



**Muni
Service Delivery
Daily Report**

Tuesday, July 28, 2009





Content

• Baseball Game Service Summary	3
• Not outs for the a.m. rush hour	4
• Not outs for the p.m. rush hour	5
• Daily not outs & RDO report	6
• Accidents & line delays > 20 minutes	7
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

	Count	Time
Baseball Game Service Summary Report JULY 28, 2009		
ATTENDANCE: 35972		NUMBER OF
PASSENGERS (appr.): 3675		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		19:15
First IB trip at Embarcadero		16:06
Last IB trip at Embarcadero		19:22
Number of special IB trips	10	
Number of regular IB trips	46	
Total pre-game trips	56	
Average IB headway		3:36
Standard deviation		2:25
Post-game outbound (OB) service		
Game ended		22:17
First OB trip at Embarcadero		22:23
Last OB trip at Embarcadero		23:07
Load completed		22:50
Trips to Castro	0	
Trips to Embarcadero	1	
J	0	
KT	5	
L	2	
M	2	
N	4	
Total post-game trips	14	
Average OB headway		3:17
Standard deviation		1:51

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected

07 29 2009 WEDNESDAY AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	0	0	0	0	
Woods	3	0	0	0	16X=2, 30X=1
Potrero	0	0	0	0	
Presidio	0	0	0	0	
Metro	0	0	0	0	
F line	1	0	0	0	F=1
TOTAL	4	0	0	0	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------------	------------------------------	---------------------------------	---------------------------------	----------------

TUESDAY 07 28 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	2	0	0	0	9X=1 9=1
Kirkland	0	0	0	0	
Woods	5	0	0	0	48=1 54=1 71=1 16X=1 30X=1
Potrero	6	0	0	0	14=1 49=2 30=1 7=1 6=1
Presidio	1	0	0	0	1=1
Metro	2	0	0	0	L=1 J=1
F line	0	0	0	0	
TOTAL	16	0	0	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 7/28/2009							
Revised 6/15/09							
Cable Car one-piece	0	7	0.0%	49	0	7	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	5	2.6%	154	1	5	0.6%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	0	0	0.0%	212	0	0	0.0%
Kirkland multi-piece	0		0.0%				
Woods one-piece	3	9	3.4%	251	7	9	2.8%
Woods multi-piece	8		8.0%				
Potrero one-piece	1	3	1.5%	212	3	3	1.4%
Potrero multi-piece	4		4.5%				
Presidio one-piece	2	4	3.8%	174	3	4	1.7%
Presidio multi-piece	2		2.4%				
Metro one-piece	2	8	3.0%	146	4	8	2.7%
Metro multi-piece	4		8.2%				
F Line one-piece	1	3	10.0%	33	1	3	3.0%
F Line multi-piece	0		0.0%				
System total				1231	19	39	1.5%

