flynn one-piece</b>	3	4	7.9%	154	5	4	3.2%
<b>Flynn multi-piece</b>	4		5.9%				
<b>Kirkland one-piece</b>	1	0	1.8%	212	1	0	0.5%
<b>Kirkland multi-piece</b>	0		0.0%				
<b>Woods one-piece</b>	4	7	4.6%	251	8	7	3.2%
<b>Woods multi-piece</b>	8		8.0%				
<b>Potrero one-piece</b>	4	4	6.0%	212	7	4	3.3%
<b>Potrero multi-piece</b>	6		6.7%				
<b>Presidio one-piece</b>	2	6	3.8%	174	5	6	2.9%
<b>Presidio multi-piece</b>	6		7.1%				
<b>Metro one-piece</b>	6	12	9.0%	146	11	12	7.5%
<b>Metro multi-piece</b>	10		20.4%				
<b>F Line one-piece</b>	2	3	20.0%	33	2	3	6.1%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				1231	41	41	3.3%

# Accidents

Mon Jul 27, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:16 07/27/09	R OPERATOR CA	39	8	7	61	52	CALIFORNIA & VAN NESS (IB)	REAR WHEEL OF CABLE CAR DERAIL ( WOOD IN THE TRACK ) ; NO DAMAGE TO CABLE CAR ; MALFUNCTION SWITCH	IB LD	07:16 07:16	09:09 09:09	39
							1058697	INSP P. JONES, MANAGER Y. KWAN, CABLE SHOP, CABLE MACHINERY, 3 SHUTTLES, NO INJURY, 6A42*, SYSTEM SAFETY*, NO 799 SI CABLE CAR 53 @10:14 VEH DELAY: 02:58 LINE DELAY: 01:53				
10:46 07/27/09	R OPERATOR PO	35	0	357	49	7009	VAN NESS & GOLDEN GATE (OB)	ACCIDENT COACH & AUTO, NO INJURY.	OB	10:46	11:28	30
							1058841	INSP P JONES CLEARED. NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY K ANDERSON*. VEH DELAY: 00:42				
16:29 07/27/09	T 1M4	24	7			448	16TH ST. & BRYANT	MINOR NON INJURY ACCIDENT WITH INSPECTORS TRUCK.		16:29	17:33	24
							1058877	INSP WILLIAMS J. VEH DELAY: 01:04				
17:39 07/27/09	T 311 DISPATCHE PR	25	5	54	31	5546	MASON & TURK (OB)	DISPATCHER REPORTS ADA PASSENGER AND ATTENDENT FELL OFF WHEELCHAIR LIFT. REFUSED AID AT THE SCENE BUT NOW REPORTEDLY GOING TO SEE OWN DOCTOR AT UC MED. FOR UNKNOWN INJURIES.	OB	16:12	16:15	25
							1058940	DISP* OPERATOR CONTACTED @ DIVISION, TO FILE REPORT. VIDEO* CLAIMS#6A01* VEH DELAY: 00:03				

