

Edwin M. Lee | Mayor
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 Jerry Lee | Vice-Chairman
 Leona Bridges | Director
 Cheryl Brinkman | Director
 Malcolm Heinicke | Director
 Bruce Oka | Director
 Joël Parnos | Director
 Debra A. Johnson | Acting Executive Director/CEO

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, JULY 28, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,231	95.7%	25	28	65

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	110	-4%
F LINE	20	22	10%
CABLE CAR	27	26	-4%
WOODS	151	183	21%
KIRKLAND	111	126	14%
FLYNN	103	110	7%
POTRERO 40'	44	58	32%
POTRERO 60'	47	37	-21%
PRESIDIO	105	136	30%
TOTAL	722	816	13%

3. OPERATORS' ABSENTEEISM

	Scheduled	Total Unavailable	Sick	Vacation	Leave	Other Reasons
Cable Car	108	17	8	6	3	0
Flynn	195	32	13	10	9	0
Green	185	49	16	18	11	4
Kirkland	219	37	9	7	19	2
Potrero	230	43	18	7	15	3
Presidio	182	34	11	10	11	2
Woods	330	93	47	22	20	4
TOTAL	1,449	305	122	80	88	15

4. **ACCIDENTS & DELAYS**

Accidents

Time Date	Run	Li ne	Ve h	Location	Nature of Occurrence Action Taken	Delay			
						DI	Start	End	CC
07:55 07/28/11	97	31 X	84 12	PINE & JONES (DH)	ACCIDENT COACH & AUTO, NO INJURY	DH	07:55	09:09	30
	1183611		INSP C WILCHER CLEARED. MINOR DAMAGE TO CENTER FRONT BUMPER OF COACH, MINOR DAMAGE TO LEFT FRONT BUMPER OF AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A42*. VIDEO*. SYSTEM SAFETY*. Veh delay: 01:14						
09:03 07/28/11	324	6	54 22	16TH ST & POTRERO (OB)	ACCIDENT COACH & AUTO, NO INJURY	OB	09:03	09:54	30
	1183537		INSP K JOMOC CLEARED. MINOR DAMAGE TO AUTO. NO DAMAGE TO COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VIDEO*. CLAIMS 6A42*. Veh delay: 00:51						
16:17 07/28/11	706	30 X	83 08	BROADWAY & COLUMBUS (OB)	ACCIDENT COACH/AUTO, AUTO REAR ENDED COACH, NO INJURY	OB	16:17	17:57	18
	1183685		INSP C WILCHER CLEARED, S/S*, VIDEO*, CLAIM 6A46*, LMC* Veh delay: 01:40						
16:27 07/28/11	431	24	54 29	DIVISADERO & EDDY (OB)	ACCIDENT COACH/AUTO, NO INJURY	OB	16:27	17:16	18
	1183686		INSP L BROWN CLEARED, S/S*, VIDEO*, CLAIM 6A46*, NO 799 Veh delay: 00:49						
16:59 07/28/11	132	5	55 77	FULTON & 43RD AVE (OB)	ACCIDENT COACH/AUTO, 3 INJURY	OB	16:59	18:54	18
	1183689		INSP J GIANG CLEARED, S/S*, VIDEO*, CLAIM 6A46*, 4M3*, DISP*, INSP D FONG TRANSPORTED RELIEF OPERATOR, OPERATOR 799, MED #75 TRANSPORTED 3 PASSENGER TO SFGH, SFDP 3G64 RESP, CASE # 110-604-045 Veh delay: 01:55						

Line Delays \geq 20 Minutes

Time Date	Run	Line	Veh	Location	Nature of Occurrence Action Taken	Delay			
						DI	Start	End	C C
18:40 07/28/11				MISSION & CROCKER (IB)	NON-MUNI ACCIDENT BLOCKING	IB LD	18:40 18:40	19:15	1 8
	1183697			INSP A VELACRUZ RESP, 1 SHUTTLE USED Line delay: 00:35					