

Edwin M. Lee | Mayor  
 Tom Nolan | Chairman  
 Jerry Lee | Vice-Chairman  
 Leona Bridges | Director  
 Cheryl Brinkman | Director  
 Malcolm Heinicke | Director  
 Bruce Oka | Director  
 Joël Parnos | Director  
 Debra A. Johnson | Acting Executive Director/CEO

**DAILY SERVICE DELIVERY OVERVIEW**

**FRIDAY, JULY 29, 2011**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>1,231</b>	<b>96.3%</b>	<b>20</b>	<b>26</b>	<b>48</b>

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>116</b>	<b>2%</b>
<b>F LINE</b>	<b>20</b>	<b>20</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>27</b>	<b>0%</b>
<b>WOODS</b>	<b>151</b>	<b>186</b>	<b>23%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>126</b>	<b>14%</b>
<b>FLYNN</b>	<b>103</b>	<b>109</b>	<b>6%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>62</b>	<b>41%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>33</b>	<b>-30%</b>
<b>PRESIDIO</b>	<b>105</b>	<b>136</b>	<b>30%</b>
<b>TOTAL</b>	<b>722</b>	<b>815</b>	<b>13%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled	Total Unavailable	Sick	Vacation	Leave	Other Reasons
Cable Car	115	20	10	7	3	0
Flynn	193	33	16	8	8	1
Green	195	47	19	11	10	7
Kirkland	219	45	11	12	20	2
Potrero	234	49	18	11	17	3
Presidio	193	29	8	8	11	2
Woods	337	88	40	20	22	6
<b>TOTAL</b>	<b>1,486</b>	<b>305</b>	<b>122</b>	<b>77</b>	<b>91</b>	<b>21</b>

### 4. ACCIDENTS & DELAYS

Time Date	Run	Line	Veh	Location	Nature of Occurrence	Delay		
					Action Taken	DI	Start	End
8:20	152	F	1076	MARKET & LAGUNA (OB)	ACCIDENT	OB	8:20	8:22
7/29/2011	1183784			OPERATOR CLEARED; INSP PINTO INTERVIEWED OPERATOR. A TRUCK HIT A CONSTRUCTION SIGN WHICH LEANED OVER PCC CAR CAUSING SCRATCHES. Veh delay: 00:02 Line delay: 00:02		LD	8:20	8:22

Time Date	Run	Line	Veh	Location	Nature of Occurrence	Delay		
					Action Taken	DI	Start	End
14:23	442	38	6230	GEARY between 7TH AVE & 6TH AVE (IB)	ALLEGED ACCIDENT COACH & AUTO	IB	14:23	15:26
7/29/2011	1183797			INSP A. CHAU, POLICE #3G2A, OPERATOR STATED NO CONTACT MADE, NO 799 Veh delay: 01:03				
19:28	145	30	5611	STOCKTON & GREEN (IB)	ACCIDENT COACH/VAN, NO INJURY	IB	19:28	20:40
7/29/2011	1183819			INSP T ESPINOZA CLEARED, S/S*, VIDEO*, CLAIM 6A42*, NO 799 Veh delay: 01:12				

### Line Delays > 20 Minutes

Time Date	Run	Line	Veh	Location	Nature of Occurrence	Delay		
					Action Taken	DI	Start	End
7:37	13	60	24	POWELL & WASHINGTON (IB)	POWELL STREET CABLE DOWN DUE TO THE STRAND	IB	7:37	11:05

Time Date	Run	Line	Veh	Location	Nature of Occurrence	Delay		
					Action Taken	DI	Start	End
7/29/2011		1183778		INSP KWONG, J (8T54A), JAHN, A (8T35), SHOP TRUCK 665, CABLE MACHINERY RESP. ALL CABLE CAR SWITCH BACK AT WASHINGTON & POWELL, FOUR SHUTTLES RUNNIG ON POWELL STREET. 8M8*, PAGE SENT OUT. <b>Veh delay: 03:28 Line delay: 03:28</b>		LD	7:37	11:05