Accidents

Tue Jul 28, 2009

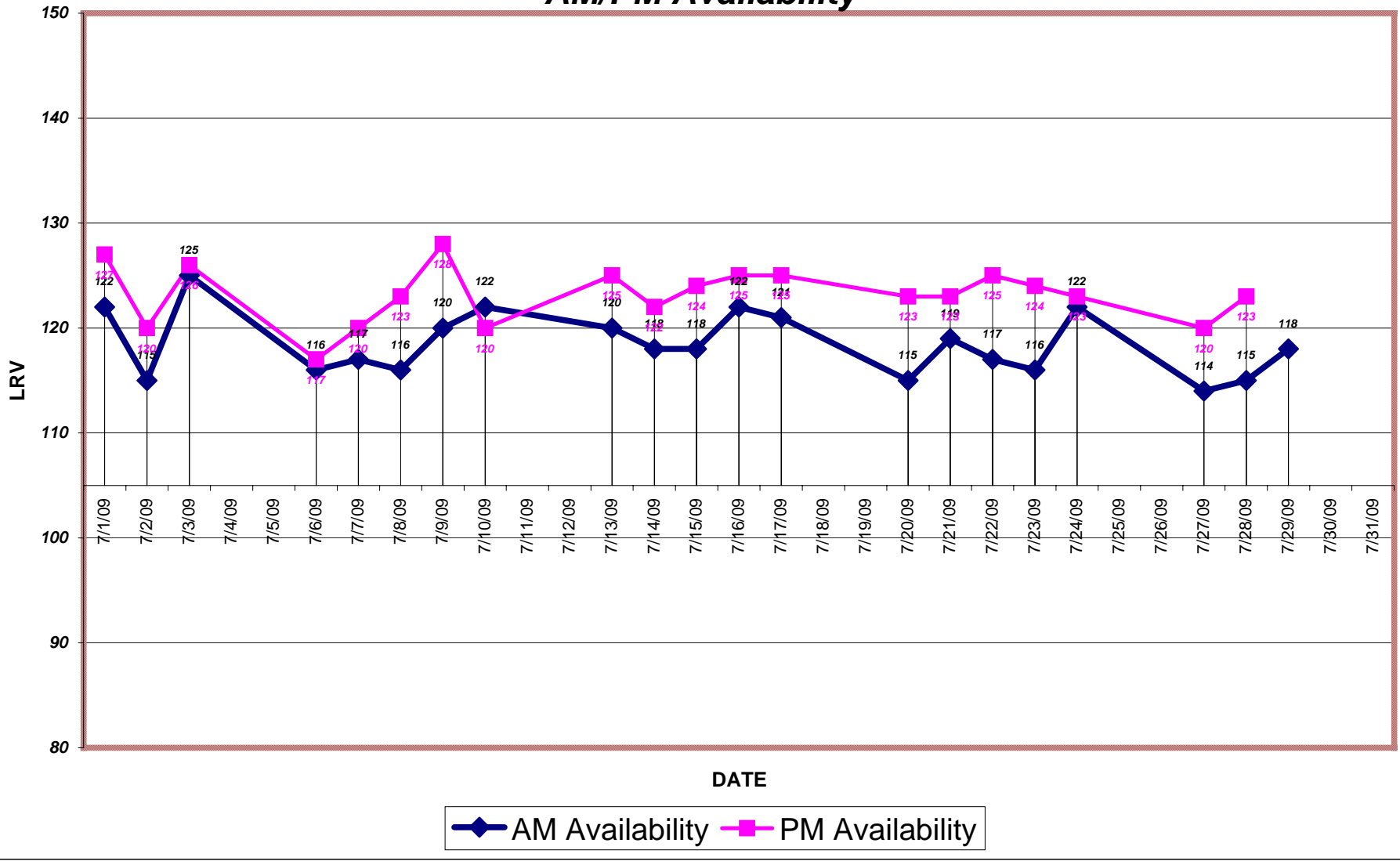
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:51 07/28/09	T OPERATOR FL	86					16TH STREET & FOLSOM (IB,OB)	VANDALISM (GRAFFITI)	IB	00:51	01:45	24
							1058963					
11:28 07/28/09	R OPERATOR ME	21	0	2	N	1434	IRVING BETWEEN 7TH ST. & 8TH ST. (OB)	ACCIDENT, LRV/AUTO	OB	11:25	11:48	72
							1059027					
12:30 07/28/09	R OPERATOR PO	35	0	334	49	7130	MISSION & 15TH STREET (OB)	ACCIDENT COACH/AUTO COLLIDED	OB	12:30	13:01	40
							1059032					
15:19 07/28/09	R OPERATOR CA	29		6	61	58	CALIFORNIA BETWEEN STOCKTON & GRANT (IB)	SLOT BLADE(NO INJURIES)	IB	15:19	15:37	29
							1059046					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:29 07/28/09	R OPERATOR FL	38	1	499	509	6216	STOCKTON & PACIFIC (IB)	EMERGENCY ALARM--JUVENILE ASSAULTED BY 5 OTHER YOUTHS.	IB	18:29	19:31	25
						1059072	MEDIC#87 TRANSP. JUVENILE TO SFGH, INJURIES TO HEAD, NECK, AND BACK. SFPD #3A13D MADE 3 ARRESTS. CS#090767279. VIDEO* CLAIMS #6A01* MGR. ANDREWS*. INSP.FONG CLEARED. SI FLYNN N/R [EOR 19:18] VEH DELAY: 00:49					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
20:41 07/28/09	R OPERATOR CA	29	4	048	61	39	CAIFORNIA & VAN NESS (IB)	PARTIAL DERAILMENT	IB	20:41	21:59	16
						1059101	INSP. D. FONG, W. BARTH, 8M8 Y. KWON, CABLE MACHINERY, SHOP TRUCK 665, TWO SHUTTLES USED, SENIOR STAFF/SAFETY, 311*, ALEJANDRO, P. GUTTERMAN, D. BANBURY*, J. KELLY, VEH DELAY: 01:18 LINE DELAY: 00:24		LD	20:41	21:05	
23:06 07/28/09	T CABLE MACHINE CA	16			60		1201 MASON & WASHINGTON (IB,OB)	SPLICE REPAIR	IB	23:06		25
						1059102	INSP. D. FONG, SHOP TRUCK 665, TWO SHUTTLES USED, SENIOR STAFF/SAFETY, 311 CALL CENTER*, LINE DOWN UNTILL START OF SERVICE ON 07/29/09 LINE DELAY: 02:24		LD	23:06	01:30	