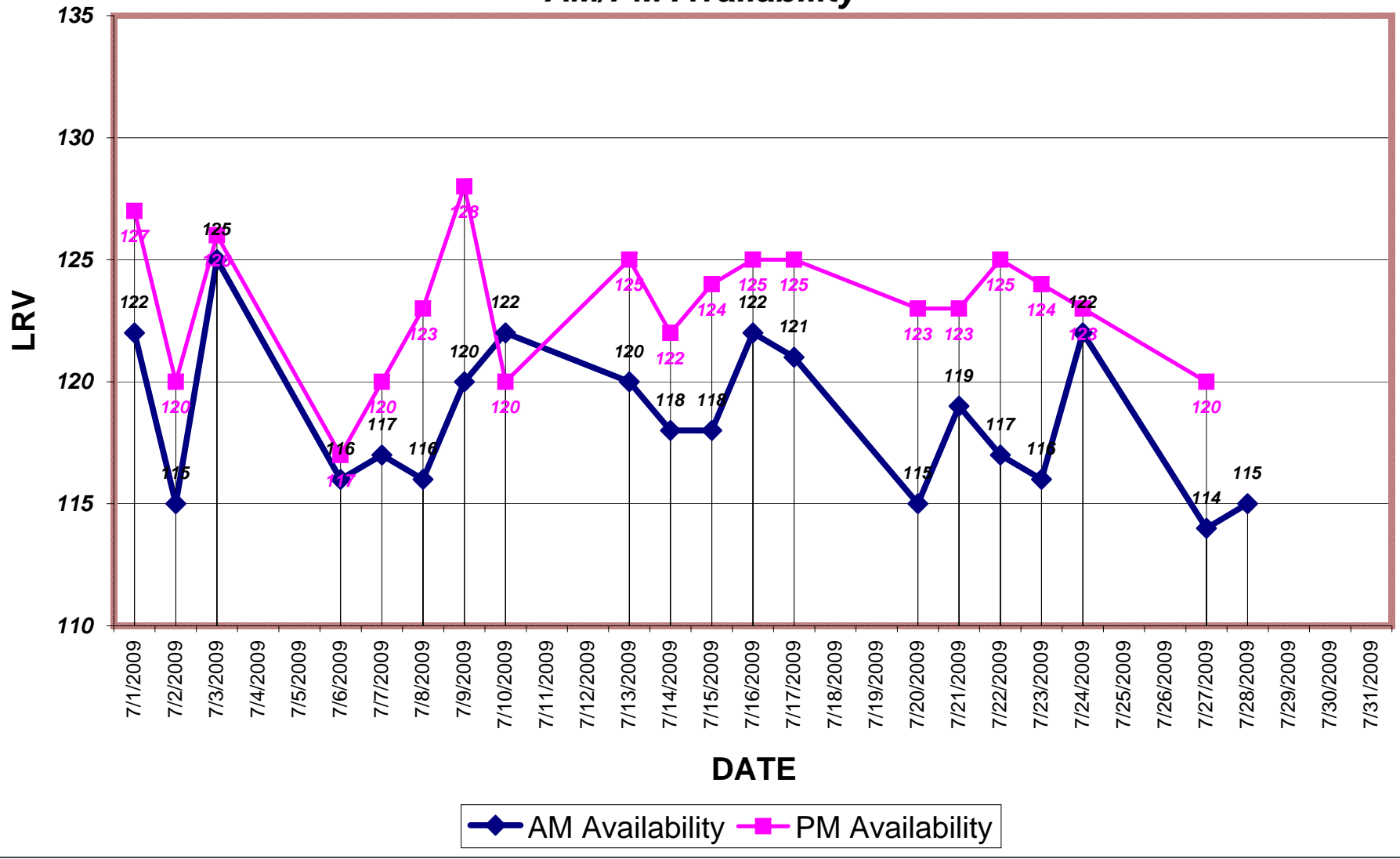
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
23:54 07/27/09	R OPERATOR WO	16	4	200	54	8117	NEWCOMB & 3RD STREET (IB)	ACCIDENT COACH / CART	IB	23:54	01:03	24
						1058952	INSP. L. WILSON, A. VELACRUZ, SFPD 3C-13E, CASE # 090-764-197, MEDIC 58 TREATED & RELEASED, SFFD ENGINE 17, CLAIMS 6A-01 B. DONLIN, NO (799), SENIOR STAFF / SAFETY*, J. KROLL*, VIDEO*, CALL CAME IN AS COACH / PEDESTRIAN (NO MERIT). VEH DELAY: 01:09					

### Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:16 07/27/09	R OPERATOR CA	39	8	7	61	52	CALIFORNIA & VAN NESS (IB)	REAR WHEEL OF CABLE CAR DERAIL (WOOD IN THE TRACK) ; NO DAMAGE TO CABLE CAR; MALFUNCTION SWITCH	IB LD	07:16 07:16	09:09 09:09	39
						1058697	INSP P. JONES, MANAGER Y. KWAN, CABLE SHOP, CABLE MACHINERY, 3 SHUTTLES, NO INJURY, 6A42*, SYSTEM SAFETY*, NO 799 SI CABLE CAR 53 @10:14 VEH DELAY: 02:58 LINE DELAY: 01:53					
15:42 07/27/09	R OPERATOR ME	85	7	029	M	1437	SAN JOSE AVENUE & NIAGARA ST (OB)	B/O SWITCH	OB LD	15:42 15:42	15:47 16:17	74
						1058906	^M^ LINE WAS SWITCHED BACK OB TO IB @ SAN JOSE AVE & BROAD ST; FROM 1542 TO 1617 HRS. TRACK DEPT UNIT# 048 REPAIRED; W TOM RESPONDED, AS WELL AS INSP M CONTRERAS & W GARCIA. 1 M/C SHUTTLE USED. VEH DELAY: 00:05 LINE DELAY: 00:35					



# LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
July 2009			
07/01/09	WEDNESDAY	122	127
07/02/09	THURSDAY	115	120
07/03/09	FRIDAY	125	126
07/06/09	MONDAY	116	117
07/07/09	TUESDAY	117	120
07/08/09	WEDNESDAY	116	123
07/09/09	THURSDAY	120	128
07/10/09	FRIDAY	122	120
07/13/09	MONDAY	120	125
07/14/09	TUESDAY	118	122
07/15/09	WEDNESDAY	118	124
07/16/09	THURSDAY	122	125
07/17/09	FRIDAY	121	125
07/20/09	MONDAY	115	123
07/21/09	TUESDAY	119	123
07/22/09	WEDNESDAY	117	125
07/23/09	THURSDAY	116	124
07/24/09	FRIDAY	122	123
07/27/09	MONDAY	114	120
07/28/09	TUESDAY	115	
07/29/09	WEDNESDAY		
07/30/09	THURSDAY		
07/31/09	FRIDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>07/28/2009</b> <b>Tuesday</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

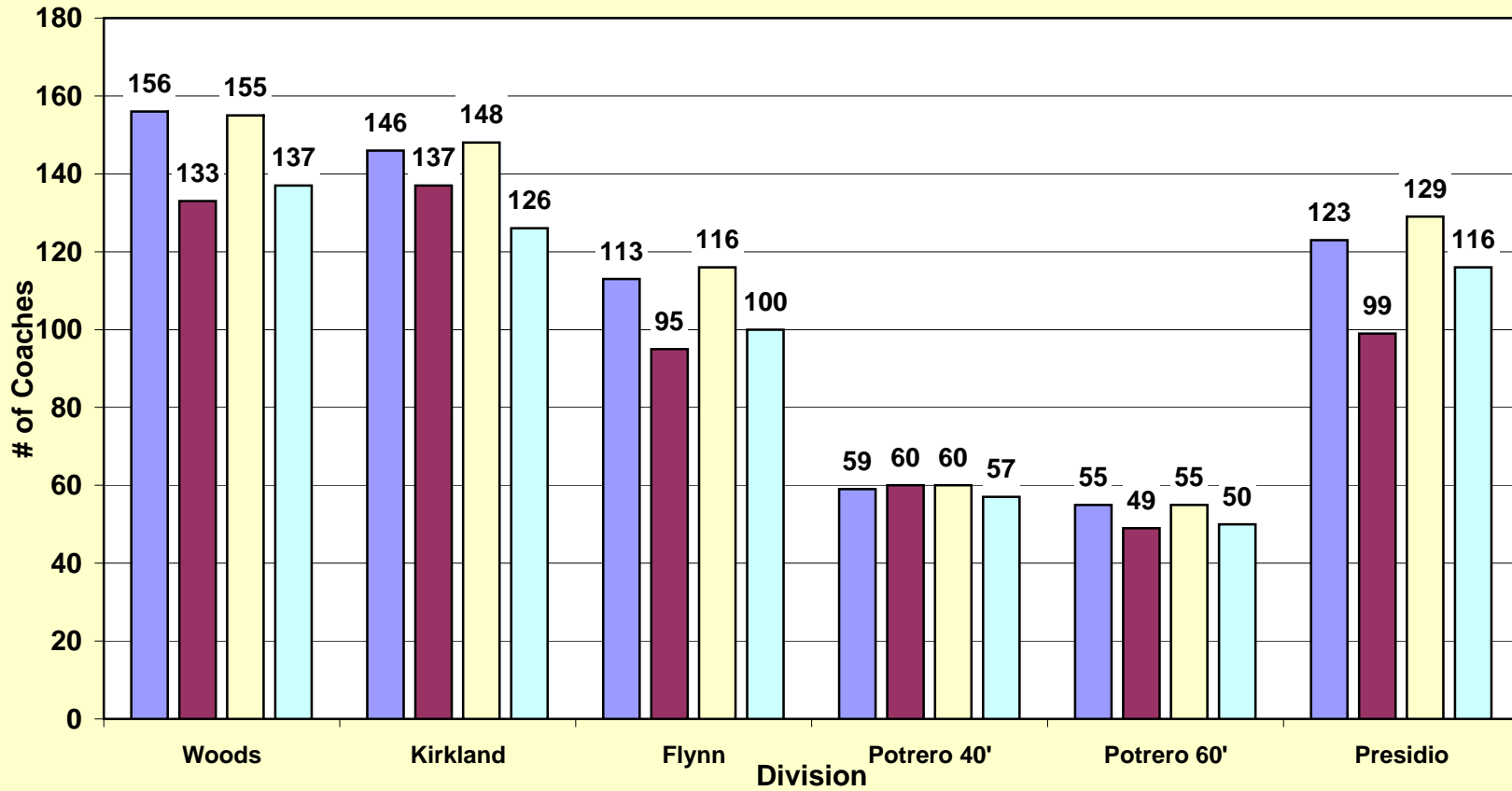
AIR SYSTEM	0
ATCS	2
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	2
HVAC / AIR COMF.	1
LIGHT / MIRROR	2
PANTOGRAPHS	0
PROPULSION	1
TRUCK / FLAT	1
PM / WEEKLY	3
SUPPORT SHOP	6
BODY/PAINT SHOP	3
FLEET APPEARANCE	0
PARTS	1
DESTSIGN / ELECT.	1
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **36**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance</b>				
<b>Tuesday 07/28/2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>36</b>	<b>8</b>	<b>5</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>115</b>	<b>13</b>	<b>5</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
**A.M. 7/28/09 & 7/27/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>7/28/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	5	9	2	0	2	4	13
Campaigns / retrofits	0	0	0	0	0	0	5	5	5
Maintenance Holds	25	9	11	45	16	19	42	77	122
Awaiting parts	6	0	1	7	2	4	21	27	34
Radio	0	1	2	3	0	0	2	2	5
Farebox	0	0	4	4	0	0	0	0	4
Equipment available for service @ 7:45 a.m.	156	146	113	415	59	55	123	237	652
Final a.m. pull-out	133	137	95	365	60	49	99	208	573
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	5	0	0	5	1	1	3	5	10
<b>Afternoon (p.m.) availability</b>									
<b>7/27/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	1	5	0	0	0	0	5
Campaigns / retrofits	0	0	0	0	0	0	5	5	5
Maintenance holds	26	7	8	41	15	19	36	70	111
Awaiting parts	5	0	1	6	2	4	21	27	33
Radio	1	1	0	2	0	0	0	0	2
Farebox	0	0	2	2	0	0	0	0	2
Equipment available for service @ 5:30 p.m.	155	148	116	419	60	55	129	244	663
Final p.m. pull-out	137	126	100	363	57	50	116	223	586
Reserve fleet usage	1	0	0	1	0	0	0	0	1
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	6	0	1	7	2	3	2	7	14