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
July 2009			
07/01/09	WEDNESDAY	122	127
07/02/09	THURSDAY	115	120
07/03/09	FRIDAY	125	126
07/06/09	MONDAY	116	117
07/07/09	TUESDAY	117	120
07/08/09	WEDNESDAY	116	123
07/09/09	THURSDAY	120	128
07/10/09	FRIDAY	122	120
07/13/09	MONDAY	120	125
07/14/09	TUESDAY	118	122
07/15/09	WEDNESDAY	118	124
07/16/09	THURSDAY	122	125
07/17/09	FRIDAY	121	125
07/20/09	MONDAY	115	123
07/21/09	TUESDAY	119	123
07/22/09	WEDNESDAY	117	125
07/23/09	THURSDAY	116	124
07/24/09	FRIDAY	122	123
07/27/09	MONDAY	114	120
07/28/09	TUESDAY	115	123
07/29/09	WEDNESDAY	118	
07/30/09	THURSDAY		
07/31/09	FRIDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 07/29/2009 Wednesday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

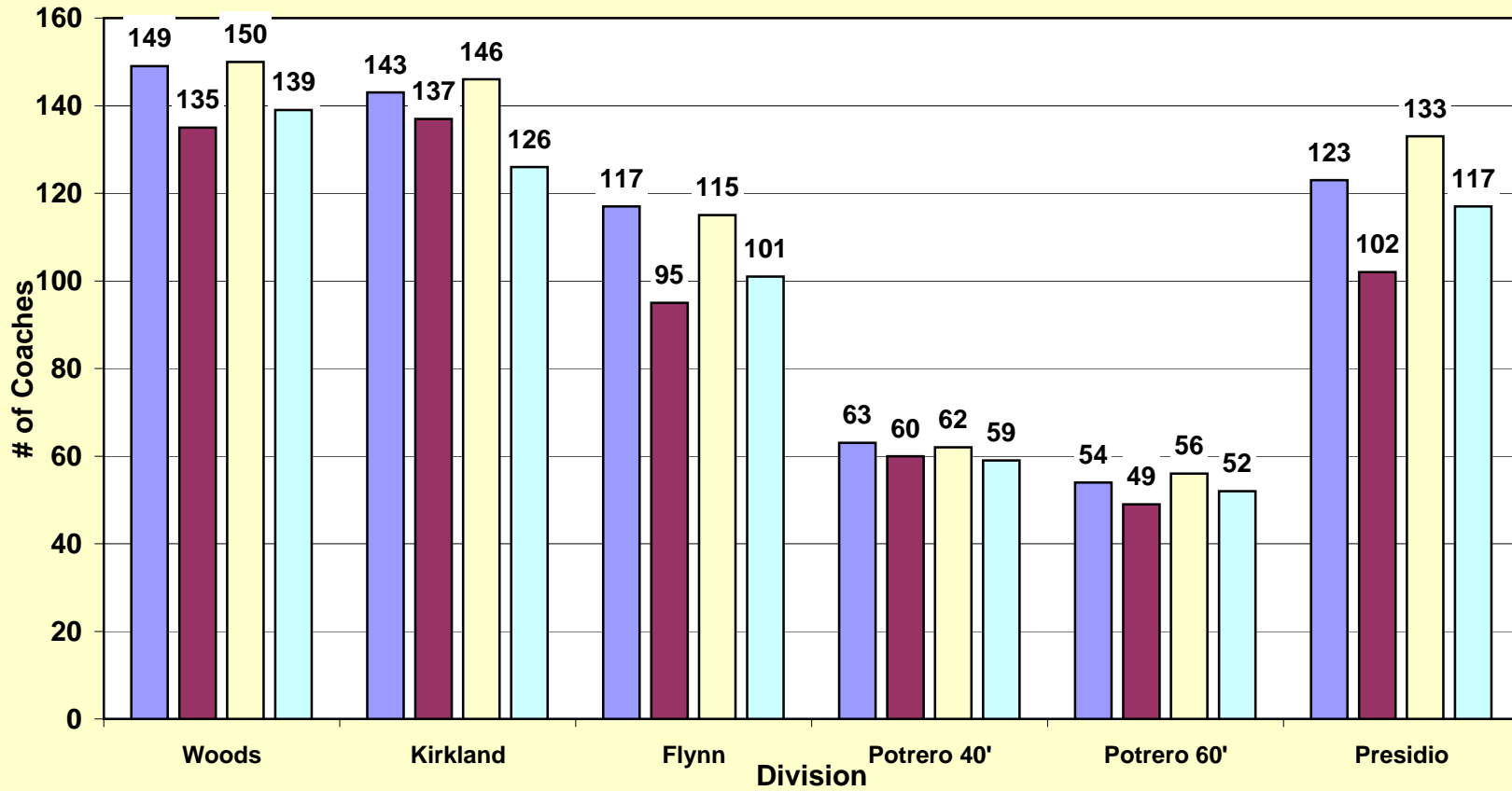
AIR SYSTEM	0
ATCS	0
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	2
HVAC / AIR COMF.	2
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK / FLAT	3
PM / WEEKLY	3
SUPPORT SHOP	6
BODY/PAINT SHOP	2
FLEET APPEARANCE	0
PARTS	1
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **33**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Wednesday 07/29/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	33	10	3	4
Equipment available for service @ 7:30 a.m.	118	11	7	4

Motor & Trolley Coaches Availability
A.M. 7/29/09 & 7/28/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
7/29/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	6	12	1	2	2	5	17
Campaigns / retrofits	0	0	0	0	0	0	3	3	3
Maintenance Holds	32	12	7	51	12	20	42	74	125
Awaiting parts	6	1	1	8	0	0	21	21	29
Radio	0	1	2	3	0	0	1	1	4
Farebox	0	0	4	4	0	0	0	0	4
Equipment available for service @ 7:45 a.m.	149	143	117	409	63	54	123	240	649
Final a.m. pull-out	135	137	95	367	60	49	102	211	578
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	3	0	0	3	1	1	0	2	5
Afternoon (p.m.) availability									
7/28/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	3	9	0	0	0	0	9
Campaigns / retrofits	0	0	0	0	0	0	3	3	3
Maintenance holds	31	9	9	49	13	18	32	63	112
Awaiting parts	5	1	1	7	0	0	21	21	28
Radio	1	1	0	2	0	0	0	0	2
Farebox	0	0	2	2	0	0	0	0	2
Equipment available for service @ 5:30 p.m.	150	146	115	411	62	56	133	251	662
Final p.m. pull-out	139	126	101	366	59	52	117	228	594
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	4	0	0	4	0	1	1	2	6

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, JULY 28, 2009											
Green	238	58	23	7	17	11	24.4	9.7	2.9	7.1	4.6
Cable Car	131	34	10	6	14	4	26.0	7.6	4.6	10.7	3.1
Potrero	272	63	22	7	18	16	23.2	8.1	2.6	6.6	5.9
Presidio	209	41	15	6	8	12	19.6	7.2	2.9	3.8	5.7
Kirkland	251	39	10	7	17	5	15.5	4.0	2.8	6.8	2.0
Woods	310	69	19	13	23	14	22.3	6.1	4.2	7.4	4.5
Flynn	201	44	13	9	19	3	21.9	6.5	4.5	9.5	1.5
Total	1,612	348	112	55	116	65	21.6%	6.9%	3.4%	7.2%	4.0%

Summary For The Last 7 Days

TUESDAY 7 21	1,606	331	119	51	121	40	21%	7%	3%	8%	2
WEDNESDAY 7 22	1,626	323	100	51	109	63	20%	6%	3%	7%	4
THURSDAY 7 23	1,624	355	116	53	113	73	22%	7%	3%	7%	4
FRIDAY 7 24	1,641	394	147	57	114	76	24%	9%	3%	7%	5
SATURDAY 7 25	1,116	294	108	36	90	60	26%	10%	3%	8%	5
SUNDAY 7 26	1,055	281	106	32	85	58	27%	10%	3%	8%	5
MONDAY 7 27	1,627	390	146	57	116	71	24%	9%	3%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.