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: MONDAY, JULY 27, 2009</b>											
Green	217	54	21	8	17	8	24.9	9.7	3.7	7.8	3.7
Cable Car	143	43	18	7	14	4	30.1	12.6	4.9	9.8	2.8
Potrero	274	69	29	8	18	14	25.2	10.6	2.9	6.6	5.1
Presidio	211	48	21	8	8	11	22.7	10.0	3.8	3.8	5.2
Kirkland	262	49	12	8	17	12	18.7	4.6	3.1	6.5	4.6
Woods	318	75	25	13	23	14	23.6	7.9	4.1	7.2	4.4
Flynn	202	52	20	5	19	8	25.7	9.9	2.5	9.4	4.0
<b>Total</b>	<b>1,627</b>	<b>390</b>	<b>146</b>	<b>57</b>	<b>116</b>	<b>71</b>	<b>24.0%</b>	<b>9.0%</b>	<b>3.5%</b>	<b>7.1%</b>	<b>4.4%</b>
<b>Summary For The Last 7 Days</b>											
MONDAY 7 20	1,650	358	119	53	112	74	22%	7%	3%	7%	4
TUESDAY 7 21	1,606	331	119	51	121	40	21%	7%	3%	8%	2
WEDNESDAY 7 22	1,626	323	100	51	109	63	20%	6%	3%	7%	4
THURSDAY 7 23	1,624	355	116	53	113	73	22%	7%	3%	7%	4
FRIDAY 7 24	1,641	394	147	57	114	76	24%	9%	3%	7%	5
SATURDAY 7 25	1,116	294	108	36	90	60	26%	10%	3%	8%	5
SUNDAY 7 26	1,055	281	106	32	85	58	27%	10%	3%	8%	5
<p>* <b>Unplanned leave includes:</b> absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ <b>Other reasons includes:</b> 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											